



MUNI

Service Delivery

Daily Report

FRIDAY, August 14, 2009





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**SAN FRANCISCO MUNICIPAL RAILWAY
SERVICE DELIVERY DIVISION**

**FOOTBALL GAME: 49ers - DENVER
SERVICE SUMMARY REPORT**

DAY:

DATE:

ATTENDANCE:

BUSES PULLED OUT: **SCHEDULED** **ACTUAL**

PRE GAME SERVICE:

GAME STARTED @

BUS SERVICE	LINE	COACHES	TRIPS	PASSENGERS	
	86	4	27	367	
	87 / T SHUTTLE	4	3	431	
	75 X	9	21	375	
	77 X	14	22	293	
	78 X	13	18	337	
	79 X	13	21	531	
	TOTAL	57	112	2334	

LRV SERVICE	K T LINE	6 EXTRA TRAINS	10	HEADWAY	PASSENGERS
				9:00	655

POST GAME SERVICE:

GAME ENDED @

BUS SERVICE	LINE	TRIPS	PASSENGERS
	86	8	366
	87/T SHUTTLE	10	297
	75X	8	465
	77X	10	360
	78X	9	262
	79X	11	971
	TOTAL	56	2721

CANCELLED COACHES	<input type="text" value="6"/>
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LOADED COMPLETED @:

LRV SERVICE	K T LINE	6 EXTRA TRAINS	6	HEADWAY	PASSENGERS
				6:45	795

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SATURDAY 08/15/09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	1	0	9X=1
Kirkland	0	0	0	0	
Woods	1	0	0	0	44=1, ALL 74X OUT
Potrero	0	0	1	2	
Presidio	0	0	0	0	
Metro	1	0	0	0	M=1
F line	0	0	0	0	
TOTAL	3	0	2	2	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 14 09 FRIDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	8	0	0	0	14X=1 9=1 9X=2 38=4
Kirkland	2	0	0	0	10=2
Woods	2	0	0	0	54=1 71=1
Potrero	6	0	0	0	6=2 7=1 41=2 22=1
Presidio	2	0	0	0	3=1 31=1
Metro	2	0	0	0	N=1 M=1
F line	1	0	0	0	F=1
TOTAL	23	0	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/14/2009							
Revised 6/15/09							
Cable Car one-piece	0	0	0.0%	49	0	0	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	0	10.5%	154	8	0	5.2%
Flynn multi-piece	8		11.8%				
Kirkland one-piece	2	0	3.5%	212	4	0	1.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	1	4	1.1%	251	3	4	1.2%
Woods multi-piece	4		4.0%				
Potrero one-piece	1	0	1.5%	212	2	0	0.9%
Potrero multi-piece	2		2.2%				
Presidio one-piece	1	4	1.9%	174	1	4	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	9	1.5%	146	2	9	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	2	2	20.0%	33	2	2	6.1%
F Line multi-piece	0		0.0%				
System total				1231	22	19	1.8%

