



**Muni
Service Delivery
Daily Report**

Thursday , December 17, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

12 18 09 AM NOLO Morning Report

Cable Car	0	0	0	0	
Flynn	7	0	0	0	14L=3; 38=1; 8X=2; 1X=1
Kirkland	1	0	0	0	2=1
Woods	3	0	0	0	29=1; 54=1; 9=1
Potrero	4	0	0	0	49=3; 6=1
Presidio	0	0	0	1	
Green	1	0	0	3	M=1
F line	0	0	0	0	
TOTAL	16	0	0	4	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
THURSDAY 12 / 17 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	6	0	0	0	8X=3 38=1 38L=2
Kirkland	3	0	0	0	12=1 19=2
Woods	5	0	0	0	27=1 29=1 54=2 44=1
Potrero	15	0	0	0	6=2 14=3 22=3 24=2 33=2 41=1 49=2
Presidio	1	0	0	0	1=1
Metro	4	0	0	0	KT=1 N=1 M=2
F line	0	0	0	1	
TOTAL	34	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY 12/17/2009							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	6	0.0%	49	0	6	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	9	5.3%	157	4	9	97.5%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	1	0	1.8%	219	2	0	99.1%
Kirkland multi-piece	2		2.0%				
Woods one-piece	4	8	4.6%	260	7	8	97.3%
Woods multi-piece	6		6.0%				
Potrero one-piece	7	5	10.4%	202	9	5	95.5%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	4	1.9%	162	2	4	98.8%
Presidio multi-piece	2		2.4%				
Metro one-piece	2	14	3.0%	148	3	14	98.0%
Metro multi-piece	2		4.1%				
F Line one-piece	1	3	10.0%	33	1	3	97.0%
F Line multi-piece	0		0.0%				
System total				1230	28	49	97.7%

