



**Muni  
Service Delivery  
Daily Report**

Sunday , December 27, 2009





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**SAN FRANCISCO MUNICIPAL RAILWAY  
SERVICE DELIVERY DIVISION**

**FOOTBALL GAME: 49ers - Detroit  
SERVICE SUMMARY REPORT**

DAY:

DATE:

ATTENDANCE:

BUSES PULLED OUT:      **SCHEDULED**      **ACTUAL**  
     

**PRE GAME SERVICE:**

GAME STARTED @

BUS SERVICE	LINE	COACHES	TRIPS	PASSENGERS	
	86	4	28	425	
	87 / T SHUTTLE	4	30	490	
	75 X	9	21	960	
	77 X	13	29	591	
	78 X	16	21	640	
	79 X	16	33	1192	
	<b>TOTAL</b>	<b>62</b>	<b>162</b>	<b>4298</b>	

LRV SERVICE	K T LINE			HEADWAY	PASSENGERS
		2	14	9:21	685

**POST GAME SERVICE:**

GAME ENDED @

BUS SERVICE	LINE	TRIPS	PASSENGERS
	86	15	1500
	87/T SHUTTLE	10	683
	75X	11	625
	77X	8	320
	78X	16	291
	79X	11	546
	<b>TOTAL</b>	<b>71</b>	<b>3965</b>

CANCELLED COACHES	<input type="text" value="9"/>
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LOADED COMPLETED @:

LRV SERVICE	K T LINE			HEADWAY	PASSENGERS
		3	10	9:01	560

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

12 28 09 Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	6	0	0	0	38=1; 8X=3; 14X=2
<b>Kirkland</b>	4	0	0	0	12=1; 43=1; 28=1; 47=1
<b>Woods</b>	7	0	0	0	71=2; 44=2; 18=1; 27=1; 9=1
<b>Potrero</b>	4	0	2	0	14=2; 49=1; 22=1
<b>Presidio</b>	0	0	0	2	
<b>Green</b>	4	0	1	0	N=2; M=1; J=1
<b>F line</b>	2	0	0	0	F=2
<b>TOTAL</b>	<b>27</b>	<b>0</b>	<b>3</b>	<b>2</b>	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**SUNDAY 12 / 27 / 09**  
 Afternoon report

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	1	0	0	0	47=1
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	5	0	1	0	14=2 33=1 49=2
<b>Presidio</b>	1	0	0	0	31=1
<b>Metro</b>	4	0	0	0	N=2 KT=1 M=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	13	0	1	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY 12/27/09 -</b>							
SIGN UP DEC 2009							
<b>Cable Car one-piece</b>	2	8	9.1%	<b>46</b>	3	8	<b>93.5%</b>
<b>Cable Car multi-piece</b>	2		33.3%				
<b>Flynn one-piece</b>	1	0	2.6%	<b>121</b>	1	0	<b>99.2%</b>
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	1	0	1.8%	<b>126</b>	1	0	<b>99.2%</b>
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	1	1	1.1%	<b>142</b>	1	1	<b>99.3%</b>
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	6	4	9.0%	<b>136</b>	9	4	<b>93.4%</b>
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	1	5	1.9%	<b>115</b>	1	5	<b>99.1%</b>
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	3	12	4.5%	<b>77</b>	4	12	<b>94.8%</b>
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	5	10.0%	<b>30</b>	2	5	<b>93.3%</b>
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>793</b>	22	35	<b>97.2%</b>

