



**Muni  
Service Delivery  
Daily Report**

Tuesday , December 22, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

12 23 09 Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	14X=2; 38=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	1	0	0	0	18=1
<b>Potrero</b>	5	0	0	2	22=2; 49=2; 6=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	2	
<b>F line</b>	3	0	0	0	F=3
<b>TOTAL</b>	12	0	0	4	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**TUESDAY 12 / 22 / 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	8	0	2	0	8X=4 38=3 38L=1
<b>Kirkland</b>	3	0	2	0	2=1 12=1 47=1
<b>Woods</b>	9	0	2	0	9=2 16X=1 23=1 44=1 48=1 54=1 71=2
<b>Potrero</b>	19	0	0	0	14=5 22=3 24=2 30=4 33=1 41=2 49=2
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	2	0	0	1	M=1 L=1
<b>F line</b>	4	0	0	0	
<b>TOTAL</b>	<b>45</b>	<b>0</b>	<b>6</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY 12/22/2009							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	0	4	0.0%	49	0	4	100.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	5	3	13.2%	155	8	3	94.8%
<b>Flynn multi-piece</b>	6		8.8%				
<b>Kirkland one-piece</b>	2	3	3.5%	218	4	3	98.2%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	10	0	11.5%	260	16	0	93.8%
<b>Woods multi-piece</b>	12		12.0%				
<b>Potrero one-piece</b>	12	6	17.9%	202	16	6	92.1%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	1	2	1.9%	162	1	2	99.4%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	12	3.0%	148	3	12	98.0%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	5	10.0%	33	3	5	90.9%
<b>F Line multi-piece</b>	4		44.4%				
<b>System total</b>				<b>1227</b>	<b>51</b>	<b>35</b>	<b>95.8%</b>

## Accidents

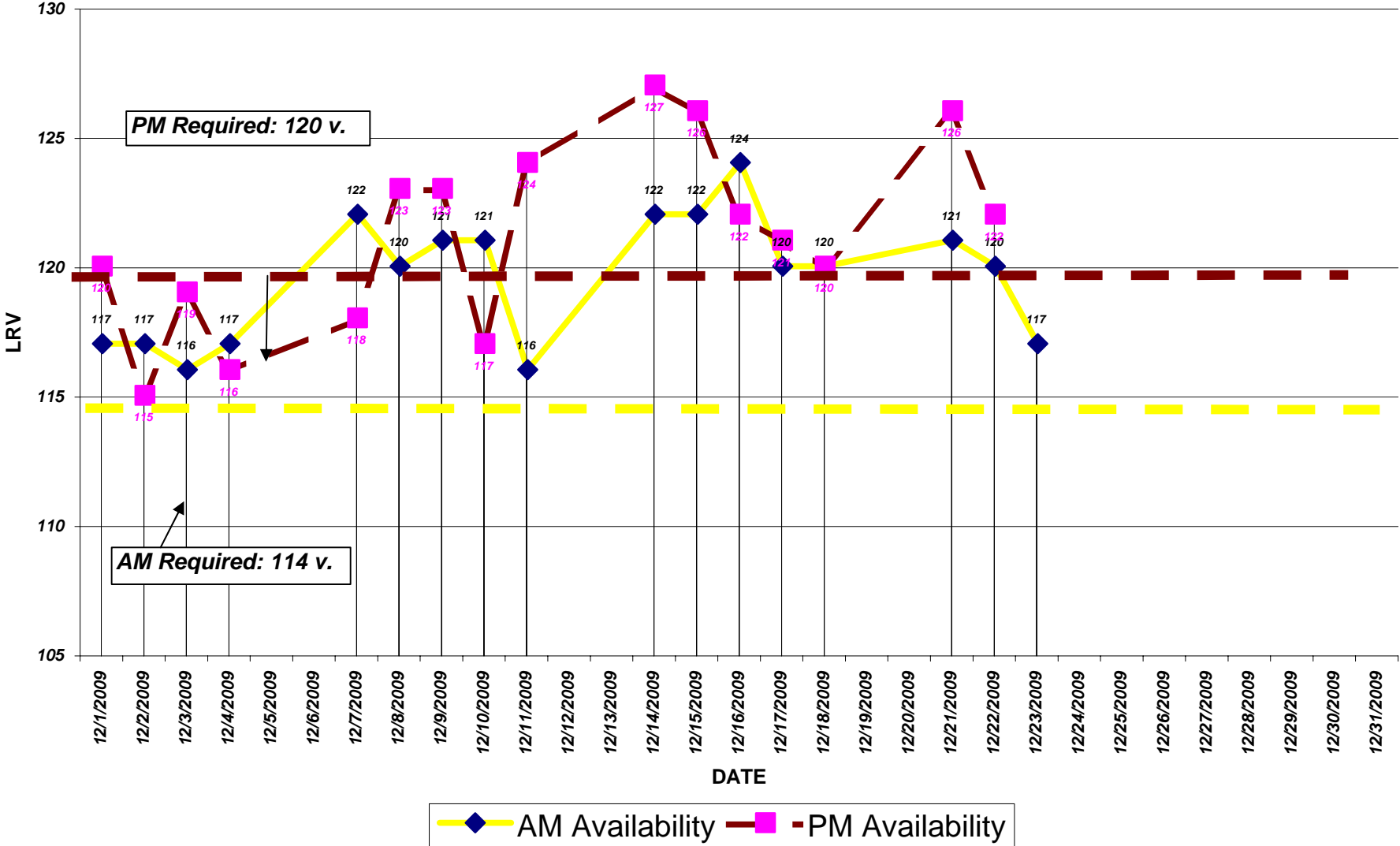
Tue Dec 22, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:54 12/22/09	R STATION AGENT ME	86					POWELL STATION & PLATFORM (IB,OB)	INTRUDERS ON THE TRACKWAY. ONE ON THE INBOUND & ONE ON THE OUTBOUND.	IB LD	04:56 04:56	05:07 05:07	86
							1083697	STATION HOLDS, PORTAL HOLDS. SFPD CAD.#0383. SFPD INTERVIEWED SUSPECTS. STATION AGENT CLEARED. STATION AGENTS*, INSP.UPCHURCH*, LSGP*, OPERATORS & PASSENGERS NOTIFIED. SENIOR STAFF/SAFETY/RAILS UPAGED AT 0510HRS. TRAINS SWEEP TRACKWAY IN COMMUNICATING CUT-OUT MODE I/B & O/B. <b>VEH DELAY: 00:11 LINE DELAY: 00:11</b>				
07:46 12/22/09	R OPERATOR ME	88	1247	59	KT	1532	OCEAN & HOWTH (OB)	ACCIDENT, LRV/AUTO (MINOR-NO INJURIES)	OB LD	07:46 07:46	07:58 07:58	72
							1083715	INSP. C. DEBONO CLEARED, CLAIMS 6A50* SYSTEM SAFETY K. ANDERSON* FORM R REQUIRED, NO 799, MGR. G. WILLIAMS*VIDEO*MINOR DAMAGE. SI GREEN N/R [EOR 10:52] <b>VEH DELAY: 03:06 LINE DELAY: 00:12</b>				

