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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, AUGUST 12, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	96.1%	17	29	40

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	118	4%
F LINE	20	20	0%
CABLE CAR	27	25	-7%
WOODS	151	189	25%
KIRKLAND	111	125	13%
FLYNN	103	108	5%
POTRERO 40'	44	57	30%
POTRERO 60'	47	34	-28%
PRESIDIO	105	138	31%
TOTAL	722	814	13%

3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	114	18	9	4	5	0
Flynn	201	31	10	11	10	0
Green	195	41	11	16	11	3
Kirkland	216	42	10	11	21	0
Potrero	241	56	21	16	17	2
Presidio	193	31	11	10	10	0
Woods	346	89	46	14	25	4
TOTAL	1,506	308	118	82	99	9

4. ACCIDENTS & DELAYS

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9:38	26	29	19TH AVE & LINCOLN (IB)	ACCIDENT COACH & AUTO, NO INJURY.		
8/12/2011	1186148		INSP B JOHNSON CLEARED. MINOR DAMAGE TO REAR OF THE COACH. MAJOR DAMAGE TO THE RIGHT FRONT OF THE AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. Veh delay: 00:56		9:38	10:34
11:36	425	38	O^FARRELL & GOUGH (IB)	ACCIDENT COACH & AUTO, NO INJURY.		
8/12/2011	1186168		INSP B LUM CLEARED. SFPD 3E13C RESP. MINOR DAMAGE TO RIGHT REAR OF THE COACH. BROKEN LEFT SIDE MIRROR OF AUTO. NO OP 799. VIDEO*. CLAIMS 6A42*. SYSTEM SAFETY*. Veh delay: 00:44		11:36	12:20

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
12:55	110	45	STOCKTON & SUTTER (IB)	COACH / AUTO COLLISION - NO INJURIES		
8/12/2011	1186196		INSP S. WONG CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A42)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO CAR, NO 799 Veh delay: 01:25		12:55	14:20
14:57	176	54	WILLIAMS & PHELPS (IB)	ACCIDENT (COACH / AUTO), NO INJURY		
8/12/2011	1186123		INSP FISHER, R (1T65) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A40*. Veh delay: 00:28		14:57	15:25
16:02	158	F	MARKET ST & 1ST ST (OB)	ACCIDENT PCC/AUTO (HIT & RUN)	16:02	16:04
8/12/2011	1186270		CAB DRIVER MADE AN ILLEGAL ^U^ TURN IN FRONT OF PCC AND KEPT GOING. MINOR SCRATCHES TO PCC. OPERATOR WAS INTERVIEWED AT 17TH & CASTRO BY 4M2 MGR J CASTILLO @ 1640 HRS. BACK IN SERVICE @ 1645 HRS. Veh delay: 00:02 Line delay: 00:02		16:02	16:04
17:07	701	31X	CALIFORNIA & DAVIS (OB)	COACH / AUTO COLLISION (CAR REAR ENDED BUS) - NO INJURY		
8/12/2011	1186262		INSP W. WOON CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A40)*, NO 799 Veh delay: 00:33		17:07	17:40
18:14	484	14L	MISSION & 25TH STREET (OB)	COACH / AUTO COLLISION		
8/12/2011	1186305		INSP S. WONG CLEARED, INSP B. HENDERSON RESPONDED, RESCUE OPERATOR #1293 RESPONDED, FLYNN DISPATCHER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, NO INJURIES REPORTED, OPERATOR 799 SI FLYNN N/R [eor 18:38] Veh delay: 00:24		18:14	19:44
19:41	34	60	POWELL & POST (OB)	NON INJURY MUNI ACCIDENT.		
8/12/2011	1186306		INSP GARNICA S, 4M2*, S/S*, CLAIMS #6A40*. Veh delay: 00:13		19:41	19:54

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence		
				Action Taken	Start	End
7:12	493	8X	46TH & WAWONA (IB,PO)	SHUTTLE TO WEST PORTAL	7:12	
8/12/2011	1186189		PULLED IN AT 0940 HRS. - STAND BY UNTIL 1304 HRS.- HEADWAY ADJUSTMENT FOR THE FOLLOWER 496/8X (UP 4 MINUTES) Line delay: 02:13		7:12	9:25
7:24	27	M	OCEAN & SAN JOSE (OB)	LOCKED BRAKES	7:24	7:47
8/12/2011	1186117		[LRV2=1486]C52,M/SHOP,LSGP,ADGP,4M1 J/K SWITCHBACK AT NIAGERA SI GREEN Veh delay: 00:23 Line delay: 00:23		7:24	7:47
9:05	21	KT	KING & 4TH STREET (OB)	DEFECTIVE WHEEL UNDER CENTER TRUCK	9:25	9:35
8/12/2011	1186138		OUT OF SERVICE TO FOLSOM SIDE TRACK - 1011 HRS. DEADHEAD TO MME - LMC, MRU 4S20, T. JULIAN (4M1) AND J. YOUNG ALL NOTIFIED - MRU 4250,4247 BOTH RESPONDED INSP.D. DIAL (4C55) - INSP.R. AREVALO (4C53) BOTH RESPONDED - OPERATOR CLEARED SI GREEN N/R [eor 12:04] Veh delay: 02:39 Line delay: 00:50		9:25	10:15
9:42	155	F	FERRY (IB)	DEFECTIVE BRAKES	9:42	
8/12/2011	1186157		CAR TRADE AT THE FERRY - OPERATOR CLEARED SI GREEN 1811 @00:00N/R [eor 12:27] Veh delay: 02:45 Line delay: 00:45		9:42	10:27
9:54	152	F	FERRY (IB)	DEFECTIVE BRAKES	9:54	
8/12/2011	1186161		PCC SHOP RESPONDED - REPAIRED INSP. D. DIAL RESPONDED SI GREEN Line delay: 01:20		9:54	11:14
12:46	7	61	CALIFORNIA & GRANT (OB)	11 YR OLD BOY FELL OFF OF CABLE CAR.	12:46	14:03
8/12/2011	1186197		INSP JAHN A, JIANG J, MEDIC #15 TRANSPORTED TO SFGH, S/S*, CLAIMS #6A42*, 8M8*, 311*, KELLY J*, JULLIAN T*, SHUTTLES USED, 799, RESCUE OPERATORS PULL IN CAR. SI CABLE CAR N/R Veh delay: 01:17 Line delay: 01:17		12:46	14:03

Time Date	Run	Line	Location	Nature of Occurrence		
				Action Taken	Start	End
17:34	449	49	MISSION & RANDALL (OB)	LOSS OF POWER	17:34	18:16
8/12/2011	1186284		POT SHOP 094 CLEARED, INSP S. WONG*, INSP B. HENDERSON* Veh delay: 00:42 Line delay: 00:37		17:34	18:11
18:00	81	M	GENEVA TERMINAL (IB)	BLOCKED BY THE SHOP	17:34	17:56
8/12/2011	1186258		[LRV2=1434]INSP R PARKS & METRO SHOP* Veh delay: 00:22 Line delay: 00:22		17:34	17:56
23:42	179	F	MARKET & 3RD STREET (IB)	NO PROPULSION	23:42	0:18
8/12/2011	1186337		4S46, 4S30, PCC SHOP, INSP HENLEY CLEARED; 180/F/1050 USED AS RESCUED CAR. SI FERRY Veh delay: 00:36 Line delay: 00:36		23:42	0:18