



**Muni  
Service Delivery  
Daily Report**

Thursday , December 10, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hour**

12 11 2009 FRIDAY  
MORNING REPORT

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	1	0	38=1, 8X=1
<b>Kirkland</b>	1	0	0	0	1X=1
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	5	0	0	0	14=2, 22=1 30=1, 49=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	2	0	1	1	KT=2
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	11	0	2	1	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**THURSDAY 12 / 10 / 09**  
 Afternoon report

<b>Cable Car</b>	2	0	0	0	61=1 60=1
<b>Flynn</b>	2	0	0	0	8X=1 14L=1
<b>Kirkland</b>	9	0	0	0	1X=1 12=3 19=1 28=1 43=2 80=1
<b>Woods</b>	7	0	0	0	9=2 9L=1 67=2 18=1 94=1
<b>Potrero</b>	14	0	0	1	6=2 14=2 22=1 30=4 33=1 41=1 49=1 24=2
<b>Presidio</b>	2	0	0	0	1=1 31=1
<b>Metro</b>	3	0	0	1	M=1 KT=2
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>39</b>	<b>0</b>	<b>0</b>	<b>2</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY 12/10/2009							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	1	7	4.5%	49	1	7	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	3	2.6%	157	1	3	99.4%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	3	0	5.3%	219	4	0	98.2%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	2	3	2.3%	260	3	3	98.8%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	4	6	6.0%	202	7	6	96.5%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	1	6	1.9%	162	1	6	99.4%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	0	11	0.0%	148	1	11	99.3%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	2	10.0%	33	1	2	97.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1230</b>	<b>19</b>	<b>38</b>	<b>98.5%</b>

# Accidents

Thu Dec 10, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:35 12/10/09	R OPERATOR PR	18	1393	15	30	5515	CHESTNUT & PIERCE (IB)	ALLEGED WHEELCHAIR LIFT HIT THE WHEELCHAIR PASSENGER, AID REFUSED.	IB	08:35	09:18	30
							1081649	INSP E VICKERS CLEARED. PASSENGER LEFT PRIOR TO INSPECTOR^S ARRIVAL. SYSTEM SAFETY*. CLAIMS 6A40*. VIDEO*. VEH DELAY: 00:43				
10:58 12/10/09	R OPERATOR KI	35	2996	619	19	8208	POLK & CALIFORNIA (OB)	ACCIDENT COACH & BUS SHELTER, NO INJURY.	OB	10:58	11:58	30
							1081779	INSP P JONES RESP. BROKEN RIGHT MIRROR ARM FOR THE COACH. BROKEN GLASS FOR THE SHELTER. INSP L DAVIS TRANS NEW OPERATOR TO PULL COACH IN. INSP P JONES TRANS OP ID #1841 FOR 799. OPERATOR PLACED ON NON-DRIVING STATUS. DPW RESP TO CLEAN THE BROKEN GLASS. SYSTEM SAFETY*. DISP*. SI KIRKLAND N/R [EOR 12:46] VEH DELAY: 01:48				
12:58 12/10/09	R OPERATOR PR	18	1645	99	1	5508	CLAY & FRANKLIN (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	12:58	14:11	24
							1081793	INSP ESPINOZA T, SFPD #3E4A, S/S*, CLAIMS #6A40*, VIDEO*, NO 799. VEH DELAY: 01:13				
15:14 12/10/09	R OPERATOR PO	12	3735	440	24	5435	DIVISADERO & JACKSON (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	15:14	16:40	24
							1081834	INSP BROWN L, SIGALA J, S/S*, CLAIMS #6A01*, VIDEO*, NO 799. VEH DELAY: 01:26				

