



**Muni
Service Delivery
Daily Report**

Sunday, August 16, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 17 2009 MONDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	2	0	0	0	12=1, 47=1
Woods	5	0	1	0	16X=1, 29=1, 48=1, 71=2
Potrero	1	14	1	2	OPER: 30=1. EQIP:7=2, 14=2, 24=1, 30=1, 41=7, 49=1
Presidio	0	0	0	0	
Metro	1	0	0	0	K=1
F line	1	0	0	0	F=1
TOTAL	10	14	2	2	

Special Events

Division

REPORT DATA AS OF 0745 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SUNDAY 08 16 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	4	0	0	0	1=10 2=19 1=38
Woods	0	0	0	0	
Potrero	6	0	0	0	2=14 2=22 2=30
Presidio	0	0	0	0	
Metro	1	0	0	0	1=KT
F line	5	0	0	0	
TOTAL	16	0	0	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 8/16/09							
Revised 2/21/08							
Cable Car one-piece	1	6	4.5%	46	1	6	2.2%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	6	2.6%	107	2	6	1.9%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	1	1	1.8%	138	1	1	0.7%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	1	1.1%	156	2	1	1.3%
Woods multi-piece	2		2.0%				
Potrero one-piece	2	1	3.0%	136	4	1	2.9%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	1	0.0%	113	0	1	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	15	1.5%	79	1	15	1.3%
Metro multi-piece	0		0.0%				
F Line one-piece	3	4	30.0%	30	5	4	16.7%
F Line multi-piece	4		44.4%				
System total				805	16	35	2.0%

