



MUNI Service Delivery Daily Report

Thursday, December 24, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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122509 0800HRS AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	71=1, 9=1
Kirkland	1	0	0	0	12=1
Woods	2	0	0	1	94=1, 29=1
Potrero	0	0	0	0	
Presidio	2	0	0	0	3=1, 21=1
Green	1	0	0	0	KT=1
F line	0	0	0	0	
TOTAL	8	0	0	1	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
THURSDAY 12 / 24 / 09
 Afternoon report

Cable Car	2	0	0	0	59=1 60=1
Flynn	9	0	0	0	8X=4 14L=2 38=3
Kirkland	3	0	0	0	28=1 47=1 108=1
Woods	8	0	0	0	9=1 16X=1 27=1 29=1 44=1 54=2 71=1
Potrero	22	0	0	0	6=3 14=5 22=2 24=2 30=4 41=2 49=4
Presidio	7	0	0	0	5=3 21=1 30=2 45=1
Metro	19	0	0	0	L=5 M=5 N=3 J=1 KT=3 S=2
F line	2	0	0	0	
TOTAL	72	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

<i>Runs Missed</i>	<i>RDO</i>	<i>MISSED RUNS %</i>	<i>Runs Scheduled</i>	<i>Runs Missed</i>	<i>RDO</i>	<i>Daily Pulled Out Runs %</i>
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Missed Service By Division Due To No Regular Day Off (RD)

Thursday, 12 /24/ 2009

SIGN UP DECEMBER 2009

Cable Car	ONE PIECE	2	4	9.1	49	2	4	96%
	MULTI-PIECE	0		0.0				
Flynn	ONE PIECE	8	3	21.1	155	11	3	93%
	MULTI-PIECE	6		8.8				
Kirkland	ONE PIECE	2	5	3.5	218	3	5	99%
	MULTI-PIECE	2		2.0				
Woods	ONE PIECE	7	6	8.0	260	9	6	97%
	MULTI-PIECE	4		4.0				
Potrero	ONE PIECE	10	7	14.9	202	13	7	94%
	MULTI-PIECE	6		6.7				
Presidio	ONE PIECE	6	8	11.5	162	8	8	95%
	MULTI-PIECE	4		4.7				
Metro	ONE PIECE	10	9	14.9	148	14	9	91%
	MULTI-PIECE	8		16.3				
F Line	ONE PIECE	2	2	20.0	33	3	2	91%
	MULTI-PIECE	2		22.2				
System total					1227	63	44	95%

Accidents

Thu Dec 24, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:11 12/24/09	T INSP B. JOHNS PR	19			5		CABRILLO & LA PLAYA (IB)	SFPD ACTIVITY	IB	06:11	06:36	19
					1084025		INSP B. JOHNSON RESPOND. NO REROUTE. VEH DELAY: 00:25					
09:14 12/24/09	R OPERATOR PO	30	3364	375	33	5402	STANYAN & FULTON (IB)	ACCIDENT TROLLEY POLE / BUILDING WINDOW	IB	09:14	10:44	39
					1084055		INSP B. JOHNSON, SYSTEM SAFETY*, MANAGER M. ESPINOZA*, 6A50*, VIDEO*, NO 799, PRES #91, DISPATCHER* VEH DELAY: 01:30					
17:28 12/24/09	R OPERATOR PR	07	2851	106	45	5481	4TH ST & MARKET (IB)	COACH & AUTO COLLIDE	IB	17:28	18:43	29
					1084147		DENNIS,E MINOR NO 799 VIDEO* SAFETY* VEH DELAY: 01:15					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:41 12/24/09	R CCO OBSERVED ME	20					BETWEEN MONTGOMERY & CIVIC (OB)	LOOP # 19 DOWN	OB 05:41	07:54	20	
							1084039	SENIOR STAFF & SAFETY*, J. KELLY*, W. TOM*, MGR D WILLIAMS RESP., MGR S BRITTT*, SIGNAL # 501 & 500 REPAIRED VEH DELAY: 02:13 LINE DELAY: 02:13	LD 05:41	07:54		
09:50 12/24/09	R OPERATOR WO	39			54		EGBERT & PHELPS (IB,OB)	SFFD BLOCKING	IB 09:50	11:46	26	
					1084073	INSP B. WONG RESP, MGR M.ESPINOZA*, 54 LINE REROUTE AS FOLLOW: IB FROM BACON & BAYSHORE, L - BAYSHORE, R - CARROLL, L - PHELPS, REGULAR ROUTE. OB FROM PHELPS & CARROLL, R - CARROLL, L - BAYSHORE, R - BACON , REGULAR ROUTE. LINE DELAY: 02:41	LD 09:05					
11:02 12/24/09	R JPAW GV	23	2604	164	F	1811	MARKET & VAN NESS (OB)	DISABLED MOTOR COACH 130/71/8402	OB 10:52	11:19	20	
							1084056	311*, LSGP*, RCS TRUCK # 173 CLEARED, INSP C WILCHER, INSP R PARKS RESP VEH DELAY: 00:27 LINE DELAY: 00:27	LD 10:52			
11:59 12/24/09	R OPERATOR ME	74	1324	06	N	1439	JUDAH & 45TH AVENUE (OB)	BLOCKED BY NON-MUNI ACCIDENT	OB 11:59	12:26	20	
							1083809	[LRV2=1545]TWO SHUTTLES SECURED BUT NOT USED, INSP CHAVEZ*, INSP PINTO CLEARED VEH DELAY: 00:27 LINE DELAY: 00:27	LD 11:59			

	<i>Scheduled</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>
Full Time Operators Absenteeism											
Day: Thursday, DECEMBER 24, 2009											
<i>Green</i>	256	83	31	10	27	15	32.4	12.1	3.9	10.5	5.9
<i>Cable Car</i>	144	40	14	6	11	9	27.8	9.7	4.2	7.6	6.3
<i>Potrero</i>	245	68	24	12	18	14	27.8	9.8	4.9	7.3	5.7
<i>Presidio</i>	191	41	12	9	7	13	21.5	6.3	4.7	3.7	6.8
<i>Kirkland</i>	253	53	21	14	10	8	20.9	8.3	5.5	4.0	3.2
<i>Woods</i>	325	66	21	17	12	16	20.3	6.5	5.2	3.7	4.9
<i>Fleen</i>	196	55	20	8	14	13	28.1	10.2	4.1	7.1	6.6
TOTAL	1610	406	143	76	99	88	25.2%	8.9%	4.7%	6.1%	5.5%
Summary For The Last 7 Days											
THURSDAY 12 17	1604	343	114	45	110	74	21%	7%	3%	7%	5%
FRIDAY 12 18	1618	356	119	42	103	92	22%	7%	3%	6%	6%
SATURDAY 12 19	1102	248	90	9	78	71	23%	8%	1%	7%	6%
SUNDAY 12 20	1044	244	96	9	79	60	23%	9%	1%	8%	6%
MONDAY 12 21	1617	381	125	73	100	83	24%	8%	5%	6%	5%
TUESDAY 12 22	1613	368	121	72	100	75	23%	8%	5%	6%	5%
WEDNESDAY 12 23	1610	388	136	76	94	72	24%	8%	5%	6%	5%