



**Muni
Service Delivery
Daily Report**

Sunday , December 6, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

12 07 2009 MONDAY AM NOLO Morning Report

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	3	0	1	0	47=1 28=2
Woods	4	0	0	0	29=1 54=1 44=1 9=1
Potrero	0	0	0	1	
Presidio	0	0	0	1	
Green	0	0	0	2	
F line	1	0	1	0	F=1
TOTAL	8	0	2	4	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SUNDAY 12 / 06 / 09
 Afternoon report

Cable Car	2	0	0	0	59=1 60=1
Flynn	6	0	2	0	8X=3 38=1 71=2
Kirkland	0	0	1	0	
Woods	0	0	0	0	
Potrero	4	0	0	0	30=2 33=1 49=1
Presidio	5	0	0	0	21=1 31=1 30=1 45=2
Metro	3	0	0	0	L=2 N=1
F line	0	0	0	0	
TOTAL	20	0	3	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 12/06/09 -							
SIGN UP DEC 2009							
Cable Car one-piece	3	7	13.6%	46	5	7	10.9%
Cable Car multi-piece	4		66.7%				
Flynn one-piece	8	0	21.1%	121	14	0	11.6%
Flynn multi-piece	12		17.6%				
Kirkland one-piece	3	0	5.3%	127	4	0	3.1%
Kirkland multi-piece	2		2.0%				
Woods one-piece	0	3	0.0%	142	0	3	0.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	5	3	7.5%	137	8	3	5.8%
Potrero multi-piece	6		6.7%				
Presidio one-piece	3	4	5.8%	116	5	4	4.3%
Presidio multi-piece	4		4.7%				
Metro one-piece	1	8	1.5%	79	1	8	1.3%
Metro multi-piece	0		0.0%				
F Line one-piece	1	3	10.0%	30	1	3	3.3%
F Line multi-piece	0		0.0%				
System total				798	38	28	4.8%

