



**Muni
Service Delivery
Daily Report**

Wednesday , December 16, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

12 17 09 AM NOLO Morning Report

Cable Car	0	0	0	0	
Flynn	1	0	1	0	14X=1
Kirkland	1	0	0	0	82X=1
Woods	4	0	0	0	71=1; 18=1; 44=1; 29=1
Potrero	2	0	0	0	14=2
Presidio	0	0	0	2	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	8	0	1	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
WEDNESDAY 12 / 16 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	8	0	1	0	8X=5 14L=2 38=1
Kirkland	3	0	0	0	12=1 19=1 28=1
Woods	5	0	0	0	23=1 29=1 44=1 54=1 71=1
Potrero	15	0	0	0	14=4 22=1 24=3 30=3 49=4
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	31	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY 12/16/2009							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	3	0.0%	49	0	3	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	4	4	10.5%	157	7	4	95.5%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	1	1	1.8%	219	2	1	99.1%
Kirkland multi-piece	2		2.0%				
Woods one-piece	3	4	3.4%	260	6	4	97.7%
Woods multi-piece	6		6.0%				
Potrero one-piece	8	6	11.9%	202	12	6	94.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	0	0	0.0%	162	0	0	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	9	0.0%	148	0	9	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	3	0.0%	33	0	3	100.0%
F Line multi-piece	0		0.0%				
System total				1230	27	30	97.8%

