



**Muni
Service Delivery
Daily Report**

Sunday, August 23, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------	------------------------	------------------------------	------------------------------	----------------

MONDAY 08/24/09 AM NOLO REPORT

Cable Car	0	0	0	1	
Flynn	4	0	1	1	14X=2; 38=1; 9X=1
Kirkland	6	0	0	0	47=2; 10=1; 28=1; 19=1; 43
Woods	0	0	1	0	
Potrero	7	0	2	1	49=1; 30=1; 24=1; 41=2; 14
Presidio	0	0	0	0	
Metro	2	0	1	1	J=1; N=1
F line	1	0	0	1	F=1
TOTAL	20	0	5	5	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

SUNDAY 08 23 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=60
Flynn	2	0	0	1	1=9 1=38
Kirkland	0	0	1	0	
Woods	3	0	2	0	1=27 1=29 1=66
Potrero	5	0	1	0	2=22 3=30
Presidio	3	0	1	0	2=1 1=30
Metro	0	0	0	0	
F line	2	0	1	0	
TOTAL	16	0	6	1	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 8/23/09							
Revised 2/21/08							
Cable Car one-piece	0	11	0.0%	46	0	11	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	7	2.6%	107	2	7	1.9%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	0	1	0.0%	138	0	1	0.0%
Kirkland multi-piece	0		0.0%				
Woods one-piece	2	4	2.3%	156	4	4	2.6%
Woods multi-piece	4		4.0%				
Potrero one-piece	2	2	3.0%	136	4	2	2.9%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	7	1.9%	113	1	7	0.9%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	8	0.0%	79	0	8	0.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	7	10.0%	30	1	7	3.3%
F Line multi-piece	0		0.0%				
System total				805	12	47	1.5%

Accidents

Sun Aug 23, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:05 08/23/09	R MRU 4S39 ME	86					MMT NEAR POCKET BETWEEN EMBARCADERO & FERRY PORTAL (IB)	AUTO ON TRACKWAY / INSIDE THE SUBWAY	IB	00:09	02:30	86
							1063165	MRU 4S39 ESCORTED MOTORIST & PASSENGER ON TO TRAIN 114/J/1431 AND REVERSED RUN TO EMBARCADERO STATION. INSP.CONTRERAS. SFPD UNIT.#4B11E ARRESTED TWO INDIVIDUALS. SFPD CASE # 090-862-876. INSP.CHAVEZ, INSP.MCGEHEE, MRU 4S49, SIGNAL MAINT.#501, TRACK DEPARTMENT #651, 625, 650, R.RAMIREZ CLEARED. SENIOR STAFF/SAFETY/RAILS/TRACK/OVERHEAD*, POWER CONTROL*, LSGP*, CLAIMS* 6-A-50, J.KELLY*, D.BANBURY*, A.PARRA*, SYSTEM SAFETY* MEDINA*. STATION AGENTS*. L-M LINE TRAINS SWITCHBACK AT EMBARCADERO CROSSOVER AND N-KT LINE REROUTED FROM MOR-EML-MNP-FPR. SIGNAL REPAIRED BROKEN LOOP#24 AND TRACK DEPARTMENT INSPECTED SWITCHES AND TRACKWAY. LAST HEADWAYS IB-OB PROVIDED BY TRAINS IN CCT MODE THROUGHT THE MMT. VEH DELAY: 02:21				
10:10 08/23/09	R OPERATOR PO	39	9	421	33	5415	POTRERO BETWEEN 16TH STREET & 17TH STREET (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	10:10		14
							1063203	INSP J CLARK, MGR J STUART RESP. SAFETY*, VIDEO*, CLAIMS 6A50*, DISP*, OP 799, OP ON NON-DRIVING STATUS. TROLLEY SHOE DETACHES FROM TROLLEY POLE AFTER DE-WIRING, STRIKES/BREAKS AUTO SUNROOF. PASSENGER IN AUTO STRUCK ON SHOULDER BY TROLLEY SHOE BUT CLAIMS NO INJURY. SI POTRERO N/R [EOR 13:19] VEH DELAY: 03:09				

