



**Muni
Service Delivery
Daily Report**

Sunday, August 30, 2009





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	Count	Time
Baseball Game Service Summary Report AUGUST 30, 2009		
ATTENDANCE: 42572	NUMBER OF	
PASSENGERS (appr.by dir): 3875		
Trains pulled out - scheduled	6	
Trains pulled out - actual	5	
Pre-game inbound (IB) service		
Game started		13:05
First IB trip at Embarcadero		11:07
Last IB trip at Embarcadero		13:40
Number of special IB trips	10	
Number of regular IB trips	23	
Total pre-game trips	33	
Average IB headway		5:04
Standard deviation		3:11
Post-game outbound (OB) service		
Game ended		16:28
First OB trip at Embarcadero		16:28
Last OB trip at Embarcadero		17:02
Load completed		16:55
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	1	
L	0	
M	0	
N	8	
Total post-game trips	9	
Average OB headway		4:50
Standard deviation		3:25

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 31 2009 MONDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	1	1	38=1
Kirkland	7	0	0	0	2=1, 10=1 12=1, 19=1, 28=1, 43=1, 47=1
Woods	4	0	0	0	16X=1, 29=1, 30X=1, 54=1
Potrero	4	7	1	1	OP: 14=1, 22=1, 30=1, 41=1.EQ: 7=1,14=1, 24=1,30=2,41=2
Presidio	0	0	0	0	
Metro	4	0	1	0	K=2, L=1, M=1
F line	0	0	0	0	
TOTAL	20	7	3	2	

Special Events					
Division					
REPORT DATA AS OF 0750 AM					

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SUNDAY 08 30 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	1	0	2=9X 1=38
Kirkland	2	0	3	0	1=12 1=19
Woods	1	0	0	0	1=54
Potrero	3	0	0	0	1=24 2=30
Presidio	0	0	0	0	
Metro	2	0	0	0	1=L 1=M
F line	1	0	0	0	
TOTAL	11	0	4	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 8/30/09							
Revised 2/21/08							
Cable Car one-piece	0	8	0.0%	46	0	8	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	9	2.6%	107	2	9	1.9%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	1	2	1.8%	138	2	2	1.4%
Kirkland multi-piece	2		2.0%				
Woods one-piece	0	2	0.0%	156	0	2	0.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	1	0	1.5%	136	2	0	1.5%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	4	0.0%	113	0	4	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	12	3.0%	79	2	12	2.5%
Metro multi-piece	0		0.0%				
F Line one-piece	2	7	20.0%	30	3	7	10.0%
F Line multi-piece	2		22.2%				
System total				805	11	44	1.4%

