



**Muni
Service Delivery
Daily Report**

Thursday, August 20, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 21 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	1X=1
Kirkland	4	0	1	0	10=1, 12=2, 28=1
Woods	3	0	1	0	16X=2, 30X=1
Potrero	2	0	0	0	30=1, 41=1
Presidio	0	0	0	1	
Metro	2	0	0	0	M=1, S=1
F line	1	0	0	0	F=1
TOTAL	13	0	2	1	

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Special Events					

Division					
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REPORT DATA AS OF 0740 AM					
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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 20 09 THURSDAY PM NOLO REPORT

Cable Car	1	0	0	0	61=1
Flynn	4	0	0	0	9=2 9X=1 38=1
Kirkland	4	0	0	0	2=1 28=1 43=1 47=1
Woods	5	0	1	0	29=1 30X=1 36=1 48=1 54=1
Potrero	13	0	0	0	6=1 7=1 14=2 22=3 24=2 41=3 49=1
Presidio	0	0	0	0	
Metro	3	0	0	0	J=1 KT=1 S=1
F line	0	0	0	0	
TOTAL	30	0	1	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/20/2009							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	4	5.3%	154	3	4	1.9%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	3	3	5.3%	212	6	3	2.8%
Kirkland multi-piece	6		5.9%				
Woods one-piece	2	4	2.3%	251	3	4	1.2%
Woods multi-piece	2		2.0%				
Potrero one-piece	3	3	4.5%	212	7	3	3.3%
Potrero multi-piece	8		9.0%				
Presidio one-piece	0	6	0.0%	174	0	6	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	8	3.0%	146	3	8	2.1%
Metro multi-piece	2		4.1%				
F Line one-piece	1	1	10.0%	33	3	1	9.1%
F Line multi-piece	4		44.4%				
System total				1231	26	33	2.1%

