



**Muni
Service Delivery
Daily Report**

Monday, August 17, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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AM NOLO REPORT TUESDAY 08 18 09

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	3	0	0	0	10=1, 12=1, 28=1
Woods	7	0	0	0	16X=1, 26=1, 27=1, 29=1, 30=1, 54=1 71=1
Potrero	3	0	0	0	6=1, 7=1 41=1
Presidio	0	0	0	0	
O REPORT	Metro	0	0	0	1
	F line	0	0	0	0
TOTAL	13	0	0	1	

Special Events

Division

REPORT DATA AS OF 0745 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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MONDAY 08 17 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0	0	0	1=19
Woods	8	0	0	0	1=23 2=27 1=29 1=30X 1=44 1=71 1=89
Potrero	3	1	0	0	1=7 1=22 1=30 1=49
Presidio	1	0	0	0	1=45
Metro	3	0	0	0	1=J 1=L 1=N
F line	1	0	0	0	
TOTAL	17	1	0	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/17/2009							
Revised 6/15/09							
Cable Car one-piece	1	1	4.5%	49	1	1	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	3	0.0%	154	0	3	0.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	4	1.8%	212	1	4	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	5	6	5.7%	251	9	6	3.6%
Woods multi-piece	8		8.0%				
Potrero one-piece	0	7	0.0%	212	0	7	0.0%
Potrero multi-piece	0		0.0%				
Presidio one-piece	1	5	1.9%	174	2	5	1.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	7	1.5%	146	2	7	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	2	2	20.0%	33	2	2	6.1%
F Line multi-piece	0		0.0%				
System total				1231	17	35	1.4%

Accidents

Mon Aug 17, 2009

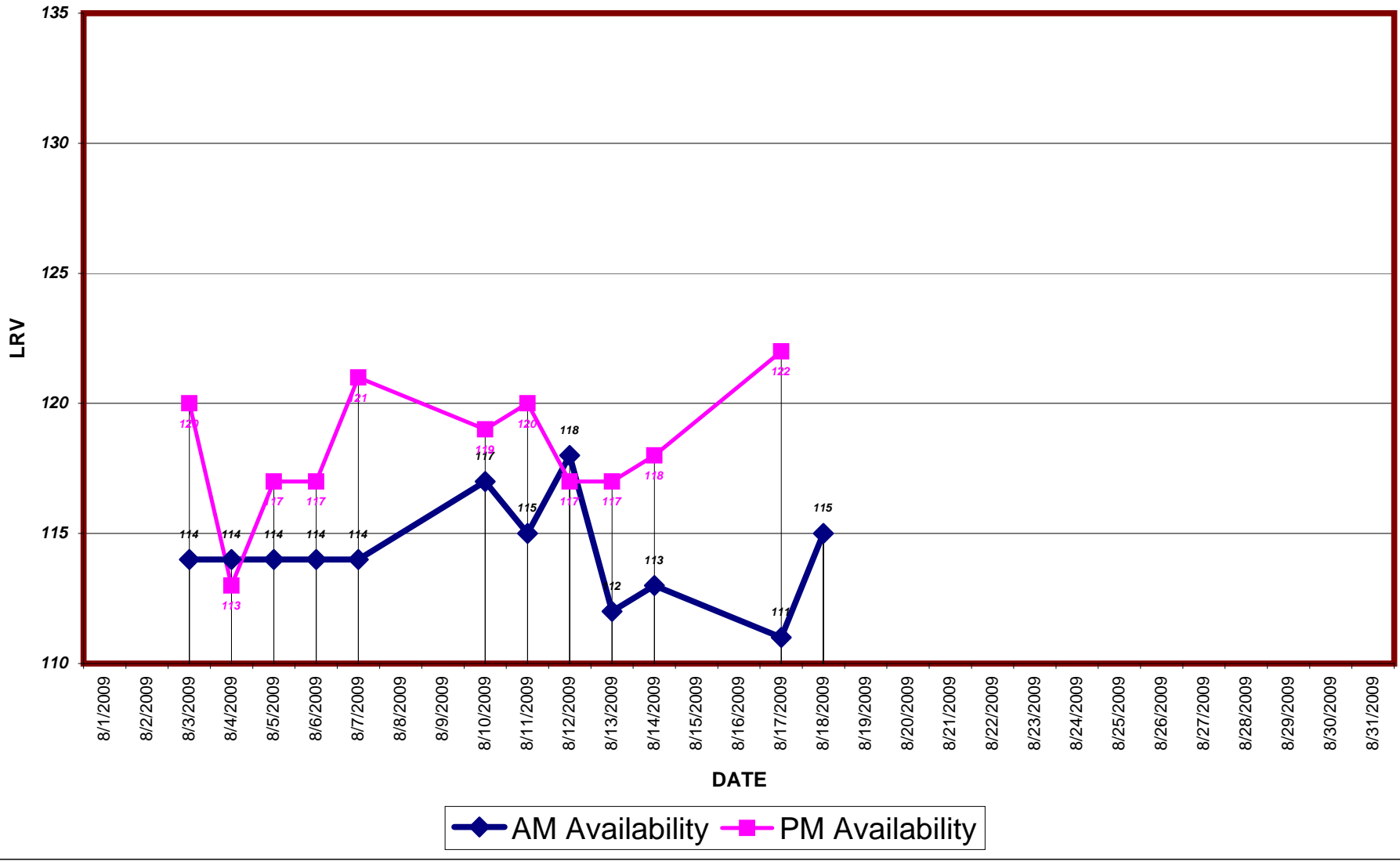
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:20 08/17/09	R OPERATOR KI	30	0	674	28	8336	LAGUNA & BAY (OB)	ACCIDENT, COACH / SHELTER	OB	08:31	08:38	35
							1062238	INSP L.BROWN. K.ANDERSON*. NO 799N/R VEH DELAY: 00:07				
12:04 08/17/09	R OPERATOR KI	35	2	745	43	8308	PRESIDIO & CALIFORNIA (IB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN.	IB	12:04	12:30	30
							1062280	INSP D WALSH CLEARED. NO OP 799. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 00:26				
12:31 08/17/09	R OPERATOR PO	39	0	305	22	5428	16TH ST & FOLSOM (IB)	OPERATOR ASSAULTED	IB	12:31	13:38	30
							1062249	INSP B WONG RESP. SFPD 3D60 RESP. MEDIC 86 TRANS OPERATOR TO KAISER FOR NECK INJURY. CASE #090-839-778. NO ARREST. INSP Y CHAN TRANS THE RELIEF OPERATOR TO TAKE OVER THE COACH. MGR M ESPIONZA*. VIDEO*. DISP* SYSTEM SAFETY K ANDERSON*. LOCAL 250A*. VEH DELAY: 01:07				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay $>$ 20 minutes.