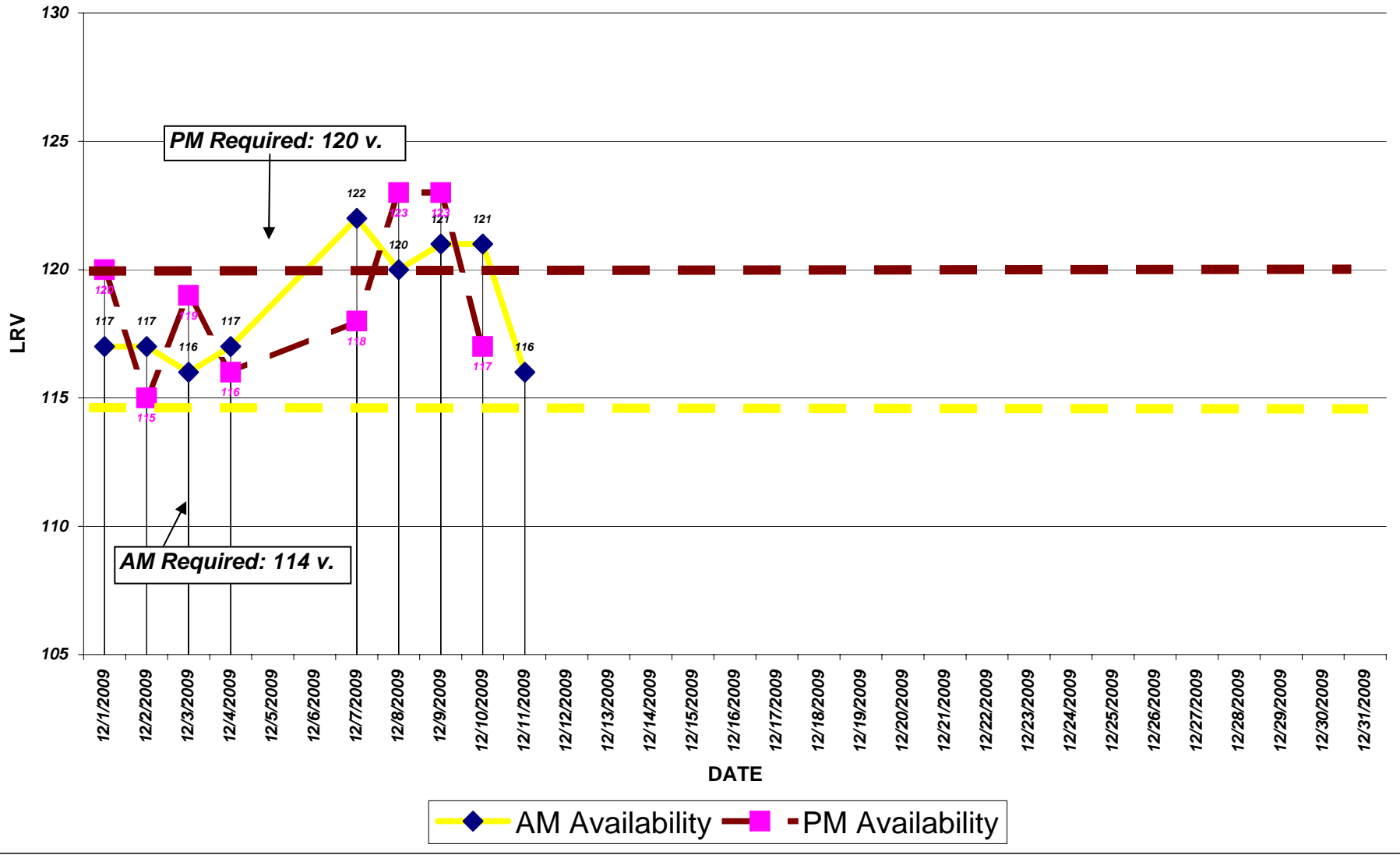
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:13 12/10/09	R OPERATOR PR	32	3006	143	45	5521	SACRAMENTO & STOCKTON (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	17:13	17:51	24
							<b>1081844</b>	INSP FONG D, S/S*, VIDEO*, CLAIMS 6A01*, NO 799. VEH DELAY: 00:38				
17:29 12/10/09	R OPERATOR CA	7	473	14	61	58	HYDE & WASHINGTON (IB,PI)	REAR TIRE DERAILMENT	IB LD	17:29 17:29	18:36 18:36	32
							<b>1081856</b>	INSP. BEMNET, A., MGR. YORK, K.*, S/S*, CABLE MACHINERY, CABLE SHOP, ,MEDIC #66 TRANSPORTED GRIPMAN #1527 TO KAISER HOSPITAL WITH LEFT WRIST/HAND INJURY. GRIPMAN 799. CPU* VEH DELAY: 01:07 LINE DELAY: 01:07				
19:27 12/10/09	R OPERATOR KI	29	3095	761	10	8332	TOWNSEND & 4TH ST. (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	19:27	20:47	24
							<b>1081861</b>	INSP JONES R, S/S*, CLAIMS #6A01*, VIDEO*, NO 799. SI KIRKLAND N/R [EOR 19:42] VEH DELAY: 00:15				
23:16 12/10/09	R OPERATOR KI	19	3779	814	108	8327	CALIFORNIA & AVENUE D (IB)	MINOR ACCIDENT COACH AND AUTO	IB	23:16	00:35	19
							<b>1081892</b>	ALDANA CLEARED VEH DELAY: 01:19				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:59 12/10/09	R OPERATOR ME	20	1223	053	L	1409	ULLOA ST & 15TH AVENUE (OB)	NO BRAKES RELEASE	OB	08:56	09:32	74
