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**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, AUGUST 14, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>775</b>	<b>97.9%</b>	<b>9</b>	<b>7</b>	<b>44</b>

**2. VEHICLES AVAILABILITY**

Morning Peak for 8/15/11

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>26</b>	<b>-4%</b>
<b>WOODS</b>	<b>151</b>	<b>188</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>59</b>	<b>65%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>34</b>	<b>34%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>125</b>	<b>28%</b>
<b>TOTAL</b>	<b>715</b>	<b>804</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	99	19	8	6	4	1
Flynn	160	26	11	7	6	2
Green	124	28	10	11	5	2
Kirkland	144	29	10	11	8	0
Potrero	183	47	22	15	6	4
Presidio	124	21	6	8	6	1
Woods	192	40	23	12	4	1
<b>TOTAL</b>	<b>1,026</b>	<b>210</b>	<b>90</b>	<b>70</b>	<b>39</b>	<b>11</b>

#### 4. ACCIDENTS & DELAYS

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:08	340	49	MISSION & PLUM (IB)	COACH / AUTO COLLISION - NO INJURIES		
8/14/2011	1186559		INSP M. FONG CLEARED, VIDEO*, CLAIMS (6A46)*, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 Veh delay: 01:02		14:08	15:10
16:12	428	8X	VISITATION & RUTLAND (OB)	COACH / POLE COLLISION		
8/14/2011	1186587		INSP J. CLARK CLEARED, WOODS RCS 854 RESPONDED, INSP M. FONG RESPONDED, ATLAS TOW RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, OPERATOR 799 SI FLYNN N/R [eor 17:09] Veh delay: 00:57		16:12	17:45
19:34	421	22	FILLMORE & MARINA (OB)	ALLEDGED COACH / AUTO COLLISION - COACH ALLEDGED TO HIT CAR MIRROR		
8/14/2011	1186620		INSP H. VONG CLEARED, INSP T. ALDANA*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)* Veh delay: 01:08		18:54	20:02
21:25	124	T	BAYSHORE & HESTER (OB)	AUTO ON TRACKWAY-- RESCUE TRAIN	21:25	21:45
8/14/2011	1186632		INSPECTOR MCGEEHE, SHOP 43 & 46 UNITS RESPONDED AND CLEARED. SFPD RESPONDED 3BHD. Veh delay: 00:20 Line delay: 00:20		21:25	21:45

## Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
3:17			SAN JOSE & 30TH (OB)	CAR ON THE TRACKWAY BLOCKING - NO TRAINS IN SERVICE -NO DELAYS	3:17	
8/14/2011	1186502		MRU 4S31, 4S50, 4S22, AND 4S26 ALL RESPONDED	Line delay: 00:47	3:17	4:04
4:26			EMBARCADERO SWITCH	LOOSE BOLT ON THE FROG AT SWITCH E1A	4:26	
8/14/2011	1186501		TRACK DEPT. 625 RESPONDED AND (4M1) T. JULIAN NOTIFIED	Line delay: 01:01	4:26	5:27
15:48	72	KT	3RD & SHAFTER (IB,OB)	BLOCKED INBOUND AND OUTBOUND DUE TO FIRE AND FIRE EQUIPMENT	15:48	16:15
8/14/2011	1186574		INSP L KUO, H HENLEY, K ARNOLD, MGR T JULIAN ON SCENE, TWO MOTOR COACH SHUTTLES FOR BUS BRIDGE BETWEEN 3RD ST/EVANS & BAYSHORE BLVD/SUNNYDALE AVE, LSGP & ADGP*, SS/SAFETY & RAILS* BY PHONE & PAGE.	Veh delay: 00:27 Line delay: 00:27	15:48	16:15
16:58	41	61	CALIFORNIA & POWELL (IB)	BROKEN WOOD IN TRACK	16:58	17:24
8/14/2011	1186593		INSP. GARNICA, S.*, CABLE SHOP 665 RESPONDED AND FREED INCIDENT CAR AND REPLACED WOOD ON TRACK BRAKE, RUN REMAINED IN SERVICE, TRACK DEPARTMENT RESPONDED, 4M1*, PUGLISI, D.*	Veh delay: 00:26 Line delay: 00:26	16:58	17:24