



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, December 26, 2009





## CONTENT

- *EMERAL BOWL GAME SERVICE SUMMARY* 3
- *NOT OUTS FOR THE AM RUSH HOUR* 4
- *NOT OUTS FOR THE PM RUSH HOUR* 5
- *DAILY NOT OUTS & RDO REPORT* 6
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 7
- *OPERATORS ABSENTEEISM REPORT* 9

	Count	Time
<b>Football Game Service Summary Report</b>		
<b>DECEMBER 26, 2009</b>		
<b>ATTENDANCE: 24200</b>	<b>NUMBER OF</b>	
<b>PASSENGERS (appr.by dir): 2750</b>		
Trains pulled out - scheduled	8	
Trains pulled out - actual	8	
<b>Pre-game inbound (IB) service</b>		
Game started		17:00
First IB trip at Embarcadero		14:12
Last IB trip at Embarcadero		17:35
Number of special IB trips	22	
Number of regular IB trips	15	
Total pre-game trips	37	
Average IB headway		5:10
Standard deviation		4:16
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>20:25</b>
First OB trip at Embarcadero		20:37
Last OB trip at Embarcadero		21:25
<b>Load completed</b>		<b>21:02</b>
Trips to Castro	0	
Trips to Embarcadero	3	
J	3	
KT	2	
L	2	
M	2	
N	3	
<b>Total post-game trips</b>	<b>15</b>	
<b>Average OB headway</b>		<b>4:50</b>
Standard deviation		3:38

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

12 27 09 Morning Report

<b>Cable Car</b>	2	0	0	0	59=2
<b>Flynn</b>	0	0	0	2	
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	1	
<b>Potrero</b>	3	0	0	0	49=2; 14=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	5	0	0	3	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**SATURDAY 12-26-2009**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	0	0	8X=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	9	0	0	0	14=3 49=1 30=2 24=1 22=2
<b>Presidio</b>	2	0	0	0	30=1 5=1
<b>Metro</b>	8	0	0	0	J=2 M=2 L=3 KT=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	20	0	0	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

<i>Runs Missed</i>	<i>RDO</i>	<i>MISSED RUNS %</i>	<i>Runs Scheduled</i>	<i>Runs Missed</i>	<i>RDO</i>	<i>Daily Pulled Out Runs %</i>
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**Missed Service By Division Due To No Regular Day Off (RD)**

**SATURDAY, 12 /26/ 2009**

**SIGN UP DECEMBER 2009**

<i>Cable Car</i>	ONE PIECE	4	7	18.2	46	5	7	89%
	MULTI-PIECE	2		33.3				
<i>Flynn</i>	ONE PIECE	2	0	5.3	132	2	0	98%
	MULTI-PIECE	0		0.0				
<i>Kirkland</i>	ONE PIECE	1	2	1.8	123	1	2	99%
	MULTI-PIECE	0		0.0				
<i>Woods</i>	ONE PIECE	3	0	3.4	132	4	0	97%
	MULTI-PIECE	2		2.0				
<i>Potrero</i>	ONE PIECE	8	1	11.9	141	14	1	90%
	MULTI-PIECE	12		13.5				
<i>Presidio</i>	ONE PIECE	5	6	9.6	130	8	6	94%
	MULTI-PIECE	6		7.1				
<i>Metro</i>	ONE PIECE	5	13	7.5	99	7	13	93%
	MULTI-PIECE	4		8.2				
<i>F Line</i>	ONE PIECE	3	2	30.0	30	4	2	87%
	MULTI-PIECE	2		22.2				
<b>System total</b>					<b>833</b>	<b>45</b>	<b>31</b>	<b>95%</b>

