



**Muni  
Service Delivery  
Daily Report**

Monday, August 24, 2009





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**AM NOLO REPORT TUESDAY 08 25 09**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	0	1	38=1
<b>Kirkland</b>	3	0	2	0	2=1,10=1,28=1
<b>Woods</b>	0	0	3	0	
<b>Potrero</b>	3	5	3	0	EQUIP/14=1 ,41=1 ,49=2, 30=1 NO OPR, 41=2, 22=1
<b>Presidio</b>	0	0	1	0	
<b>Metro</b>	0	0	0	1	
<b>F line</b>	0	0	0	1	
<b>TOTAL</b>	7	5	9	3	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**MONDAY 08 24 09 PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	2=38
<b>Kirkland</b>	8	0	1	0	1=1X 1=2 1=10 1=12 2=19 1=43 1=47
<b>Woods</b>	2	0	1	0	1=26 1=27
<b>Potrero</b>	4	4	0	0	3=7 1=14 1=22 1=30 1=33 1=49
<b>Presidio</b>	0	1	1	0-	1=45
<b>Metro</b>	2	0	1	0	2=KT
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	19	5	4	0	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 8/23/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	0	0.0%	49	0	0	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	5	2.6%	154	2	5	1.3%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	2	1	3.5%	212	5	1	2.4%
<b>Kirkland multi-piece</b>	6		5.9%				
<b>Woods one-piece</b>	1	5	1.1%	251	1	5	0.4%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	3	3	4.5%	212	5	3	2.4%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	1	7	1.9%	174	1	7	0.6%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	1	10	1.5%	146	2	10	1.4%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	2	3	20.0%	33	3	3	9.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				1231	19	34	1.5%

# Accidents

Mon Aug 24, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:09 08/24/09	R OPERATOR ME	87	675		L	1473	TARAVAL & 34TH AVENUE (IB)	INJURY ACCIDENT LRV & AUTO	IB LD	12:09 12:09	13:13 13:13	20
							1062938	[LRV2=1526]SENIOR STAFF & SAFETY*, CLAIMS # 06-A-40*, 311*, S. LAU*, F. ALEJANDRO*, P. GUTERMAN*, J. TRUE*, J. KELLY*, CPUC (FORM-R), M. ELLIS*, K. SHAH*, K. ANDERSON*, F. LUM*, VIDEO*, (2 SHUTTLES), S BRITT RESP., T. JULIAN (4-M-4) RESP., EOR, OPERATOR 799, MEDIC # 2, MOTORIIST TRANSPORTED TO SFGH HOSP., INSP CASTRO CLEARED, MRU 4-S-43 ASSISTED. SI GREEN N/R [EOR 13:45] VEH DELAY: 01:36 LINE DELAY: 01:04				
14:30 08/24/09	T OPERATOR WO	26	1702	7	48	8410	GRANDVIEW BETWEEN ELIZABETH & 23RD STREET (IB)	ACCIDENT COACH AND AUTO	IB	14:30	15:17	11
							1063317	INSPECTOR JOMOC, K. CLEARED VEH DELAY: 00:47				
18:18 08/24/09	T MGR. (W. JOHN PO	39	1042	4	49	7110	MISSION & SOUTH VAN NESS (IB)	VEHICLE ACCIDENT COACH / COACH 429 / 14 / 7001 (TROLLEY POLES / TROLLEY POLES)	IB	17:51		15
							1063386	SYSTEM SAFETY*, VIDEO*, NO DAMAGE TO OVERHEAD, NO DAMAGE TO BOTH COACHES TROLLEY POLES, NO 799, MGR W JOHNSON TOOK REPORT				
18:26 08/24/09	R 911 ME	23	11	64	J	1443	CHURCH RIGHT OF WAY & LIBERTY	SFPD ACTIVITY	LD	18:26 18:26	18:38 18:38	85
							1063376	4T78* VEH DELAY: 00:12 LINE DELAY: 00:12				

