

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, December 6, 2010

1. RUNS PULLED OUT- IN SERVICE:

| | SCHEDULED | PULLED OUT IN SERVICE % | RUNS NON OUT | RUNS WORKED AT OVER TIME |
|--------------------|-------------|-------------------------------|-----------------|-----------------------------------|
| SYSTEM WIDE | 1172 | 97.7 | 27 | 48 |

2. VEHICLES AVAILABILITY

| | SCHEDULED | AVAILABLE | SPARE RATIO |
|--------------------|------------|------------|-------------|
| LRV | 114 | 116 | 2% |
| F LINE | 20 | 21 | 5% |
| CABLE CAR | 26 | 30 | 15% |
| WOODS | 143 | 173 | 21% |
| KIRKLAND | 111 | 124 | 12% |
| FLYNN | 100 | 111 | 11% |
| POTRERO 40' | 49 | 54 | 10% |
| POTRERO 60' | 47 | 35 | -26% |
| PRESIDIO | 103 | 132 | 28% |
| TOTAL | 713 | 796 | 12% |

3. OPERATORS' ABSENTEEISM:

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Green | 219 | 50 | 8 | 3 | 25 | 14 |
| Cable Car | 130 | 33 | 4 | 6 | 13 | 10 |
| Potrero | 240 | 62 | 10 | 5 | 29 | 18 |
| Presidio | 203 | 29 | 8 | 6 | 9 | 6 |
| Kirkland | 228 | 43 | 10 | 5 | 21 | 7 |
| Woods | 364 | 76 | 18 | 7 | 38 | 13 |
| Flynn | 193 | 48 | 18 | 0 | 16 | 14 |
| TOTAL | 1,577 | 341 | 76 | 32 | 151 | 82 |

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------------|-------|------|-----|------|---------|---|-------------------------------------|----------|----------------|----------------|----|
| | | | | | | | | | DI | START | END | CC |
| 11:17 12/06/10 | T INSP ROOKS WO | 35 | 2116 | 11 | 71 | 8143 | HOWARD & BEALE | ACCIDENT COACH & SIGN POLE | IB | 11:11 | 11:17 | 39 |
| | | | | | | 1142571 | INSP ROOKS, LEAD INSP STUART*, SYSTEM SAFETY*, VIDEO*, NO 799 VEH DELAY: 00:06 | | | | | |
| 12:16 12/06/10 | R OPERATOR PR | 26 | 871 | 11 | 31 | 5534 | MARKET & 3RD ST | ACCIDENT COACH & AUTO | OB | 12:16 | 13:00 | 39 |
| | | | | | | 1142643 | INSP Y. CHAN, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:44 | | | | | |
| 13:13 12/06/10 | R OPERATOR GV | 81 | 3380 | 168 | F | 1075 | MARKET ST & 7TH ST | ACCIDENT (PCC/PLATFORM CONTACT) | OB LD | 13:13 13:13 | 13:25 13:25 | 74 |
| | | | | | | 1142670 | SENIOR STAFF/SYSTEM SAFETY; PCC/PLATFORM CONTACT MADE WHEN REAR DOORS OPENED BY THEMSELVES WHILE IN MOTIONMRU 4S50 & INSP HAYNES RESPONDED VEH DELAY: 02:22 LINE DELAY: 00:12 | | | | | |
| 14:44 12/06/10 | R OPERATOR PO | 15 | 2286 | 419 | 14 | 7110 | MISSION & FREMONT | ACCIDENT COACH/AUTO | OB | 14:44 | 15:44 | 18 |
| | | | | | | 1142660 | INSP L WILSON CLEARED,S/S*,VIDEO*,CLAIM 6-A-40*, NO 799 VEH DELAY: 01:00 | | | | | |
| 15:58 12/06/10 | R OPERATOR KI | 24 | 0874 | 706 | 30X | 8324 | HOWARD & SPEAR (OB) | ACCIDENT COACH AND NEWS PAPER STAND | OB | 16:02 | 17:01 | 11 |
| | | | | | | 1142749 | INSPECTOR WONG,S.CLEARED VERY MINOR CONTACT NO 799 VEH DELAY: 00:59 | | | | | |

LINE DELAY > 20 MINUTES:

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|--------------|--------------------------|----------|-----|-----|------|-----|----------|--------------------------------------|-------|-------|-----|----|
| | | | | | | | | | DI | START | END | CC |

There was not delay > 20 minutes.