

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, December 22, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>94.9</b>	<b>60</b>	<b>50</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>111</b>	<b>-3%</b>
<b>F LINE</b>	<b>20</b>	<b>27</b>	<b>35%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>28</b>	<b>8%</b>
<b>WOODS</b>	<b>143</b>	<b>180</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>100</b>	<b>109</b>	<b>9%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>61</b>	<b>24%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>36</b>	<b>-23%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>118</b>	<b>15%</b>
<b>TOTAL</b>	<b>713</b>	<b>795</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	219	60	10	7	22	21
Cable Car	121	30	5	6	13	6
Potrero	242	80	20	14	33	13
Presidio	200	33	10	6	6	11
Kirkland	227	50	13	14	17	6
Woods	366	81	21	12	35	13
Flynn	191	35	12	5	12	6
<b>TOTAL</b>	<b>1,566</b>	<b>369</b>	<b>91</b>	<b>64</b>	<b>138</b>	<b>76</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
18:40 12/22/10	T SFPD ME	74	1428	76	N	1421	9TH AVENUE & IRVING (OB)	ALLEGED LRV/AUTO ACCIDENT	OB LD	18:40			79
						1146160	[LRV2=1517]4T78 - INSPECTOR R. MCCRAY RESPONDED SYSTEM SAFETY - VIDEO - CLAIMS ALL NOTIFIED						
19:12 12/22/10	T OPERATOR ME	83	311		T		3RD STREET & WILLIAMS	ALLEGED PEDESTRIAN ACCIDENT		19:12			79
						1146163	SFPD - 4C53 - INSPECTOR R. AREVALO RESPONDED SYSTEM SAFETY-CLAIMS- PLATFORM VIDEO-6A50 ALL NOTIFIED VEHICLES IN THE AREA - 1550/OB,1463/IB,1446/OB,1409/OB						

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:40 12/22/10	R OPERATOR ME	77	3207	118	J	1474	SAN JOSE AVE. & RANDALL (OB)	AUTO ON TRACKWAY	OB LD	01:40 01:30	02:09 02:09	77
							1145779					
15:40 12/22/10	R SFPD GV	83	2916	175	F	1063	MARKET ST & 1ST ST (IB)	R,T: OVER HEAD WIRE DOWN, BLOCKED SFPD ON SCENE	IB LD	15:49 15:49	16:22 16:22	87
							1146066					
15:40 12/22/10	T OPERATOR PR	18	2984	68	5	5604	MARKET & 1ST STREET (IB)	TROLLEY POLE DEWIRED (DAMAGE TO GUY WIRE OPEN FEEDER D-16)	IB LD	15:40 15:40	17:01 16:25	11
							1146105					
20:47 12/22/10	CCO OBSERVED	88					EMBARCADERO STATION (IB,OB)	DISTURBED BLOCKS ED & EG-- ROLLING DELAY	IB LD	20:47 20:47	21:12 21:12	77
							1146167					