

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joel Ramos | Director
 Edward D. Heikkin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, AUGUST 28, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	775	99.0%	7	1	56

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	64	117	83%
F LINE	19	21	11%
CABLE CAR	25	32	28%
WOODS	89	203	128%
KIRKLAND	62	131	111%
FLYNN	75	110	47%
POTRERO 40'	42	79	88%
POTRERO 60'	39	34	-13%
PRESIDIO	68	148	118%
TOTAL	483	875	81%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	100	19	10	7	2	0
Flynn	158	34	12	12	8	2
Green	126	28	11	9	4	4
Kirkland	140	24	8	8	8	0
Potrero	180	42	21	9	8	4
Presidio	123	22	13	6	2	1
Woods	188	37	21	11	4	1
TOTAL	1,015	206	96	62	36	12

4. ACCIDENTS & DELAYS

Accidents

Tag	Time of Incident	Run	Line	Location	Message	Action Taken
1188799	8/28/2011 10:24	43	5	MCALLISTER & JONES	ACCIDENT (COACH / KING AMERICAN AMBULANCE), NO INJURY	INSP VONG, H (1T60) RESP. 1L1*, SYSTEM SAFETY*, VIDEO*, CLAIMS 6A50*. NO INJURY, NO 799.
1188805	8/28/2011 11:16	14	61	CALIFORNIA Between GRANTKEAR NY	ACCIDENT CABLE CAR & AUTO, NO INJURY	INSP C ALLEN CLEARED. MINOR DAMGET TO LEFT DOOR AND LEFT MIRROR OF THE AUTO. MINOR DAMAGE TO RIGHT FRONT OF CABLE CAR. NO OP 799. RUN WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS A650*. MGR D BANBURY*.

Tag	Time of Incident	Run	Line	Location	Message	Action Taken
1188850	8/28/2011 14:34	402	30	STOCKTON & SUTTER	VEHICLE ACCIDENT DISABLED COACH / AUTO	INSP L BROWN; CLAIMS 6-A-50*, SYSTEM SAFETY*, VIDEO*, NO INJURIES / NO 799, AUTO LEFT SCENE AND DRIVER HAD NO DRIVERS LICENSE

Line Delays > 20 Minutes

Tag	Time of Incident	Line	Location	Delay Start	Delay End	Message	Action Taken
1188766	8/28/2011 2:47		METRO YARD SWITCH & (SWITCH #22)	1:07	6:45	SWITCH MALFUNCTION	SHOP MAN METRO YARD MISS ALINEMENT ON SWITHC #22, MIKE ELLIS, TRACK DEPT.559 & 648, SYSTEM SAFTY - STEVE GUDERIAN*, SHOP 799, INSP. A. VELACRUZ INTERVIEWED & TRANSPORTED FOR 799, J. KELLY*, S/S*, DAVIDE PUGLISI*, DISP.* - NO SERVIE DELAYS
1188770	8/28/2011 6:10	60	POWELL & SUTTER	6:10	6:45	CONSTRUCTION (CRANE) BLOCKING	INSP C ALLEN RESP.
1188858	8/28/2011 19:32	N/A	CHURCH STATION	19:32	20:00	SFPD ACTIVITY (TRESPASSER)	SENIOR STAFF/SYSTEM SAFETY; SUBWAY DELAY ON BOTH DIRECTIONS, DUE TO SFPD ACTIVITY (TRESPASSER) INSP L KUO, STATIONS OPERATIONS SUPERVISOR S GARCIA, CASTRO & CHURCH STATION AGENTS, AND SFPD UNITS# 3D-92 RESPONDED. 1 ARREST WITH CASE# 110-691-616. STATION HOLDS; PORTAL HOLDS; LSGP/ADGP; SUBWAY P/A. REGULAR SERVICE RESUMED

Tag	Time of Incident	Line	Location	Delay Start	Delay End	Message	Action Taken
							AFTER SWEEPING THE SUBWAY IN COMMUNICATING CUT OUT.
1188892	8/28/2011 22:05	14	MISSION & 29TH STREET	22:09	22:37	BLOCKED BY MEDICAL EMERGENCY	INSP A. VELACRUZ RESP 311* SENIOR MGR PAGED