



MUNI Service Delivery Daily Report

Friday, August 21, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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AM NOLO REPORT SATURDAY 08 22 09

Cable Car	1	0	0	0	59=1
Flynn	0	0	2	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	2	0	2	0	14=1, 24=1
Presidio	0	0	0	0	
Metro	4	0	0	0	L=2, N=1, KT=1
F line	0	0	0	0	
TOTAL	7	0	5	0	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 21 09 FRIDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	3	0	0	0	9=1 14X=1 38=1
Kirkland	1	0	0	0	10=1
Woods	2	0	0	0	N=1 29=1
Potrero	3	0	0	0	7=1 14=1 41=1
Presidio	0	0	0	0	
Metro	6	0	0	0	KT=2 N=1 S=1 J=2
F line	1	0	0	0	F=1
TOTAL	17	0	0	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/21/2009							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	0	2.6%	154	1	0	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	1	1.8%	212	2	1	0.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	4	1.1%	251	2	4	0.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	1	2	1.5%	212	2	2	0.9%
Potrero multi-piece	2		2.2%				
Presidio one-piece	1	7	1.9%	174	1	7	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	4	1.5%	146	1	4	0.7%
Metro multi-piece	0		0.0%				
F Line one-piece	1	5	10.0%	33	2	5	6.1%
F Line multi-piece	2		22.2%				
System total				1231	12	27	1.0%