# Accidents

Sun Dec 27, 2009

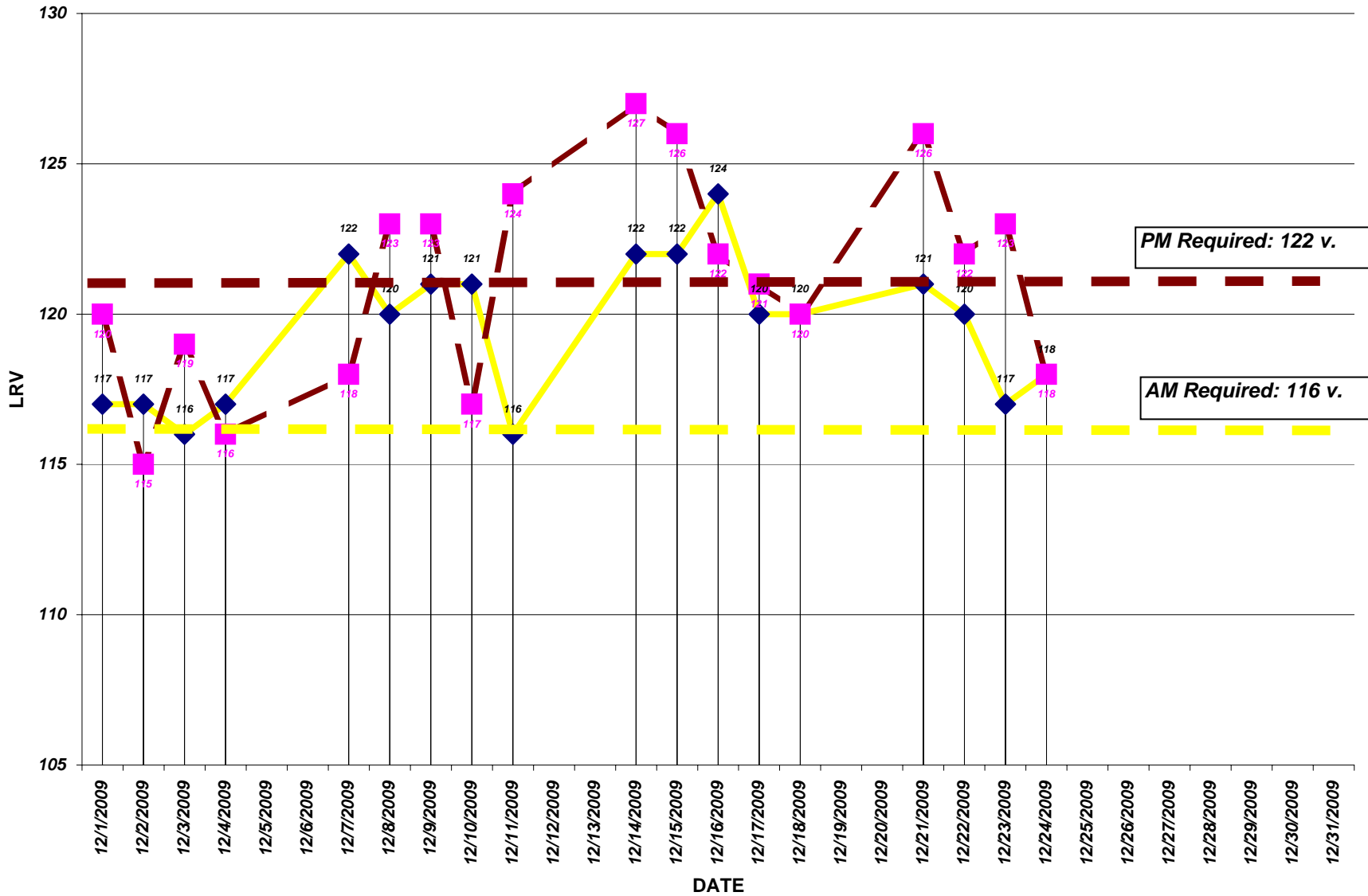
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:01 12/27/09	R OPERATOR WO	39	3691	165	44	8162	9TH AVENUE & IRVING AVENUE (IB)	COLLISION COACH AND SHELTER	IB	08:01	09:07	40
							<b>1084396</b>	INSPECTOR JOHNSON, TC CLEARED CRACKED RIGHT MIRROR VIDEO* VEH DELAY: 01:06				
12:06 12/27/09	R OPERATOR ME	23	1969	38	L	1448	TARAVAL & 18TH ST (IB)	ACCIDENT, LRV/AUTO (MINOR)	IB	12:05	12:18	72
							<b>1084431</b>	INSP. G. PINTO CLEARED, CLAIMS 6A42* SYSTEM SAFETY J. SADORRA* CPUC FORM R NOT REQUIRED, MRU-4S43. VEH DELAY: 00:13 LINE DELAY: 00:13	LD	12:05	12:18	
13:45 12/27/09	R OPERATOR KI	26	3712	739	28	8305	19TH AVE & JUDAH (OB)	ALLEGED ACCIDENT COACH & AUTO	OB	13:45	14:04	39
							<b>1084441</b>	INSP T. KONG, NO MERIT, NO CONTACT MADE, SYSTEM SAFETY* VEH DELAY: 00:19				
17:36 12/27/09	R OPERATOR PR	38	3121	067	21	5512	HAYES & VAN NESS (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	17:37	18:25	26
							<b>1084464</b>	INSP L. SMITH RESP, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6142* VEH DELAY: 00:48				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:59 12/27/09	R 718/19/8231 PR	29			31		LARKIN & GOLDEN GATE (IB)	BLOCKED POLICE	IB	16:59		39
					1084459		INSP L. SMITH, INSP T. KONG, PRES #91, REROUTE 19 LINE INBOUND: LARKIN & MCALLISTER, L-MCALLISTER, R-POLK, THEN REGULAR ROUTE; REROUTE 31 LINE OUTBOUND: TURK & HYDE, L-HYDE, R-MCALLISTER, R-POLK, L-EDDY, THEN REGULAR ROUTE LINE DELAY: 00:44		LD	16:59	17:43	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability 
 ■ PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	120
12/21/09	MONDAY	121	126
12/22/09	TUESDAY	120	122
12/23/09	WEDNESDAY	117	123
12/24/09	THURSDAY	118	118
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY	114	
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>December 28, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

