

Edwin M. Lee | Mayor
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 Jerry Lee | Vice-Chairman
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 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joël Ramos | Director
 Edward D. Heiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, AUGUST 26, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	97.0%	20	15	46

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F LINE	20	21	5%
CABLE CAR	27	28	4%
WOODS	151	185	23%
KIRKLAND	111	130	17%
FLYNN	103	109	6%
POTRERO 40'	44	57	30%
POTRERO 60'	47	34	-28%
PRESIDIO	105	133	27%
TOTAL	722	814	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	115	21	9	9	3	0
Flynn	200	41	13	12	15	1
Green	195	43	17	13	9	4
Kirkland	217	43	8	13	20	2
Potrero	244	52	23	9	17	3
Presidio	191	27	11	9	5	2
Woods	343	90	47	16	23	4
TOTAL	1,505	317	128	81	92	16

4. ACCIDENTS & DELAYS

Accidents

Tag	Time of Incident	Run	Line	Location	Message	Action Taken
1188452	8/26/2011 8:38	447	8X	EMBARCADERO & DUNCHEE WAY	ACCIDENT (COACH / AUTO), H / R	INSP LEDBETTER, A (1T61) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*
1188451	8/26/2011 8:51	86	21	HAYES & LAGUNA	ACCIDENT (COACH / AUTO). NO INJURY	INSP WILCHER, C (1T60) RESP, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*.

Tag	Time of Incident	Run	Line	Location	Message	Action Taken
1188455	8/26/2011 9:06	129	16X	OAK & OCTAVIA	ACCIDENT (COACH / AUTO), NO INJURY	INSP BROWN, L (1T66) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*.
1188554	8/26/2011 15:10	10	60	POWELL & PINE	VEHICLE ACCIDENT CABLE CAR / AUTO"	INSP J KWONG; SYSTEM SAFETY*, CLAIMS 6-A-48*, MINOR DAMAGE, NO INJURIES / NO 799,
1188480	8/26/2011 16:45	274	NX	SUTTER & POWELL	COACH / TRUCK COLLISION (HIT AND RUN) - NO INJURIES	OPERATOR CLEARED, INSPECTOR B. LUM*, VIDEO*, CLAIMS (6A48)*, SYSTEM SAFETY*
1188585	8/26/2011 19:41	552	8X	GENEVA & NAPLES	ACCIDENT COACH & AUTO (HIT & RUN)	INSP S. WONG, MINOR LEFT REAR BUMPER DAMAGE, NO 799

Line Delays > 20 Minutes

There were no line delays over 20 minutes.

5. *N Express*

- 100% on time performance in the morning
- 69% on time performance in the afternoon
- 1,441 total daily ridership
- 800 riders in the morning
- 641 afternoon riders

All 12* Nx Express runs were filled.

- 9 runs in the morning
- 8 runs in the afternoon

* Woods runs work both the morning and afternoon.

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	13	63%