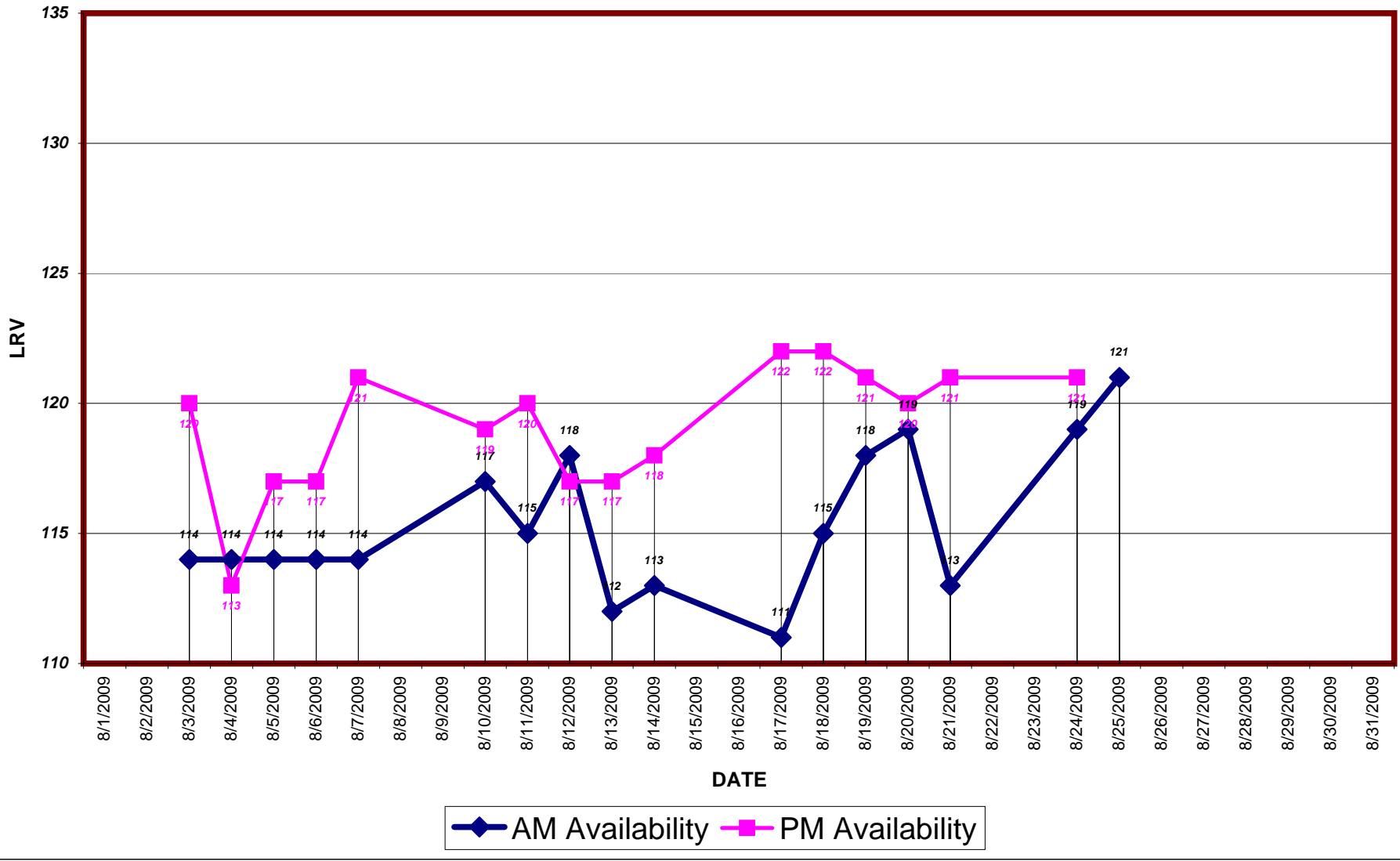
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:28 08/24/09	R OPERATOR PO	39	7	476	22	5421	UNION & FILLMORE (OB)	VEHICLE ACCIDENT COACH / LIGHT POLE	OB	19:28	19:50	15
				1063399			INSP D FONG; OVERHEAD 817; NO DAMAGE TO COACH / LIGHT POLE NO INJURIES / NO 799 VEH DELAY: 00:22					
21:35 08/24/09	R OPERATOR WO	29	6	241	9	8161	SANTOS & GENEVA (IB)	COACH & PEDESTRIAN INJURY ACCIDENT	IB	21:35	23:58	25
				1063426			SFPD/DCPD CS#09007356/SFFD RESPONDED. MEDIC#56 TRANS. PEDESTRIAN TO SFGH FOR CHEST PAIN AND RIGHT LEG INJURY. VIDEO* SEN.STAFF* CLAIMS#6A50* SYS.SAFETY* COACH PUT ON HOLD. OPER POST ACCIDENT 799. SI WOODS N/R VEH DELAY: 02:23					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:05 08/24/09	R OPERATOR CA	30	3	6	61	60	CALIFORNIA & DRUMM (IB,OB)	SFFD BLOCKING (WORKING FIRE)	IB LD	11:05 11:05	12:12 12:12	30
							1063306	INSP A FORSE; INSP C ALLEN RESP. SFFD CLEARED. TWO SHUTTLES USED. MGR Y KWAN*. VEH DELAY: 01:07 LINE DELAY: 01:07				
12:09 08/24/09	R OPERATOR ME	87	5	28	L	1473	TARAVAL & 34TH AVENUE (IB)	INJURY ACCIDENT LRV & AUTO	IB LD	12:09 12:09	13:13 13:13	20
							1062938	[LRV2=1526]SENIOR STAFF & SAFETY*, CLAIMS # 06-A-40*, 311*, S. LAU*, F. ALEJANDRO*, P. GUTERMAN*, J. TRUE*, J. KELLY*, CPUC (FORM-R), M. ELLIS*, K. SHAH*, K. ANDERSON*, F. LUM*, VIDEO*, (2 SHUTTLES), S BRITT RESP., T. JULIAN (4-M-4) RESP., EOR, OPERATOR 799, MEDIC # 2, MOTORIIST TRANSPORTED TO SFGH HOSP., INSP CASTRO CLEARED, MRU 4-S-43 ASSISTED. SI GREEN N/R [EOR 13:45] VEH DELAY: 01:36 LINE DELAY: 01:04				
16:26 08/24/09	R OPERATOR PR	24	8	70	3	5582	POST BETWEEN LARKIN & HYDE (IB)	SFPD BLOCKING.	IB LD	16:26 16:26	17:44 17:44	24
							1063370	INSP DAVIS L, KELLY J*, 2,3, & 4 LINES REROUTED. VEH DELAY: 01:18 LINE DELAY: 01:18				



# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	122
08/18/09	TUESDAY	115	122
08/19/09	WEDNESDAY	118	121
08/20/09	THURSDAY	119	120
08/21/09	FRIDAY	113	121
08/24/09	MONDAY	119	121
08/25/09	TUESDAY	121	
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>8/25/2009</b> <b>Tuesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

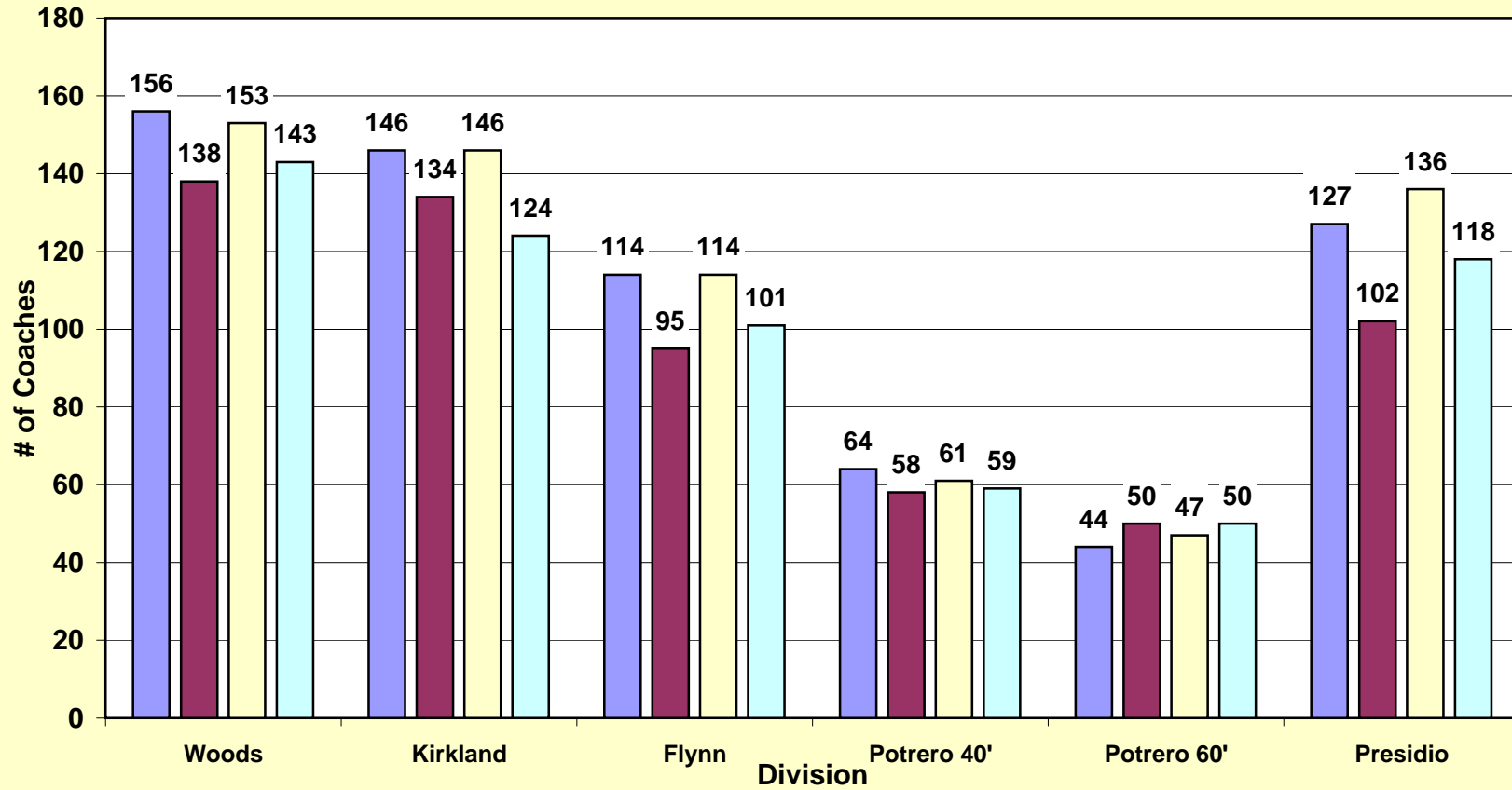
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/	1
PM / WEEKLY	4
SUPPORT SHOP	8
BODY/PAINT SHOP	1
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	3
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **30**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Tuesday 8/25/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>30</b>	<b>10</b>	<b>5</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>121</b>	<b>11</b>	<b>5</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 8/25/09 & 8/24/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>8/25/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	4	5	1	1	2	4	9
Campaigns / retrofits	10	0	0	10	0	0	0	0	10
Maintenance Holds	25	9	10	44	11	30	38	79	123
Awaiting parts	0	1	0	1	9	6	17	32	33
Radio	0	0	0	0	0	2	0	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	156	146	114	416	64	44	127	235	651
Final a.m. pull-out	138	134	95	367	58	50	102	210	577
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	3	0	3	3	0	0	3	6
<b>Afternoon (p.m.) availability</b>									