Accidents

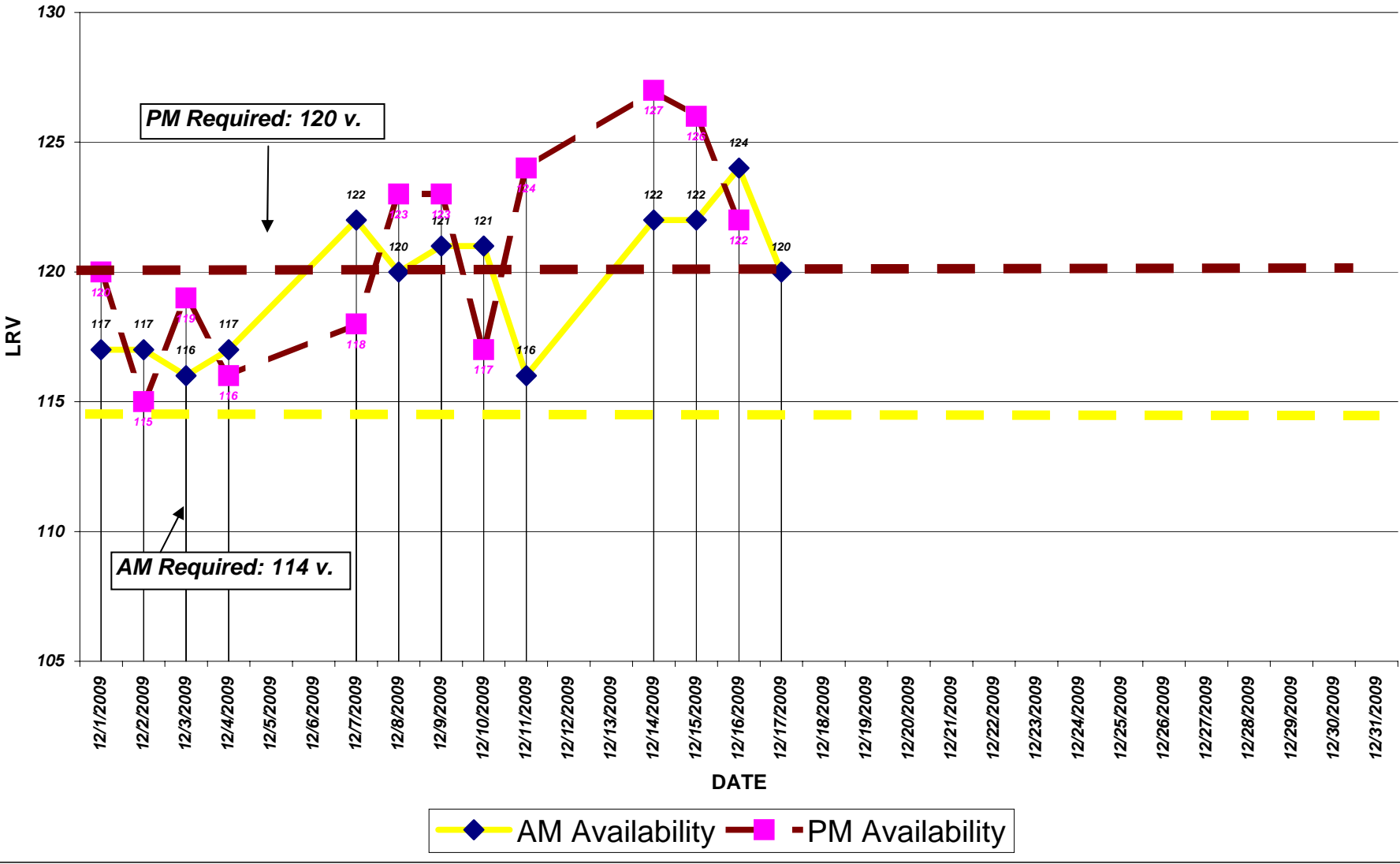
Wed Dec 16, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:40 12/16/09	R OPERATOR ME	88	10	1	N	1422	DUBOCE PORTAL & VAN NESS STATION (IB)	EMERGENCY BRAKE IN AUTO MODE RESULTING IN FALL ON BOARD	IB LD	09:40 09:40	09:57 09:57	88
							1082824	[LRV2=1507]LINE DELAY AT DUBOCE INBOUND 0940 TO 0949 AND VAN NESS INBOUND 0952 TO 0957; INJURY CLAIMED AND AMBULANCE REQUESTED; PATRON WALKED AWAY BEFORE ARRIVAL OF AMBULANCE; MGR G WILLIAMS; INSP G PINTO; STATION AGENT; STATION AGENT SUPERVISOR S JOHNSON; AMBULANCE; INSP F CADELINA INTERVIEWED OPERATOR AT CALTRAIN; CLAIMS 6A48*; SYSTEM SAFETY K ANDERSON*; LSGP; SUBWAY PA; STATION HOLDS; 311 CENTER*; J KELLY*; D BANBURY*; F LUM*; E DELBARRIO*; W TOM*; B MORGAN*; VIDEO DEPT*; METRO SHOP* FOR DATA DUMP. VEH DELAY: 00:17 LINE DELAY: 00:17				
14:38 12/16/09	R 311 PR	30	13	16	31	5559	MARKET & 3RD ST (OB)	ALLEGED COACH/BICYCLIST ACCIDENT NO INJURIES	OB	14:23		07
							1082772	OPERATOR CLEARED, TO BE INTERVIEWED				
19:25 12/16/09	R OPERATOR ME	74	9	89	M	1543	19TH, AVENUE & WINSTON (IB)	COLLISION LRV-AUTO MINOR	IB LD	19:25 19:25	19:37 19:37	75
							1082894	MRO 4T79 RESPONDED, 712 @ 1935 HOURS, CALIMS 6A46 *. MOTORIST DROVE AWAY BEFORE INSPECTOR ARRIVAL. LSGP, NO FORM R, NOT AT INTERSECTION VEH DELAY: 00:12 LINE DELAY: 00:12				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:00 12/16/09	R OPERATOR CA	39	12	10	60	25	JACKSON BETWEEN MASON & TAYLOR (OB)	BLOCKED BY DISABLED BIG RIG	OB	09:00	10:06	39
							1082767	INSP FORSE, C/S, C/M, INSP C. ALLEN, J. RANCE*, Y. KWAN*, 311*, POLICE*, 6 SHUTTLES USED VEH DELAY: 01:06 LINE DELAY: 01:06	LD	09:00	10:06	
11:18 12/16/09	R CABLE MACH. CA	26			61		CALIFORNIA LINE (IB,OB)	CALIFORNIA LINE DOWN (SPLICE)	IB	11:17		29
							1082840	INSP C. ALLEN, MANAGER RANCE*, 2 SHUTTLES, C/M, 311* LINE DELAY: 08:06	LD	11:17	19:23	
17:21 12/16/09	R OPERATOR CA	26	22	38	59	27	POWELL & MARKET (IB)	NEED PUSH	IB	17:21		29
							1082872	CABLE SHOP 665 LINE DELAY: 00:22	LD	17:21	17:43	
23:03 12/16/09	R OPERATOR ME	74	8	119	N	1441	KING ST & 4TH ST (OB)	HOT LUNCH (LEADING CAR)	OB	23:03	23:25	74
							1082906	[LRV2=1512]MRU 4S24 RESPONDED AND CLEARED; INSP M MCGEEHE* VEH DELAY: 00:22 LINE DELAY: 00:22	LD	23:03	23:25	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 17, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

