



MUNI

Service Delivery

Daily Report

Friday, December 25, 2009





CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 8

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SATURDAY 12 26 AM NOLO REPORT

Cable Car	2	0	0	0	59=1, 60=1
Flynn	2	0	0	0	8x=1, 38=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	8	0	0	0	6=1, 14=2, 22=1, 24=1, 49=3
Presidio	1	0	0	0	31=1
Green	1	0	0	0	M=1
F line	0	0	0	0	
TOTAL	14	0	0	0	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
FRIDAY 12 / 25 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	6	0	0	0	8X=3 9=1 38=1 71=1
Kirkland	0	0	0	0	
Woods	0	0	2	0	
Potrero	0	0	0	0	
Presidio	3	0	0	0	5=1 30=1 45=1
Metro	3	0	1	0	M=1 KT=2
F line	1	0	0	0	
TOTAL	13	0	3	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

<i>Runs Missed</i>	<i>RDO</i>	<i>MISSED RUNS %</i>	<i>Runs Scheduled</i>	<i>Runs Missed</i>	<i>RDO</i>	<i>Daily Pulled Out Runs %</i>
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Missed Service By Division Due To No Regular Day Off (RD)

Friday, 12 /25/ 2009

SIGN UP DECEMBER 2009

<i>Cable Car</i>	ONE PIECE	2	2	9.1	46	3	2	93%
	MULTI-PIECE	2		33.3				
<i>Flynn</i>	ONE PIECE	3	0	7.9	121	4	0	97%
	MULTI-PIECE	2		2.9				
<i>Kirkland</i>	ONE PIECE	1	1	1.8	126	1	1	99%
	MULTI-PIECE	0		0.0				
<i>Woods</i>	ONE PIECE	1	0	1.1	142	1	0	99%
	MULTI-PIECE	0		0.0				
<i>Potrero</i>	ONE PIECE	2	1	3.0	136	3	1	98%
	MULTI-PIECE	2		2.2				
<i>Presidio</i>	ONE PIECE	5	3	9.6	115	8	3	93%
	MULTI-PIECE	6		7.1				
<i>Metro</i>	ONE PIECE	3	2	4.5	77	3	2	96%
	MULTI-PIECE	0		0.0				
<i>F Line</i>	ONE PIECE	2	1	20.0	30	2	1	93%
	MULTI-PIECE	0		0.0				
System total					793	25	10	97%

Accidents

Fri Dec 25, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:10 12/25/09	R OPERATOR ME	85	1522	038	L	1547	WEST PORTAL & ULLOA STREET (IB)	ELDERLY PATRON CLAIMING HEAD INJURY, SLIDING FROM HER SEATED AREA (B) END NEAR THE ACCORDION SECTION OF THE TRAIN, WHILE THE TRAIN WAS TURNING AT TARAVAL & 15TH. AVENUE BUMPING THE THE RIGHT SIDE OF HER HEAD. REQUESTING AID.	IB	09:10	09:15	23
						1084211	INSP. 4-C-32A AREVALO RESP. TO INTERVIEW OPERATOR AND PATRON, SFFD ENG.#39 RESP., MEDIC#54 TRANSPORTED, PATRON TRANSPORTED TO UC HOSPITOL. CLAIMS UNIT#06-A-50*, REQUEST FOR VIDEO TO BE PULLED. 4-M-2 WILLIAMS*, DETERMINATION OF NO 799 MADE BY INSP. 4-C-32A AREVALO AND 4-M-2. VEH DELAY: 00:05 LINE DELAY: 00:05					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:34 12/25/09	R OPERATOR CA	25	2279	36	59	11	COLUMBUS & LOMBARD (OB)	AUTO BLOCKING	OB	17:34	18:28	25
						1084247	INSP.BEMNET CLEARED. 2 SHUTTLES. AUTO CITED & TOW TRUCK NOTIFIED. UPAGED SEN.STAFF. VEH DELAY: 00:54 LINE DELAY: 00:54		LD	17:34	18:28	

	<i>Scheduled</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>
Full Time Operators Absenteeism											
Day: FRIDAY, DECEMBER 25, 2009											
<i>Green</i>	162	49	19	5	8	17	30.2	11.7	3.1	4.9	10.5
<i>Cable Car</i>	118	35	18	4	4	9	29.7	15.3	3.4	3.4	7.6
<i>Potrero</i>	159	39	18	4	5	12	24.5	11.3	2.5	3.1	7.5
<i>Presidio</i>	128	29	15	3	3	8	22.7	11.7	2.3	2.3	6.3
<i>Kirkland</i>	144	34	20	1	4	9	23.6	13.9	0.7	2.8	6.3
<i>Woods</i>	171	32	13	2	5	12	18.7	7.6	1.2	2.9	7.0
<i>Fleen</i>	147	32	9	4	8	11	21.8	6.1	2.7	5.4	7.5
TOTAL	1029	250	112	23	37	78	24.3%	10.9%	2.2%	3.6%	7.6%
Summary For The Last 7 Days											
<i>FRIDAY 12 18</i>	1618	356	119	42	103	92	22%	7%	3%	6%	6%
<i>SATURDAY 12 19</i>	1102	248	90	9	78	71	23%	8%	1%	7%	6%
<i>SUNDAY 12 20</i>	1044	244	96	9	79	60	23%	9%	1%	8%	6%
<i>MONDAY 12 21</i>	1617	381	125	73	100	83	24%	8%	5%	6%	5%
<i>TUESDAY 12 22</i>	1613	368	121	72	100	75	23%	8%	5%	6%	5%
<i>WEDNESDAY 12 23</i>	1610	388	136	76	94	72	24%	8%	5%	6%	5%
<i>THURSDAY 12 24</i>	1610	406	143	76	99	88	25%	9%	5%	6%	6%