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	122
08/18/09	TUESDAY	115	
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/18/2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

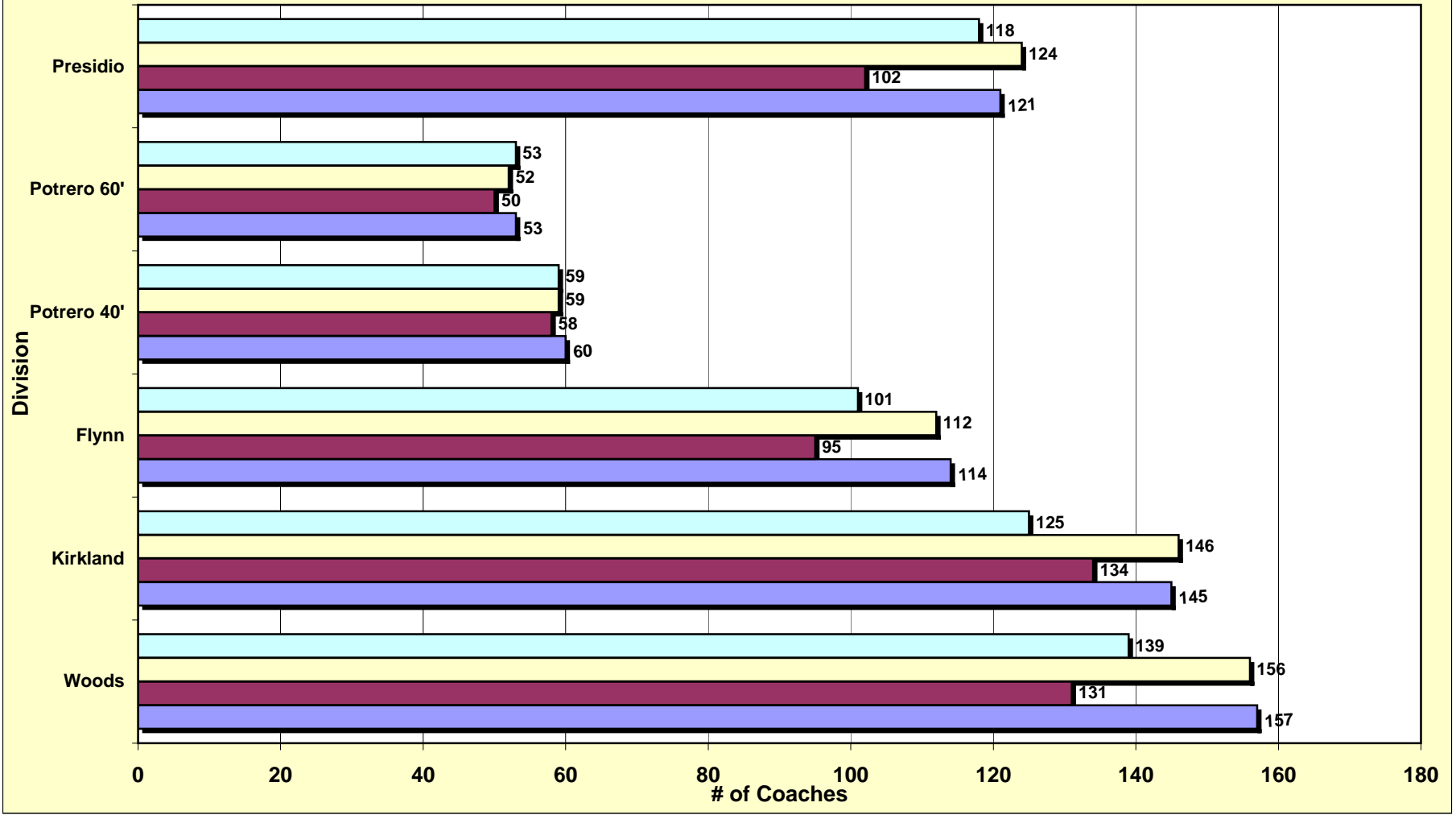
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	4
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	4
BODY/PAINT SHOP	9
FLEET APPEARANCE	3
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
TOTAL	36