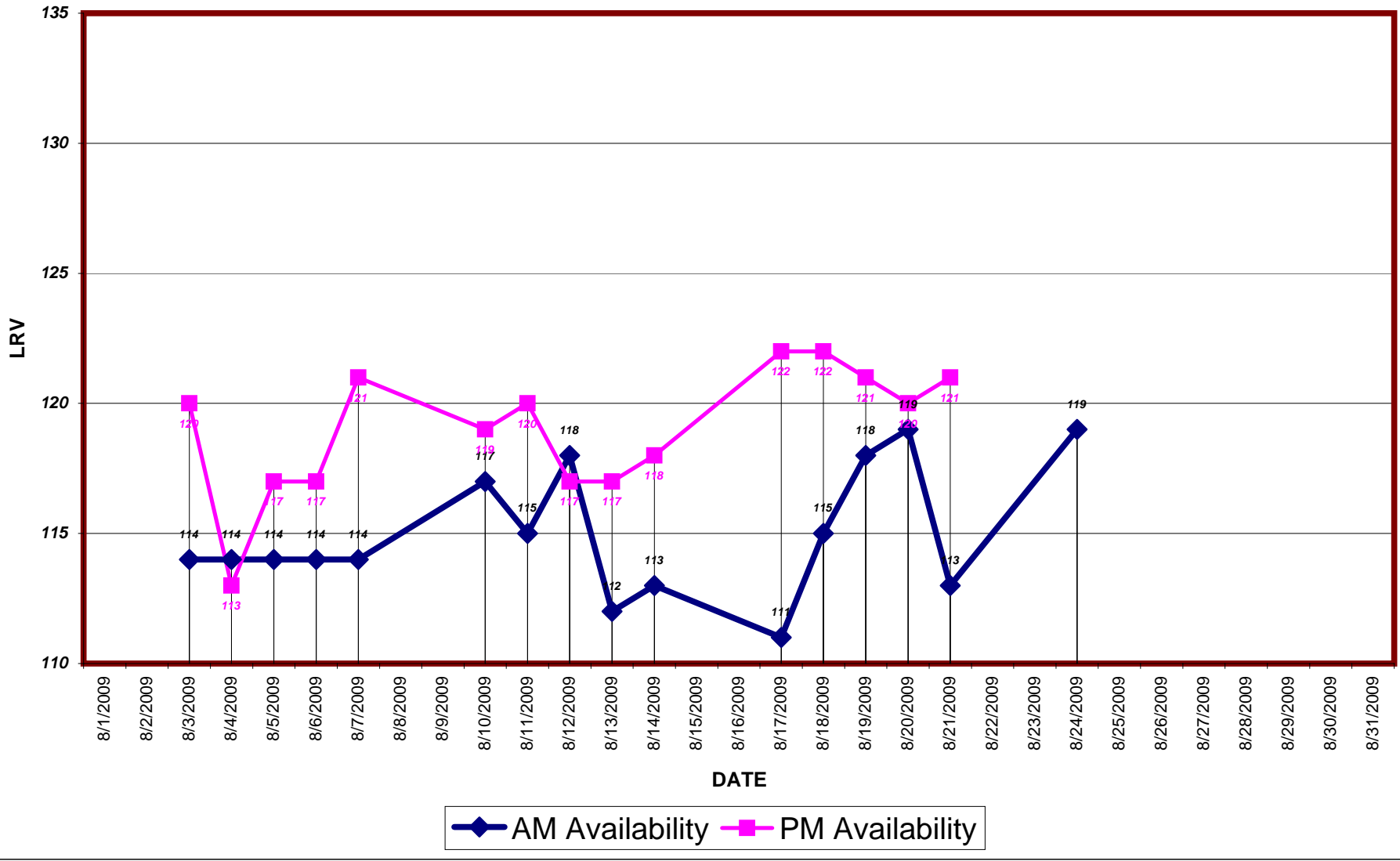
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:04 08/23/09	R OPERATOR KI	26			19	8021	MIDDLEPOINT & INNES (OB)	JUVENILE DISTURBANCE (BROKEN WINDOWS)	OB	20:04		36
					1063241		INSP L. WILSON RESP. SFPD*, JUVENILE THROWING ROCKS 790/19/8060. 795/19/8021 SI KIRKLAND					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	122
08/18/09	TUESDAY	115	122
08/19/09	WEDNESDAY	118	121
08/20/09	THURSDAY	119	120
08/21/09	FRIDAY	113	121
08/24/09	MONDAY	119	
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report Monday 8/24/2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

