

## DAILY SERVICE DELIVERY OVERVIEW

**TUESDAY, December 28, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>95.8</b>	<b>49</b>	<b>56</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>26</b>	<b>30%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>143</b>	<b>173</b>	<b>21%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>54</b>	<b>10%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>40</b>	<b>-15%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>124</b>	<b>20%</b>
<b>TOTAL</b>	<b>716</b>	<b>797</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>213</b>	<b>65</b>	<b>14</b>	<b>10</b>	<b>24</b>	<b>17</b>
<b>Cable Car</b>	<b>120</b>	<b>34</b>	<b>9</b>	<b>5</b>	<b>15</b>	<b>5</b>
<b>Potrero</b>	<b>240</b>	<b>70</b>	<b>21</b>	<b>8</b>	<b>29</b>	<b>12</b>
<b>Presidio</b>	<b>200</b>	<b>33</b>	<b>10</b>	<b>8</b>	<b>10</b>	<b>5</b>
<b>Kirkland</b>	<b>229</b>	<b>53</b>	<b>12</b>	<b>9</b>	<b>21</b>	<b>11</b>
<b>Woods</b>	<b>361</b>	<b>80</b>	<b>24</b>	<b>13</b>	<b>30</b>	<b>13</b>
<b>Flynn</b>	<b>193</b>	<b>40</b>	<b>16</b>	<b>8</b>	<b>10</b>	<b>6</b>
<b>TOTAL</b>	<b>1,556</b>	<b>375</b>	<b>106</b>	<b>61</b>	<b>139</b>	<b>69</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:56 12/28/10	R OPERATOR FL	16	1681	542	38	6236	GEARY & 20TH AVENUE (PI)	ACCIDENT (COACH / BUS SHELTER), (ILL OPERATOR)	PI	00:56	02:15	16
						1146870	INSP. E. DENNIS, A. ESCOBAR, SFPD 3G-15E, SFPD ENG. 14, MEDIC 94 CLEARED OPERATOR, 311*, DPW 431-6610, CLAIMS 6A-42*, NO INJURIES, NO (799), MINOR DAMAGE TO COACH (MIRROR), MAJOR DAMAGE TO BUS SHELTER, VIDEO* SI FLYNN N/R VEH DELAY: 01:19					
09:45 12/28/10	R OPERATOR PR	18	3282	046	1	5514	CALIFORNIA & 10TH AVE (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	09:45	11:23	26
						1146900	INSP R. JONES (1T64) RESP. SYSTEM SAFETY*, CLAIMS 6A40*, VIDEO*, , VEH DELAY: 01:38					
12:09 12/28/10	T 3P302	28	G29				500 SPRUCE	ACCIDENT PCO/AUTO HIT AND RUN		11:40	12:09	14
						1146971	TRNSP. TO ST. FRANCIS MED. CTR. BY PCO SUPERVISOR VEH DELAY: 00:29					
15:20 12/28/10	R OPERATOR WO	26	2497	104	27	8102	BRYANT & 16TH STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	15:20	16:10	15
						1146999	INSP J JIANG (AC57) RESP, SYSTEM SAFETY*, CLAIMS 6A42*, VIDEO*, , VEH DELAY: 00:50					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
16:20 12/28/10	R	OPERATOR ME	72	1786	033	M	1479	WEST PORTAL AVE & VICENTE ST (OB)	INJURY ACCIDENT, LRV & AUTO.	OB	16:10		87
								1146998	INSP F CADELINA, C GONZALEZ, R MCCRAY & SFPD UNITS ON SCENE, LSGP* TO OPERATORS, SYSTEM SAFETY*, CLAIMS*(6A42)*, OPERATOR SUBMITTED TO POST ACCIDENT TESTING, RELIEF RUN 130/M TO P/O, CASE #101191930, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN N/R [EOR 16:30] VEH DELAY: 00:20 LINE DELAY: 00:16	LD	16:10	16:26	
19:19 12/28/10	R	OPERATOR ME	13	1812	090	N	1420	JUDAH STREET & 43RD AVENUE (OB)	HIT AND RUN ACCIDENT AUTO / LRV, NO INJURIES	OB	19:19	19:27	80
								1147058	[LRV2=1417]SS*; INSP. C. GONZALEZ RESPONDED AND INTERVIEWED THE OPERATOR. VEH DELAY: 00:08 LINE DELAY: 00:08	LD	19:19	19:27	
23:57 12/28/10	R	OPERATOR WO	36	3858	234	54	8427	MT VERNON & GETZ (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	23:58	00:23	36
								1147079	INSP L. WILSON RESP. NO 799 CLAIMS 6A42* VIDEO* S/ SAFETY* NO INJURIES REPORTED VEH DELAY: 00:25				