Accidents

Sun Aug 30, 2009

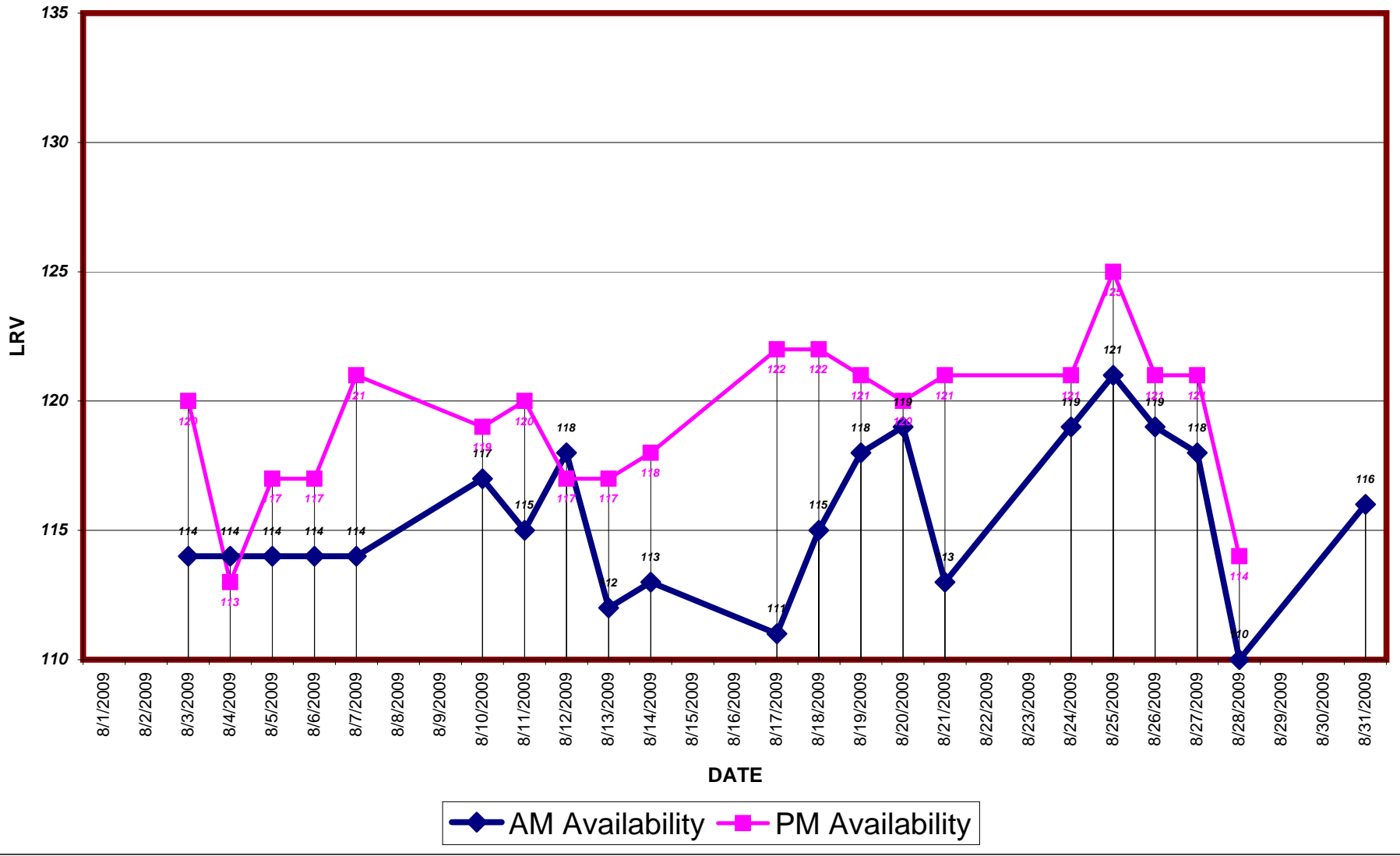
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:57 08/30/09	R OPERATOR FL	12	7	425	9X	6280	ARLETA & RUTLAND (IB)	ACCIDENT COACH & AUTO, HIT & RUN, NO INJURY.	IB	10:57	10:59	30
							1064433	OPERATOR CLEARED. OPERATOR TO BE INTERVIEWED AT ARLETA & BAYSHORE. VEH DELAY: 00:02				
12:34 08/30/09	R OPERATOR PO		1	306	24	5469	DIVISION & MC ALLISTER (IB)	CUT OFF BY S.U.V., MADE ABRUPT STOP, PASSENGER HURT LEFT KNEE, AID REFUSED.	IB	12:34	12:34	24
							1064413	VIDEO*, CLAIMS 6A42*, INTERVIEW LATTER.				
19:39 08/30/09	R OPERATOR PO	38	0	470	22	5426	16TH ST. BETWEEN MISSION & SOUTH VAN NESS (IB)	NON INJURY HIT & RUN ACCIDENT.	IB	19:36	20:13	24
							1064507	INSP HENDERSON B, SFPD #3D15D, SYSTEM SAFETY*, MINOR SCRATCH TO FRONT BUMPER, NO 799. VEH DELAY: 00:37				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:08 08/30/09	R OPERATOR KI	14	0	602	43	8313	MONTEREY & PLYMOUTH (IB,OB)	DISABLE VEHICLE BLOCKING	IB LD	06:08	06:30	30
							1064364	INSP B WONG CLEARED. TWO COACHES REROUTED. VEH DELAY: 00:22 LINE DELAY: 00:22				



LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	117
08/14/09	FRIDAY	113	118
08/17/09	MONDAY	111	122
08/18/09	TUESDAY	115	122
08/19/09	WEDNESDAY	118	121
08/20/09	THURSDAY	119	120
08/21/09	FRIDAY	113	121
08/24/09	MONDAY	119	121
08/25/09	TUESDAY	121	125
08/26/09	WEDNESDAY	119	121
08/27/09	THURSDAY	118	121
08/28/09	FRIDAY	110	114
08/31/09	MONDAY	116	

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/31/2009 Monday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

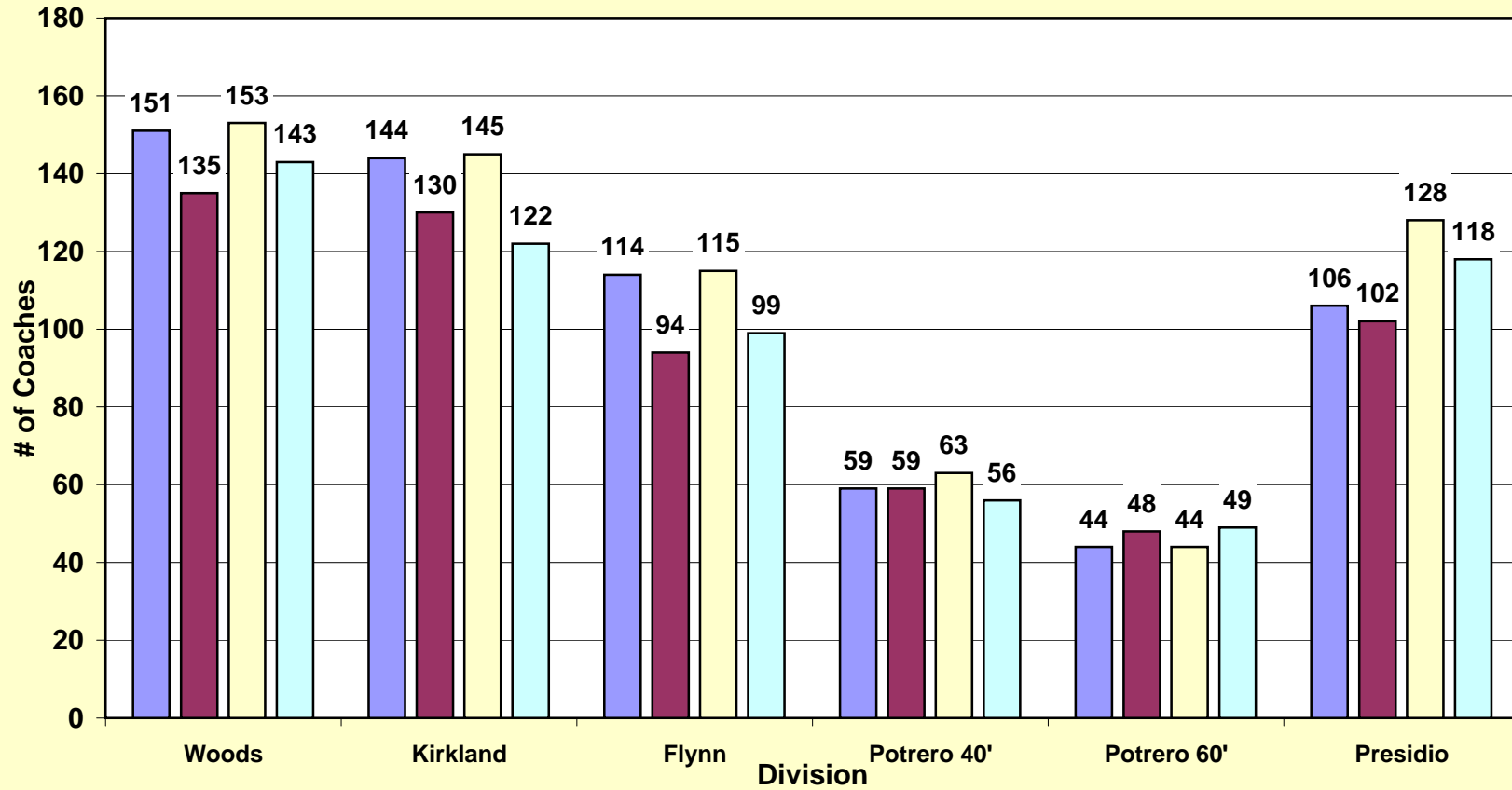
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	3
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT/	1
PM / WEEKLY	5
SUPPORT SHOP	9
BODY/PAINT SHOP	1
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **35**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Monday 8/31/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	35	10	3	3
Equipment available for service @ 7:30 a.m.	116	11	7	5

