

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, August 20, 2010

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1179	98.0	24	39

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	112	115	3%
F LINE	20	20	0%
CABLE CAR	26	30	15%
WOODS	135	179	33%
KIRKLAND	111	126	14%
FLYNN	99	114	15%
POTRERO 40'	45	45	0%
POTRERO 60'	53	45	-15%
PRESIDIO	92	137	49%
TOTAL	693	811	17%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	238	60	11	6	30	13
Cable Car	125	34	9	5	13	7
Potrero	237	70	15	5	38	12
Presidio	191	32	10	5	7	10
Kirkland	235	42	13	8	14	7
Woods	365	67	17	10	17	23
Flynn	199	43	16	3	16	8
TOTAL	1,590	348	91	42	135	80

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:35 08/20/10	R OPERATOR FL	78	307	448	1AX	6237	TURK BETWEEN FRANKLIN & GOUGH	ACCIDENT COACH/AUTO	OB	06:35	07:09	40
						1121309	INSP., T61 VICKER, E. SYSTEM SAFETY* 6A42* MINOR DAMAGE MIRROR SI FLYNN 6254 @07:47 VEH DELAY: 01:12					
07:24 08/20/10	R OPERATOR PO	39	3360	347	14	7112	MISSION & 16TH STREET	ACCIDENT COACH AND AUTO (HIT AND RUN)	IB	07:24		11
						1121296	OPERATOR CLEARED SEE INTERVIEW TAG					
08:46 08/20/10	R OPERATOR PR	30	3692	37	21	5519	FULTON & SHRADER (ACCIDENT COACH AND AUTO	IB	08:54	09:28	11
						1121290	INSPECTOR LUM, B. CLEARED CLAIMS *, SYSTEM SAFETY *, AUTO BROKEN MIRROR VEH DELAY: 00:34					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
23:02 08/20/10	R OPERATOR PO	16	3019	462	14	7017	MISSION & 3RD STREET	VEHICLE ACCIDENT COACH AUTO	OB	23:02	00:05	36
				1121464			INSP T. ALDANA RESP NO INJURIES REPORTED AT SCENE VIDEO* CLAIMS 6A45* S/ SAFETY* NO 799 VEH DELAY: 01:03					
23:48 08/20/10	T OPERATOR WO	36	3833	249	38	8429	OFARRELL & MASON (VEHICLE ACCIDENT COACH / AUTO	IB	23:42		36
				1121463			OPERATOR CLEARED. AUTO DROVE AWAY, NO INJURIES REPORTED AT SCENE. VIDEO* CLAIMS 6A45* S/ SAFETY* CONTINUE TO OCC # 1121455					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:38 08/20/10	R OPERATOR FL	78	1400	498	8AX	6224	MACDONALD & SCHWERIN	CONSTRUCTION BLOCKING	IB LD	07:35 07:35	08:42 08:42	30
				1121339			INSP A CHAU; INSP P RAMOS RESP. MGR G LAVIGNE RESP. OCC HAS NO KNOWLEDGE OF THE CONSTRUCTION. THE 9 LOCAL & 8AX HAD TO BE REROUTED. NINE STOPS MISSED ON THE 9-LOCAL. VEH DELAY: 01:07 LINE DELAY: 01:07					
14:32 08/20/10	T SFPD PR	18			31		EDDY & LARKIN	SFPD BLOCKING	IB LD	14:32 14:44	15:35	24
				1121357			INSP J GIANG RESP. 16/31/5563 WAS STUCK AT LARKIN & EDDY OB. REROUTE FOR IB & OB 31-LINE. REROUTE FOR OB 19-LINE. LEAD INSP A ANDREWS*, 311 CALL CENTER*, HALEY JR; L*, TRAVIS-ALLEN MARY*. LINE DELAY: 00:51					