



**Muni  
Service Delivery  
Daily Report**

Thursday , December 3, 2009





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**120409 0800 HRS NOLO Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	12	0	0	0	9=4, 9X=4, 14X=1, 38=2, 1X=1
<b>Kirkland</b>	3	0	0	2	28=1, 47=1, 2=1
<b>Woods</b>	9	0	0	0	16X=3, 29=2, 27=1, 44=1, 71=1, 67=1
<b>Potrero</b>	8	0	1	2	14=1, 6=1, 49=2, 30=1, 22=1, 41=2
<b>Presidio</b>	0	0	1	0	
<b>Green F line</b>	0	0	0	0	
<b>TOTAL</b>	32	0	2	4	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**THURSDAY 12 / 03 / 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	9X=1 14L=1 38=1
<b>Kirkland</b>	16	0	1	0	1X=1 2=1 10=1 12=3 19=3 43=2 47=5
<b>Woods</b>	19	0	0	0	18=3 27=2 29=2 26=2 30X=2 44=1 48=1 54=3 52=1 53=1 89=1
<b>Potrero</b>	17	0	0	0	7=2 14=4 22=3 33=1 30=2 41=3 49=2
<b>Presidio</b>	5	0	0	0	1=1 5=2 21=1 45=1
<b>Metro</b>	5	0	2	0	S=1 KT=2 L=1 M=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>65</b>	<b>0</b>	<b>3</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason
Division
Number of coaches
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY 12/03/2009							
Revised 6/15/09							
<b>Cable Car</b> one-piece	1	5	4.5%	49	1	5	2.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	5	0	13.2%	154	7	0	4.5%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	10	0	17.5%	212	12	0	5.7%
<b>Kirkland</b> multi-piece	4		4.0%				
<b>Woods</b> one-piece	14	0	16.1%	251	24	0	9.6%
<b>Woods</b> multi-piece	20		20.0%				
<b>Potrero</b> one-piece	8	0	11.9%	212	13	0	6.1%
<b>Potrero</b> multi-piece	10		11.2%				
<b>Presidio</b> one-piece	5	2	9.6%	174	7	2	4.0%
<b>Presidio</b> multi-piece	4		4.7%				
<b>Metro</b> one-piece	2	12	3.0%	146	2	12	1.4%
<b>Metro</b> multi-piece	0		0.0%				
<b>F Line</b> one-piece	1	2	10.0%	33	1	2	3.0%
<b>F Line</b> multi-piece	0		0.0%				
<b>System total</b>				<b>1231</b>	<b>67</b>	<b>21</b>	<b>5.4%</b>