## Line Delays ≥ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:57 12/22/09	R OPERATOR PO	16	SFFD		33		HAIGHT BETWEEN CLAYTON & BELVEDERE (IB,OB)	SFFD BLOCK (33, 37, 43, 71 LINES)	IB 04:57 LD 04:57		07:46	26
					<b>1083707</b>		INSP A. VELACRUZ, R. JONES RESP. MGR M. ESPINOZA*, 33 LINE, 37 LINE, 43 LINE, 71 LINE ARE ALL REROUTE. PAGE SENT OUT. <b>LINE DELAY: 02:49</b>					

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	120
12/21/09	MONDAY	121	126
12/22/09	TUESDAY	120	122
12/23/09	WEDNESDAY	117	
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>December 23, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	5
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	0
TRUCK NOISE/ FLAT	2
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	5
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

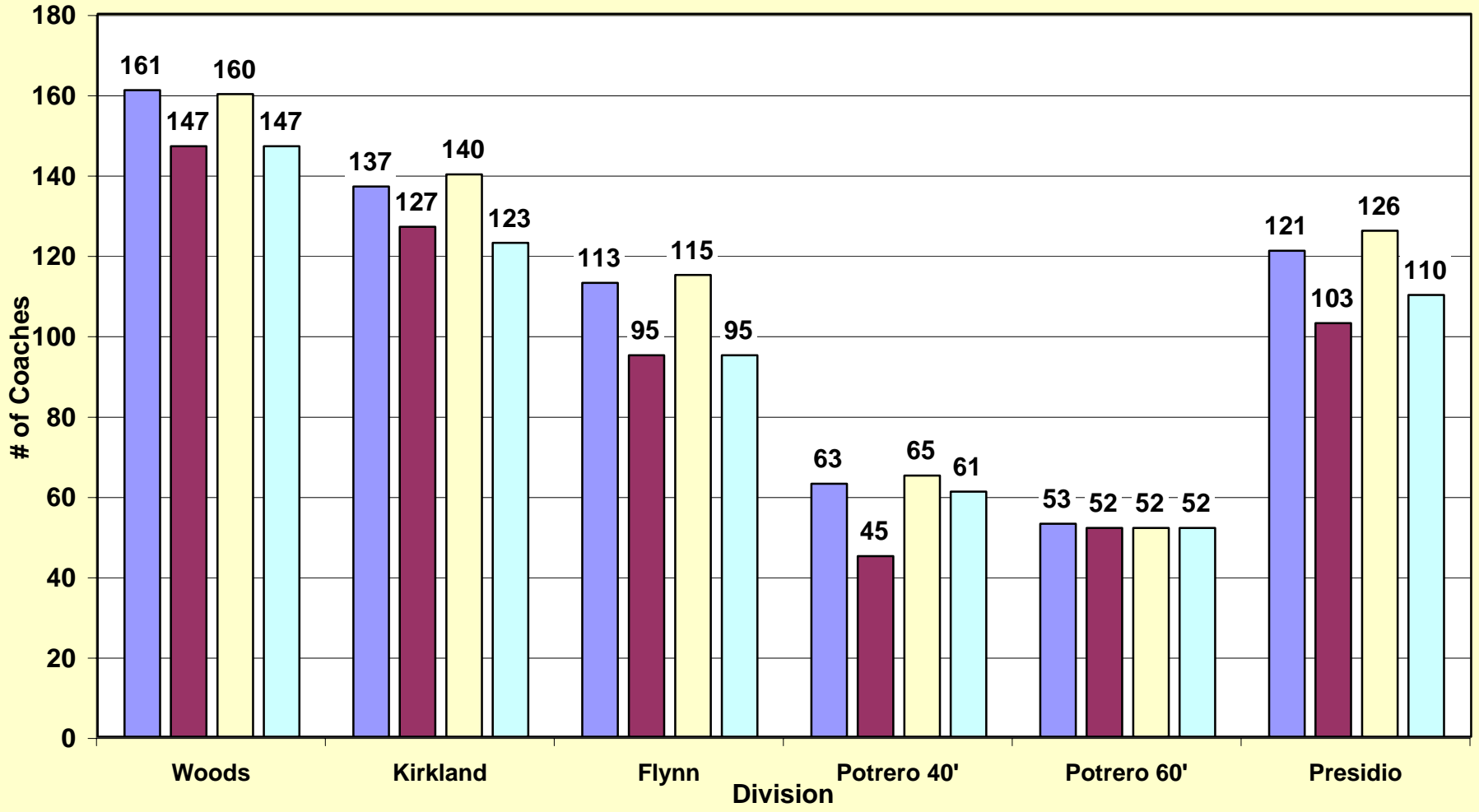
**TOTAL** **34**



	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>December 23, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>34</b>	<b>8</b>	<b>3</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>117</b>	<b>13</b>	<b>7</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 12/23/09 & 12/22/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>12/23/09</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	2	0	2	4	15
Campaigns / retrofits	4	0	2	6	0	0	0	0	6
Maintenance Holds	30	8	11	49	12	20	44	76	125
Awaiting parts	7	0	0	7	4	4	13	21	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	161	137	113	411	63	53	121	237	648
Final a.m. pull-out	147	127	95	369	45	52	103	200	569