Accidents

Fri Aug 14, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:17 08/14/09	T OPERATOR KI	24	3632	730	47	8233	BRYANT & 9TH ST (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	15:17	16:02	30
						1061871	INSP E DENNIS CLEARED. COACH WAS STATIONARY, AUTO REARENDED THE COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 00:45					
17:21 08/14/09	R OPERATOR KI	12	2443	786	47	8332	VAN NESS & PACIFIC (OB)	ACCIDENT COACH AND AUTO (HIT AND RUN)	OB	17:21	17:58	11
						1061900	INSPECTOR FONG,D. VEH DELAY: 00:37					
23:01 08/14/09	R OPERATOR ME	86		963	K	1538	WEST PORTAL STATION BETWEEN FOREST HILL & WEST PORTAL (OB)	OPERATOR OBSERVED INTOXICATED INTRUDER WALKING IN THE SUBWAY TOWARD FOREST HILL STATION.	OB	23:01	23:02	86
						1061936	SFPD CAD.#4435. SFPD SENT TO FOREST HILL STATION. INSP.GARCIA. LSGP*, OPERATORS NOTIFIED. STATION & PORTAL HOLDS. STATION AGENT*. SUSPECT ARRESTED BY SFPD UNIT.#3F11E & 3F11D. CASE # 090-830-914. MRU 4S30. SENIOR STAFF/SAFETY/RAILS UPAGE NOTIFICATION*. D.BANBURY*, J.KELLY*, A.PARRA*, SYSTEM SAFETY*F.ORANTE. TRAINS TO OPERATE IN CCT MODE IN/OB TO SWEEP SUBWAY.INSP.HENLEY*. VEH DELAY: 00:01					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
23:05 08/14/09	R OPERATOR ME	86	1365	139	M	1414	FOREST HILL STATION BETWEEN FOREST HILL STATION & WEST PORTAL STATION (OB)	SWEEP SUBWAY IN COMMUNICATING CUT-OUT MODE FOR INTRUDERS	OB	23:05	23:23	86
						1061897	SFPD CAD.#4435. SFPD SENT TO FOREST HILL STATION. INSP.GARCIA. LSGP*, OPERATORS NOTIFIED. STATION & PORTAL HOLDS. STATION AGENT*. SUSPECT ARRESTED BY SFPD UNIT.#3F11E & 3F11D. CASE # 090-830-914. MRU 4S30. SENIOR STAFF/SAFETY/RAILS UPAGE NOTIFICATION*. D.BANBURY*, J.KELLY*, A.PARRA*, SYSTEM SAFETY*F.ORANTE. TRAINS TO OPERATE IN CCT MODE IN/OB TO SWEEP SUBWAY.INSP.HENLEY*.		LD	23:05	23:23	
							VEH DELAY: 00:18 LINE DELAY: 00:18					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:37 08/14/09	R OPERATOR ME	23	1230	047	N	1475	9TH AVENUE & IRVIN ST (IB)	BROKEN OVERHEAD WIRES	IB LD	14:37 14:37	16:03 16:01	74
						1061876	SENIOR STAFF/SYSTEM SAFETY: OVERHEAD LINE TRUCK #820 MADE REPAIRS, ^N^ LINE SWITCHED BACK OB TO IB @ CARL ST & HILLWAY ST, SWITCHBACK I/O JUDAH AT 19TH AVE, 7-MOTOR COACH SHUTTLES FOR SERVICE PROVIDED BETWEEN SWITCHBACK LOCATIONS. INSPS J CHAVEZ, R MCCRAY, MGR DELBARRIO, MRU 4S46, 4S49 & 4S37 ASSISTED ON SCENE AND WITH SWITCHBACKS. VEH DELAY: 01:26 LINE DELAY: 01:24					
18:06 08/14/09	R OPERATOR PO	36	2037	498	33	5449	CLAYTON & MARKET (IB,OB)	POLE IN OVERHEAD	IB LD	18:06 18:06	18:35 18:35	15
						1061913	INSPECTOR L WILSON; OVERHEAD 820; VEH DELAY: 00:29 LINE DELAY: 00:29					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, AUGUST 14, 2009											
Green	240	55	21	7	17	10	22.9	8.8	2.9	7.1	4.2
Cable Car	141	32	9	3	15	5	22.7	6.4	2.1	10.6	3.5
Potrero	275	52	23	7	15	7	18.9	8.4	2.5	5.5	2.5
Presidio	217	46	20	10	7	9	21.2	9.2	4.6	3.2	4.1
Kirkland	256	53	22	9	15	7	20.7	8.6	3.5	5.9	2.7
Woods	323	74	23	15	24	12	22.9	7.1	4.6	7.4	3.7
Flynn	207	54	19	8	22	5	26.1	9.2	3.9	10.6	2.4
Total	1,659	366	137	59	115	55	22.1%	8.3%	3.6%	6.9%	3.3%

Summary For The Last 7 Days

FRIDAY 8 7	1,664	407	156	63	117	71	25%	9%	4%	7%	4
SATURDAY 8 8	1,127	291	121	27	82	61	26%	11%	2%	7%	5
SUNDAY 8 9	1,074	268	109	20	89	50	25%	10%	2%	8%	5
MONDAY 8 10	1,656	407	156	63	124	64	25%	9%	4%	7%	4
TUESDAY 8 11	1,626	356	128	68	108	52	22%	8%	4%	7%	3
WEDNESDAY 8 12	1,644	347	113	63	111	60	21%	7%	4%	7%	4
THURSDAY 8 13	1,639	356	124	58	116	58	22%	8%	4%	7%	3

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.