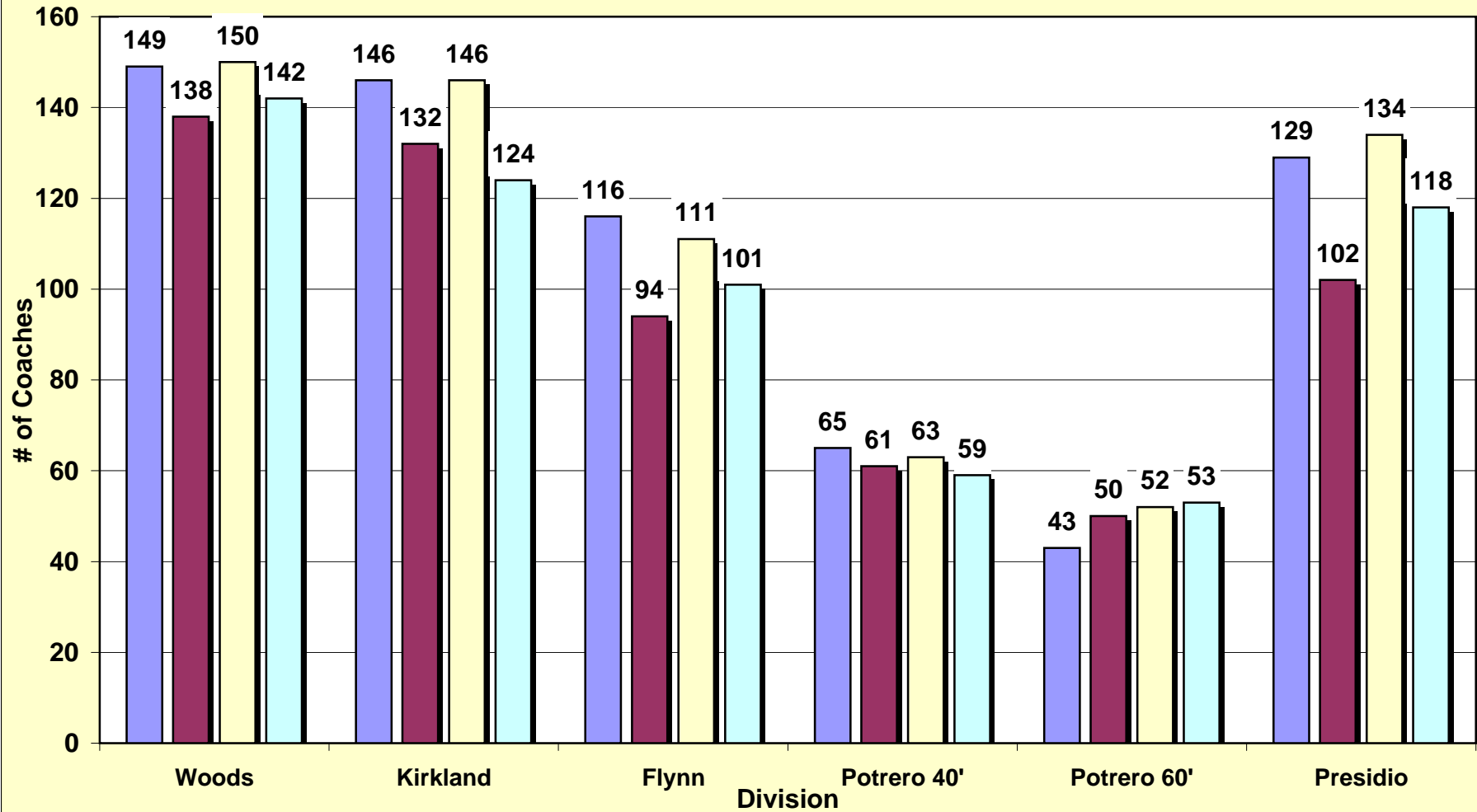
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	5
SUPPORT SHOP	6
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **32**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Monday 8/24/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	32	8	5	3
Equipment available for service @ 7:30 a.m.	119	13	5	5

Motor & Trolley Coaches Availability
 A.M. 8/24/09 & 8/21/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/24/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	3	8	0	2	3	5	13
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance Holds	32	9	8	49	10	31	36	77	126
Awaiting parts	1	1	0	2	9	6	17	32	34
Radio	0	0	0	0	0	1	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	149	146	116	411	65	43	129	237	648
Final a.m. pull-out	138	132	94	364	61	50	102	213	577
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	5	1	6	0	0	0	0	6
Afternoon (p.m.) availability									
8/21/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	0	0	0	0	11
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance holds	31	9	13	53	12	22	31	65	118
Awaiting parts	0	0	0	0	9	6	19	34	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	1	2	0	3	3
Equipment available for service @ 5:30 p.m.	150	146	111	407	63	52	134	249	656
Final p.m. pull-out	142	124	101	367	59	53	118	230	597
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	2	0	3	0	0	0	0	3

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, AUGUST 23, 2009											
Green	127	34	10	2	13	9	26.8	7.9	1.6	10.2	7.1
Cable Car	119	30	12	5	8	5	25.2	10.1	4.2	6.7	4.2
Potrero	176	49	21	4	12	12	27.8	11.9	2.3	6.8	6.8
Presidio	139	31	11	6	5	9	22.3	7.9	4.3	3.6	6.5
Kirkland	172	38	7	2	17	12	22.1	4.1	1.2	9.9	7.0
Woods	217	53	15	7	16	15	24.4	6.9	3.2	7.4	6.9
Flynn	137	37	12	5	14	6	27.0	8.8	3.6	10.2	4.4
Total	1,087	272	88	31	85	68	25.0%	8.1%	2.9%	7.8%	6.3%

Summary For The Last 7 Days

SUNDAY 8 16	1,063	243	89	14	80	60	23%	8%	1%	7%	6
MONDAY 8 17	1,662	389	144	57	114	74	23%	9%	3%	7%	5
TUESDAY 8 18	1,632	348	127	56	111	54	21%	8%	3%	7%	3
WEDNESDAY 8 19	1,643	357	117	53	124	63	22%	7%	3%	8%	4
THURSDAY 8 20	1,627	364	120	52	120	72	22%	7%	3%	7%	4
FRIDAY 8 21	1,647	369	137	52	118	62	22%	8%	3%	7%	4
SATURDAY 8 22	1,133	276	92	33	94	57	24%	8%	3%	8%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.