Accidents

Sun Dec 06, 2009

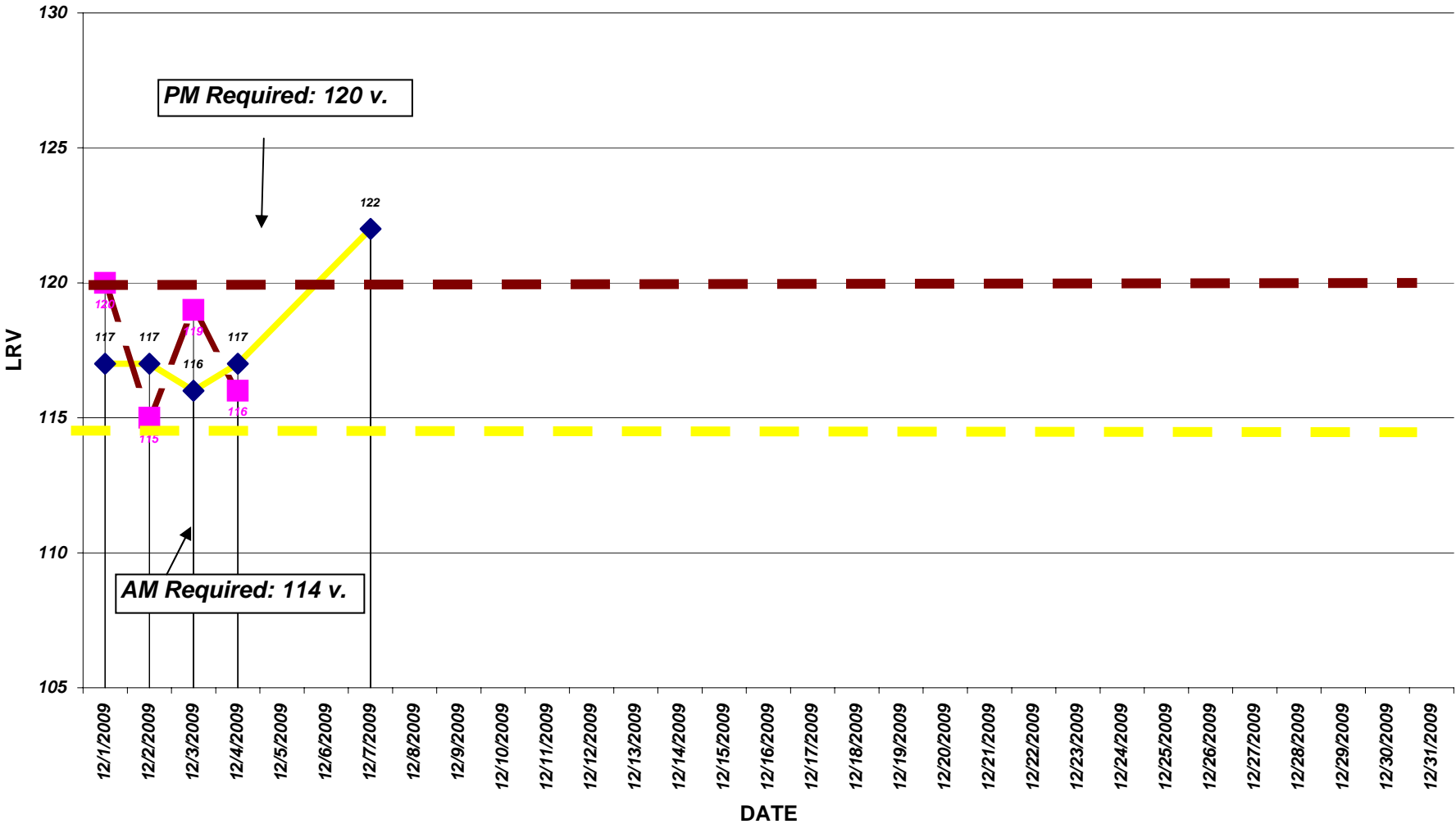
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:54 12/06/09	R OPERATOR FL	41	7	416	38	6293	TURK BETWEEN LAGUNA & GOUGH (PO)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	PO	04:54	05:43	14
				1081011		INSP B. JOHNSON RESP. SFPD 3E43 CLEARED. CASE # 091247457, VIDEO*, NO OP 799 VEH DELAY: 00:49						
08:26 12/06/09	R OPERATOR PO	12	3	378	6	5425	14TH AVENUE & QUINTARA (IB)	ACCIDENT, COACH/POLE, MAJOR DAMAGE, NO INJURIES	IB	08:26	11:05	14
				1081059		MGR. J. STUART, INSPS TC JOHNSON, R. JONES, PRES. SHOP 91, LINE TRUCK 820, P&S TOW RESP. VIDEO*, SAFETY*, DISP.* P&S TOWED TO POTRERO YARD. OP 799. OPERATOR INJURED THE RIGHT KNEE, AID REFUSED. SI POTRERO N/R [EOR 09:45] VEH DELAY: 01:19						
11:46 12/06/09	T INSP. Z. NASS FL	14	3	493	14L	6264	MISSION BETWEEN 29TH STREET & VIRGINIA (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	10:46	11:46	14
				1081065		INSP. Z. NASSAR CLEARED, NO OP 799. VIDEO*, SAFETY* VEH DELAY: 01:00						
16:01 12/06/09	R OPERATOR FL	21	3	440	38	6285	GEARY & STOCKTON (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	16:01	16:36	15
				1081086		INSP R JONES; 6-A-42*SYSTEM SAFETY*, VIDEO*, NO INJURIES / NO 799, AUTO LEFT SCENE BEFORE INSPECTOR ARRIVED VEH DELAY: 00:35						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:04 12/06/09	R OPERATOR CA	24	0	27	60	27	WASHINGTON & TAYLOR (IB)	SLOT BLADE, NO INJURIES.	IB	16:04	16:18	24
							1081093	TOWED IN, SHOP TRUCK #665, INSP KWONG J, 8M1*,S/S*. SI CABLE CAR N/R VEH DELAY: 00:14				
16:55 12/06/09	R OPERATOR WO	38	8	198	36	8507	GLEN BROOK & PALO ALTO (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	16:55		15
							1081114	INSP T ESPINOSA; VIDEO*, CLAIMS 6-A-42*, MODERATE DAMAGE TO AUTO, NO INJURIES / NO 799, SI WOODS 8507 @19:35 VEH DELAY: 02:40				
17:26 12/06/09	R OPERATOR CA	24	3	46	59	11	POWELL & ELLIS (OB)	INJURY ACCIDENT, CABLE CAR / AUTO.	OB	17:26	18:23	24
							1081103	INSP BEMNET A, 8M1*, TRUE J*, 311*, CLAIMS #6A42*, MEDIC #63 TREATED & RELEASED, 799. SI CABLE CAR 27 @21:01 VEH DELAY: 03:35				
18:19 12/06/09	T REVENUE	15				056	MARKET & EUREKA (NB)	NON REVENUE VEHICLE ACCIDENT	NB	18:19		15
							1080988	INSP E DENNIS; MINOR DAMAGE TO REVENUE VEHICLE, NO INJURIES / NO 799				
21:30 12/06/09	R OPERATOR WO	15	257	254	9	8440	SNA BRUNO & PAUL (OB)	ACCIDENT, COACH / AUTO (HIT & RUN)	OB	21:30	22:17	16
							1080826	INSP. A. ESCOBAR CLEARED VEH DELAY: 00:47				
21:50 12/06/09	R STATION AGENT ME	77					POWELL ST. STATION & MEZZANINE LEVEL	STATION AGENT ASSAULTED (HIT IN THE FACE) PATRON ALSO BRANDISHED A KNIFE.		21:50	22:30	86
							1081120	SFPD UNIT.#3B12E ARRESTED SUSPECT. SFPD CASE #091249704. SFFD MEDIC #74 TREATED & RELEASED STATION AGENT. WHITE MALE SUSPECT WEARING BLACK PANTS, BLK JACKET BLK CAP & BLK BAG. INSP.P.LAW CLEARED. SENIOR STAFF/SAFETY/RAILS UPAGED*. VEH DELAY: 00:40				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:35 12/06/09	R OPERATOR ME			81	M	1516	19TH AVE & JUNIPERO SERRA (IB)	AUTO ON TRACKWAY BLOCKING	IB	19:35	19:57	85
						1081110	4T78,4T41,4S24,SFPD.LSGP,M-LINE INBOUND OVER THE K-LINE. 2 SHUTTLES SENT INBOUND GENEVA/SAN JOSE TO WEST PORTAL.4C32*.4C31* SS/STAFF. VEH DELAY: 00:22 LINE DELAY: 00:22		LD	19:35	19:57	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	
12/08/09	TUESDAY		
12/09/09	WEDNESDAY		
12/10/09	THURSDAY		
12/11/09	FRIDAY		
12/14/09	MONDAY		
12/15/09	TUESDAY		
12/16/09	WEDNESDAY		
12/17/09	THURSDAY		
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 7, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

