



**Muni
Service Delivery
Daily Report**

Tuesday , December 1, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------	------------------------	------------------------------	------------------------------	----------------

Runs Not Out and Late Out for Rush Hours

12 02 09 WEDNESDAY

MORNING REPORT

Cable Car	0	0	0	0	
Flynn	6	0	0	0	1X=1, 9X=2, 14X=1, 38=2
Kirkland	8	0	0	0	2=1, 12=2, 19=1, 28=3, 43=1
Woods	9	0	0	0	16X=2, 23=1, 29=1, 30X=1, 36=1, 44=2, 54=1
Potrero	4	0	1	1	6=1, 14=1, 22=1, 41=1
Presidio	0	0	0	1	
Green	2	0	1	0	K=1, M=1
F line	1	0	0	0	F=1
TOTAL	30	0	2	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

Runs Not Out and Late Out for Rush Hours
TUESDAY 12 / 01 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	12	0	0	0	9=3 9X=4 14L=2 38=2 1X=1
Kirkland	3	0	0	0	2=1 28=1 19=1
Woods	17	0	0	0	16X=1 18=1 23=3 26=3 27=1 29=1 48=2 54=1 71=2 89=1 30X=1
Potrero	6	0	0	0	7=1 14=1 33=1 41=1 49=1 30=1
Presidio	3	0	0	0	5=2 30=1
Metro	3	0	0	0	J=1 M=1 S=1
F line	1	0	1	0	
TOTAL	45	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 12/01/2009							
Revised 6/15/09							
Cable Car one-piece	0	4	0.0%	49	0	4	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	0	18.4%	154	9	0	5.8%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	4	0	7.0%	212	6	0	2.8%
Kirkland multi-piece	4		4.0%				
Woods one-piece	10	0	11.5%	251	17	0	6.8%
Woods multi-piece	14		14.0%				
Potrero one-piece	3	0	4.5%	212	5	0	2.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	4	0	7.7%	174	5	0	2.9%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	15	1.5%	146	2	15	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	3	3	30.0%	33	4	3	12.1%
F Line multi-piece	2		22.2%				
System total				1231	48	22	3.9%

