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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, AUGUST 22, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	98.0%	13	10	60

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F LINE	20	22	10%
CABLE CAR	27	27	0%
WOODS	151	188	25%
KIRKLAND	111	123	11%
FLYNN	103	109	6%
POTRERO 40'	44	63	43%
POTRERO 60'	47	35	-26%
PRESIDIO	105	131	25%
TOTAL	722	815	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	115	16	5	7	3	1
Flynn	208	47	12	15	15	5
Green	186	40	14	14	8	4
Kirkland	225	44	5	14	22	3
Potrero	244	55	25	12	15	3
Presidio	179	24	9	8	5	2
Woods	343	82	41	16	20	5
TOTAL	1,500	308	111	86	88	23

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:08	56	N	9TH AVENUE & IRVING AVENUE (OB)	BOMB THREAT	14:08	14:26
8/22/2011	1187818		[LRV2=1515]SENIOR STAFF/SYSTEM SAFETY; 311 CENTER* SFPD UNIT I-41-A STAR# 2364 RESPONDED AND CLEARED. INSP J CHAVEZ AND MGR G PINTO ASSISTED. PATRON CLAIMED HE HAD PLANTED A BOMB ON BOARD THE TRAIN AND LEFT, NO MERIT AFTER SFPD SEARCHED THE TRAIN. NO ARREST. LSGP/ADGP. RUN BACK IN SERVICE. VIDEO* Veh delay: 00:18 Line delay: 00:18		14:08	14:26

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:41	378	49	PHELAN LOOP (IB)	NON-INJURY ACCIDENT (COACH / TRUCK) MINOR		
8/22/2011	1187861		INSP. VONG, H (1T67) RESPONDED, SFPD CAD 2104*, UNIT #3115D, NO ARREST, S/S*, CLAIMS 6A48*, VIDEO* NO 799. Veh delay: 00:50		15:45	16:35
17:53	456	14	MISSION & 26TH STREET (IB)	NON-INJURY ACCIDENT COACH / COACH		
8/22/2011	1187820		INSP. ALDANA, T. (1T63), POTRERO SHOP 094, 4M3*, PUGLISI, D.*, CHAMBERS, C.* , S/S*, VIDEO*, OPERATOR OF RUN 456 WAS ATTEMPTING TO REATTACH HIS TROLLEY POLES TO THE OVERHEAD. RUN 437 WAS ATTEMPTING TO PASS RUN 456. THE TROLLEY POLES OF 437 MADE CONTACT WITH THE POLES OF RUN 456 DAMAGING ONE OF THE SHUNT WIRES ON RUN 456. OPERATOR OF RUN 437 WAS UNAWARE OF INCIDENT UNTIL INTERVIEWED BY INSPECTOR AT MISSION / 22ND ST. INSPECTOR INTERVIEW BOTH OPERATORS. POTRERO SHOP 094 REPAIRED COACH 456/14/7119. RUN 456 AND 437 REMAINED IN SERVICE AFTER INCIDENT. NO 799. REF INTERVIEW OCC #1187821 Veh delay: 02:22		17:53	20:15

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
4:54	4	5	PRESIDO & SUTTER (PO)	OVERHEAD LINE DOWN	4:54	6:16
8/22/2011	1187771		INSP H. VONG (1T67A), R. JONES (1T64A), D. WALSH (1C6) OH LINE 818, ALL RESPONDED, OPERATOR PULLING OUT OF PRESIDIO		4:54	6:16

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
			YARD DEWIRED AND BROUGHT OVERHEAD WIRES DOWN, OPERATOR NON-DRIVING STATUS, NO 799, MGRS* M. ESPINOZA, T, JULIAN, J. KELLY, D. PUGLISI, D. FRANKS, CLAIMS 6A46*, S/SAFETY8, 311*, Veh delay: 01:22 Line delay: 01:22			
7:17	52	31	TURK & DIVISADERO (IB)	NON MUNI ACCIDENT BLOCKING	7:17	7:20
8/22/2011	1187682		INSP JONES, R (1T64), LUM, B (1T62) RESP, 1L1*. 31 LINE REROUTE. NO STOP WAS MISSING. Veh delay: 00:03 Line delay: 01:06		7:17	8:23
19:39	95	M	19TH. AVENUE & WINSTON (IB)	MOTORCOACH OPERATOR REPORTS A NON-MUNI ACCIDENT / DISABLED AUTO ON THE TRACKWAY THAT WILL BE BLOCKING THE M-LINE INBOUND.	20:26	20:29
8/22/2011	1187887		INSP. 4-T-41B GONZALEZ RESP., 311*, LSGP*, LMC*, S.O.M. D. PUGLISI*, M-LINE RE-ROUTED INBOUND FROM GENEVA TERMINAL OVER THE K/T LINE. (2) TWO MOTORCOACH SHUTTLES USED AS A BUS BRIDGE FROM GENEVA TERMINAL TO WEST PORTAL AVENUE AND ULLOA ST Veh delay: 00:03 Line delay: 00:50		19:39	20:29

5. ***N Express***

- 100% on time performance
- 1,627 total daily ridership
- 810 riders in the morning
- 817 afternoon riders

All 12* Nx Express runs were filled.

- 9 runs in the morning
- 8 runs in the afternoon

* Woods runs work both the morning and afternoon.

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	15	88%