



MUNI Service Delivery Daily Report

Friday, August 28, 2009





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	Count	Time
Baseball Game Service Summary Report		
AUGUST 28, 2009		
ATTENDANCE: 28575		NUMBER
OF PASSENGERS (appr.by dir): 4125		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:41
Last IB trip at Embarcadero		19:50
Number of special IB trips	10	
Number of regular IB trips	40	
Total pre-game trips	50	
Average IB headway		3:52
Standard deviation		3:37
Post-game outbound (OB) service		
Game ended		21:38
First OB trip at Embarcadero		21:35
Last OB trip at Embarcadero		22:50
Load completed		22:20
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	7	
L	3	
M	4	
N	6	
Total post-game trips	21	
Average OB headway		3:56
Standard deviation		3:35

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SATURDAY 08 29 09 AM NOLO REPORT

Cable Car	1	0	0	0	60=1
Flynn	0	0	1	0	
Kirkland	0	0	0	1	
Woods	0	0	1	0	
Potrero	0	0	0	1	
Presidio	1	0	0	1	31=1
Metro	4	0	2	1	kt=2, L=1, M=1
F line	0	0	0	0	
TOTAL	6	0	4	4	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 28 09 FRIDAY PM NOLO REPORT

Cable Car	3	0	0	0	60=1 61=2
Flynn	6	0	0	0	9X=2 14L=1 38=2 38L=1
Kirkland	11	0	0	0	2=3 10=2 28=2 43=1 47=2 91=1
Woods	5	0	1	0	27=1 29=1 44=1 48=1 54=1
Potrero	11	0	0	0	6=2 7=1 22=3 30=1 41=2 49=2
Presidio	0	0	0	0	
Metro	15	0	0	0	KT=3 M=1 N=3 S=3 L=4 J=1
F line	2	0	0	0	
TOTAL	53	0	1	0	

Special Events					
Division					
REPORT DATA COMPILED AS OF - 1600HRS					

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/28/2009							
Revised 6/15/09							
Cable Car one-piece	1	1	4.5%	49	2	1	4.1%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	4	3	10.5%	154	7	3	4.5%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	7	0	12.3%	212	12	0	5.7%
Kirkland multi-piece	10		9.9%				
Woods one-piece	2	2	2.3%	251	4	2	1.6%
Woods multi-piece	4		4.0%				
Potrero one-piece	6	1	9.0%	212	8	1	3.8%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	1	1.9%	174	1	1	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	8	5	11.9%	146	14	5	9.6%
Metro multi-piece	12		24.5%				
F Line one-piece	4	0	40.0%	33	8	0	24.2%
F Line multi-piece	8		88.9%				
System total				1231	56	13	4.5%

Accidents

Fri Aug 28, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:20 08/28/09	R OPERATOR PO	12	4	327	14	7110	MISSION & CHAVEZ (OB)	ACCIDENT, COACH/DETOUR SIGN, MINOR, NO INJURIES	OB	12:20	12:21	14
							1064045 OP CLEARED. COACH CONTACTS DETOUR SIGN. OP TO MAKE REPORT WITH DISPATCHER VEH DELAY: 00:01					
12:30 08/28/09	R SFPD-MARTINE PO	89	8	386	49		OCEAN & HOWTH (IB)	REPORT OF ALLEGED COACH-PARKED AUTO ACCIDENT- MINOR, NO INJURY CLAIMED, AT 1120 HRS	IB	12:30		14
							1064051 MOTORIST ALLEGED THAT COACH WITH PLATE003-163 MADE CONTACT WITH LEFT SIDE OF AUTO; MIRROR/ PASSENGER DOOR-MINOR DAMAGE. COACH INTEDIFIED BY PLATE, CORRESPONDED FOR LOCATION, DIRECTION, TIME TO COACH 7017. CASE#090-883-468, VIDEO*, CLAIMS-6A40*, INSP WILCHER INTERVIEWS OPERATOR AT RELIEF POINT AT 1250 HRS. OP STATES NO KNOWLEDGE. INSP R JONES INSPECT COACH AT PHELAN LOOP AT 1356 HRS; NO APPARENT NEW DAMAGE TO COACH. MGR ESPINPOZA*. NO 799.					
18:23 08/28/09	R OPERATOR FL	39	5	504	9	6413	BAYSHORE & OAKDALE (IB)	COACH/AUTO MINOR ACCIDENT	IB	18:23	19:42	07
							1064165 INSP J. WILLIAMS CLEARED VEH DELAY: 01:19					
21:46 08/28/09	T OPERATOR PO	24	5	484	14	7045	MISSION & 16TH STREET (OB)	JUVENILE DISTURBANCE (20 YOUTH FIGHTING)	OB	21:46	22:39	36
							1064189 INSP E. DENNIS RESP. SFPD 3D15E RESP. NO ARREST, CASE# 090-885-505, VANDALISM (#6 DOOR BROKEN, AND #5 WINDOW CRACK) MGR S. WONG* VIDEO* NO INJURIES REPORTED, PAGE AT 2310HRS. SI POTRERO VEH DELAY: 00:53					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:50 08/28/09	R OPERATOR ME	74		083	N	1479	EMBARCADERO STATION (OB)	ATCS (TIME-OUT IN MOTION)	OB	16:50	16:52	23
						1064074	[LRV2=1504]OPERATOR CLEARED, INSTRUCTED TO OPERATE IN CUT-OUT VEH DELAY: 00:02 LINE DELAY: 01:02					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, AUGUST 28, 2009											
Green	240	65	27	8	17	13	27.1	11.3	3.3	7.1	5.4
Cable Car	141	32	10	3	9	10	22.7	7.1	2.1	6.4	7.1
Potrero	277	62	28	7	21	6	22.4	10.1	2.5	7.6	2.2
Presidio	214	40	10	12	10	8	18.7	4.7	5.6	4.7	3.7
Kirkland	263	64	23	8	21	12	24.3	8.7	3.0	8.0	4.6
Woods	321	67	18	8	28	13	20.9	5.6	2.5	8.7	4.0
Flynn	206	52	21	5	21	5	25.2	10.2	2.4	10.2	2.4
Total	1,662	382	137	51	127	67	23.0%	8.2%	3.1%	7.6%	4.0%

Summary For The Last 7 Days

FRIDAY 8 21	1,647	369	137	52	118	62	22%	8%	3%	7%	4
SATURDAY 8 22	1,133	276	92	33	94	57	24%	8%	3%	8%	5
SUNDY 8 23	1,087	272	88	31	85	68	25%	8%	3%	8%	6
MONDAY 8 24	1,662	384	137	49	126	72	23%	8%	3%	8%	4
TUESDAY 8 25	1,626	345	106	52	120	67	21%	6%	3%	7%	4
WEDNESDAY 8 26	1,639	342	99	52	122	69	21%	6%	3%	7%	4
THURSDAY 8 27	1,624	345	99	50	127	69	21%	6%	3%	8%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.