<b>8/24/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	4	6	0	0	0	0	6
Campaigns / retrofits	10	0	0	10	0	0	0	0	10
Maintenance holds	28	9	10	47	14	27	29	70	117
Awaiting parts	0	0	0	0	9	6	17	32	32
Radio	0	0	0	0	0	1	0	1	1
Farebox	3	0	0	3	0	0	0	0	3
Equipment available for service @ 5:30 p.m.	153	146	114	413	61	47	136	244	657
Final p.m. pull-out	143	124	101	368	59	50	118	227	595
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	2	0	2	0	3	0	3	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, AUGUST 24, 2009</b>											
Green	237	56	18	8	19	11	23.6	7.6	3.4	8.0	4.6
Cable Car	143	31	7	4	12	8	21.7	4.9	2.8	8.4	5.6
Potrero	283	71	33	8	18	12	25.1	11.7	2.8	6.4	4.2
Presidio	213	44	21	7	10	6	20.7	9.9	3.3	4.7	2.8
Kirkland	265	62	20	6	23	13	23.4	7.5	2.3	8.7	4.9
Woods	318	70	20	8	25	17	22.0	6.3	2.5	7.9	5.3
Flynn	203	50	18	8	19	5	24.6	8.9	3.9	9.4	2.5
<b>Total</b>	<b>1,662</b>	<b>384</b>	<b>137</b>	<b>49</b>	<b>126</b>	<b>72</b>	<b>23.1%</b>	<b>8.2%</b>	<b>2.9%</b>	<b>7.6%</b>	<b>4.3%</b>

**Summary For The Last 7 Days**

MONDAY 8 17	1,662	389	144	57	114	74	23%	9%	3%	7%	5
TUESDAY 8 18	1,632	348	127	56	111	54	21%	8%	3%	7%	3
WEDNESDAY 8 19	1,643	357	117	53	124	63	22%	7%	3%	8%	4
THURSDAY 8 20	1,627	364	120	52	120	72	22%	7%	3%	7%	4
FRIDAY 8 21	1,647	369	137	52	118	62	22%	8%	3%	7%	4
SATURDAY 8 22	1,133	276	92	33	94	57	24%	8%	3%	8%	5
SUNDY 8 23	1,087	272	88	31	85	68	25%	8%	3%	8%	6

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.