



MUNI

Service Delivery

Daily Report

Saturday, August 29, 2009





CONTENT

- BASEBALL GAME SUMMARY REPORT 3
- NOT OUTS FOR THE AM RUSH HOUR 4
- NOT OUTS FOR THE PM RUSH HOUR 5
- DAILY NOT OUTS & RDO REPORT 6
- ACCIDENTS & LINE DELAYS > 20 MINUTES 7
- OPERATORS ABSENTEEISM REPORT 9

	Count	Time
Baseball Game Service Summary Report AUGUST 29, 2009		
ATTENDANCE: 41200		NUMBER OF
PASSENGERS (appr.by dir): 4210		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		18:05
First IB trip at Embarcadero		16:02
Last IB trip at Embarcadero		18:38
Number of special IB trips	8	
Number of regular IB trips	36	
Total pre-game trips	44	
Average IB headway		3:37
Standard deviation		3:15
Post-game outbound (OB) service		
Game ended		20:41
First OB trip at Embarcadero		20:40
Last OB trip at Embarcadero		21:25
Load completed		21:05
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	1	
L	0	
M	0	
N	9	
Total post-game trips	10	
Average OB headway		5:00
Standard deviation		2:41

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 28 2009 FRIDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	1BX=1, 9=1, 9X=1
Kirkland	9	0	0	0	12=2, 28=4, 30X=1, 43=1, 47=1
Woods	0	0	3	0	
Potrero	7	3	1	1	OP: 6=1, 14=1, 30=1, 33=2, 41=2. Equip: 41=1, 30=2
Presidio	1	0	0	0	5=1
Metro	3	0	3	1	L=2, M=1
F line	2	0	1	0	F=2
TOTAL	25	3	8	2	
Special Events					
Division					
REPORT DATA AS OF 0740 AM					

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 29 09 SATURDAY PM NOLO REPORT

Cable Car	3	0	0	0	59=2 60=1
Flynn	4	0	1	0	38=2 14L=1 9X=1
Kirkland	8	0	0	0	10=2 12=1 19=3 28=2
Woods	3	0	1	0	36=1 44=1 54=1
Potrero	2	0	0	0	22=2
Presidio	3	0	0	0	5=2 30=1
Metro	7	0	0	0	M=3 L=2 N=1 KT=1
F line	3	0	0	0	
TOTAL	33	0	2	0	

Special Events

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 8/29/2009							
Revised 6/15/09							
Cable Car one-piece	1	9	4.5%	46	1	9	2.2%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	10	7.9%	117	4	10	3.4%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	4	1	7.0%	137	8	1	5.8%
Kirkland multi-piece	8		7.9%				
Woods one-piece	1	3	1.1%	160	1	3	0.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	1	2	1.5%	142	1	2	0.7%
Potrero multi-piece	0		0.0%				
Presidio one-piece	2	10	3.8%	130	4	10	3.1%
Presidio multi-piece	4		4.7%				
Metro one-piece	3	14	4.5%	103	7	14	6.8%
Metro multi-piece	8		16.3%				
F Line one-piece	3	3	30.0%	30	6	3	20.0%
F Line multi-piece	6		66.7%				
System total				865	32	52	3.7%

Accidents

Sat Aug 29, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:45 08/29/09	T POLICE WO	72	6	85	48	8452	24TH ST & VALENCIA (OB)	ACCIDENT: AUTO-COACH, NO INJURIES	OB	06:45	09:07	40
							1064248	INSP R JONES, SFPD-3D11A, OPERATOR STATES COACH PROCEEDING WEST THROUGH INTERSECTION WITH GREEN LIGHT AND AUTO TRAVELLING NORTH ON VALENCIA MADE CONTACT WITH LEFT SIDE OF COACH IMMEDIATELY BEHIND FRONT LEFT TIRE. VIDEO*, MINOR DAMAGE TO COACH, MAJOR DAMAGE TO AUTO. AUTO REQUIRES TOW FROM SCENE. OPERATOR 799. COACH REMAINED IN SERVICE WITH ANOTHER OPERATOR. CLAIMS-6A42* VEH DELAY: 02:22				
13:25 08/29/09	R OPERATOR PO	38	8	375	22	5464	FILLMORE & LOMBARD (OB)	COACH/AUTO MINOR ACCIDENT	OB	13:25	14:21	07
							1064292	INSP J. GIANG CLEARED SI POTRERO N/R VEH DELAY: 00:56				
19:14 08/29/09	R SFPD WO	24	0	282	71	8174	HAIGHT & FILLMORE (OB)	ALLEGED COACH/AUTO ACCIDENT	OB	19:14		07
							1064355	INSP LIANG TO RESPONDED TO TARAVAL FOR REPORT WITH MOTORIST, OPERATOR TO BE INTERVIEWED				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:05 08/29/09	R OPERATOR GV	74	4	187	F	1062	MARKET & 6TH STREET (OB)	PASSENGER & PASSENGER VERBAL ALTERCATION. OPERATOR REQUESTED SFPD.	OB	21:05	21:34	86
						1064358	SFPD CAD.#4108. SFPD CALEARED. INSP.CHAVEZ. OPERATOR SENT IN OUT-OF-SERVICE, SHAKEN FROM INCIDENT. CASE.#090-889-325, SFPD UNIT.# 3-B-12-E. 311 CALL CENTER. J,TRUE*, F.LUM*, E.DELBARRIO*, SENIOR STAFF/SAFETY/RAILS NOTIFICATION. SI GREEN N/R [EOR 01:58] VEH DELAY: 04:53 LINE DELAY: 00:29					

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, AUGUST 29, 2009											
Green	153	44	14	8	14	8	28.8	9.2	5.2	9.2	5.2
Cable Car	120	33	17	4	8	4	27.5	14.2	3.3	6.7	3.3
Potrero	183	43	20	3	11	9	23.5	10.9	1.6	6.0	4.9
Presidio	150	39	17	7	8	7	26.0	11.3	4.7	5.3	4.7
Kirkland	169	43	14	5	13	11	25.4	8.3	3.0	7.7	6.5
Woods	209	49	12	5	17	15	23.4	5.7	2.4	8.1	7.2
Flynn	145	38	13	5	15	5	26.2	9.0	3.4	10.3	3.4
Total	1,129	289	107	37	86	59	25.6%	9.5%	3.3%	7.6%	5.2%

Summary For The Last 7 Days											
SATURDAY 8 22	1,133	276	92	33	94	57	24%	8%	3%	8%	5
SUNDY 8 23	1,087	272	88	31	85	68	25%	8%	3%	8%	6
MONDAY 8 24	1,662	384	137	49	126	72	23%	8%	3%	8%	4
TUESDAY 8 25	1,626	345	106	52	120	67	21%	6%	3%	7%	4
WEDNESDAY 8 26	1,639	342	99	52	122	69	21%	6%	3%	7%	4
THURSDAY 8 27	1,624	345	99	50	127	69	21%	6%	3%	8%	4
FRIDAY 8 28	1,662	382	137	51	127	67	23%	8%	3%	8%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:1 Day vacation,** banked holiday, floating holiday, jlmb, birthday, non-driving status, training.