Accidents

Thu Aug 20, 2009

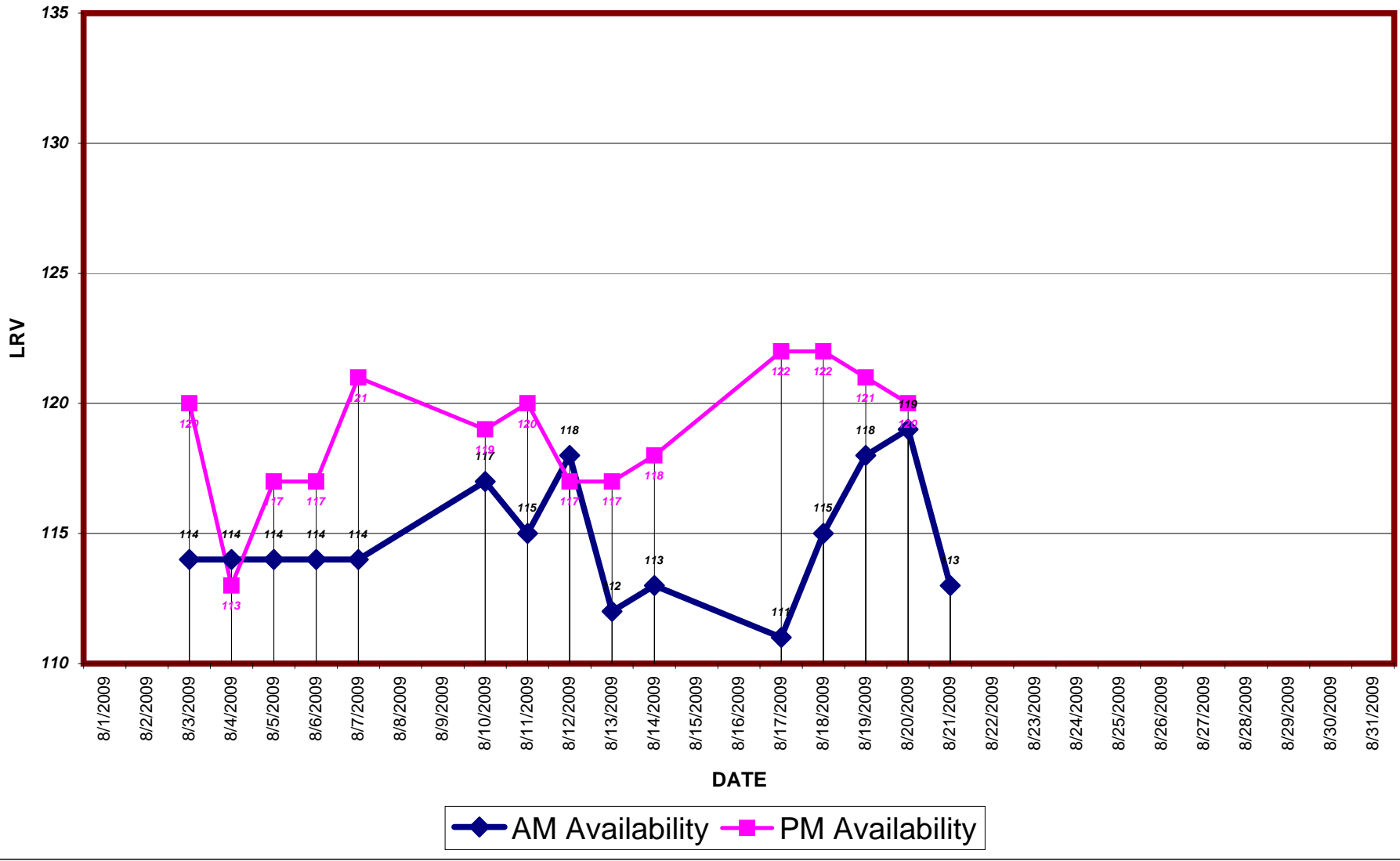
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:40 08/20/09	T POTRERO SHOPM PO	25				7020	POTRERO LOWER YARD	ACCIDENT COACH & FIXED OBJECT (RETAINING WALL NEAR TIRE SHOP) COACH WAS BEING DRIVEN BY FIRESTONE SHOP PERSONNEL. NO INJURIES REPORTED. DAMAGE TO RIGHTSIDE MARKER LIGHT, LOWER STEPWELL AND UPPER GUTTER OF DOOR#3.		01:40		25
						1062663	INSP.VELACRUZ/MGR. STEWART RESPONDED. FIRESTONE EMPLOYEE PLACED ON NON-DRIVING STATUS PENDING EMPLOYERS. NO POST ACCIDENT DRUG TEST. P & S TOW TRUCK UTILIZED TO SEPARATE COACH FROM RETAINING WALL. SEN.STAFF* SYS.SAFETY*					
10:33 08/20/09	R OPERATOR ME	23	6	19	M	1519	ARCH & RANDOLPH (IB)	INJURY ACCIDENT, LRV/BICYCLE	IB	10:33	11:59	72
						1062708	[LRV2=1546]MEDIC 15 TRANSPORTED BICYCLIST TO SFGH, PD 4B4H (OFFICER ROBLES) STAR #874, CASE #090851716, MGR. G. WILLIAMS, INSP. D. CASTRO, M. ECHIVARRE, R. AREVALO* MRU-4S20, 4S38, CLAIMS 6-A-01* SYSTEMS SAFETY RESPONDED, NO 799, 3 MOTOR COACH SHUTTLES, M-LINE WENT OVER THE K-LINE, IB. SI GREEN N/R VEH DELAY: 01:26 LINE DELAY: 01:26	LD	10:33	11:59		

