



**Muni  
Service Delivery  
Daily Report**

Thursday, August 27, 2009





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	Count	Time
<b>Baseball Game Service Summary Report AUGUST 27, 2009</b>		
<b>ATTENDANCE: 28575</b>		<b>NUMBER</b>
<b>OF PASSENGERS (appr.by dir): 2050</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:35
Last IB trip at Embarcadero		19:40
Number of special IB trips	9	
Number of regular IB trips	38	
Total pre-game trips	47	
Average IB headway		4:00
Standard deviation		3:01
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:10</b>
First OB trip at Embarcadero		22:09
Last OB trip at Embarcadero		22:45
<b>Load completed</b>		<b>22:35</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	1	
L	1	
M	1	
N	4	
<b>Total post-game trips</b>	<b>8</b>	
<b>Average OB headway</b>		<b>5:08</b>
Standard deviation		2:23

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 28 2009 FRIDAY AM NOLO REPORT

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	1BX=1, 9=1, 9X=1
<b>Kirkland</b>	9	0	0	0	12=2, 28=4, 30X=1, 43=1, 47=1
<b>Woods</b>	0	0	3	0	
<b>Potrero</b>	7	3	1	1	OP: 6=1, 14=1, 30=1, 33=2, 41=2. Equip: 41=1, 30=2
<b>Presidio</b>	1	0	0	0	5=1
<b>Metro</b>	3	0	3	1	L=2, M=1
<b>F line</b>	2	0	1	0	F=2
<b>TOTAL</b>	25	3	8	2	
<b>Special Events</b>					
Division					
REPORT DATA AS OF 0740 AM					

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**08 27 09 THURSDAY PM NOLO REPORT**

<b>Cable Car</b>	1	0	1	0	59=1
<b>Flynn</b>	8	0	1	0	9=3 9X=2 14L=2 38=1
<b>Kirkland</b>	5	0	0	1	2=1 19=2 47=2
<b>Woods</b>	2	0	0	0	27=2
<b>Potrero</b>	8	0	0	0	7=1 14=1 22=1 24=1 41=2 49=2
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	6	0	0	0	M=1 KT=2 S=3
<b>F line</b>	0	0	1	0	
<b>TOTAL</b>	30	0	3	1	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 8/27/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	3	4.5%	49	2	3	4.1%
<b>Cable Car multi-piece</b>	2		33.3%				
<b>Flynn one-piece</b>	2	0	5.3%	154	3	0	1.9%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	3	2	5.3%	212	6	2	2.8%
<b>Kirkland multi-piece</b>	6		5.9%				
<b>Woods one-piece</b>	1	5	1.1%	251	3	5	1.2%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	2	1	3.0%	212	4	1	1.9%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	0	6	0.0%	174	0	6	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	5	8	7.5%	146	8	8	5.5%
<b>Metro multi-piece</b>	6		12.2%				
<b>F Line one-piece</b>	1	1	10.0%	33	2	1	6.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				1231	28	26	2.3%

