

Edwin M. Lee | Mayor
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 Jerry Lee | Vice-Chairman
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 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joël Ramos | Director
 Edward D. Heikkin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, AUGUST 27, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	797	96.1%	15	16	107

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	RATIO
LRV	62	104	68%
F LINE	19	21	11%
CABLE CAR	24	32	33%
WOODS	84	196	133%
KIRKLAND	60	131	118%
FLYNN	82	110	34%
POTRERO 40'	42	78	86%
POTRERO 60'	39	34	-13%
PRESIDIO	68	148	118%
TOTAL	480	854	78%

Assuming vehicles are not on hold by maintenance.

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	98	22	13	7	2	0
Flynn	164	27	10	13	3	1
Green	144	29	11	12	5	1
Kirkland	138	24	8	8	7	1
Potrero	179	39	21	10	6	2
Presidio	126	33	14	14	4	1
Woods	181	40	21	11	6	2
TOTAL	1,030	214	98	75	33	8

4. ACCIDENTS & DELAYS

Accidents

Tag	Time of Incident	Run	Line	Location	Message	Action Taken
1188697	8/27/2011 1:32	61	L	TARAVAL ST & 46TH AVENUE	LRV/AUTO ACCIDENT (MINOR)	SYSTEM SAFETY* INSP D DIAL RESPONDED AND CLEARED. MRU 4S43* NO DAMAGE TO LRV, MINOR DAMAGE TO AUTO, WHEN MOTORIST INVADED LRV'S SAFETY LINE. NO INJURIES. PER OCC FLOOR MANAGER, OPERATOR WAS SENT IN TO METRO TO CALM DOWN. VIDEO*
1188729	8/27/2011 5:06	290	T	JAMES TOWN & HAWES	VEHICLE ACCIDENT COACH / AUTO	INSP L WILSON; SYSTEM SAFETY*, VIDEO*, CLAIMS 6-A-50*

Line Delays > 20 Minutes

Tag	Time of Incident	Run	Line	Location	Delay Start	Delay End	Message	Action Taken
1188617	8/27/2011 4:32	11	K,T	OCEAN & 280 FREEWAY	4:32	5:16	BLOCKED BY AUTO ON THE TRACKS	A. VELACRUZ, METRO SHOP*, METRO DISPATCHER*, LSGP, SFPD 575. 3-H-15-E CASE # 112-390-575 ,METRO SHOP 4-S-24, M. SENORES*, J. KELLY*
1188677	8/27/2011 20:56	448	22	CHURCH & 16TH STREET	20:56	21:25	POLE IN OVERHEAD (RUNNER DAMAGE)	INSP J. GIANG RESP OH LINE TRK 817 RESP