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:56 08/20/09	R OPERATOR PO	24		339	6	5408	HAIGHT & MASONIC (OB)	ALLEGED ACCIDENT, COACH AUTO NO NEW DAMAGE TO COACH	OB	10:56	12:04	35
							1062709	INSP E.TUCKER. AUTO DISPLAYS NEW MINOR SCRATCHES, COACH HAS NO NEW DAMAGE VEH DELAY: 01:08				
17:35 08/20/09	R INSP J. SIGAL PO	26		421	41	5431	COLUMBUS & GREEN (OB)	ACCIDENT (COACH / AUTO)	OB	16:30	17:30	26
							1062725	INSP J. SIGALA RESP. NO INJURY, NO 799, SLIGHT DAMAGE TO REAR RIGHT SIDE OF COACH, AND SLIGHT DAMAGE TO REAR LEFT SIDE OF AUTO. SYSTEM SAFETY*, CLAIM 6A42* VEH DELAY: 01:00				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:00 08/20/09	R OPERATOR PO	11	1	373	30	7126	STOCKTON & SUTTER (OB)	TROLLEY POLE IN OVERHEAD	OB	08:00	08:48	35
							1062652	INSPECTOR JONES,P; OVER HEAD LINE TRUCK 824, PRESIDIO SHOP TRUCK 092 RESPOND AND CLEARED VEH DELAY: 00:48 LINE DELAY: 00:26	LD	08:00	08:26	
10:33 08/20/09	R OPERATOR ME	23	6	19	M	1519	ARCH & RANDOLPH (IB)	INJURY ACCIDENT, LRV/BICYCLE	IB	10:33	11:59	72
							1062708	[LRV2=1546]MEDIC 15 TRANSPORTED BICYCLIST TO SFGH, PD 4B4H (OFFICER ROBLES) STAR #874, CASE #090851716, MGR. G. WILLIAMS, INSP. D. CASTRO, M. ECHIVARRE, R. AREVALO* MRU-4S20, 4S38, CLAIMS 6-A-01* SYSTEMS SAFETY RESPONDED, NO 799, 3 MOTOR COACH SHUTTLES, M-LINE WENT OVER THE K-LINE, IB. SI GREEN N/R VEH DELAY: 01:26 LINE DELAY: 01:26	LD	10:33	11:59	
20:29 08/20/09	R OPERATOR ME	85	7	90	M	1449	19TH AVE & CRESPI (OB)	NON-MUNI ACCIDENT BLOCKING	OB	20:29	20:55	77
							1062811	M-LINE REROUTED OB VIA K-LINE. INSPECTORS MCCRAY AND HENLEY RESPONDED TO SCENE. INSPECTOR GARCIA TO ASSIST WITH 1 SHUTTLE THAT WAS SECURED TO PROVIDE SERVICE FROM SAINT FRANCIS CIRCLE TO BALBOA BART. VEH DELAY: 00:26 LINE DELAY: 00:26	LD	20:29	20:55	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	122
08/18/09	TUESDAY	115	122
08/19/09	WEDNESDAY	118	121
08/20/09	THURSDAY	119	120
08/21/09	FRIDAY	113	
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/21/2009 Friday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

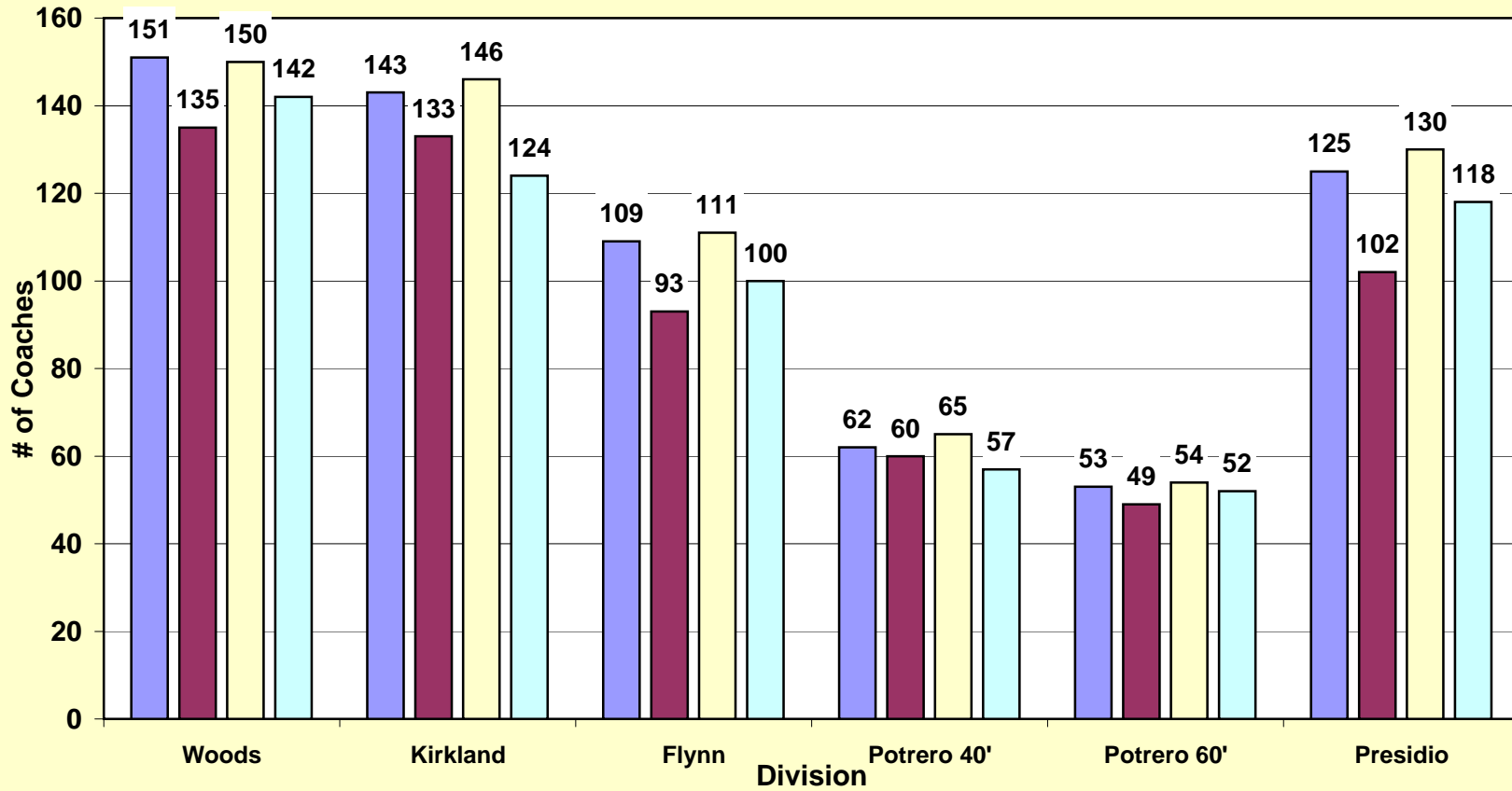
AIR SYSTEM	0
ATCS	3
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	4
HVAC / AIR COMF.	0
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	4
TRUCK NOISE/ FLAT/ PM / WEEKLY	3
SUPPORT SHOP	8
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **38**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
8/21/2009				Friday
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	38	10	4	3
Equipment available for service @ 7:30 a.m.	113	11	6	5