# Accidents

Thu Aug 27, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY					
									DI	START	END	CC		
05:10 08/27/09	R OPERATOR FL	35	4	415	9	6272	POTRERO & 24TH ST (PO)	ACCIDENT COACH & TRUCK, 3 INJURIES, COACH WAS STOPPED.	PO LD	05:10 05:10	07:50 08:11	16		
						<b>1063710</b>	INSP A ESCOBAR; INSP L DAVIS; MGR M ESPINOZA RESP. ENGINE 37 RESP. MDEIC 88; MEDIC 83 TRANS INJURED PERSONS FROM THE TRUCK TO SFGH. SFPD 3D62 RESP. CASE #090-878-685. SYSTEM SAFETY K ANDERSON RESP. CLAIMS 6A40 RESP. RCS 853 RESP. P & S TOW IN WOODS FOR MAJOR DAMAGES TO THE REAR OF THE COACH. TRUCK HAS DISABLED MAJOR DAMAGE. REROUTE FOR 9-LINE AND 33-LINE. VIDEO*. MGR S LAU*. MGR D HILL*. MGR J KELLY*. MGR M HARRIS*. MGR N POPP*. MGR D LEE*. PEER ASSISTANCE*. SI P & S TOW IN TO WOODS N/R <b>VEH DELAY: 02:40 LINE DELAY: 03:01</b>							
08:19 08/27/09	R OPERATOR FL	17	2	447	9X	6262	KEARNY & BROADWAY (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	08:19	09:50	30		
						<b>1063770</b>	INSP E TUCKER RESP. SFPD 3A4A RESP. MINOR DAMAGE TO COACH. DISABLE DAMAGES TO AUTO. OPEARATOR 799. INSP K JOMOC TRANS NEW OPERATOR TO PULL COACH IN. MGR M ESPIONZA*. CLAIMS 6A40*. SAFETY K ANDERSON*. MGR D HILL*. SI FLYNN N/R <b>VEH DELAY: 01:31</b>							