Accidents

Fri Aug 21, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
03:24 08/21/09	R OPERATOR WO	36	4	243	N	8178	JUDAH & 46TH AVENUE (IB)	SFPD REQUEST	IB	03:24	03:46	36
							1062844	INSP A. VELACRUZ RESP. SFPD 311E RESP. (ALLEGED ROBBERY) VEH DELAY: 00:22				
09:13 08/21/09	R OPERATOR CA	14	88	15	61	49	CALIFORNIA & DRUMM (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES, HIT AND RUN	IB	09:13	09:18	14
							1062907	OP CLEARED VEH DELAY: 00:05				
09:48 08/21/09	R OPERATOR FL	11	4	476	14L	6285	MISSION & 16TH ST (IB)	ALLEGED ACCIDENT, COACH / TRUCK NO NEW DAMAGE ON COACH	IB	09:48	10:31	35
							1062880	INSP B.WONG. TRUCK- RIGHT SIDE MIRROR SHATTERED VEH DELAY: 00:43				
10:17 08/21/09	R OPERATOR WO	12	6	74	53	8504	MISSION & 16TH ST (OB)	ACCIDENT, COACH & TREE MIRROR KNOCKED OFF	OB	10:17	12:14	35
							1062912	INSP G.LAVIGNE. OPER 799. MNGR J.STUART* SYSTEM SAFETY* CLAIMS 6A01* RC 201 TEMPERARY REPAIR FOR PI. NEW OPERATOR TRANSPORTED BY INSP B.WONG PI COACH. SI WOODS N/R VEH DELAY: 01:57				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:18 08/21/09	R OPERATOR PO	11	17	402	30	7108	4TH ST & HOWARD (IB)	ACCIDENT, COACH / AUTO, MINOR	IB	10:18	10:53	35
							1062872	INSP L.DAVIS VEH DELAY: 00:35				
13:32 08/21/09	R OPERATOR PR	14	40	14	5	5571	FULTON & MASONIC (OB)	ACCIDENT COACH AND TRUCK	OB	13:32	14:20	11
							1062942	INSPECTOR WONG,S;SFPD F1A CASE # 090 856 619 MOTORCYCLIST HARRASING INSPECTOR COACH SENT IN BROKEN WINDSHIELD,AFTER TRUCK BACKED UP INTO COACH,CLAIMS * NO RETURN,NO POST ACCIDENT TESTING, SYSTEM SAFETY* SI PRESIDIO N/R VEH DELAY: 00:48				
16:21 08/21/09	R OPERATOR GV		3	175	F	1055	THE EMBARCADERO & DON CHE WAY (OB)	OPERATOR PERSONAL NECESSITY DUE TO A NEAR MISS WITH A PEDESTRIAN	OB	16:21	17:39	87
							1062988	INSP J CHAVEZ INTERVIEWED TO ASSESS OPERATOR^S FITNESS TO REMAIN ON DUTY. OPERATOR CLRD TO REMAIN ON DUTY. SI FERRY TERMINAL STORAGE TRACK VEH DELAY: 01:18				
18:27 08/21/09	R OPERATOR FL	7	3	502	38L	6239	FREMONT BETWEEN MISSION & MARKET (OB)	ACCIDENT COACH & AUTO	OB	18:27	19:15	39
							1063003	INSP E. DENNIS, CONTACT MADE LEFT REAR LOWER PANEL OF COACH, NO DAMAGE TO COACH, NO 799, SYSTEM SAFETY* VEH DELAY: 00:48				
18:50 08/21/09	R OPERATOR WO	26	45	228	17	8455	EUCALYPTUS DR. & 20TH AVE (IB)	ALLEGED INJURY ACCIDENT COACH & PEDSTRIAN (NO CONTACT MADE)	IB	18:50	19:55	39
							1063014	INSP L. WILSON, MANAGER ANDREWS, VIDEO*, 6A42, SYSTEM SAFETY*, AID REFUSED, PEDSTRIAN WALK AWAY, MEDIC #78, POLICE #3113D, CASE #090857651, M. TRAVIS ALLEN*, J. KELLY* SI WOODS VEH DELAY: 01:05				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:10 08/21/09	R OPERATOR OF 3 PO	30			22	5407	CHURCH & MARKET (IB,OB)	SFFD BLOCKING WORKING FIRE	IB	06:10	06:46	87
					1062850		INSPS L DAVIS, B JOHNSON, G PINTO R DONALDSON, MGR STUART, BATTALION 2 & 3. REROUTED 22, IB/OB AND 6 AND 7 PULL-OUTS, TWO MOYOR COACH SHUTTLES. LSGPS. SEE ADDITIONAL ENTRY FOR J LINE AND N-LINE PULL-OUTS. VEH DELAY: 00:36 LINE DELAY: 00:36		LD	06:10	06:46	
06:16 08/21/09	R 47/N, 1528-14 ME	85	7		J		CHURCH & 15TH ST. (IB)	BLOCKED BY SFFD EQUIPMENT	IB	06:16	06:45	72
					1062826		INSPS G PINTO, M ECHIVARRE, R DONALDSON. LSGPS: SB J-LINE IB/OB AT 16TH ST AND OB/IB AT RESERVOIR. N-LINE PULL-OUTS REROUTED VIA K-LINE TO SUBWAY. UPAGED VEH DELAY: 00:29 LINE DELAY: 00:29		LD	06:16	06:45	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, AUGUST 21, 2009											
Green	239	56	25	7	17	7	23.4	10.5	2.9	7.1	2.9
Cable Car	135	33	13	3	12	5	24.4	9.6	2.2	8.9	3.7
Potrero	275	58	26	6	17	9	21.1	9.5	2.2	6.2	3.3
Presidio	209	45	16	8	10	11	21.5	7.7	3.8	4.8	5.3
Kirkland	260	52	18	8	19	7	20.0	6.9	3.1	7.3	2.7
Woods	323	72	16	14	25	17	22.3	5.0	4.3	7.7	5.3
Flynn	206	53	23	6	18	6	25.7	11.2	2.9	8.7	2.9
Total	1,647	369	137	52	118	62	22.4%	8.3%	3.2%	7.2%	3.8%

Summary For The Last 7 Days

FRIDAY 8 14	1,659	366	137	59	115	55	22%	8%	4%	7%	3
SATURDAY 8 15	1,114	256	91	59	83	23	23%	8%	5%	7%	2
SUNDAY 8 16	1,063	243	89	14	80	60	23%	8%	1%	7%	6
MONDAY 8 17	1,662	389	144	57	114	74	23%	9%	3%	7%	5
TUESDAY 8 18	1,632	348	127	56	111	54	21%	8%	3%	7%	3
WEDNESDAY 8 19	1,643	357	117	53	124	63	22%	7%	3%	8%	4
THURSDAY 8 20	1,627	364	120	52	120	72	22%	7%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.