

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, DECEMBER 17, 2011**

### 1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>811</b>	<b>96.4%</b>	<b>15</b>	<b>14</b>	<b>58</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>114</b>	<b>84%</b>
<b>F LINE</b>	<b>20</b>	<b>19</b>	<b>-5%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>28</b>	<b>17%</b>
<b>WOODS</b>	<b>84</b>	<b>190</b>	<b>126%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>133</b>	<b>122%</b>
<b>FLYNN</b>	<b>82</b>	<b>114</b>	<b>39%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>69</b>	<b>64%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>36</b>	<b>-8%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>129</b>	<b>90%</b>
<b>TOTAL</b>	<b>481</b>	<b>832</b>	<b>73%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>96</b>	<b>18</b>	<b>7</b>	<b>8</b>	<b>3</b>	<b>0</b>
<b>Flynn</b>	<b>155</b>	<b>26</b>	<b>14</b>	<b>5</b>	<b>7</b>	<b>0</b>
<b>Green</b>	<b>145</b>	<b>23</b>	<b>9</b>	<b>8</b>	<b>3</b>	<b>3</b>
<b>Kirkland</b>	<b>130</b>	<b>20</b>	<b>10</b>	<b>7</b>	<b>3</b>	<b>0</b>
<b>Potrero</b>	<b>162</b>	<b>27</b>	<b>18</b>	<b>7</b>	<b>1</b>	<b>1</b>
<b>Presidio</b>	<b>113</b>	<b>13</b>	<b>5</b>	<b>3</b>	<b>3</b>	<b>2</b>
<b>Woods</b>	<b>159</b>	<b>22</b>	<b>8</b>	<b>10</b>	<b>4</b>	<b>0</b>
<b>TOTAL</b>	<b>960</b>	<b>149</b>	<b>71</b>	<b>48</b>	<b>24</b>	<b>6</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:21 12/17/11	715	28	8214	19TH AVE & WINSTON (IB)	VEHICLE ACCIDENT COACH / AUTO, AUTO HIT AND RUN	12:21	12:56
			<b>1207704</b>	INSP R JONES; CLAIMS 6-A-48*, VIDEO*, SYSTEM SAFETY*, NO INJURIES / NO 799 VEH DELAY: 00:35			
13:55 12/17/11	441	9	6236	MAIN & MISSION	SFPD SHUTTLE	14:05	16:38
			<b>1207792</b>	OPERATOR CLEARED VEH DELAY: 02:33			
14:18 12/17/11	653	19	8208	POLK & EDDY (OB)	SFPD REQUEST	14:18	14:25
			<b>1207703</b>	OPERATOR CLEARED VEH DELAY: 00:07			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no line delays over twenty minutes.***