

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, December 1, 2010

1. RUNS PULLED OUT- IN SERVICE:

| | SCHEDULED | PULLED OUT IN SERVICE % | RUNS NON OUT | RUNS WORKED AT OVER TIME |
|--------------------|-------------|-------------------------------|-----------------|-----------------------------------|
| SYSTEM WIDE | 1172 | 98.1 | 22 | 50 |

2. VEHICLES AVAILABILITY

| | SCHEDULED | AVAILABLE | SPARE RATIO |
|--------------------|------------|------------|-------------|
| LRV | 114 | 113 | -1% |
| F LINE | 20 | 23 | 15% |
| CABLE CAR | 26 | 30 | 15% |
| WOODS | 143 | 177 | 24% |
| KIRKLAND | 111 | 125 | 13% |
| FLYNN | 100 | 108 | 8% |
| POTRERO 40' | 49 | 53 | 8% |
| POTRERO 60' | 47 | 38 | -19% |
| PRESIDIO | 103 | 128 | 24% |
| TOTAL | 713 | 795 | 12% |

3. OPERATORS' ABSENTEEISM:

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Green | 218 | 55 | 6 | 9 | 25 | 15 |
| Cable Car | 122 | 23 | 5 | 2 | 12 | 4 |
| Potrero | 244 | 61 | 11 | 1 | 32 | 17 |
| Presidio | 205 | 36 | 10 | 8 | 9 | 9 |
| Kirkland | 224 | 42 | 6 | 5 | 19 | 12 |
| Woods | 364 | 68 | 17 | 7 | 40 | 4 |
| Flynn | 194 | 36 | 19 | 5 | 11 | 1 |
| TOTAL | 1,571 | 321 | 74 | 37 | 148 | 62 |

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|------------------------------|--|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 11:19 12/01/10 | R OPERATOR PR | 11 | 3629 | 105 | 1 | 5609 | SACRAMENTO & FRANKLIN (OB) | ACCIDENT COACH/MOTORCYCLE MINOR DAMAGE | OB | 11:19 | 12:25 | 40 |
| | | | | | | | 1141541 | INSP.T60 WILCHER,C. VIDEO* VEH DELAY: 01:06 | | | | |
| 11:57 12/01/10 | R OPERATOR WO | 17 | 3762 | 031 | 44 | 8435 | O^SHAUGHNESSY & PORTOLA (OB) | ACCIDENT (COACH/ AUTO, HIT & RUN), NO INJURY. | OB | 11:57 | 11:58 | 26 |
| | | | | | | | 1141647 | OPERATOR WILL BE INTERVIEWED. VEH DELAY: 00:01 | | | | |
| 12:26 12/01/10 | R OPERATOR WO | 17 | 3433 | 146 | 54 | 8194 | RUSSIA & MOSCOW (OB) | ACCIDENT (COACH/ AUTO) NO INJURY, HIT & RUN. | OB | 12:25 | 12:27 | 26 |
| | | | | | | | 1141712 | OPERATOR WILL BE INTERVIEWED VEH DELAY: 00:02 | | | | |
| 12:42 12/01/10 | R OPERATOR WO | 17 | 3689 | 171 | 54 | 8143 | 3RD STREET & PALOU (OB) | ALLEGED ACCIDENT (COACH/ AUTO), NO INJURY | OB | 12:42 | 14:05 | 26 |
| | | | | | | | 1141705 | INSP K. JOMOC RESP. VIDEO*, CLAIM 6A01* VEH DELAY: 01:23 | | | | |

LINE DELAY > 20 MINUTES:

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | | | | |
|-------------------|--------------------|-------|------|-----|------|---------|--|--|-------|-------|-------|----|-------|-------|--|
| | | | | | | | | | DI | START | END | CC | | | |
| 13:46 12/01/10 | R OPERATOR PR | 39 | 2834 | 126 | 1 | 5566 | SACRAMENTO & MASON (OB) | OVER HEAD WIRE DOWN (OPEN FEEDER J-4 OPEN) | OB | 13:46 | 14:49 | 11 | | | |
| | | | | | | 1141744 | INSPECTOR FLORES, J; HENDERSON, B; SIGALA, J; OVER HEAD LINE TRUCK 820 RESPOND GARBAGE TRUCK MADE CONTACT WITH OVERHEAD, ANDREWS, A. *, CLAIMS *, SYSTEM SAFETY *, KELLY, J. *, ARANAS, T. *, 311 INFO. CTR. *, TRAVIS-ALLEN *. 1 LINE S/B AT VAN NESS I/B TO O/B, 4 MOTOR COAH SHUTTLES USED, SFPD #3A62, 4C3, 3A100, CASE #101109911. VEH DELAY: 01:03 LINE DELAY: 01:03 | | | | | LD | 13:46 | 14:49 | |