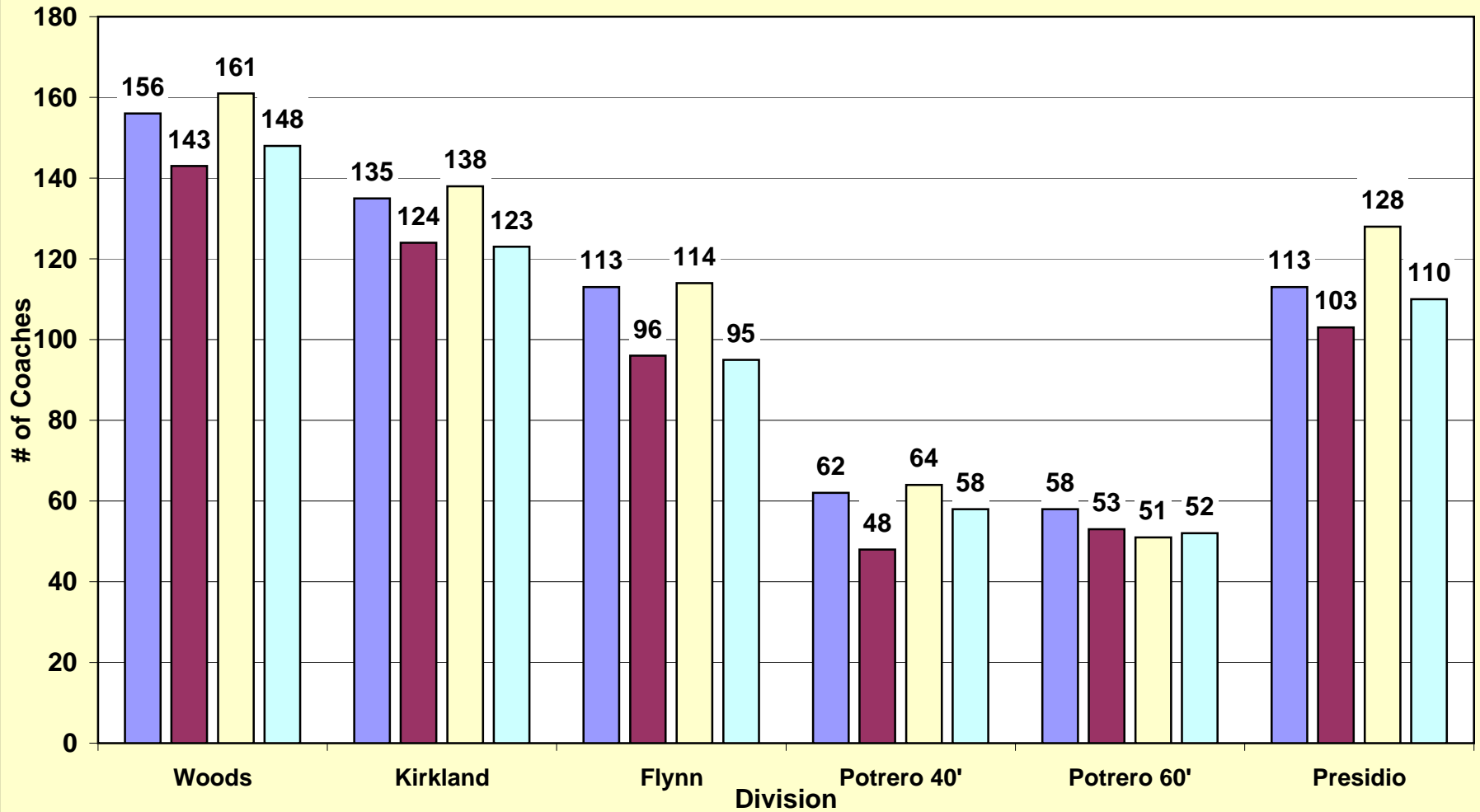
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	4
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	8
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	2
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **37**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>December 28, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>37</b>	<b>6</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>114</b>	<b>15</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 12/28/09 & 12/24/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>12/28/09</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	2	0	2	4	12
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance Holds	35	10	11	56	13	15	52	80	136
Awaiting parts	7	2	0	9	4	4	4	12	21
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	156	135	113	404	62	58	113	233	637
Final a.m. pull-out	143	124	96	363	48	53	103	204	567
Reserve fleet usage	7	0	0	7	0	0	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	5	3	1	9	0	0	0	0	9
<b>Afternoon (p.m.) availability</b>									
<b>12/24/09</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	3	8	0	0	0	0	8
Campaigns / retrofits	3	0	0	3	0	0	0	0	3
Maintenance holds	30	7	10	47	11	22	37	70	117
Awaiting parts	10	1	0	11	4	4	13	21	32
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	161	138	114	413	64	51	128	243	656
Final p.m. pull-out	148	123	95	366	58	52	110	220	586
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	2	3	5	2	0	7	10