Accidents

Sun Aug 16, 2009

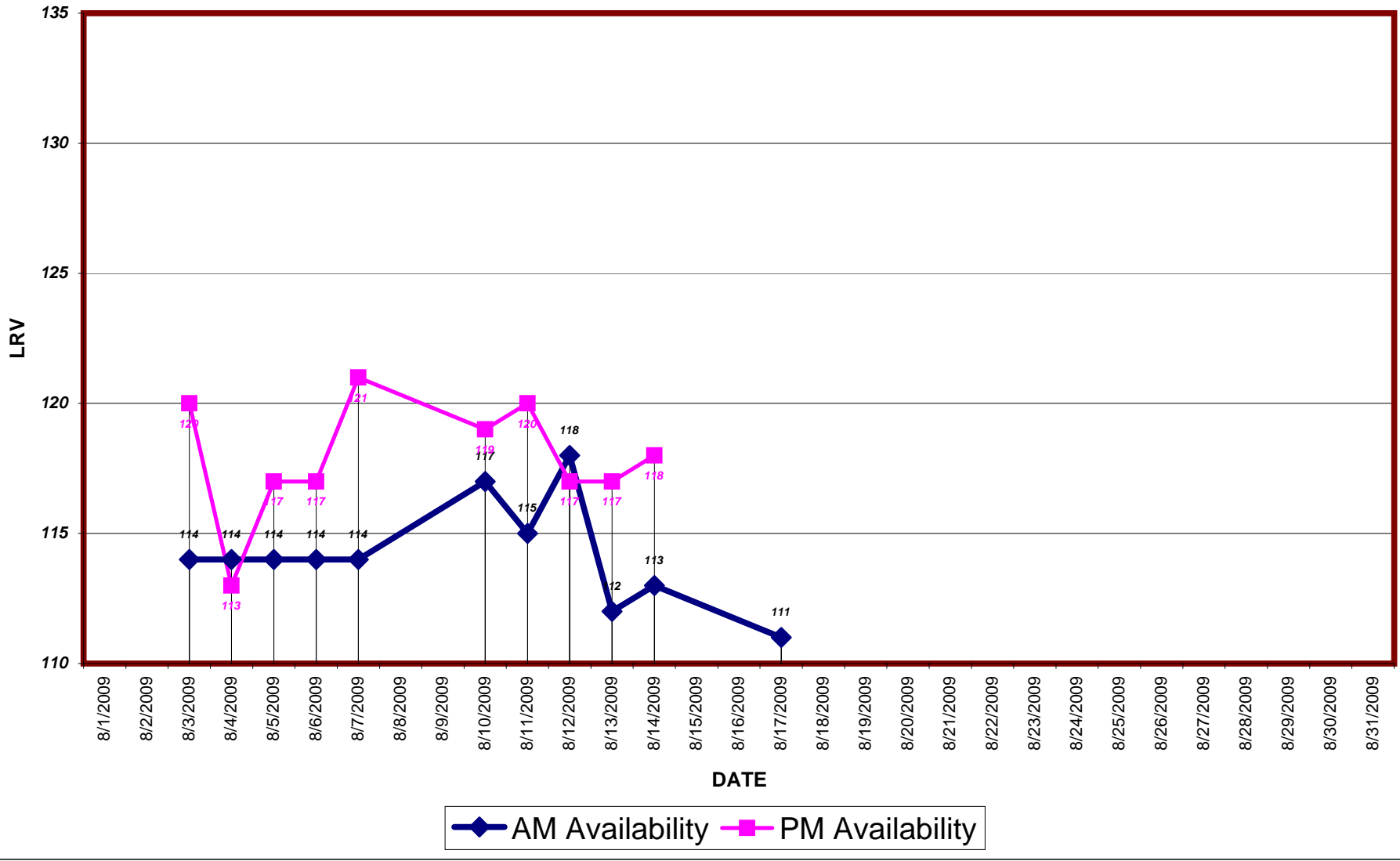
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:15 08/16/09	T SFPD PR			160	1	5624	CALIFORNIA & 12TH AVENUE (IB)	SFPD REQUEST	IB	00:15	00:27	16
							1062075	INSP. A. GEETER, SFPD VEH DELAY: 00:12				
02:20 08/16/09	R OPERATOR WO	16	3	242	105	8442	MARKET & GOUGH (IB)	ACCIDENT, COACH / ACCIDENT	IB	02:20	02:49	16
							1062079	INSP. A. GEETER, NO INJURIES, NO DAMAGE TO COACH, MODERATE DAMAGE TO AUTO VEH DELAY: 00:29				
10:45 08/16/09	R OPERATOR KI	12	8	687	10	8322	NORTH POINT & EMBARCADERO (OB)	ACCIDENT COACH/SEGWAY COLLIDED	OB	10:45		40
							1062099	OPERATOR CLEARED. NO DAMAGE				
11:56 08/16/09	R OPERATOR KI	12	9	629	28	8343	19TH AVE. & SLOAT (OB)	ACCIDENT COACH/VAN COLLIDED	OB	11:56	12:25	40
							1062142	C19 KONG, T. INTERVIEWED OPERATOR. VEH DELAY: 00:29				

+

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:51 08/16/09	R MRU 4S49 ME	13	2	084	N	1507	CHURCH ST & 20TH ST (OB)	NO PROPULSION	OB LD	17:51 17:51	18:35 18:35	74
						1062182	[LRV2=1511]SENIOR STAFF/SYSTEM SAFETY; MRU (4S49) WAS PULLING IN A DISABLED 2 CAR TRAIN FROM THE MINT YARD TO METRO SHOP, OVER THE ^J^ LINE, AND STALLED (NO PROPULSION) LSGP; MRU 4S24 & 4S35, AS WELL AS INSP R MCCRAY RESPONDED & ASSISTED; 2 RUNS: 77-J-1484 & 120-J-1423 WERE USED FOR THE RESCUE OPERATION; J LINE SERVICE WAS SWITCHED BACK OB/IB @ CHURCH ST & 16TH ST; 2 M/C SHUTTLES WERE USED TO COVER THE GAP IN SERVICE. 120 J PULLED BACK OUT IN SERVICE WITH CAR 1516 @ 1930 HRS. 77-J DID NOT RETURN; END OF RUN. SI GREEN N/R VEH DELAY: 00:44 LINE DELAY: 00:44					
21:37 08/16/09	T SFPD GV	77			F		2100 MARKET STREET (IB,OB)	BLOCKED BY NON-MUNI INJURY ACCIDENT	IB LD	21:37 21:37	22:02 22:02	86
						1062212	OPERATORS NOTIFIED TO SWITCHBACK AT MARKET & 11TH STREET OB-IB. INBOUND TRAINS HELD AT CASTRO STREET. 311 CALL CENTER*. INSP.MCCRAY & INSP.CHAVEZ CLEARED. J.TRUE*, SENIOR STAFF/SAFETY/RAILS. LSGP*. VEH DELAY: 00:25 LINE DELAY: 00:25					