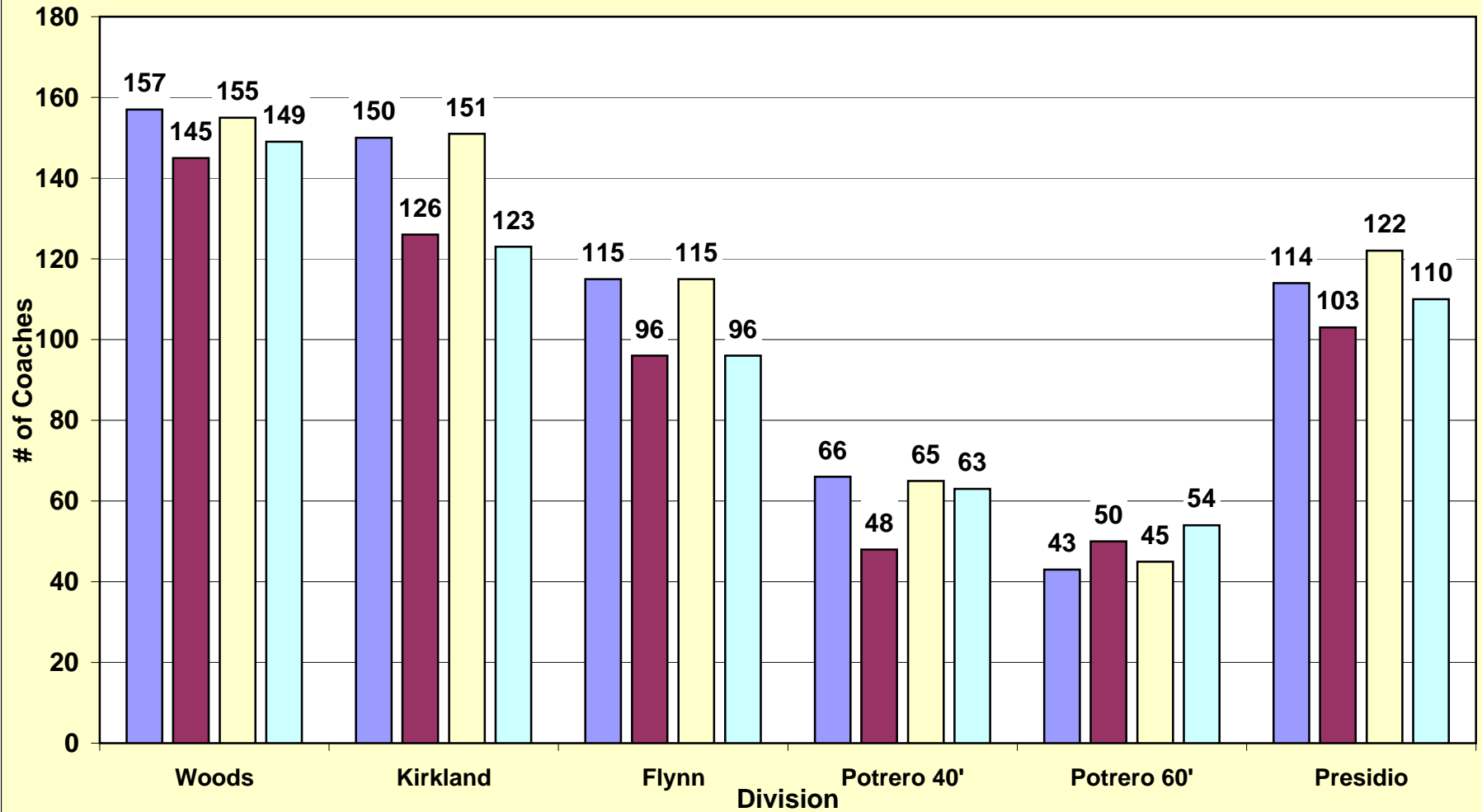
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	1
COUPLER	1
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	0
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	5
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **31**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 17, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	31	7	3	3
Equipment available for service @ 7:30 a.m.	120	14	7	5