Motor & Trolley Coaches Availability
A.M. 8/21/09 & 8/20/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/21/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	2	1	0	3	13
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance Holds	30	12	15	57	13	21	40	74	131
Awaiting parts	0	0	0	0	9	6	20	35	35
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 7:45 a.m.	151	143	109	403	62	53	125	240	643
Final a.m. pull-out	135	133	93	361	60	49	102	211	572
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	3	4	2	9	1	1	0	2	11
Afternoon (p.m.) availability									
8/20/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	0	0	0	0	11
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance holds	31	9	13	53	10	20	35	65	118
Awaiting parts	0	0	0	0	9	6	20	35	35
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	150	146	111	407	65	54	130	249	656
Final p.m. pull-out	142	124	100	366	57	52	118	227	593
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	2	1	4	2	1	0	3	7

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, AUGUST 20, 2009											
Green	240	58	23	6	19	10	24.2	9.6	2.5	7.9	4.2
Cable Car	136	35	9	3	9	14	25.7	6.6	2.2	6.6	10.3
Potrero	269	59	23	6	17	13	21.9	8.6	2.2	6.3	4.8
Presidio	209	41	15	8	10	8	19.6	7.2	3.8	4.8	3.8
Kirkland	255	55	20	7	21	7	21.6	7.8	2.7	8.2	2.7
Woods	315	65	12	16	24	13	20.6	3.8	5.1	7.6	4.1
Flynn	203	51	18	6	20	7	25.1	8.9	3.0	9.9	3.4
Total	1,627	364	120	52	120	72	22.4%	7.4%	3.2%	7.4%	4.4%

Summary For The Last 7 Days

THURSDAY 8 13	1,639	356	124	58	116	58	22%	8%	4%	7%	3
FRIDAY 8 14	1,659	366	137	59	115	55	22%	8%	4%	7%	3
SATURDAY 8 15	1,114	256	91	59	83	23	23%	8%	5%	7%	2
SUNDAY 8 16	1,063	243	89	14	80	60	23%	8%	1%	7%	6
MONDAY 8 17	1,662	389	144	57	114	74	23%	9%	3%	7%	5
TUESDAY 8 18	1,632	348	127	56	111	54	21%	8%	3%	7%	3
WEDNESDAY 8 19	1,643	357	117	53	124	63	22%	7%	3%	8%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.