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Tuesday 8/18/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	40	11	3	3
Equipment available for service @ 7:30 a.m.	111	10	7	5

Motor & Trolley Coaches Availability

A.M. 8/18/09 & 8/17/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/18/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	8	11	2	0	0	2	13
Campaigns / retrofits	10	0	0	10	0	0	0	0	10
Maintenance Holds	24	10	10	44	15	21	44	80	124
Awaiting parts	1	0	0	1	9	6	23	38	39
Radio	0	0	1	1	1	0	0	1	2
Farebox	0	0	4	4	0	0	0	0	4
Equipment available for service @ 7:45 a.m.	157	145	114	416	60	53	121	234	650
Final a.m. pull-out	131	134	95	360	58	50	102	210	570
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	7	3	0	10	3	0	0	3	13
Afternoon (p.m.) availability									
8/17/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	5	8	0	0	0	0	8
Campaigns / retrofits	10	0	0	10	0	0	0	0	10
Maintenance holds	25	9	12	46	16	22	41	79	125
Awaiting parts	1	0	1	2	9	6	22	37	39
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	156	146	112	414	59	52	124	235	649
Final p.m. pull-out	139	125	101	365	59	53	118	230	595
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	4	1	0	5	0	0	0	0	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, AUGUST 17, 2009											
Green	236	57	21	6	13	17	24.2	8.9	2.5	5.5	7.2
Cable Car	140	37	11	6	13	7	26.4	7.9	4.3	9.3	5.0
Potrero	282	65	31	4	18	12	23.0	11.0	1.4	6.4	4.3
Presidio	215	47	19	10	7	11	21.9	8.8	4.7	3.3	5.1
Kirkland	264	61	22	8	21	10	23.1	8.3	3.0	8.0	3.8
Woods	320	76	24	17	25	10	23.8	7.5	5.3	7.8	3.1
Flynn	205	46	16	6	17	7	22.4	7.8	2.9	8.3	3.4
Total	1,662	389	144	57	114	74	23.4%	8.7%	3.4%	6.9%	4.5%

Summary For The Last 7 Days

MONDAY 8 10	1,656	407	156	63	124	64	25%	9%	4%	7%	4
TUESDAY 8 11	1,626	356	128	68	108	52	22%	8%	4%	7%	3
WEDNESDAY 8 12	1,644	347	113	63	111	60	21%	7%	4%	7%	4
THURSDAY 8 13	1,639	356	124	58	116	58	22%	8%	4%	7%	3
FRIDAY 8 14	1,659	366	137	59	115	55	22%	8%	4%	7%	3
SATURDAY 8 15	1,114	256	91	59	83	23	23%	8%	5%	7%	2
SUNDAY 8 16	1,063	243	89	14	80	60	23%	8%	1%	7%	6

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.