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	2	3	3	1	0	4	7
<b>Afternoon (p.m.) availability</b>									
<b>12/22/09</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	2	9	0	0	0	0	9
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	31	5	9	45	10	21	39	70	115
Awaiting parts	7	0	0	7	4	4	13	21	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	160	140	115	415	65	52	126	243	658
Final p.m. pull-out	147	123	95	365	61	52	110	223	588
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	2	0	2	4	2	2	0	4	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, DECEMBER 22, 2009</b>											
Green	256	72	20	9	25	18	28.1	7.8	3.5	9.8	7.0
Cable Car	142	34	9	6	12	7	23.9	6.3	4.2	8.5	4.9
Potrero	248	66	27	10	18	11	26.6	10.9	4.0	7.3	4.4
Presidio	197	37	15	10	7	5	18.8	7.6	5.1	3.6	2.5
Kirkland	254	46	14	14	8	10	18.1	5.5	5.5	3.1	3.9
Woods	322	62	20	15	12	15	19.3	6.2	4.7	3.7	4.7
Flynn	194	51	16	8	18	9	26.3	8.2	4.1	9.3	4.6
<b>Total</b>	<b>1,613</b>	<b>368</b>	<b>121</b>	<b>72</b>	<b>100</b>	<b>75</b>	<b>22.8%</b>	<b>7.5%</b>	<b>4.5%</b>	<b>6.2%</b>	<b>4.6%</b>

**Summary For The Last 7 Days**

TUESDAY 12 15	1,600	318	113	43	104	58	20%	7%	3%	6%	4
WEDNESDAY 12 16	1,616	316	109	45	104	58	20%	7%	3%	6%	4
THURSDAY 12 17	1,604	343	114	45	110	74	21%	7%	3%	7%	5
FRIDAY 12 18	1,618	356	119	42	103	92	22%	7%	3%	6%	6
SATURDAY 12 19	1,102	248	90	9	78	71	23%	8%	1%	7%	6
SUNDAY 12 20	1,044	244	96	9	79	60	23%	9%	1%	8%	6
MONDAY 12 21	1,617	381	125	73	100	83	24%	8%	5%	6%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.