Accidents

Thu Dec 17, 2009

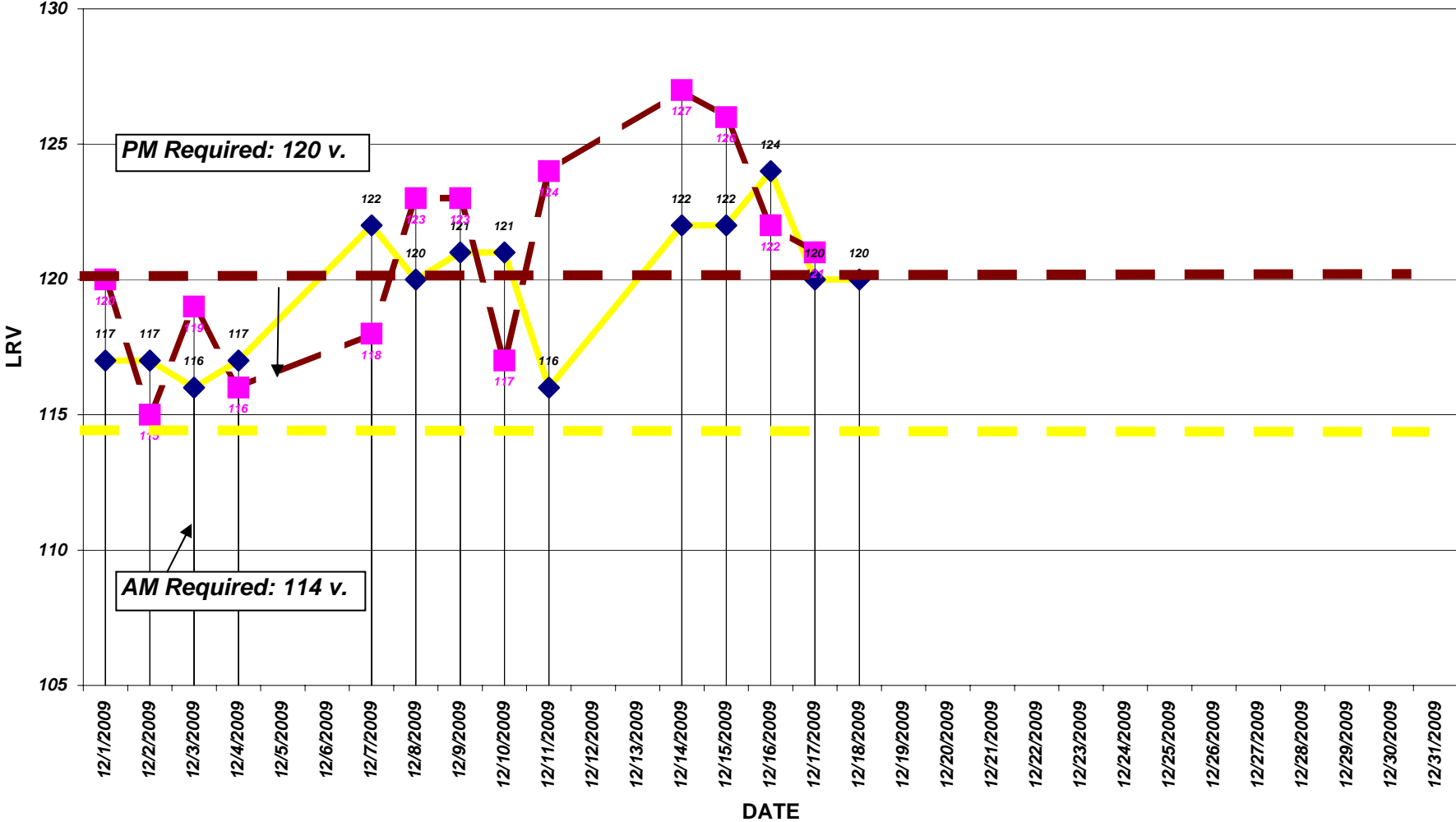
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:03 12/17/09	R DISPATCHER KI	30	1829			8343	KIRKLAND YARD & TRACK 8	ACCIDENT COACH/POLE		09:03	10:30	40
							1082927	OPERATOR WAS ALREADY ON NON DRIVING STATUS 1M2 STUART,J. T60 JONES,P. OPR 799 VIDEO* VEH DELAY: 01:27				
09:52 12/17/09	R OPERATOR PR	39	2141	62	5	5579	MCALLISTER & LEAVENWORTH (OB)	ACCIDENT COACH/AUTO	OB	09:52	10:12	40
							1082973	MINOR/NO 799 SYSTEM SAFETY*, INSP.T61 DAVIS,L. VEH DELAY: 00:20				
15:05 12/17/09	R OPERATOR FL	39	2970	477	14L	6419	MISSION & 24TH ST (IB)	ACCIDENT COACH & AUTO	IB	15:05	15:30	39
							1082980	INSP K. JOMOC, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:25				
16:06 12/17/09	R OPERATOR ME	23	1249	145	K/T	1410	OCEAN AVENUE & JUNIPERO SERRA (IB)	ACCIDENT LRV AND AUTO (NO DAMAGE TO LRV / MINOR DAMAGE TO AUTO)(NO INJURIES) BACK-IN SERVICE SWITCHING BACK I/B TO O/B AT KING ST. AND 6TH. STREET.	IB LD	16:06 16:06	17:22 16:25	23
							1082986	INSP. 4-T-41B CASTILLO RESP. & CLEARED, 4-S-30 RESP. TO ASSIST, INSP. 4-C-32B STALIONS* INSP. 4-C-53B MCGEHEE*, SYSTEM SAFETY KEN ANDERSON*, S.O.M-RAIL F. ALEJANDRO*, LSGP*, PA*, NO INJURIES, NO 799 (POST ACCIDENT) SI OUT OF SERVICE TO GREEN VEH DELAY: 01:16 LINE DELAY: 00:19				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:08 12/17/09	R MRU 4S30 ME	87					TARAVAL & 46TH. AVENUE	MRU TRUCK AND AUTO COLLISION		18:02		75
							1083046	MRO 4T41 J. CASTILLO, MRU MGR M ELLIS NOTIFIED, NO DAMAGE TO TRUCK, MINOR DENT ON SIDE OF AUTO				
22:09 12/17/09	R OPERATOR KI	25	3028	800	19	8003	25TH ST & WISCONSIN (OB)	PASSENGER HAD PURSE SNATCHED	OB	22:09	22:34	25
							1083055	SFPD#3C11E CS#091286148. NO ARREST. INSP.ESPINOZA CLEARED. VIDEO* VEH DELAY: 00:25				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:37 12/17/09	R OPERATOR ME	87	1562	85	N	1548	VAN NESS STATION (IB,DH)	TRAINLINE C/B TRIPPING	IB	13:36	14:24	75
							1083020	[LRV2=1493]UNCOUPLED 1493 AND SENT IN, MRO L4C53A ON SCENE SI KING AND 6TH. STREET 1548 @14:24 VEH DELAY: 00:48 LINE DELAY: 00:48	LD	13:36	14:24	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 18, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

