



**Muni
Service Delivery
Daily Report**

Monday , December 14, 2009





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**SAN FRANCISCO MUNICIPAL RAILWAY
SERVICE DELIVERY DIVISION**

**FOOTBALL GAME: 49ers - Cardinals
SERVICE SUMMARY REPORT**

DAY:

DATE:

ATTENDANCE:

BUSES PULLED OUT: **SCHEDULED** **ACTUAL**

PRE GAME SERVICE:

GAME STARTED @

BUS SERVICE	LINE	COACHES	TRIPS	PASSENGERS	
	86	4	25	485	
	87 / T SHUTTLE	3	33	753	
	75 X	8	19	1073	
	77 X	8	26	977	
	78 X	14	17	531	
	79 X	20	27	1635	
	TOTAL	57	147	5454	
LRV SERVICE	K T LINE	2	12	HEADWAY	PASSENGERS
				7:13	585

POST GAME SERVICE:

GAME ENDED @

BUS SERVICE	LINE	TRIPS	PASSENGERS
	86	8	357
	87/T SHUTTLE	5	242
	75X	8	433
	77X	16	1004
	78X	9	700
	79X	15	1600
	TOTAL	61	4336
CANCELLED COACHES		4	

LOADED COMPLETED @:

LRV SERVICE	K T LINE	2	9	HEADWAY	PASSENGERS
				8:21	520

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

TUESDAY 12 15 09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	0	0	0	1	
Woods	0	0	1	2	
Potrero	4	0	0	3	14=1, 22=1, 30=1, 44=1
Presidio	0	0	1	0	
Green	1	0	1	0	
F line	0	0	0	0	
TOTAL	6	0	3	6	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
MONDAY 12 / 14 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	7	0	0	0	8X=4 14L=1 38L=1 38=1
Kirkland	1	0	0	0	47=1
Woods	5	0	0	0	16X=1 27=1 29=1 44=1 67=1
Potrero	20	0	0	0	6=1 14=5 22=4 24=4 30=3 49=3
Presidio	0	0	0	0	
Metro	8	0	1	0	KT=3 M=3 L=1 S=1
F line	3	0	0	0	
TOTAL	44	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY 12/14/2009							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	0	0.0%	49	0	0	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	1	7.9%	157	6	1	96.2%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	1	0	1.8%	219	2	0	99.1%
Kirkland multi-piece	2		2.0%				
Woods one-piece	4	2	4.6%	260	7	2	97.3%
Woods multi-piece	6		6.0%				
Potrero one-piece	11	7	16.4%	202	18	7	91.1%
Potrero multi-piece	14		15.7%				
Presidio one-piece	1	1	1.9%	162	1	1	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	21	4.5%	148	4	21	97.3%
Metro multi-piece	2		4.1%				
F Line one-piece	2	4	20.0%	33	4	4	87.9%
F Line multi-piece	4		44.4%				
System total				1230	42	36	96.6%