Accidents

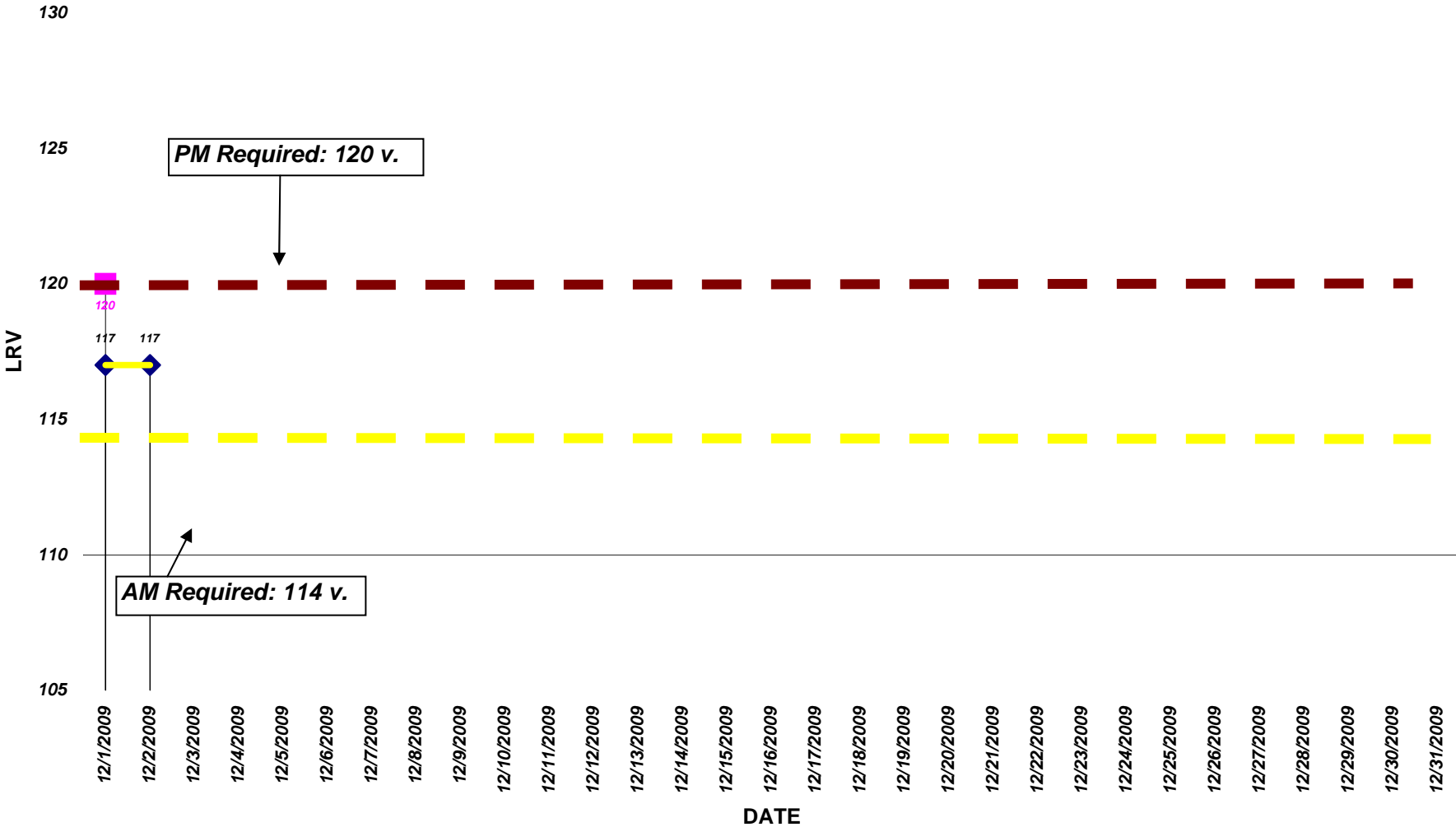
Tue Dec 01, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:11 12/01/09	R OPERATOR GV	20	3380	157	F	1050	MISSION & EMBARCADERO (OB)	R,T: ACCIDENT, PCC/AUTO	OB	09:11		87
							1080257 INSP. L. HAYNES, C. DEBONO CLEARED, PCC SHOP & SYSTEM SAFETY CLRD TRAIN TO BE P/I UNDER ITS OWN POWER TO GENEVA YARD, NO FORM R REQUIRED PER SYSTEM SAFETY, INSP R PARKS TRANSPORTED OP FOR 799 AT 1150 & CLRD 1348 HRS., CLAIMS 6A42. SI GREEN N/R [EOR 09:28] VEH DELAY: 00:17					
09:58 12/01/09	R OPERATOR PO	19	1481	370	22	5407	FILLMORE & SACRAMENTO (OB)	ACCIDENT COACH/ AUTO; NO INJURIES, NO 799, NO DAMAGE TO COACH	OB	09:58	10:54	18
							1080252 INSP. P. JONES; SYSTEM SAFTY* @1001, VEH DELAY: 00:56					
14:48 12/01/09	T 311 KI	38	2396	650	28	8319	19TH AVE & MORAGA (IB)	ALLEGED ACCIDENT COACH & AUTO, NO INJURY.	IB	14:48	14:50	30
							1080334 OPERATOR CLEARED. OPERATOR TO BE INTERVIEW AT FORT MASON. VEH DELAY: 00:02					
15:45 12/01/09	R OPERATOR PO	29	3551	349	14	7056	MISSION & 6TH ST (IB)	ACCIDENT COACH & AUTO, HIT & RUN, NO INJURY.	IB	15:45	16:45	30
							1080279 INSP Y CHAN CLEARED. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 01:00					
17:10 12/01/09	R OPERATOR PR	39	0795	79	1	5632	SACRAMENTO & BUCHANAN (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	17:10	18:23	30
							1080351 INSP E TUCKER RESP. SFPD 3E14D RESP. INSP D FONG CLEARED. MODERATE DAMAGE TO RIGHT SIDE OF AUTO. MINOR DAMAGE TO LEFT FRONT OF COACH. NO OP 799. COACH SAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 01:13					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability — PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	
12/03/09	THURSDAY		
12/04/09	FRIDAY		
12/07/09	MONDAY		
12/08/09	TUESDAY		
12/09/09	WEDNESDAY		
12/10/09	THURSDAY		
12/11/09	FRIDAY		
12/14/09	MONDAY		
12/15/09	TUESDAY		
12/16/09	WEDNESDAY		
12/17/09	THURSDAY		
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 2, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