Motor & Trolley Coaches Availability
 A.M. 12/17/09 & 12/16/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/17/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	1	0	0	1	N/A	N/A	N/A	N/A	1
Scheduled maintenance	5	1	6	12	0	1	2	3	15
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance Holds	24	5	9	38	9	30	51	90	128
Awaiting parts	2	0	0	2	4	4	16	24	26
Radio	0	0	0	0	0	1	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	157	150	115	422	66	43	114	223	645
Final a.m. pull-out	145	126	96	367	48	50	103	201	568
Reserve fleet usage	4	0	0	4	0	7	0	7	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	3	1	1	5	0	3	0	3	8
Afternoon (p.m.) availability									
12/16/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	4	10	0	0	0	0	10
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance holds	26	4	9	39	10	28	43	81	120
Awaiting parts	0	0	0	0	4	4	16	24	24
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	155	151	115	421	65	45	122	232	653
Final p.m. pull-out	149	123	96	368	63	54	110	227	595
Reserve fleet usage	0	0	0	0	0	9	0	9	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	1	1	0	0	0	0	1

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, DECEMBER 16, 2009											
Green	259	59	19	5	23	12	22.8	7.3	1.9	8.9	4.6
Cable Car	147	37	11	8	13	5	25.2	7.5	5.4	8.8	3.4
Potrero	248	60	25	5	22	8	24.2	10.1	2.0	8.9	3.2
Presidio	195	19	5	3	8	3	9.7	2.6	1.5	4.1	1.5
Kirkland	252	38	11	8	11	8	15.1	4.4	3.2	4.4	3.2
Woods	318	51	18	8	13	12	16.0	5.7	2.5	4.1	3.8
Flynn	197	52	20	8	14	10	26.4	10.2	4.1	7.1	5.1
Total	1,616	316	109	45	104	58	19.6%	6.7%	2.8%	6.4%	3.6%

Summary For The Last 7 Days

WEDNESDAY 12 09	1,610	333	117	42	99	75	21%	7%	3%	6%	5
THURSDAY 12 10	1,598	324	110	44	98	72	20%	7%	3%	6%	5
FRIDAY 12 11	1,608	347	120	44	109	74	22%	7%	3%	7%	5
SATURDAY 12 12	1,100	259	87	23	81	68	24%	8%	2%	7%	6
SUNDAY 12 13	1,042	259	85	26	78	70	25%	8%	2%	8%	7
MONDAY 12 14	1,607	344	123	44	108	69	21%	8%	3%	7%	4
TUESDAY 12 15	1,600	318	113	43	104	58	20%	7%	3%	6%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.