



**Muni
Service Delivery
Daily Report**

Sunday, August 2, 2009





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	Count	Time
Baseball Game Service Summary Report AUGUST 2, 2009		
ATTENDANCE: 42744 NUMBER OF PASSENGERS (appr.): 4370		
Trains pulled out - scheduled	6	
Trains pulled out - actual	6	
Pre-game inbound (IB) service		
Game started		13:05
First IB trip at Embarcadero		10:51
Last IB trip at Embarcadero		14:00
Number of special IB trips	13	
Number of regular IB trips	24	
Total pre-game trips	37	
Average IB headway		4:41
Standard deviation		4:17
Post-game outbound (OB) service		
Game ended		15:48
First OB trip at Embarcadero		15:58
Last OB trip at Embarcadero		16:50
Load completed		16:35
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	3	
L	1	
M	1	
N	6	
Total post-game trips	11	
Average OB headway		3:18
Standard deviation		2:02

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 03 2009 MONDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	38=1, 14X=2, 9X=1
Kirkland	0	0	0	0	
Woods	3	0	3	1	54=1, 27=1 29=1
Potrero	2	0	0	0	30=2
Presidio	0	0	0	0	
Metro	3	0	0	0	L=1, K=1, J=1
F line	1	0	0	0	F=1
TOTAL	13	0	3	1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 08 02 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	1=9 2=38 1=71
Kirkland	1	0	0	0	1=12
Woods	0	0	0	0	
Potrero	5	0	0	0	4=30 1=33
Presidio	0	0	0	0	
Metro	1	0	0	0	1=L
F line	0	0	0	0	
TOTAL	11	0	0	0	

Special Events

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 8/2/09							
Revised 2/21/08							
Cable Car one-piece	1	8	4.5%	46	2	8	4.3%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	1	4	2.6%	107	2	4	1.9%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	1	0	1.8%	138	1	0	0.7%
Kirkland multi-piece	0		0.0%				
Woods one-piece	0	5	0.0%	156	0	5	0.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	1	3	1.5%	136	1	3	0.7%
Potrero multi-piece	0		0.0%				
Presidio one-piece	0	0	0.0%	113	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	11	1.5%	79	1	11	1.3%
Metro multi-piece	0		0.0%				
F Line one-piece	1	5	10.0%	30	1	5	3.3%
F Line multi-piece	0		0.0%				
System total				805	8	36	1.0%