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

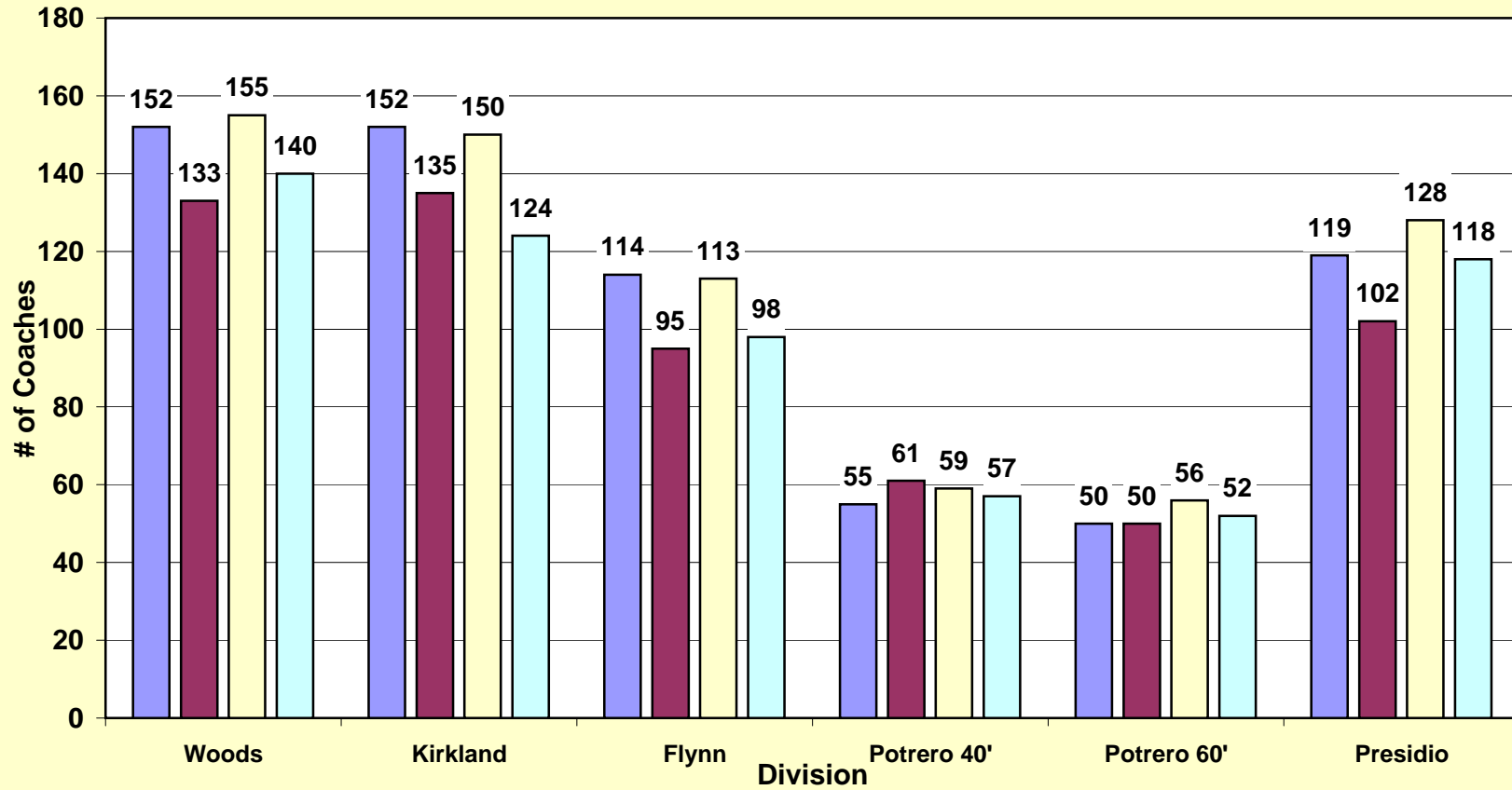
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/17/2009 Monday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	4
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	3
BODY/PAINT SHOP	12
FLEET APPEARANCE	3
PARTS	0
DESTSIGN / ELECT.	1
ACCIDENT & DERAILED	0
BREDA / VENDOR	2
ENGR / PROJECT	0
LONG TERM HOLDS	1
QUALITY ASSURANCE	8
TOTAL	40