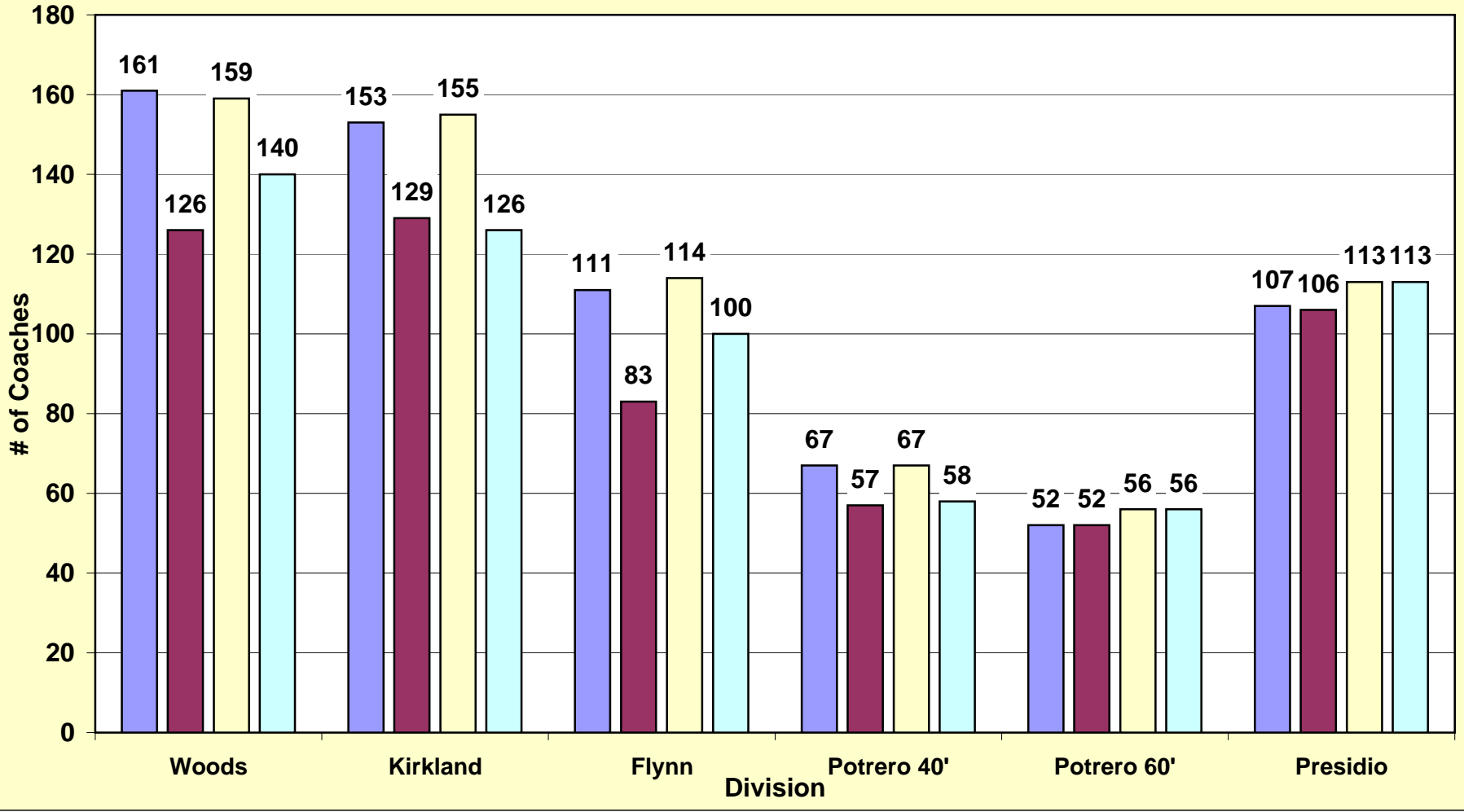
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	7
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **34**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 2, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	34	13	3	4
Equipment available for service @ 7:30 a.m.	117	8	7	4