***LINE DELAY > 20 MINUTES:***

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
17:51 12/28/10	R	OPERATOR CA	18	1764	32	60	6	HYDE & BAY (OB)	SLOT BLADE	OB	17:51	18:13	18
								1147036	INSP A BEMNET RESP, CABLE MACHINERY RESP, #665 TOWED IN, S/S*, 8M8*, 2M7* SI CABLE CAR 6 @19:27 VEH DELAY: 01:36 LINE DELAY: 00:22	LD	17:51	18:13	
18:45 12/28/10	R	OPERATOR ME	86	1131	080	N	1509	JUDAH STREET & 25TH AVENUE (OB)	BLOCKED BY AUTO AND PEDESTRIAN ACCIDENT	OB	18:45	19:08	80
								1147046	[LRV2=1424]LSGP*; INSP.C. GONZALEZ RESPONDED; SFPD RESPONDED UNIT # 3111D, STAR #704, CAD 2578; SS/SAFETY AND RAILS NOTIFIED BY PHONE AND PAIGE; INSP. R. MCCRAY RESPONDED; ONE SHUTTLE SENT; SB AT JUDAH AND 19TH AVENUE OUTBOUND TO INBOUND VEH DELAY: 00:23 LINE DELAY: 00:23	LD	18:45	19:08	

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:05 12/28/10	T SFPD ME	13		115	J	1451	SAN JOSE AVE & TINGLEY ST (IB)	AUTO ON TRACKS DISABLED	IB LD	19:09 19:09	19:48 19:48	87
				1147059			INSP R MCCRAY & MRU 4S30 REMOVED DISABLED AUTO WITH LRV #1451, LSGP* TO OPERATORS ON J-LINE TO REROUTE INBOUND ON KT-LINE, TWO J-LINE CARS SWITCHED BACK OUTBOUND TO INBOUND CHURCH ST/30TH ST., SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:39 LINE DELAY: 00:39					
19:48 12/28/10	T OPERATOR ME	80	3269	127	L	1550	TARAVAL ST & SUNSET BLVD (OB)	ACCIDENT, LRV & AUTO, MAJOR DAMAGE TO LRV.	OB LD	19:48 19:48	20:27	87
				1147060			[LRV2=1498]INSP C GONZALEZ & MRU 4S44 CLEARED, LSGP* TO OPERATORS, SYSTEM SAFETY & CLAIMS(6A42)*, SOME L-LINE CARS SWITCHED BACK TARAVAL ST/22ND AVE, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN N/R [EOR 20:23] VEH DELAY: 00:35 LINE DELAY: 00:39					
20:32 12/28/10	R OPERATOR ME	13	2924	129	KT	1430	WEST PORTAL AVE & SLOAT BLVD (IB)	NO PERMISSIVE SIGNAL	IB LD	20:20 20:20	20:52 20:50	87
				1147069			INSP R MCCRAY DISPATCHED FROM CHURCH/DUBOCE TO CLEAR, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:32 LINE DELAY: 00:30					
22:27 12/28/10	T SFPD PO	77			14		OTIS BETWEEN SOUTH VAN NESS & MISSION	FALLEN TREE ON OVERHEAD (OPEN FEEDER)	OB LD	22:27 22:27	00:56 00:56	16
				1147091			INSP. DENNIS, ESCOBAR, WILSON, SFPD, SFPD, LINE CREW 818, DPW, POTRERO SHOP 093, SENIOR STAFF / SAFETY*, 311*, J. KELLY*, P. ROSE*, Y. KWAN*, A. ANTONIO*, RE-ROUTED 14, 49, 33 LINES, TWO SHUTTLES USED VEH DELAY: 02:29 LINE DELAY: 02:29					