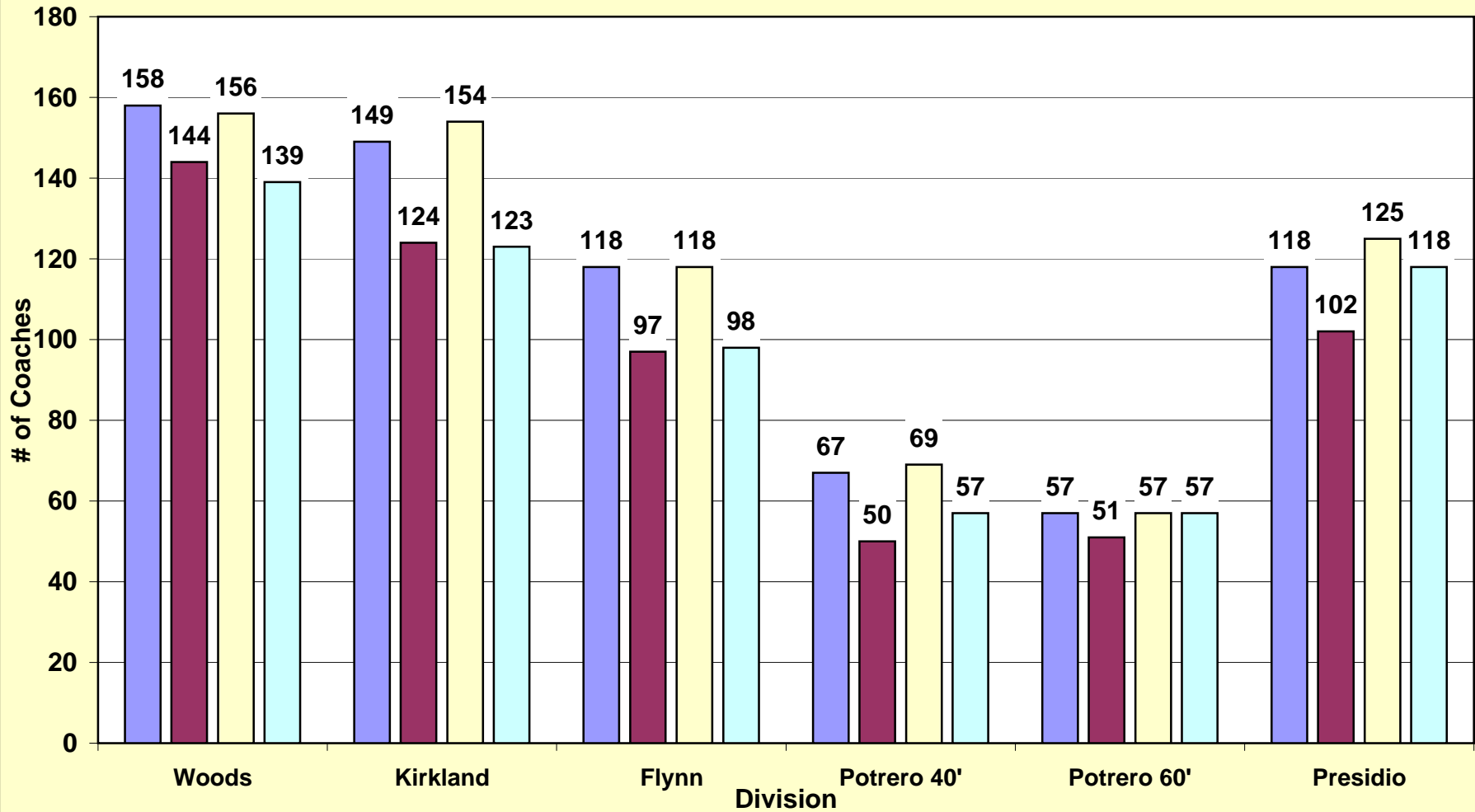
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	3
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	1
SUPPORT SHOP	5
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	4
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **29**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 7, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	29	11	3	4
Equipment available for service @ 7:30 a.m.	122	10	7	4