Motor & Trolley Coaches Availability
 A.M. 12/2/09 & 12/1/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/2/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	61	56	102	219	597
Extra service	12	0	0	12	N/A	N/A	N/A	N/A	12
Scheduled maintenance	5	1	7	13	1	1	2	4	17
Campaigns / retrofits	6	0	5	11	0	0	0	0	11
Maintenance Holds	20	2	13	35	8	28	58	94	129
Awaiting parts	3	0	0	3	3	3	34	40	43
Radio	0	0	1	1	1	0	2	3	4
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	161	153	111	425	67	52	107	219	644
Final a.m. pull-out	126	129	83	338	57	52	106	215	553
Reserve fleet usage	0	0	0	0	0	12	0	12	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	10	8	6	24	2	2	0	4	28
Afternoon (p.m.) availability									
12/1/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	4	1	1	6	0	0	0	0	6
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	22	0	10	32	8	26	52	86	118
Awaiting parts	3	0	0	3	3	3	33	39	42
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	155	114	428	67	56	113	227	655
Final p.m. pull-out	140	126	100	366	58	56	113	227	593
Reserve fleet usage	3	0	0	3	0	9	0	9	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	0	1	4	1	2	5	8	12

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, DECEMBER 1, 2009											
Green	235	69	18	7	26	18	29.4	7.7	3.0	11.1	7.7
Cable Car	134	31	10	6	10	5	23.1	7.5	4.5	7.5	3.7
Potrero	275	60	30	0	22	8	21.8	10.9	0.0	8.0	2.9
Presidio	198	27	13	5	6	3	13.6	6.6	2.5	3.0	1.5
Kirkland	250	43	16	8	13	6	17.2	6.4	3.2	5.2	2.4
Woods	283	57	19	4	26	8	20.1	6.7	1.4	9.2	2.8
Flynn	197	41	17	6	16	2	20.8	8.6	3.0	8.1	1.0
Total	1,572	328	123	36	119	50	20.9%	7.8%	2.3%	7.6%	3.2%

Summary For The Last 7 Days

TUESDAY 11 24	1,573	319	103	51	105	60	20%	6%	3%	7%	4
WEDNESDAY 11 25	1,583	346	111	52	107	76	22%	7%	3%	7%	5
THURSDAY 11 26	1,027	243	98	21	55	69	24%	9%	2%	5%	7
FRIDAY 11 27	1,498	314	139	42	71	62	21%	9%	3%	5%	4
SATURDAY 11 28	1,122	267	101	23	82	61	24%	9%	2%	7%	5
SUNDAY 11 29	1,065	276	108	22	82	64	26%	10%	2%	8%	6
MONDAY 11 30	1,608	373	149	38	115	71	23%	9%	2%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.