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:SUNDAY, DECEMBER 27, 2009</b>											
Green	153	47	17	1	20	9	30.7	11.1	0.7	13.1	5.9
Cable Car	120	29	15	1	7	6	24.2	12.5	0.8	5.8	5.0
Potrero	161	41	17	1	12	11	25.5	10.6	0.6	7.5	6.8
Presidio	132	24	8	1	5	10	18.2	6.1	0.8	3.8	7.6
Kirkland	145	28	11	2	8	7	19.3	7.6	1.4	5.5	4.8
Woods	178	36	11	0	13	12	20.2	6.2	0.0	7.3	6.7
Flynn	149	34	12	0	13	9	22.8	8.1	0.0	8.7	6.0
<b>Total</b>	<b>1,038</b>	<b>239</b>	<b>91</b>	<b>6</b>	<b>78</b>	<b>64</b>	<b>23.0%</b>	<b>8.8%</b>	<b>0.6%</b>	<b>7.5%</b>	<b>6.2%</b>

**Summary For The Last 7 Days**

<b>SUNDAY 12 20</b>	1044	244	96	9	79	60	23%	9%	1%	8%	6%
<b>MONDAY 12 21</b>	1617	381	125	73	100	83	24%	8%	5%	6%	5%
<b>TUESDAY 12 22</b>	1613	368	121	72	100	75	23%	8%	5%	6%	5%
<b>WEDNESDAY 12 23</b>	1610	388	136	76	94	72	24%	8%	5%	6%	5%
<b>THURSDAY 12 24</b>	1610	406	143	76	99	88	25%	9%	5%	6%	6%
<b>FRIDAY 12 25</b>	1029	260	112	223	37	88	25%	11%	2%	4%	9%
<b>SATURDAY 12 26</b>	1091	266	120	3	73	70	24%	11%	1%	7%	6%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:**1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.