# Accidents

Sat Dec 26, 2009

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN
09:48 12/26/09	R	OPERATOR FL	39	3599	436	8X	6205	COLUMBUS & KEARNY (IB)	ACCIDENT COACH & TOUR BUS
					<b>1084099</b>		INSP B. WONG, SYSTEM SAFETY*, VIDEO*, NO DAMAGE TO COACH, NO 799 VEH DELAY: 00:32		
17:42 12/26/09	R	OPERATOR KI	24	3737	800	47	8328	SOUTH VAN NESS & MISSION (OB)	PEDSTRIAN COLLISION (RIGHT LEG INJURY)
					<b>1084359</b>		SYSTEM SAFETY, MGR A. ANDREWS, INSP J. FLORES, SFPD UNIT # 3B12D RESP, CASE #09-1312709, MEDIC 73 TRANSPORTED INJURY PEDSTRIAN TO SFGP. INSP A. ESCOBAR TRANSPORTED NEW OPERATOR TO PULL COACH IN, AND TRANSPORTED OPERATOR, ID# 3737, FOR 799. VIDEO*, CLAIM 6A42*D. HILL*, J. TRUE*, A. ANTONIO*, VEH DELAY: 01:18		
18:11 12/26/09	R	OPERATOR CA	38	2446	39	60	28	POWELL & BUSH (IB)	ACCIDENT-CABLE CAR AND AUTOMOBILE-NO INJURIES.
					<b>1084360</b>		8M1-J. RANCE*; SYSTEM SAFETY INSP. A. BEMNET; CABLE SHOP 665; CABLE MACHINERY; FIRST PAGE: 1938 HRS; AUTOMOBILE GOING I/B ON RIGHT SIDE OF CABLE CAR MADE AN LEFT TURN IN FRONT OF CABLE CAR CAUSING OPERATOR TO DEPLOY SLOT BLADE TO AVOID CONTACT; NO INJURIES; RIGHT FRONT CORNER OF CABLE CAR MADE CONTACT WITH LEFT REAR BUMPER AND TAIL LIGHT OF AUTOMOBILE; TWO (2) COACHES PULLED FOR SHUTTLE. ALL I/B 59 & 60 LINE CARS REROUTED I/B TO O/B AT WASHINGTON & POWELL. NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:54 LINE DELAY: 00:54		

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:13 12/26/ 09	R OPERATOR WO	24	093 8	189	54	816 9	DALY CITY BART (IB)	ACCIDENT (COACH / CLEARANCE OBJET)	IB	19:13	20:17	26
						1084357	INSP T. ESPINOZA RESO, MINOR DAMAGE TO TOP OF COACH, NO DAMAGE TO CLEARANCE OBJET. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*. VEH DELAY: 01:04					

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:33 12/26/09	R OPERATOR PO	40		336	49	703 2	MISSION BETWEEN 20TH ST & 21ST ST (IB)	BLOCKED BY NON MUNI ACCIDENT	IB LD	11:33 11:33	11:40 12:05	39
						1084266	INSP K. JOMOC, MANAGER ANDREWS*, INSP J. CLARK, POT #93, 14 & 49 LINE REROUTE INBOUND : MISSION & 25TH ST, R_25TH ST, L-SOUTH VAN NESS, L-16TH ST, R-MISSION THEN REGULAR ROUTE VEH DELAY: 00:07 LINE DELAY: 00:32					



TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:30 12/26/09	R OPERATOR CA	26	236 2	30	60	4	HYDE BETWEEN BAY & CHESTNUT (OB)	B/O GRIP-CAR ROLLING BACK	O B LD	15:30 15:30	15:55 15:55	38
							1084354	INSP. J. KWONG; CABLE SHOP 665; 1ST PAGE: 1616 HRS; OPERATOR CALLED ^CODE 900^ STOP CABLE EMERGENCY; CAR ROLLING BACKWARDS. SHUTTLES ORDERED. NO INJURIES. VEH DELAY: 00:25 LINE DELAY: 00:25				
15:51 12/26/09	T OPERATOR GV	74	338 9	180	F	105 1	17TH ST & CASTRO ST(SIDETRACK) (IB)	WINDSHIELD WIPERS	IB LD	15:53 15:53	16:24 16:24	74
							1084323	MRU 4S37 REPAIRED. OPERATOR TO SWITCH BACK @ THE FERRIES IB/OB FOR TIME & PLACE. INSP D KINDSTEDT* VEH DELAY: 00:31 LINE DELAY: 00:31				
18:11 12/26/09	R OPERATOR CA	38	244 6	39	60	28	POWELL & BUSH (IB)	ACCIDENT-CABLE CAR AND AUTOMOBILE - NO INJURIES.	IB LD	18:11 18:11	19:05 19:05	38
							1084360	8M1-J. RANCE*; SYSTEM SAFETY INSP. A. BEMNET; CABLE SHOP 665; CABLE MACHINERY; FIRST PAGE: 1938 HRS; AUTOMOBILE GOING I/B ON RIGHT SIDE OF CABLE CAR MADE AN LEFT TURN IN FRONT OF CABLE CAR CAUSING OPERATOR TO DEPLOY SLOT BLADE TO AVOID CONTACT; NO INJURIES; RIGHT FRONT CORNER OF CABLE CAR MADE CONTACT WITH LEFT REAR BUMPER AND TAIL LIGHT OF AUTOMOBILE; TWO (2) COACHES PULLED FOR SHUTTLE. ALL I/B 59 & 60 LINE CARS REROUTED I/B TO O/B AT WASHINGTON & POWELL. NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:54 LINE DELAY: 00:54				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:24 12/26/09	R OPERATOR ME	23	111 1	077	K/T	142 1	OCEAN AVENUE & SAN LEANDRO ST (IB)	BLOCKED BY A NON MUNI ACCIDENT	IB LD	18:24 18:24	19:00 19:00	74
						1084339	SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* K/T LINE RE-ROUTED IB & OB VIA ^M^ LINE; 2 M/C SHUTTLES USED; MRU 4S35 & INSP H HENLEY RESPONDED AND MONITORED AND CLEARED. VEH DELAY: 00:36 LINE DELAY: 00:36					

	<i>Scheduled</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>
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**Full Time Operators Absenteeism**  
**Day: SATURDAY, DECEMBER 26, 2009**

<i>Green</i>	179	53	19	1	19	14	29.6	10.6	0.6	10.6	7.8
<i>Cable Car</i>	123	34	18	0	8	8	27.6	14.6	0.0	6.5	6.5
<i>Potrero</i>	170	45	23	1	12	9	26.5	13.5	0.6	7.1	5.3
<i>Presidio</i>	146	32	16	0	7	9	21.9	11.0	0.0	4.8	6.2
<i>Kirkland</i>	142	28	15	0	7	6	19.7	10.6	0.0	4.9	4.2
<i>Woods</i>	167	33	9	0	9	15	19.8	5.4	0.0	5.4	9.0
<i>Fleen</i>	164	41	20	1	11	9	25.0	12.2	0.6	6.7	5.5
<b>TOTAL</b>	<b>1091</b>	<b>266</b>	<b>120</b>	<b>3</b>	<b>73</b>	<b>70</b>	<b>24.4%</b>	<b>11.0%</b>	<b>0.3%</b>	<b>6.7%</b>	<b>6.4%</b>

**Summary For The Last 7 Days**

<b>SATURDAY 12 19</b>	1102	248	90	9	78	71	23%	8%	1%	7%	6%
<b>SUNDAY 12 20</b>	1044	244	96	9	79	60	23%	9%	1%	8%	6%
<b>MONDAY 12 21</b>	1617	381	125	73	100	83	24%	8%	5%	6%	5%
<b>TUESDAY 12 22</b>	1613	368	121	72	100	75	23%	8%	5%	6%	5%
<b>WEDNESDAY 12 23</b>	1610	388	136	76	94	72	24%	8%	5%	6%	5%
<b>THURSDAY 12 24</b>	1610	406	143	76	99	88	25%	9%	5%	6%	6%
<b>FRIDAY 12 25</b>	1029	260	112	223	37	88	25%	11%	2%	4%	9%