Accidents

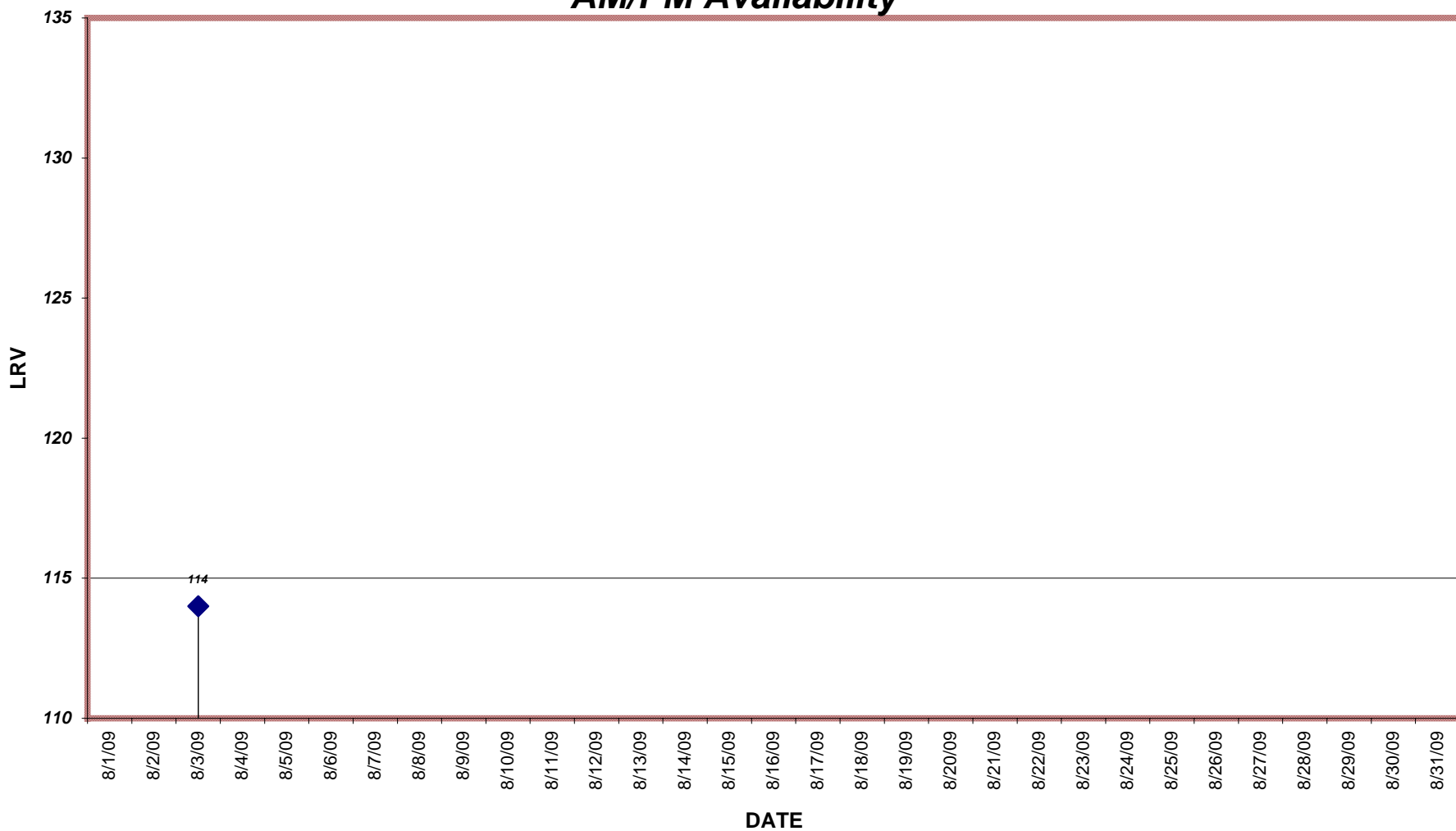
Sun Aug 02, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:06 08/02/09	R OPERATOR FL	36	7	546	38	6265	GOUGH & GOLDEN GAT (PI)	VEHICLE ACCIDENT COACH / AUTO	PI	02:06	02:42	36
				1059764		INSP T. ALDANA RESP. NO 799, VIDEO*.CLAIMS 6A46* VEH DELAY: 00:36						
13:20 08/02/09	R OPERATOR PO	12	7	423	30	7001	STOCKTON & SACRAMENTO (IB)	COACH & FIXED CONSTRUCTION SIGN COLLIDE	IB	13:20	15:00	29
				1059820		LIANG,B PRE 091 MGE STUART* OP 799 NEW OPERATOR PULLEDF COACH IN VEH DELAY: 01:40						
14:33 08/02/09	R OPERATOR KI	24	7	683	47	8319	11TH ST & FOLSOM (IB)	COACH & TOUR BUS COLLIDE	IB	14:33	15:09	29
				1059821		T,KONG MINOR NO 799 VEH DELAY: 00:36						
15:01 08/02/09	R OPERATOR FL	40	3	486	9X	6229	GENEVA & MISSION (IB)	COACH & AUTO COLLIDE	IB	15:01	15:51	29
				1059826		FISHER, MINOR NO 799 VEH DELAY: 00:50						
16:19 08/02/09	R OPERATOR ME	23	8	123	M	1438	19TH AVE & JUNIPERO SERRA (IB)	LRV/VAN MINOR ACCIDENT	IB LD	16:19	16:43	85
				1059843		CPUC*,VIDEO*,4M3*,LSGP,4S35,4T41.SWITCHBACK AT SAINT FRANICS CIRCLE AND DEADHEAD TO METRO. SI GREEN 1531 @17:37 VEH DELAY: 01:18 LINE DELAY: 00:24						
19:15 08/02/09	R OPERATOR WO	24	9	179	27	8168	OFFARRELL & MASON (OB)	COACH & TAXI COLLIDE	OB	19:15	20:21	29
				1059859		LIANG,B MINOR NO 799 VEH DELAY: 01:06						
20:22 08/02/09	R OPERATOR WO	24	2	224	26	8436	SAN JOSE & GENEVA (IB)	COACH & AUTO COLLIDE(HIT& RUN)	IB	20:38	21:06	29
				1059871		FISHER MINOR NO 799 VEH DELAY: 00:28						