Motor & Trolley Coaches Availability
 A.M. 12/7/09 & 12/4/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/7/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	148	127	97	372	50	51	102	203	575
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	6	1	4	11	0	3	3	6	17
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	23	6	6	35	8	16	47	71	106
Awaiting parts	3	0	0	3	3	3	20	26	29
Radio	0	0	0	0	1	0	0	1	1
Farebox	1	0	1	2	0	0	0	0	2
Equipment available for service @ 7:45 a.m.	158	149	118	425	67	57	118	242	667
Final a.m. pull-out	144	124	97	365	50	51	102	203	568
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	4	3	0	7	0	0	0	0	7
Afternoon (p.m.) availability									
12/4/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	2	9	0	0	0	0	9
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	25	1	6	32	6	26	40	72	104
Awaiting parts	3	0	0	3	3	3	17	23	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	156	154	118	428	69	57	125	241	669
Final p.m. pull-out	139	123	98	360	57	57	118	232	592
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	3	3	10	2	1	0	3	13

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, DECEMBER 6, 2009											
Green	171	58	15	6	19	18	33.9	8.8	3.5	11.1	10.5
Cable Car	120	35	16	3	8	8	29.2	13.3	2.5	6.7	6.7
Potrero	165	39	11	3	17	8	23.6	6.7	1.8	10.3	4.8
Presidio	128	23	8	5	3	7	18.0	6.3	3.9	2.3	5.5
Kirkland	142	21	5	0	9	7	14.8	3.5	0.0	6.3	4.9
Woods	194	37	13	3	13	8	19.1	6.7	1.5	6.7	4.1
Flynn	143	37	15	0	15	7	25.9	10.5	0.0	10.5	4.9
Total	1,063	250	83	20	84	63	23.5%	7.8%	1.9%	7.9%	5.9%

Summary For The Last 7 Days

SUNDAY 11 29	1,065	276	108	22	82	64	26%	10%	2%	8%	6
MONDAY 11 30	1,608	373	149	38	115	71	23%	9%	2%	7%	4
TUESDAY 12 01	1,572	328	123	36	119	50	21%	8%	2%	8%	3
WEDNESDAY 12 02	1,582	335	124	36	119	56	21%	8%	2%	8%	4
THURSDAY 12 03	1,567	336	121	34	114	67	21%	8%	2%	7%	4
FRIDAY 12 04	1,604	361	130	35	120	76	23%	8%	2%	8%	5
SATURDAY 12 05	1,117	264	87	30	83	64	24%	8%	3%	7%	6

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.