

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, December 2, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.4</b>	<b>30</b>	<b>46</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>120</b>	<b>5%</b>
<b>F LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>175</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>100</b>	<b>109</b>	<b>9%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>56</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>44</b>	<b>-6%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>133</b>	<b>29%</b>
<b>TOTAL</b>	<b>713</b>	<b>815</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	220	56	7	8	26	15
Cable Car	126	24	4	1	15	4
Potrero	239	60	9	1	38	12
Presidio	202	34	11	8	9	6
Kirkland	224	49	9	5	25	10
Woods	364	74	12	6	44	12
Flynn	191	44	17	6	12	9
<b>TOTAL</b>	<b>1,566</b>	<b>341</b>	<b>69</b>	<b>35</b>	<b>169</b>	<b>68</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:10 12/02/10	R OPERATOR WO	30	0968	3	44	8455	7TH AVE & LAWTON (OB)	ACCIDENT COACH/ATUO	OB	06:10	06:55	40
							1141879	INSP.T64 JOHNSON,B. S/S*.VIDEO* VEH DELAY: 00:45				
06:16 12/02/10	R OPERATOR PO	35	2032	354	49	7116	16H TH STREET & BRYANT (PO)	ACCIDENT TRUCK /COACH POLE BROKEN	PO	06:16	06:50	40
							1141878	VIDEO*.S/S*, T67 HENDERSON,B. POTRERO TRUCK 093 SI POTRERO 7107 @07:23 VEH DELAY: 01:07				
09:02 12/02/10	T SIGALA,J. FL	11	3777	433	8X	6241	COLUMBUS BETWEEN GREEN & UNION (OB)	ACCIDENT COACH AND TRUCK	OB	09:02	09:45	11
							1141985	INSPECTOR SIGALA,J.CLAIMS *,SYSTEM SAFETY *,VIDEO *,MINOR NO 799 VEH DELAY: 00:43				
11:52 12/02/10	R OPERATOR PO	35	3056	362	49	7056	OCEAN & GENEVA (IB)	ACCIDENT CAR REAR EDNDED COACH	IB	12:16	13:01	40
							1141972	INSP.T67 HENDERSON,B. S/S*, CLAIMS 6A50*,VIDEO*, VEH DELAY: 00:45				
							1142065	INSP J. GIANG, SFPD, ALL RESPONDED, NO MERIT VEH DELAY: 00:07				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:33 12/02/10	R OPERATOR ME	20	1541	38	KT	1520	EMBARCADERO STATION (OB)	BRAKES DRAGGING	OB 06:45 LD 06:45	07:27		78
							1141944	INSP ^S L.HAYES,D.DIAL,B.UPCHURCH * SI GREEN NOT IN SERVICE 1403 @07:27 VEH DELAY: 00:42 LINE DELAY: 00:42				
07:48 12/02/10	R OPERATOR CA	11	2314	8	59	25	POWELL & GEARY (OB)	FALL ALIGHTING LEFT RUNNING BOARD	OB 07:48 LD 07:48	08:12	08:12	39
							1141906	INSP A. FORSE, MED # 54 TREATED & RELEASED PASSENGER WITH SCRAP RIGHT KNEE & RIGHT ELBOW,SYSTEM SAFETY*, 6A50*, INSP A. JAHN*, D. BANBURY*, NO 799, 311 CENTER* VEH DELAY: 00:24 LINE DELAY: 00:24				
23:00 12/02/10	T CA	18					HYDE CABLE CAR LINE (IB,OB)	HYDE LINE TAKEN OUT OF SERVICE	IB 23:00 LD 23:00	01:30		18
							1142080	INSP S GARNICA*, INSP A BEMNET*,2M7*,N POOP*, D BANBURY* LINE DELAY: 02:30				
23:20 12/02/10	R OPERATOR ME	83	1833	114	J	1445	DELORES & 30TH ST (OB)	AUTO & TRAIN COLLIDE ONE (INJURY)IN AUTO TRANSPORTED TO SFGH	OB 23:20 LD 23:20	01:15	01:15	78
							1142090	INSP MCCRAY CLAIMS#6A1* SYSTEM SAFETY* 4S30, ENG#11 MDEIC#59 INSP 4T79 TRANSPORT FOR 799 SI GREEN N/R [EOR 00:27] VEH DELAY: 01:07 LINE DELAY: 01:55				
23:42 12/02/10	R OPERATOR PO	36		480	24	5435	30TH STREET & DELORES (IB,OB)	BLOCKED LRV / AUTO ACCIDENT	IB 23:42 LD 23:42	01:15	01:15	36
							1142126	INSP T. ESPINOZA RESP 24 LINE REROUTED, ONE STOP MISSED. 311* VEH DELAY: 01:33 LINE DELAY: 01:33				