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:06 08/02/09	R OPERATOR ME	23	3	17	L	1413	TARAVAL & 16TH AVENUE (IB)	DOORS WON'T OPEN	IB	13:06	13:31	20
						1059801	MRU 4-S-35, INSP ECHIVARRE*, INSP GARCIA, CLEARED VEH DELAY: 00:25 LINE DELAY: 00:25		LD	13:06	13:31	
16:19 08/02/09	R OPERATOR ME	23	8	123	M	1438	19TH AVE & JUNIPERO SERRA (IB)	LRV/VAN MINOR ACCIDENT	IB	16:19	16:43	85
						1059843	CPUC*, VIDEO*, 4M3*, LSGP, 4S35, 4T41. SWITCHBACK AT SAINT FRANCS CIRCLE AND DEADHEAD TO METRO. SI GREEN 1531 @17:37 VEH DELAY: 01:18 LINE DELAY: 00:24		LD	16:19	16:43	

LIGHT RAIL AM/PM Availability



◆ AM Availability ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak August 2009			
08/03/09	MONDAY	114	
08/04/09	TUESDAY		
08/05/09	WEDNESDAY		
08/06/09	THURSDAY		
08/07/09	FRIDAY		
08/10/09	MONDAY		
08/11/09	TUESDAY		
08/12/09	WEDNESDAY		
08/13/09	THURSDAY		
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/3/2009 Monday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

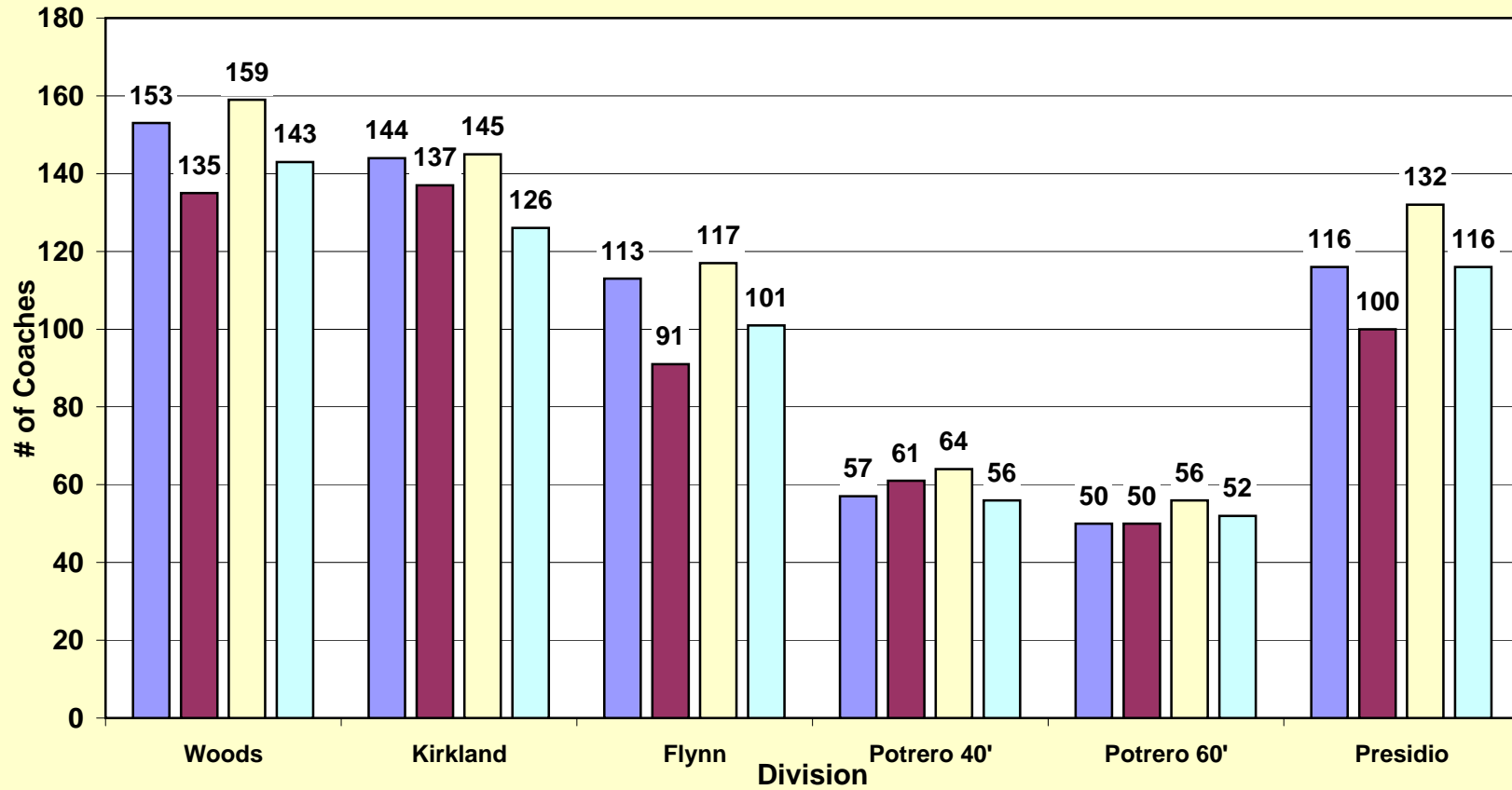
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	3
COUPLER	0
DOORS / STEPS	0
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK / FLAT	0
PM / WEEKLY	3
SUPPORT SHOP	10
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	4
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **37**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Monday 8/3/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	37	9	3	4
Equipment available for service @ 7:30 a.m.	114	12	7	4