# Accidents

Thu Dec 03, 2009

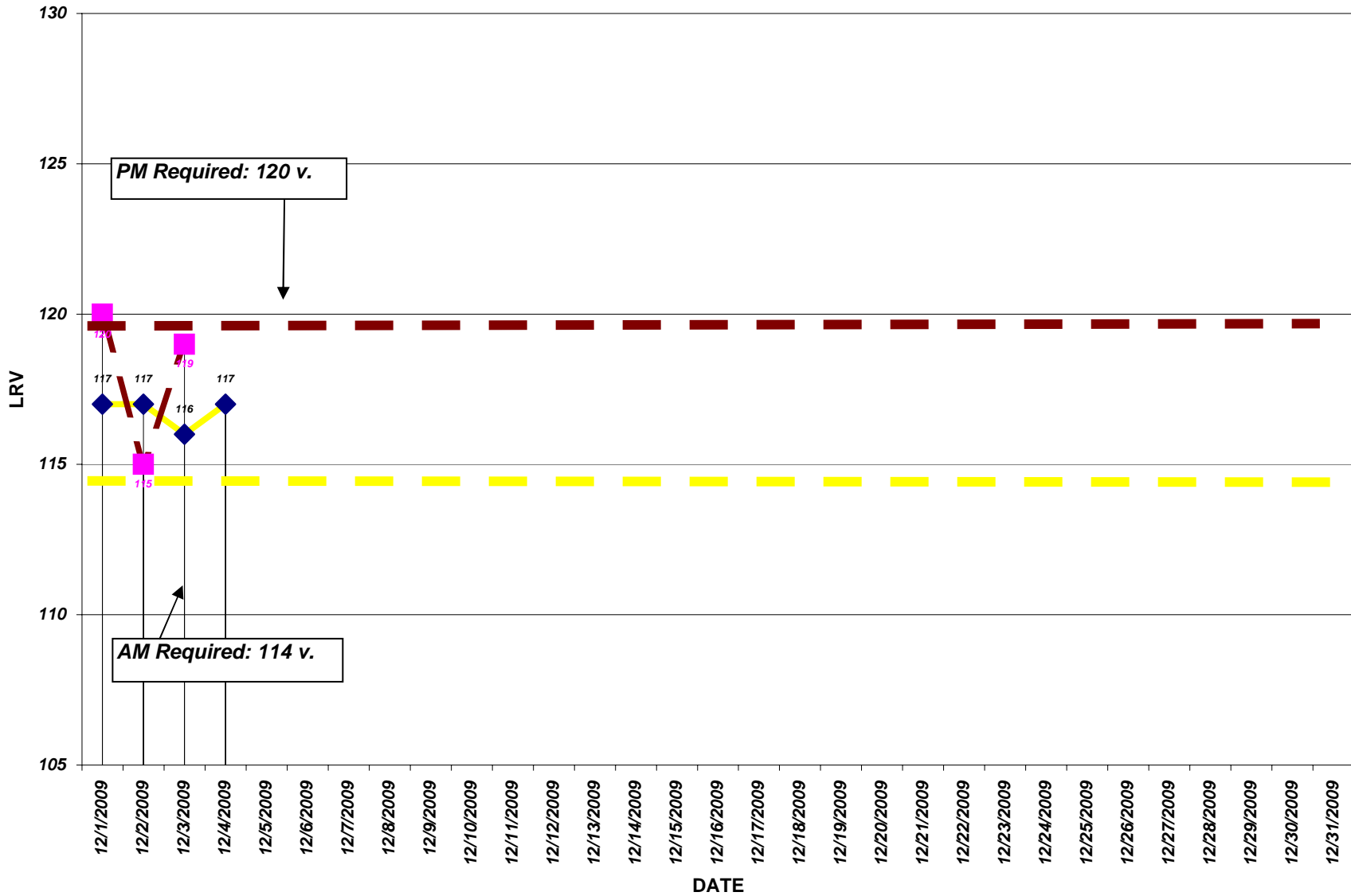
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:41 12/03/09	R OPERATOR PR	19	1241	81	3	5529	POST & OCTAVIA (IB)	VEHICLE ACCIDENT, COACH & UCSF SHUTTLE BUS, NO INJURIES, NO 799, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO SHUTTLE BUS.	IB	08:41	10:56	17
							1080595	INSP C WILCHER CLEARED, SYSTEM SAFETY*, VIDEO* VEH DELAY: 02:15				
10:53 12/03/09	T OPERATOR WO	12	2530	17	27	8179	MASON & EDDY (OB)	PEDESTRIAN COLLISION ( COACH & PEDESTRIAN).	OB	10:53	11:54	17
							1080612	INSP L DAVIS CLEARED, INSP G LAVIGNE TRANSPORTED RESCUE OPERATOR ID #3556, MGR J STUART, SFPD UNIT #3G12A, CASE #091237599, MEDIC #094, TREAT & RELEASED, 6-A-42*, SYSTEM SAFETY*, VIDEO*, NO 799. VEH DELAY: 01:01				
13:22 12/03/09	R OPERATOR CA	19	1636	9	59	10	POWEII & POST (IB)	NON INJURY ACCIDENT, CABLE CAR / TOUR BUS, (MINOR).	IB LD	13:22	13:35	24
							1080661	INSP FORSE A, 8M1*, CLAIMS 36A42*, S/S*, 311*, TRUE J*, NO 799. SI CABLE CAR N/R VEH DELAY: 00:13 LINE DELAY: 00:13				
15:38 12/03/09	R OPERATOR KI	30	3160	685	28	8308	19TH AVE & PACHECO (OB)	ACCIDENT (COACH / VAN)	OB	15:38	16:37	26
							1080668	INSP J. GIANG RESP, LEFT MIRROR BROKEN TO VAN, NO DAMAGE TO COACH, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A50* VEH DELAY: 00:59				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was not delay > 20 minutes.**