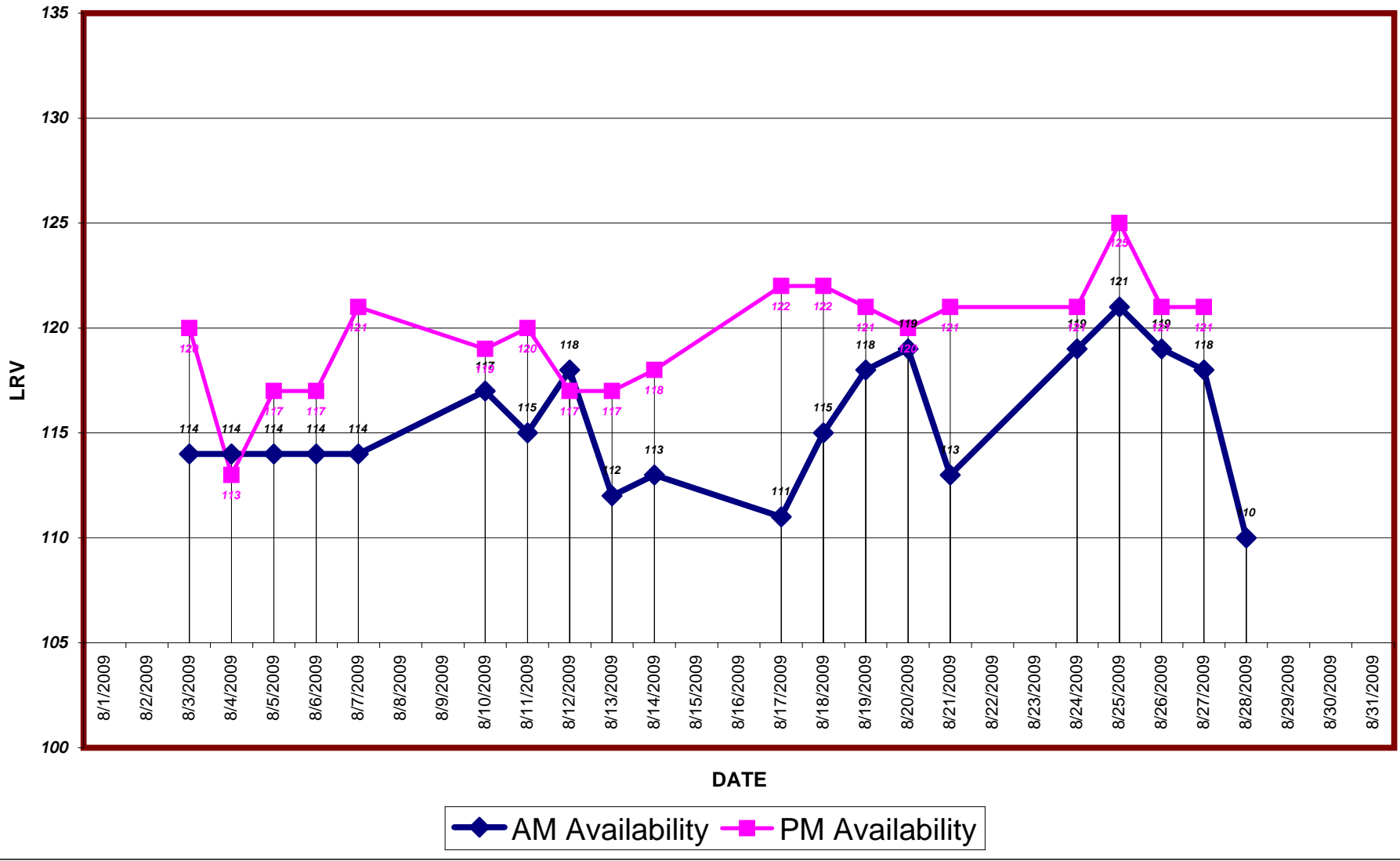
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:53 08/27/09	R OPERATOR KI	35	7	729	10	8231	HOWARD & 1ST ST (OB)	ACCIDENT COACH & AUTO	OB	08:53	09:37	30
						1063719	INSP L DAVIS CLEARED. NO DAMAGE TO COACH. MODERATE DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. MGR D HILL*. SAFETY K ANDERSON*. VEH DELAY: 00:44					
09:28 08/27/09	T A ALBADANI	35				537	SOUTH VAN NESS & 13TH ST (SB)	ACCIDENT NON-REVENUE VAN 735-537 & TRUCK, ONE INJURY.	SB	09:28	11:15	30
						1063778	INSP B WONG; INSP G LAVIGNE; MGR M ESPINOZA RESP. SFPD 3D61K; 1D41A RESP. CASE #090-879-075. ENGINE 36 RESP. MEDIC 94 TRANS DRIVER OF VAN 537 TO KAISER. MODERATE DAMAGE TO THE FRONT OF THE VAN. MAJOR DAMAGE TO TRUCK. NO 799. CLAIMS 6A40 RESP. VAN 735-537 WILL BE TOW TO SCOTT DIVISION. MGR T ARANAS*. SAFETY K ANDERSON*. PAGE SENT AT 1027 HOURS. INCIDENT TIME WAS FROM 0928 HRS TO 1115 HRS. SI TOW TO SCOTT. VEH DELAY: 01:47					
11:36 08/27/09	R OPERATOR PO	12	8	417	24	5451	3RD & OAKDALE (IB)	MUNI INJURY ACCIDENT.	IB	11:36	12:08	24
						1063865	INSP JOHNSON TC, LAVIGNE G, ENGINE #17, MEDIC #17 TRANSPORTED TWO PASSENGERS TO SFGH, CLAIMS #6A40*, VIDEO*, K ANDERSON*, 1M2*, NO 799. SI POTRERO N/R [EOR 11:58] VEH DELAY: 00:22 LINE DELAY: 01:40					



## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN
11:36 08/27/09	R OPERATOR PO	12	8	417	24	5451	3RD & OAKDALE (IB)	MUNI INJURY ACCIDENT.
				1063865			INSP JOHNSON TC, LAVIGNE G, ENGINE #17, MEDIC #17 TRANSPORTED TWO PASSENGERS TO SFGH, CLAIMS #6A40*, VIDEO*, K ANDERSON*, 1M2*, NO 799. SI POTRERO N/R [EOR 11:58] VEH DELAY: 00:22 LINE DELAY: 01:40	
11:52 08/27/09	R MGR. G. WILLI ME	24	4	38	KT	1512	THIRD ST. & PALOU (NB)	BLOCKED BY MUNI INJURY ACCIDENT 448/24/5451
				1063816			INSP. M. ECHIVARRE CLEARED, D. CASTRO* VEH DELAY: 00:26 LINE DELAY: 00:26	
21:02 08/27/09	R OPERATOR ME	77	3	130	N	1430	VAN NESS STATION (IB)	LOOSE SKIRT
				1063952			SHOP UNIT 49 RESPONDED WITH TEMPORARY FIX. TRAIN REMOVED FROM SERVICE TO FOLSOM WHERE SHOP UNIT 39 REPAIRED. 105 J 1492 INSTRUCTED TO SELECT CCT TO GET TRAIN TO PLATFORM. LSGP EACH TRAIN EFFECTED AS TO DELAY. INPSECTORS 31,40, AND 53*. VEH DELAY: 00:12 LINE DELAY: 00:25	

# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	122
08/18/09	TUESDAY	115	122
08/19/09	WEDNESDAY	118	121
08/20/09	THURSDAY	119	120
08/21/09	FRIDAY	113	121
08/24/09	MONDAY	119	121
08/25/09	TUESDAY	121	125
08/26/09	WEDNESDAY	119	121
08/27/09	THURSDAY	118	121
08/28/09	FRIDAY	110	
08/31/09	MONDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>8/28/2009</b> <b>Friday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

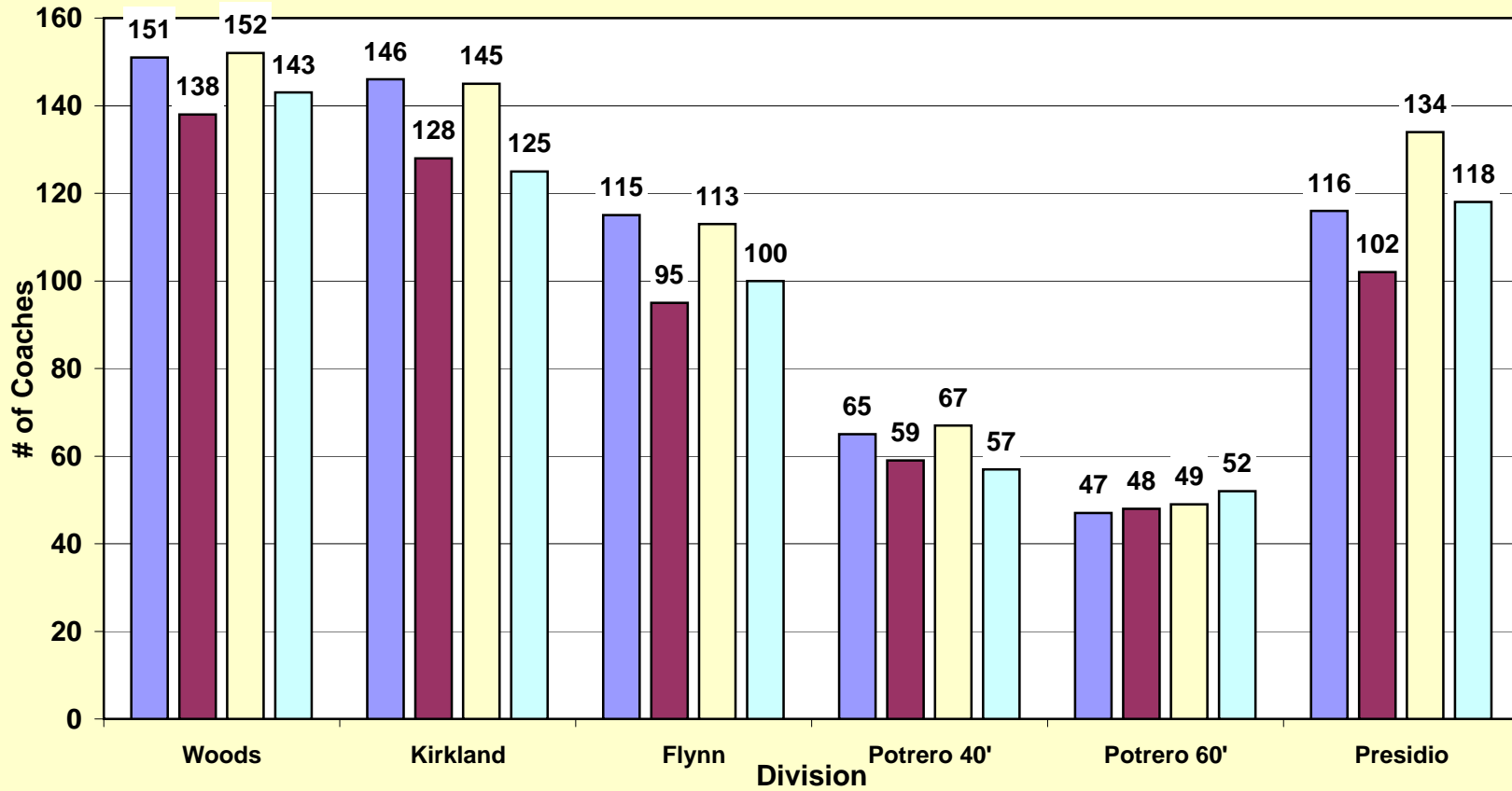
AIR SYSTEM	0
ATCS	4
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	2
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	5
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	4
BODY/PAINT SHOP	9
FLEET APPEARANCE	1
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **41**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance                      Friday</b>				
<b>8/28/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	41	9	5	3
<b>Equipment available for service @ 7:30 a.m.</b>	110	12	5	5