Motor & Trolley Coaches Availability
 A.M. 8/2/09 & 7/31/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/2/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	2	1	2	5	14
Campaigns / retrofits	0	0	0	0	0	0	6	6	6
Maintenance Holds	28	11	11	50	18	24	49	91	141
Awaiting parts	6	1	1	8	5	0	20	25	33
Radio	0	1	3	4	0	0	0	0	4
Farebox	0	0	3	3	0	0	0	0	3
Equipment available for service @ 7:45 a.m.	153	144	113	410	57	50	116	223	633
Final a.m. pull-out	135	137	91	363	61	50	100	211	574
Reserve fleet usage	9	0	0	9	0	0	0	0	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	5	6	6
Operator not outs	3	0	4	7	0	0	2	2	9
Afternoon (p.m.) availability									
7/31/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	4	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	1	5	6	12	12
Maintenance holds	22	10	7	39	11	18	33	62	101
Awaiting parts	3	1	1	5	4	5	20	29	34
Radio	0	1	2	3	0	0	0	0	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	145	117	421	64	56	132	252	673
Final p.m. pull-out	143	126	101	370	56	52	116	224	594
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	0	0	0	3	1	2	6	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, AUGUST 2, 2009											
Green	130	27	6	3	12	6	20.8	4.6	2.3	9.2	4.6
Cable Car	116	31	16	3	7	5	26.7	13.8	2.6	6.0	4.3
Potrero	177	47	16	4	16	11	26.6	9.0	2.3	9.0	6.2
Presidio	139	23	10	2	6	5	16.5	7.2	1.4	4.3	3.6
Kirkland	173	39	14	0	14	11	22.5	8.1	0.0	8.1	6.4
Woods	211	45	15	5	15	10	21.3	7.1	2.4	7.1	4.7
Flynn	139	33	7	2	17	7	23.7	5.0	1.4	12.2	5.0
Total	1,085	245	84	19	87	55	22.6%	7.7%	1.8%	8.0%	5.1%

Summary For The Last 7 Days

SUNDAY 7 26	1,055	281	106	32	85	58	27%	10%	3%	8%	5
MONDAY 7 27	1,627	390	146	57	116	71	24%	9%	3%	7%	4
TUESDAY 7 28	1,612	348	112	55	116	65	22%	7%	3%	7%	4
WEDNESDAY 7 29	1,635	323	93	52	113	65	20%	6%	3%	7%	4
THURSDAY 7 30	1,635	344	95	56	111	82	21%	6%	3%	7%	5
FRIDAY 7 31	1,650	359	118	57	110	74	22%	7%	4%	7%	4
SATURDAY 8 1	124	267	83	28	94	62	24%	7%	2%	8%	6

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.