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Monday 8/17/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	40	11	3	3
Equipment available for service @ 7:30 a.m.	111	10	7	5

Motor & Trolley Coaches Availability
A.M. 8/17/09 & 8/14/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/17/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	8	13	2	0	1	3	16
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance Holds	29	3	10	42	20	24	46	90	132
Awaiting parts	1	0	0	1	9	6	21	36	37
Radio	0	0	1	1	1	1	0	2	3
Farebox	0	0	4	4	0	0	0	0	4
Equipment available for service @ 7:45 a.m.	152	152	114	418	55	50	119	224	642
Final a.m. pull-out	133	135	95	363	61	50	102	213	576
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	5	2	0	7	0	0	0	0	7
Afternoon (p.m.) availability									
8/14/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	3	7	0	0	0	0	7
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance holds	26	5	11	42	16	18	37	71	113
Awaiting parts	1	0	1	2	9	6	23	38	40
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	155	150	113	418	59	56	128	243	661
Final p.m. pull-out	140	124	98	362	57	52	118	227	589
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	3	2	3	8	2	1	0	3	11

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, AUGUST 16, 2009											
Green	119	29	8	1	10	10	24.4	6.7	0.8	8.4	8.4
Cable Car	115	25	9	4	9	3	21.7	7.8	3.5	7.8	2.6
Potrero	177	47	20	3	12	12	26.6	11.3	1.7	6.8	6.8
Presidio	126	21	9	1	5	6	16.7	7.1	0.8	4.0	4.8
Kirkland	172	39	15	1	14	9	22.7	8.7	0.6	8.1	5.2
Woods	215	43	12	2	16	13	20.0	5.6	0.9	7.4	6.0
Flynn	139	39	16	2	14	7	28.1	11.5	1.4	10.1	5.0
Total	1,063	243	89	14	80	60	22.9%	8.4%	1.3%	7.5%	5.6%

Summary For The Last 7 Days

SUNDAY 8 9	1,074	268	109	20	89	50	25%	10%	2%	8%	5
MONDAY 8 10	1,656	407	156	63	124	64	25%	9%	4%	7%	4
TUESDAY 8 11	1,626	356	128	68	108	52	22%	8%	4%	7%	3
WEDNESDAY 8 12	1,644	347	113	63	111	60	21%	7%	4%	7%	4
THURSDAY 8 13	1,639	356	124	58	116	58	22%	8%	4%	7%	3
FRIDAY 8 14	1,659	366	137	59	115	55	22%	8%	4%	7%	3
SATURDAY 8 15	1,114	256	91	59	83	23	23%	8%	5%	7%	2

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.