							1081774	[LRV2=1543]SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* INSP R AREVALO & MRU 4S46 RESPONDED; MRU 4S38 ASSISTED; MGR 4M2* AND INSP D CASTRO & W COLLAZOS* RUN CONTINUED IN SERVICE WITH A SINGLE CAR (1409) ^L^ LINE RE-ROUTED OB TO IB @ ST FRANCIS CIRCLE; 4 M/C SHUTTLES USED. B/O CAR 1543 WAS DEAD TOWED TO METRO SHOP[ BY 37-L-1461. CT 1409 @09:32 VEH DELAY: 00:36 LINE DELAY: 00:36	LD	08:56	09:32	
17:29 12/10/09	R OPERATOR CA	7	473	14	61	58	HYDE & WASHINGTON (IB,PI)	REAR TIRE DERAILMENT	IB	17:29	18:36	32
							1081856	INSP. BEMNET, A., MGR. YORK, K.* , S/S*, CABLE MACHINERY, CABLE SHOP, ,MEDIC #66 TRANSPORTED GRIPMAN #1527 TO KAISER HOSPITAL WITH LEFT WRIST/HAND INJURY. GRIPMAN 799. CPU* VEH DELAY: 01:07 LINE DELAY: 01:07	LD	17:29	18:36	
19:46 12/10/09	R OPERATOR CA	7	1774	41	61	57	CALIFORNIA & DRUMM (OB)	GRIP CHANGE	OB	19:46	19:56	32
							1081858	CABLE SHOP TRUCK 665 CLEARED VEH DELAY: 00:10 LINE DELAY: 00:34	LD	19:46	20:20	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	
12/14/09	MONDAY		
12/15/09	TUESDAY		
12/16/09	WEDNESDAY		
12/17/09	THURSDAY		
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>December 11, 2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	2
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	6
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/SPECIAL EVENT	1
AWAITING PARTS	2
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