**Motor & Trolley Coaches Availability**  
**A.M. 8/28/09 & 8/27/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>8/28/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	1	1	2	4	12
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance Holds	30	9	9	48	10	27	49	86	134
Awaiting parts	1	2	0	3	9	6	18	33	36
Radio	0	0	0	0	0	2	0	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	151	146	115	412	65	47	116	228	640
Final a.m. pull-out	138	128	95	361	59	48	102	209	570
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	9	0	9	2	2	0	4	13
<b>Afternoon (p.m.) availability</b>									
<b>8/27/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance holds	29	10	11	50	8	25	31	64	114
Awaiting parts	2	2	0	4	9	6	18	33	37
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	152	145	113	410	67	49	134	250	660
Final p.m. pull-out	143	125	100	368	57	52	118	227	595
Reserve fleet usage	0	0	0	0	0	3	0	3	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	1	1	2	2	1	0	3	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, AUGUST 27, 2009</b>											
Green	242	60	20	9	17	14	24.8	8.3	3.7	7.0	5.8
Cable Car	135	29	7	1	9	12	21.5	5.2	0.7	6.7	8.9
Potrero	271	56	18	9	21	8	20.7	6.6	3.3	7.7	3.0
Presidio	209	41	8	12	10	11	19.6	3.8	5.7	4.8	5.3
Kirkland	255	52	14	7	21	10	20.4	5.5	2.7	8.2	3.9
Woods	311	61	14	8	28	11	19.6	4.5	2.6	9.0	3.5
Flynn	201	46	18	4	21	3	22.9	9.0	2.0	10.4	1.5
<b>Total</b>	<b>1,624</b>	<b>345</b>	<b>99</b>	<b>50</b>	<b>127</b>	<b>69</b>	<b>21.2%</b>	<b>6.1%</b>	<b>3.1%</b>	<b>7.8%</b>	<b>4.2%</b>

**Summary For The Last 7 Days**

THURSDAY 8 20	1,627	364	120	52	120	72	22%	7%	3%	7%	4
FRIDAY 8 21	1,647	369	137	52	118	62	22%	8%	3%	7%	4
SATURDAY 8 22	1,133	276	92	33	94	57	24%	8%	3%	8%	5
SUNDY 8 23	1,087	272	88	31	85	68	25%	8%	3%	8%	6
MONDAY 8 24	1,662	384	137	49	126	72	23%	8%	3%	8%	4
TUESDAY 8 25	1,626	345	106	52	120	67	21%	6%	3%	7%	4
WEDNESDAY 8 26	1,639	342	99	52	122	69	21%	6%	3%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.