Accidents

Mon Dec 14, 2009

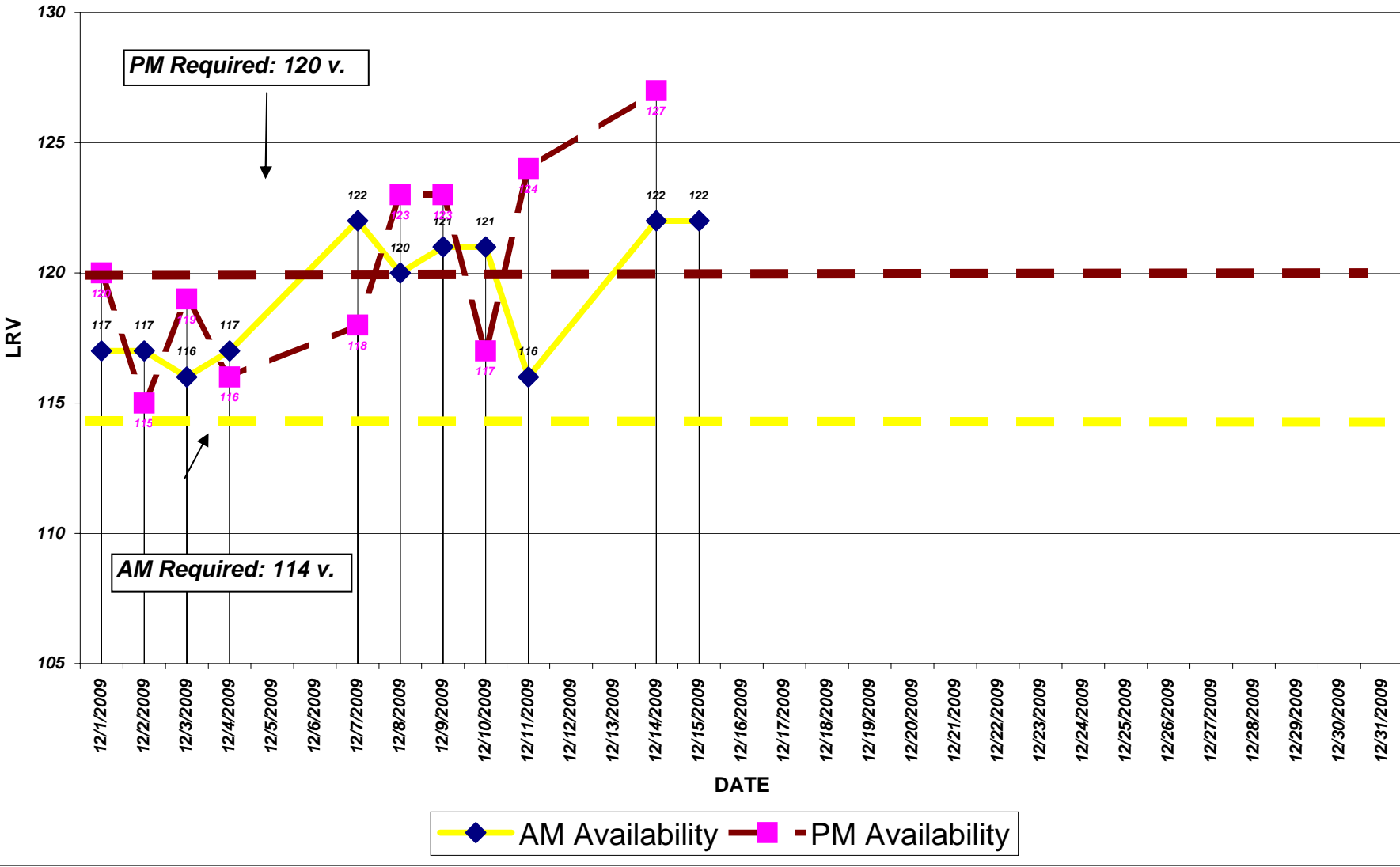
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:25 12/14/09	R OPERATOR CA	16	1774	048	61	54	HYDE & WASHINGTON	ACCIDENT (CABLE CAR / SWITCH)	PI	01:25	03:06	16
								1082380				
12:15 12/14/09	R OPERATOR WO	40	0552	6	35	8515	26TH ST & DIAMOND	ACCIDENT COACH & PARK TRUCK, NO INJURY.	OB	12:15	12:46	30
								1082388				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no major delay > 20 minutes.

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	
12/16/09	WEDNESDAY		
12/17/09	THURSDAY		
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 15, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

