

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, DECEMBER 15, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	98.2%	9	12	52

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	24	19	-21%
CABLE CAR	27	28	4%
WOODS	151	190	26%
KIRKLAND	111	135	22%
FLYNN	103	113	10%
POTRERO 40'	44	65	48%
POTRERO 60'	47	39	-17%
PRESIDIO	105	128	22%
TOTAL	722	833	15%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	113	16	8	4	3	1
Flynn	189	27	8	4	12	3
Green	193	39	16	10	8	5
Kirkland	209	43	17	11	15	0
Potrero	231	42	22	7	11	2
Presidio	181	27	10	11	6	0
Woods	338	66	38	6	21	1
TOTAL	1,454	260	119	53	76	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:11 12/15/11	353	41	5481	POTRERO YARD (PO)	FIRE EXTINGUISHER DISCHARGED / OPERATOR BREATHED IN POWDER	06:11	06:35
					MEDIC 83 TRANS OPERATOR TO ST FRANCIS. INSP A CHAU RESP. LEAD INSP J STUART*. SYSTEM SAFETY*. LOCAL 250A*. VIDEO*. VEH DELAY: 00:24		
12:12 12/15/11	422	14	5486	MISSION & BRAZIL (IB)	SFPD REQUEST	12:12	12:35
					SFPD 3H4A CLEARED. INSP E TUCKER RESP. VIDEO*. VEH DELAY: 00:23		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:18 12/15/11	80	71	8120	MARKET & GOLDEN GATE (OB)	NON INJURY MUNI ACCIDENT, HIT & RUN, NO DAMAGE.	14:18	14:47
					INSP LIANG B, S/S*, VIDEO*, CLAIMS #6A42*. VEH DELAY: 00:29		
16:29 12/15/11	123	27	8419	CEASAR CHAVEZ & S. VAN NESS AVENUE (OB)	COACH / AUTO ACCIDENT - NO INJURIES	16:29	17:37
					INSPECTOR K. JOMOC CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A46)*, NO 799 SI WOODS N/R VEH DELAY: 01:08		
17:09 12/15/11	546	8X	6228	GENEVA & LISBON (OB)	COACH / AUTO ACCIDENT - NO INJURIES	17:09	18:29
					INSPECTOR B. HENDERSON CLEARED, SFPD UNIT #3H15D - CAD #2361 RESPONDED, CASE #111 002 935, SYSTEM SAFETY*, CLAIMS (6A46)*, VIDEO*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: 01:20		
18:43 12/15/11	443	33	5431	CLAYTON & MARKET (IB)	COACH / AUTO ACCIDENT - NO INJURIES	18:43	20:14
					INSPECTOR T. ESPINOZA CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, MINOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 01:31		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:25 12/15/11	417	6	5482	MASONIC & WALLER (IB,OB)	AUTO ACCIDENT - BLOCKING (NON-MUNI)	15:25 15:25	16:38 16:38
					INSPECTOR J. JIANG CLEARED, INSPECTOR L. BROWN RESPONDED, INSPECTOR A. HUANG RESPONDED, A. ANDREWS (4M3)*, 311*, 6 LINE REROUTED INBOUND AND OUTBOUND - ONLY ONE STOP MISSED EACH DIRECTION VEH DELAY: 01:13 LINE DELAY: 01:13		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:21 12/15/11	114	M	1464	19TH AVE & HOLLOWAY (OB)	AUTO ON TRACKS	20:21 20:21	21:02 21:02
			1207460	INSPECTOR HENLEY AND SHOP UNIT 44 RESPONDED AND CLEARED SCENE. 311, PUGLISI, CASTILLO* VEH DELAY: 00:41 LINE DELAY: 00:41			
22:34 12/15/11	129	J	1516	CHURCH & 24TH STREET (OB)	NO BRAKE RELEASE	22:34 22:34	23:06 23:06
			1207468	MRU 4S37 & INSP.HENLEY CLEARED. INSP.PARKS*, METRO SHOP*, MRU 4S30*. PULL-IN MILAN CAR #1856 WAS BEHIND. INBOUND TRAIN RUN 120/J/1510 USED AS RESCUE FROM CHURCH & 29TH STREET AND REVERSED RUN TO DISABLED TRAIN. D.PUGLISI*, SENIOR STAFF* UPAGED. 311 CALL CENTER*. RUN 115/K/1432 ROUTE CHANGED INBOUND FROM METRO TO J-LINE. RUN 132/M/1465 ROUTE CHANGED OUTBOUND FROM EMBARCADERO TO J-LINE. SI GREEN 1419 @00:17 VEH DELAY: 01:43 LINE DELAY: 00:32			
23:34 12/15/11	183	F	1856	CHURCH & 24TH STREET (OB,PI)	BLOCKED BY RUN 129/J/1516 (NO BRAKE RELEASE)	22:34 22:34	23:08 23:06
			1207470	MRU 4S37 & INSP.HENLEY CLEARED. INSP.PARKS*, METRO SHOP*, MRU 4S30*. PULL-IN MILAN CAR #1856 WAS BEHIND. INBOUND TRAIN RUN 120/J/1510 USED AS RESCUE FROM CHURCH & 29TH STREET AND REVERSED RUN TO DISABLED TRAIN. D.PUGLISI*, SENIOR STAFF* UPAGED. 311 CALL CENTER*. RUN 115/K/1432 ROUTE CHANGED INBOUND FROM METRO TO J-LINE. RUN 132/M/1465 ROUTE CHANGED OUTBOUND FROM EMBARCADERO TO J-LINE. VEH DELAY: 00:34 LINE DELAY: 00:32			