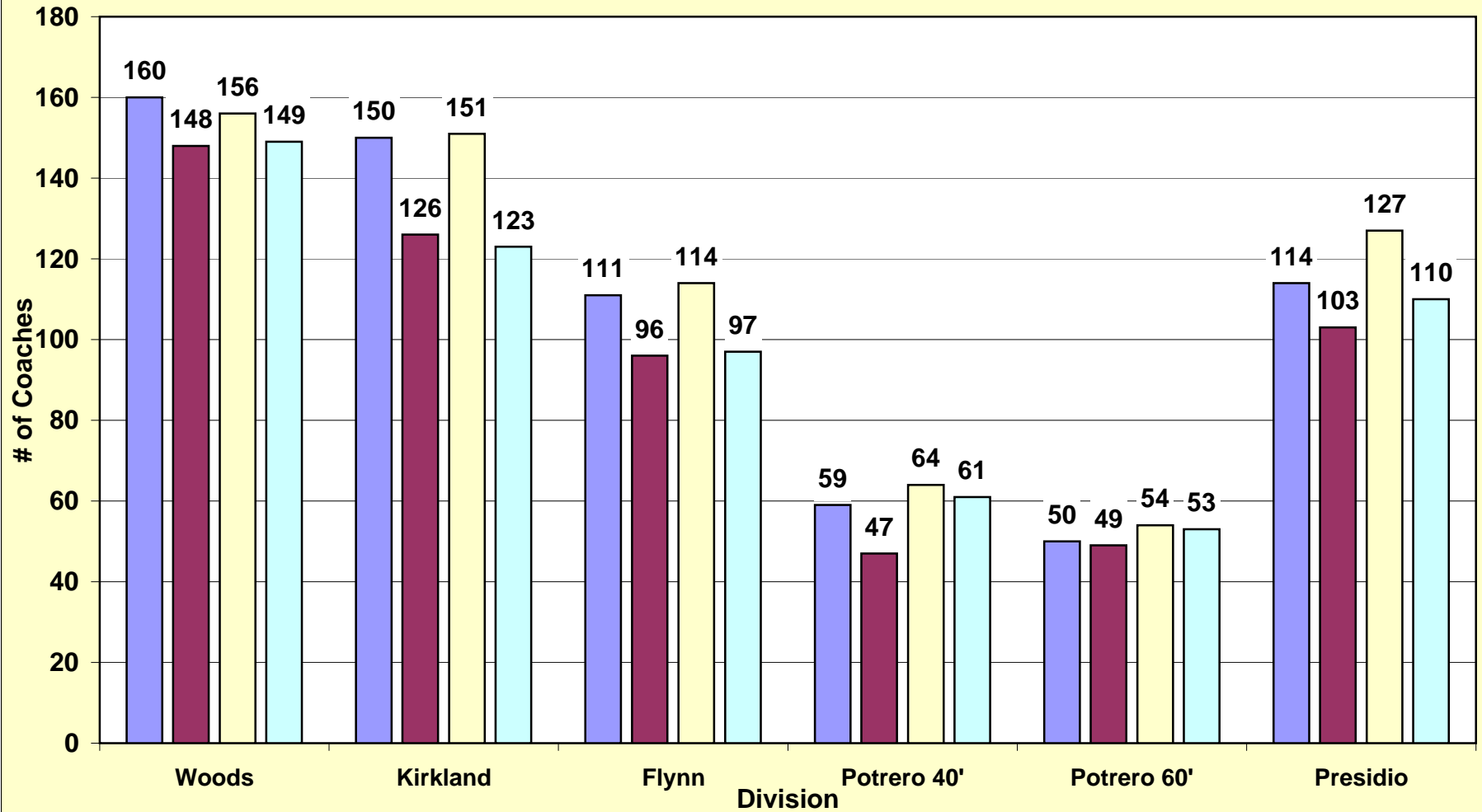
**TOTAL** **35**



	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>December 11, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>35</b>	<b>7</b>	<b>4</b>	<b>5</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>116</b>	<b>14</b>	<b>6</b>	<b>3</b>

**Motor & Trolley Coaches Availability**  
 A.M. 12/11/09 & 12/10/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>12/11/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	3	0	0	3	N/A	N/A	N/A	N/A	3
Scheduled maintenance	5	1	7	13	2	0	2	4	17
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	21	5	13	39	16	23	51	90	129
Awaiting parts	2	0	0	2	4	4	13	21	23
Radio	0	0	0	0	1	1	0	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	160	150	111	421	59	50	114	223	644
Final a.m. pull-out	148	126	96	370	47	49	103	199	569
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	1	1	2	1	4	0	5	7
<b>Afternoon (p.m.) availability</b>									
<b>12/10/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	0	0	0	0	11
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance holds	25	4	10	39	11	19	38	68	107
Awaiting parts	2	0	0	2	4	4	16	24	26
Radio	0	0	0	0	0	1	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	156	151	114	421	64	54	127	245	666
Final p.m. pull-out	149	123	97	369	61	53	110	224	593
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	2	1	0	3	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, DECEMBER 10, 2009</b>											
Green	257	59	15	10	23	11	23.0	5.8	3.9	8.9	4.3
Cable Car	140	37	9	4	11	13	26.4	6.4	2.9	7.9	9.3
Potrero	244	56	23	6	21	6	23.0	9.4	2.5	8.6	2.5
Presidio	186	31	10	6	5	10	16.7	5.4	3.2	2.7	5.4
Kirkland	253	47	22	6	9	10	18.6	8.7	2.4	3.6	4.0
Woods	321	53	17	7	14	15	16.5	5.3	2.2	4.4	4.7
Flynn	197	41	14	5	15	7	20.8	7.1	2.5	7.6	3.6
<b>Total</b>	<b>1,598</b>	<b>324</b>	<b>110</b>	<b>44</b>	<b>98</b>	<b>72</b>	<b>20.3%</b>	<b>6.9%</b>	<b>2.8%</b>	<b>6.1%</b>	<b>4.5%</b>

**Summary For The Last 7 Days**

THURSDAY 12 03	1,567	336	121	34	114	67	21%	8%	2%	7%	4
FRIDAY 12 04	1,604	361	130	35	120	76	23%	8%	2%	8%	5
SATURDAY 12 05	1,117	264	87	30	83	64	24%	8%	3%	7%	6
SUNDAY 12 06	1,063	250	83	20	84	63	24%	8%	2%	8%	6
MONDAY 12 07	1,604	350	127	39	108	76	22%	8%	2%	7%	5
TUESDAY 12 08	1,595	312	103	44	95	70	20%	6%	3%	6%	4
WEDNESDAY 12 09	1,610	333	117	42	99	75	21%	7%	3%	6%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.