# LIGHT RAIL VEHICLES AM/PM Required & Availability



—◆— AM Availability   
 —■— PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	
12/07/09	MONDAY		
12/08/09	TUESDAY		
12/09/09	WEDNESDAY		
12/10/09	THURSDAY		
12/11/09	FRIDAY		
12/14/09	MONDAY		
12/15/09	TUESDAY		
12/16/09	WEDNESDAY		
12/17/09	THURSDAY		
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>December 4, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

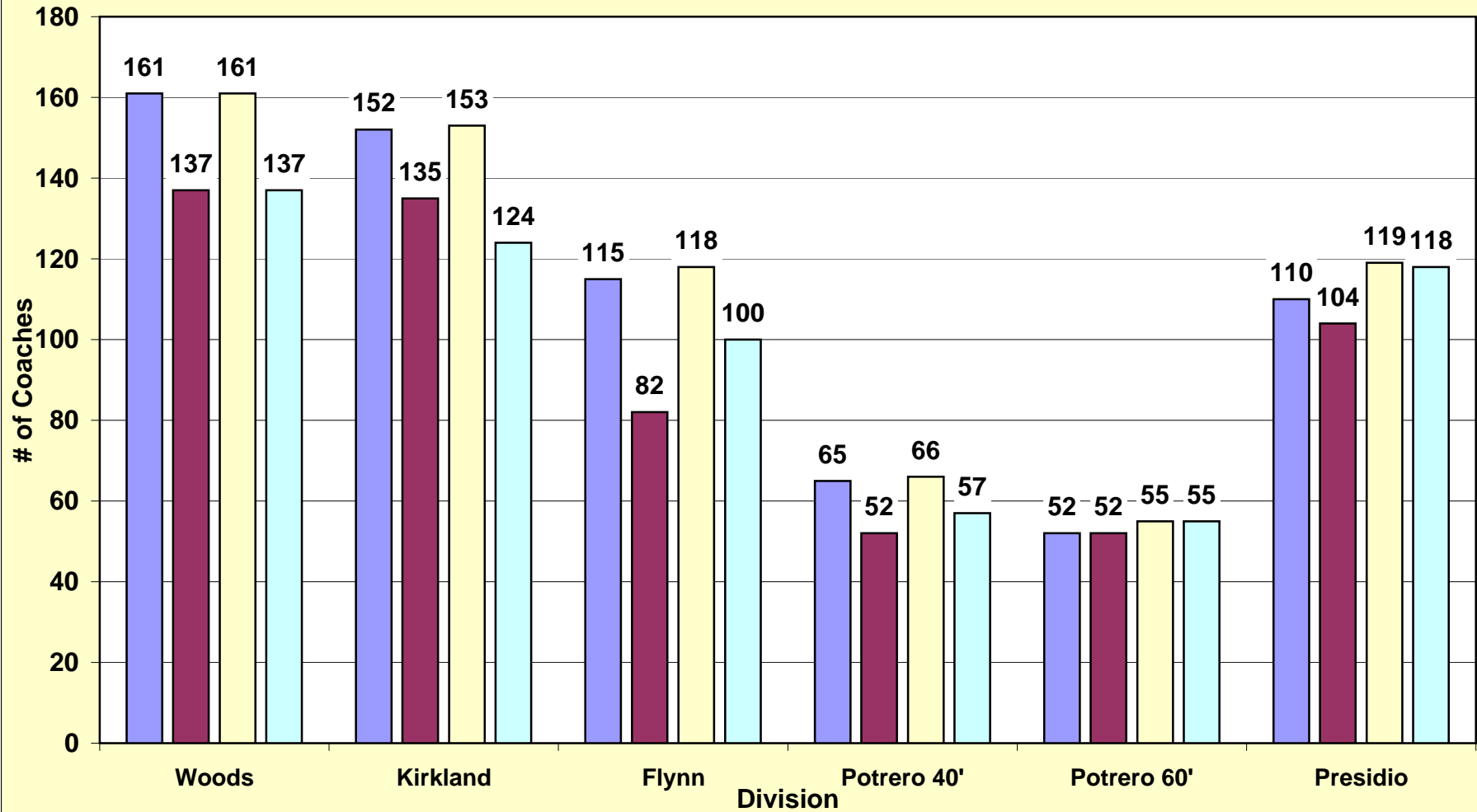
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	7
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	6
BODY/PAINT/LEAKER	0
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	5
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **34**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>December 4, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	34	9	3	4
<b>Equipment available for service @ 7:30 a.m.</b>	117	12	7	4

