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 Jerry Lee | Vice-Chairman
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 Cheryl Brinkman | Director
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 Bruce Oka | Director
 Joël Ramos | Director
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DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, AUGUST 24, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	96.1%	23	23	55

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	121	6%
F LINE	20	21	5%
CABLE CAR	27	27	0%
WOODS	151	166	10%
KIRKLAND	111	125	13%
FLYNN	103	106	3%
POTRERO 40'	44	64	45%
POTRERO 60'	47	35	-26%
PRESIDIO	105	138	31%
TOTAL	722	803	11%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	109	18	7	7	2	2
Flynn	201	43	14	10	18	1
Green	177	36	19	6	8	3
Kirkland	219	42	6	13	21	2
Potrero	232	45	25	5	13	2
Presidio	176	30	12	10	7	1
Woods	348	81	43	11	19	8
TOTAL	1,462	295	126	62	88	19

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
6:28	330	22	5402	FILLMORE & CHESTNUT (IB)	ACCIDENT COACH/AUTO, NO INJURY	6:28	7:13
8/24/2011				INSP C WILCHER CLEARED, S/S*, VIDEO*, 6A42*, AUTO BACKED INTO COACH Veh delay: 00:45			
		1188088					
9:45	24	29	8368	LINCOLN & 23RD AVENUE (OB)	NON-INJURY VEHICLE ACCIDENT COACH / AUTO	9:45	10:27
8/24/2011				INSP. L. WILSON (1T64) RESPONDED, NO INJURIES, NO 799, COACH WAS LEAVING THE ZONE AND MADE CONTACT WITH AUTO. MINOR SCRATCHES ON AUTO'S FRONT BUMPER AND RIGHT MIRROR. Veh delay: 00:42			
		1188117					

Line Delays > 20 Minutes

TIME DATE	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE	DELAY	
					ACTION TAKEN	START	END
8:00				4TH STREET & BERRY (IB,OB)	ROLLING DELAY, BRIDGE LIFT	8:15	8:18
8/24/2011		1188058		LSGP*, ADGP*, INSP R AREVLAO*, SIGNAL # 500 & 501 CLEARED VEH DELAY: 00:03 LINE DELAY: 02:03		6:15	8:18
19:35		54		BAYSHORE & BACON (IB,OB)	NON MUNI FATAL ACCIDENT BLOCKING LINE	19:35	22:15
8/24/2011		1188238		INSP B. HENDERSON AND T. ESPINOZA RESP MGR A. ANDREWS* SENIOR MGRS PAGED LINE REROUTED LINE DELAY: 02:40		19:35	

5. N Express

- 100% on time performance
- 1,388 total daily ridership
- 705 riders in the morning
- 683 afternoon riders

All 12* Nx Express runs were filled.

- 9 runs in the morning
- 8 runs in the afternoon

* Woods runs work both the morning and afternoon.