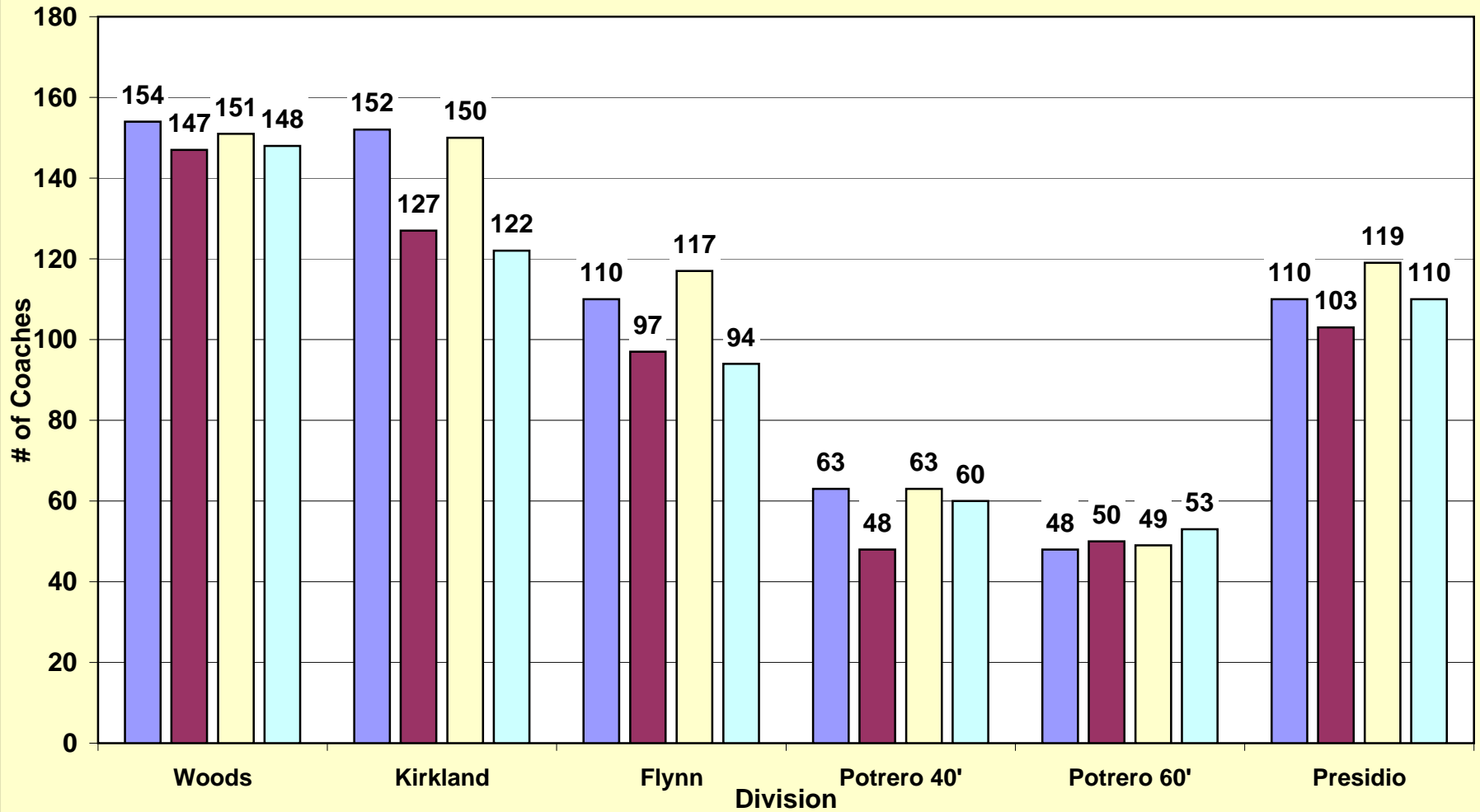
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	5
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **29**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 15, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	29	8	4	4
Equipment available for service @ 7:30 a.m.	122	13	6	4

Motor & Trolley Coaches Availability
 A.M. 12/15/09 & 12/14/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/15/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	2	0	0	2	N/A	N/A	N/A	N/A	2
Scheduled maintenance	5	1	5	11	1	1	2	4	15
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	27	3	14	44	12	25	55	92	136
Awaiting parts	2	0	0	2	4	4	15	23	25
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	154	152	110	416	63	48	110	221	637
Final a.m. pull-out	147	127	97	371	48	50	103	201	572
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	1	0	0	1	0	3	0	3	4
Afternoon (p.m.) availability									
12/14/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	20	20	N/A	N/A	N/A	N/A	20
Scheduled maintenance	7	1	1	9	0	0	0	0	9
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	30	5	7	42	12	24	46	82	124
Awaiting parts	2	0	0	2	4	4	15	23	25
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	151	150	117	418	63	49	119	231	649
Final p.m. pull-out	148	122	94	364	60	53	110	223	587
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	1	1	1	3	3
Operator not outs	1	1	3	5	3	1	0	4	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, DECEMBER 14, 2009											
Green	254	77	29	4	25	19	30.3	11.4	1.6	9.8	7.5
Cable Car	147	30	6	7	13	4	20.4	4.1	4.8	8.8	2.7
Potrero	250	69	31	4	22	12	27.6	12.4	1.6	8.8	4.8
Presidio	195	35	13	9	7	6	17.9	6.7	4.6	3.6	3.1
Kirkland	254	37	11	7	13	6	14.6	4.3	2.8	5.1	2.4
Woods	321	54	20	8	14	12	16.8	6.2	2.5	4.4	3.7
Flynn	186	42	13	5	14	10	22.6	7.0	2.7	7.5	5.4
Total	1,607	344	123	44	108	69	21.4%	7.7%	2.7%	6.7%	4.3%

Summary For The Last 7 Days

MONDAY 12 07	1,604	350	127	39	108	76	22%	8%	2%	7%	5
TUESDAY 12 08	1,595	312	103	44	95	70	20%	6%	3%	6%	4
WEDNESDAY 12 09	1,610	333	117	42	99	75	21%	7%	3%	6%	5
THURSDAY 12 10	1,598	324	110	44	98	72	20%	7%	3%	6%	5
FRIDAY 12 11	1,608	347	120	44	109	74	22%	7%	3%	7%	5
SATURDAY 12 12	1,100	259	87	23	81	68	24%	8%	2%	7%	6
SUNDAY 12 13	1,042	259	85	26	78	70	25%	8%	2%	8%	7

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.