**Motor & Trolley Coaches Availability**  
**A.M. 12/4/09 & 12/3/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>12/4/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	11	0	0	11	N/A	N/A	N/A	N/A	11
Scheduled maintenance	5	1	6	12	1	1	2	4	16
Campaigns / retrofits	5	0	2	7	0	0	0	0	7
Maintenance Holds	20	3	9	32	10	26	55	91	123
Awaiting parts	3	0	0	3	3	3	17	23	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	161	152	115	428	65	52	110	222	650
Final a.m. pull-out	137	135	82	354	52	52	104	208	562
Reserve fleet usage	0	0	0	0	0	5	0	5	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	9	2	13	24	4	4	2	10	34
<b>Afternoon (p.m.) availability</b>									
<b>12/3/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	1	5	0	0	0	0	5
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	20	2	6	28	9	27	46	82	110
Awaiting parts	3	0	0	3	3	3	18	24	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	2	0	0	2	0	1	4	5	7
Equipment available for service @ 5:30 p.m.	161	153	118	432	66	55	119	231	663
Final p.m. pull-out	137	124	100	361	57	55	118	230	591
Reserve fleet usage	0	0	0	0	0	9	0	9	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	6	2	1	9	2	3	0	5	14

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, DECEMBER 3, 2009</b>											
Green	238	64	18	8	22	16	26.9	7.6	3.4	9.2	6.7
Cable Car	132	29	7	6	11	5	22.0	5.3	4.5	8.3	3.8
Potrero	270	62	25	1	27	9	23.0	9.3	0.4	10.0	3.3
Presidio	195	25	9	5	5	6	12.8	4.6	2.6	2.6	3.1
Kirkland	250	50	19	6	15	10	20.0	7.6	2.4	6.0	4.0
Woods	283	63	23	5	18	17	22.3	8.1	1.8	6.4	6.0
Flynn	199	43	20	3	16	4	21.6	10.1	1.5	8.0	2.0
<b>Total</b>	<b>1,567</b>	<b>336</b>	<b>121</b>	<b>34</b>	<b>114</b>	<b>67</b>	<b>21.4%</b>	<b>7.7%</b>	<b>2.2%</b>	<b>7.3%</b>	<b>4.3%</b>

**Summary For The Last 7 Days**

THURSDAY 11 26	1,027	243	98	21	55	69	24%	9%	2%	5%	7
FRIDAY 11 27	1,498	314	139	42	71	62	21%	9%	3%	5%	4
SATURDAY 11 28	1,122	267	101	23	82	61	24%	9%	2%	7%	5
SUNDAY 11 29	1,065	276	108	22	82	64	26%	10%	2%	8%	6
MONDAY 11 30	1,608	373	149	38	115	71	23%	9%	2%	7%	4
TUESDAY 12 01	1,572	328	123	36	119	50	21%	8%	2%	8%	3
WEDNESDAY 12 02	1,582	335	124	36	119	56	21%	8%	2%	8%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.