

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, DECEMBER 1, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	99.1%	5	6	58

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	20	21	5%
CABLE CAR	27	29	7%
WOODS	151	191	26%
KIRKLAND	111	126	14%
FLYNN	103	110	7%
POTRERO 40'	44	75	70%
POTRERO 60'	47	39	-17%
PRESIDIO	105	128	22%
TOTAL	722	834	16%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	112	13	3	4	6	0
Flynn	188	28	9	6	13	0
Green	194	36	8	19	7	2
Kirkland	210	37	12	14	11	0
Potrero	228	43	17	11	8	7
Presidio	184	31	8	15	7	1
Woods	343	59	28	7	23	1
TOTAL	1,459	247	85	76	75	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
12:15 12/01/11	88	L	WAWONA & 46TH AVENUE (IB)	718 - HIT AND RUN	12:15 12:12	12:18
		1205194	[LRV2=1518]INSPECTOR B. UPCHURCH 4T41 RESPONDED NO DAMAGE TO LRV - NO INJURIES INSPECTOR D. CASTRO 4C32 NOTIFIED - OPERATOR CLEARED LINE DELAY: 00:06			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:39 12/01/11	667	43	MASONIC & FELL (OB)	COACH / AUTO ACCIDENT - NO INJURIES	15:39	17:14
		1205259	INSPECTOR L. BROWN CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A50)*, NO DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: 01:35			
16:00 12/01/11	357	49	VAN NESS AVENUE & MARKET (IB)	SFPD REQUEST	16:00	16:16
		1205241	SFPD CLEARED, NO ARREST VEH DELAY: 00:16			
16:45 12/01/11	464	6	HAIGHT & GOUGH (OB)	EMERGENCY ALARM	16:45	17:03
		1205251	INSPECTOR E. DENNIS CLEARED, SFPD - CAD #2299*, NO MERIT VEH DELAY: 00:18			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
01:43 12/01/11	55	M	EMBARCADERO (IB)	DISTURBED ACB EN MD	15:43 15:43	16:13
		1205279	[LRV2=1542]4S39 SI GREEN N/R [EOR 16:30] VEH DELAY: 00:47 LINE DELAY: 00:30			
15:49 12/01/11	55	M	EMBARCADERO (IB)	NO FORWARD MOTION DUE TO DEFECTIVE MASTER CONTROLLER ON 1405	15:49 15:49	16:13
		1205306	[LRV2=1542]TRAINS CROSSED OVER AT EMBARCADERO FOR SERVICE - 311, LMC AND D. PUGLISI NOTIFIED -LSGP AND ANNOUNCEMENTS MADE - RELIEF 123M TO PULL OUT SI GREEN LINE DELAY: 00:24			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
18:35 12/01/11		F	MARKET & STEUART	DUE TO OCCUPY S.F. LINE SWITCHED BACK AT FERRY PLAZA AND 11TH STREET	18:35 18:35	21:20
	1205303	LINE DELAY: 02:45				
19:25 12/01/11		F	MARKET & MAIN (IB,OB)	CIVIL PROTEST BLOCKING	19:25 19:25	21:15
	1205312	INSP K. WILLIAMS, S.WONG, D. FONG AND J. GIANG RESP MGR A. ANDREWS* LINE DELAY: 01:50				