Motor & Trolley Coaches Availability
 A.M. 8/31/09 & 8/28/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/31/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	1	2	3	6	19
Campaigns / retrofits	11	0	1	12	0	0	0	0	12
Maintenance Holds	30	11	10	51	16	30	59	105	156
Awaiting parts	1	1	0	2	9	6	12	27	29
Radio	1	0	0	1	0	0	4	4	5
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	151	144	114	409	59	44	106	209	618
Final a.m. pull-out	135	130	94	359	59	48	102	209	568
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	3	7	1	11	2	2	0	4	15
Afternoon (p.m.) availability									
8/28/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	8	10	10	28	N/A	N/A	N/A	N/A	28
Scheduled maintenance	5	1	4	10	0	0	0	0	10
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance holds	28	10	9	47	12	30	37	79	126
Awaiting parts	1	1	0	2	9	6	17	32	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	153	145	115	413	63	44	128	235	648
Final p.m. pull-out	143	122	99	364	56	49	118	223	587
Reserve fleet usage	8	0	0	8	0	5	0	5	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	4	2	6	3	4	0	7	13

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, AUGUST 30, 2009											
Green	130	36	13	4	12	7	27.7	10.0	3.1	9.2	5.4
Cable Car	119	26	13	2	8	3	21.8	10.9	1.7	6.7	2.5
Potrero	177	42	20	5	10	7	23.7	11.3	2.8	5.6	4.0
Presidio	134	28	10	7	7	4	20.9	7.5	5.2	5.2	3.0
Kirkland	170	39	14	3	12	10	22.9	8.2	1.8	7.1	5.9
Woods	216	46	15	5	14	12	21.3	6.9	2.3	6.5	5.6
Flynn	135	28	7	5	13	3	20.7	5.2	3.7	9.6	2.2
Total	1,081	245	92	31	76	46	22.7%	8.5%	2.9%	7.0%	4.3%

Summary For The Last 7 Days

SUNDY 8 23	1,087	272	88	31	85	68	25%	8%	3%	8%	6
MONDAY 8 24	1,662	384	137	49	126	72	23%	8%	3%	8%	4
TUESDAY 8 25	1,626	345	106	52	120	67	21%	6%	3%	7%	4
WEDNESDAY 8 26	1,639	342	99	52	122	69	21%	6%	3%	7%	4
THURSDAY 8 27	1,624	345	99	50	127	69	21%	6%	3%	8%	4
FRIDAY 8 28	1,662	382	137	51	127	67	23%	8%	3%	8%	4
SATURDAY 8 29	1,129	289	107	37	86	59	26%	10%	3%	8%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.