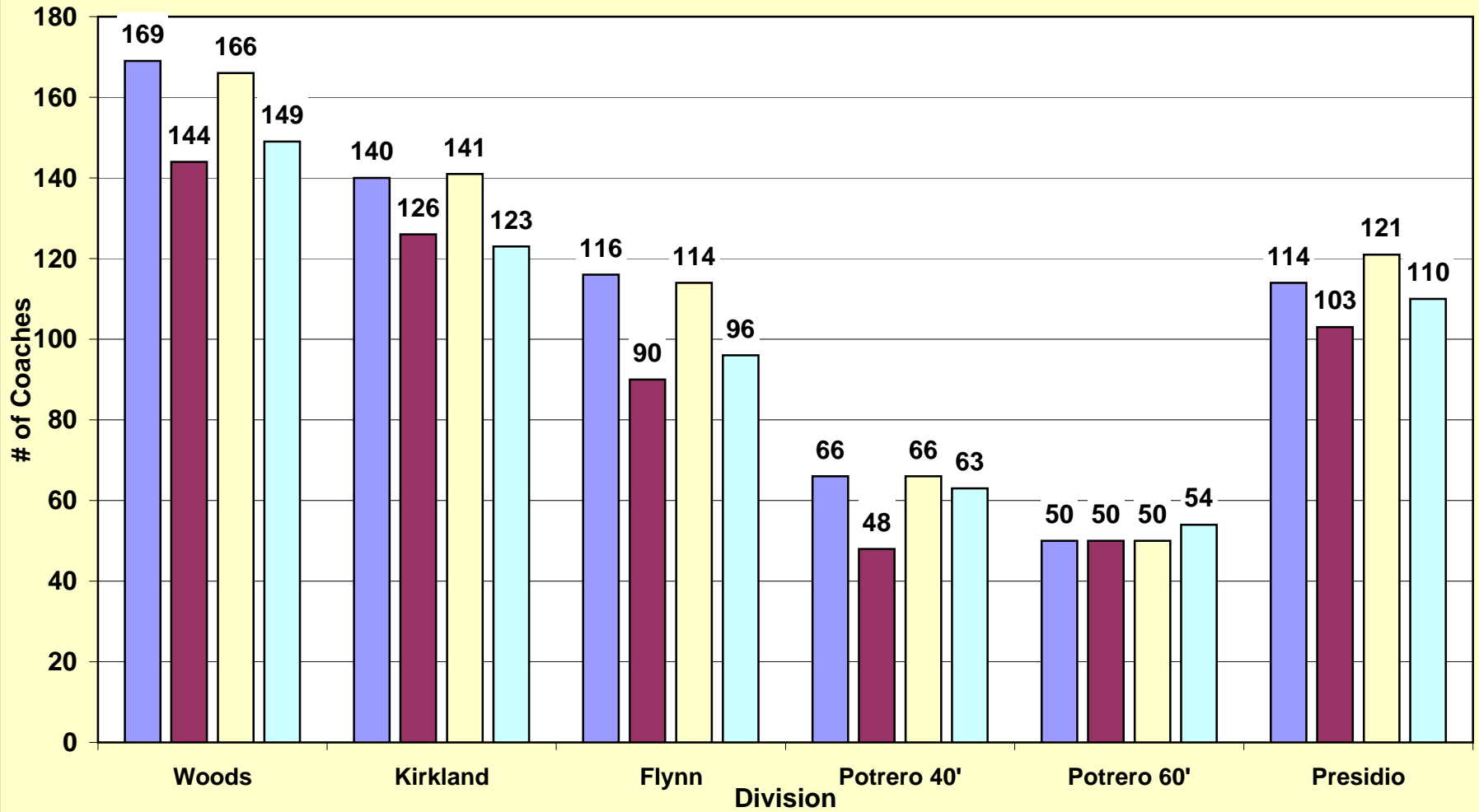
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	1
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **31**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 18, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	31	7	4	3
Equipment available for service @ 7:30 a.m.	120	14	6	5

Motor & Trolley Coaches Availability
 A.M. 12/18/09 & 12/17/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/18/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	4	10	0	1	2	3	13
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance Holds	22	5	8	35	9	23	51	83	118
Awaiting parts	3	0	0	3	4	4	16	24	27
Radio	0	0	1	1	0	1	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	169	140	116	425	66	50	114	230	655
Final a.m. pull-out	144	126	90	360	48	50	103	201	561
Reserve fleet usage	5	0	0	5	0	0	0	0	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	4	1	7	12	0	3	0	3	15
Afternoon (p.m.) availability									
12/17/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance holds	25	4	10	39	9	23	44	76	115
Awaiting parts	3	0	0	3	4	4	16	24	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	166	141	114	421	66	50	121	237	658
Final p.m. pull-out	149	123	96	368	63	54	110	227	595
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	1	1	0	0	0	0	1

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, DECEMBER 17, 2009											
Green	256	71	21	5	28	17	27.7	8.2	2.0	10.9	6.6
Cable Car	146	34	10	7	13	4	23.3	6.8	4.8	8.9	2.7
Potrero	242	56	21	4	19	12	23.1	8.7	1.7	7.9	5.0
Presidio	192	34	10	7	11	6	17.7	5.2	3.6	5.7	3.1
Kirkland	250	38	13	8	12	5	15.2	5.2	3.2	4.8	2.0
Woods	322	60	18	8	13	21	18.6	5.6	2.5	4.0	6.5
Flynn	196	50	21	6	14	9	25.5	10.7	3.1	7.1	4.6
Total	1,604	343	114	45	110	74	21.4%	7.1%	2.8%	6.9%	4.6%

Summary For The Last 7 Days

THURSDAY 12 10	1,598	324	110	44	98	72	20%	7%	3%	6%	5
FRIDAY 12 11	1,608	347	120	44	109	74	22%	7%	3%	7%	5
SATURDAY 12 12	1,100	259	87	23	81	68	24%	8%	2%	7%	6
SUNDAY 12 13	1,042	259	85	26	78	70	25%	8%	2%	8%	7
MONDAY 12 14	1,607	344	123	44	108	69	21%	8%	3%	7%	4
TUESDAY 12 15	1,600	318	113	43	104	58	20%	7%	3%	6%	4
WEDNESDAY 12 16	1,616	316	109	45	104	58	20%	7%	3%	6%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.