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DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, AUGUST 23, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	97.1%	18	16	83

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	20	22	10%
CABLE CAR	27	27	0%
WOODS	151	184	22%
KIRKLAND	111	125	13%
FLYNN	103	109	6%
POTRERO 40'	44	62	41%
POTRERO 60'	47	33	-30%
PRESIDIO	105	131	25%
TOTAL	722	808	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	108	16	5	8	3	0
Flynn	200	39	11	12	14	2
Green	179	35	16	10	7	2
Kirkland	219	43	5	14	22	2
Potrero	231	49	24	8	16	1
Presidio	173	24	9	9	3	3
Woods	341	87	43	19	18	7
TOTAL	1,451	293	113	80	83	17

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:26	364	30	5474	VAN NESS & NORTH PONT (IB)	ACCIDENT COACH/AUTO, NO INJURY, (HIT AND RUN)	13:18	14:40
8/23/2011	1187896		INSP C WILCHER CLEARED, VIDEO*, 6A42*, NO 799, NO DAMAGE TO COACH Veh delay: 01:22				
17:04	106	29	8130	LINCOLN & 29TH AVE (OB)	ACCIDENT COACH & AUTO, NO INJURY	17:04	17:56
8/23/2011	1188038		INSP D FONG CLEARED. MINOR DAMAGE TO LEFT REAR OF COACH. WHILE THE INSPECTOR WAS CHECKING THE COACH, ANOTHER AUTO CAME AROUND AND MADE CONTACT WITH THE LEFT REAR OF THE COACH, HIT & RUN. NO OP				

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
					799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A48*. SYSTEM SAFETY*. VIDEO*. Veh delay: 00:52		
19:21	524	38	6299	O^FARRELL & TAYLOR (IB)	ACCIDENT COACH & POLICE CAR, NO INJURY.		
8/23/2011		1188066			INSP T ALDANA CLEARED. RIGHT SIDE MIRROR OF POLICE CAR MADE CONTACT WITH COACH. NO DAMAGE TO EITHER VEHICLES. SFPD 3J13E RESP. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A48*. SYSTEM SAFETY*. MGR A ANDREWS*. Veh delay: 00:29	19:21	19:50
19:31	408	49	7131	VAN NESS & CALIFORNIA (OB)	ACCIDENT COACH & AUTO, NO INJURY.		
8/23/2011		1188065			INSP D FONG CLEARED. MODERATE DAMAGE TO AUTO. MINOR DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A48*. VIDEO*. SYSTEM SAFETY*. Veh delay: 00:14	19:31	19:45

Line Delays > 20 Minutes

There were no line delays over twenty minutes.

5. *N Express*

- 100% on time performance
- 1,533 total daily ridership
- 795 riders in the morning
- 738 afternoon riders

All 12* Nx Express runs were filled.

- 9 runs in the morning
- 8 runs in the afternoon

* Woods runs work both the morning and afternoon.

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	15	88%