

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, December 29, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>95.4</b>	<b>54</b>	<b>46</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>20</b>	<b>26</b>	<b>30%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>176</b>	<b>23%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>55</b>	<b>12%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>39</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>124</b>	<b>20%</b>
<b>TOTAL</b>	<b>716</b>	<b>796</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>214</b>	<b>61</b>	<b>12</b>	<b>10</b>	<b>18</b>	<b>21</b>
<b>Cable Car</b>	<b>119</b>	<b>23</b>	<b>3</b>	<b>5</b>	<b>11</b>	<b>4</b>
<b>Potrero</b>	<b>243</b>	<b>73</b>	<b>19</b>	<b>10</b>	<b>30</b>	<b>14</b>
<b>Presidio</b>	<b>198</b>	<b>30</b>	<b>10</b>	<b>8</b>	<b>9</b>	<b>3</b>
<b>Kirkland</b>	<b>226</b>	<b>55</b>	<b>13</b>	<b>11</b>	<b>22</b>	<b>9</b>
<b>Woods</b>	<b>365</b>	<b>85</b>	<b>25</b>	<b>13</b>	<b>35</b>	<b>12</b>
<b>Flynn</b>	<b>192</b>	<b>41</b>	<b>14</b>	<b>8</b>	<b>13</b>	<b>6</b>
<b>TOTAL</b>	<b>1,557</b>	<b>368</b>	<b>96</b>	<b>65</b>	<b>138</b>	<b>69</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:09 12/29/10	R OPERATOR KI	39	0569	614	2	8011	SUTTER & HYDE (OB)	COLLISION COACH & AUTO .	OB	10:09	11:16	17
						1147137	INSP C WILCHER CLEARED, 1L1*, VIDEO*, S/S*, 6-A-40*, RCS 854 VEH DELAY: 01:07					
15:00 12/29/10	R OPERATOR ME	85	1440	098	L	1545	TARAVAL ST & 39TH AVE (OB)	ACCIDENT, LRV & TAXICAB, MINOR	OB LD	15:00 15:00	15:20 15:20	87
						1147208	L-LINE SWITCHED BACK AT TARAVAL ST & SUNSET BLVD, CLAIMS(6A42)* & SYSTEM SAFETY*, NO 799, SS/SAFETY & RAILS* BY PHONE & PAGE.. VEH DELAY: 00:20 LINE DELAY: 00:20					
18:07 12/29/10	R OPERATOR PR	18	2381	99	1	5623	CALIFORNIA & BAKER (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	18:07	18:50	30
						1147230	INSP J GIANG CLEARED. NO DAMAGE TO NEITHER VEHICLES. NO 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A42*. VIDEO*. VEH DELAY: 00:43					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:47 12/29/10	R OPERATOR PR	26	3054	116	21	5515	POLK & MARKET (IB)	ACCIDENT COACH & AUTO, HIT & RUN.	IB	19:47	19:48	30
				1147242			OPERATOR CLEARED. OPERATOR TO BE INTERVIEWED AT THE STEUART & MARKET TERMINAL. VEH DELAY: 00:01					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:13 12/29/10	R OPERATOR CA	26	1528	49	60	14	POWELL & OFARRELL (IB)	DISABLED AUTO BLOCKING	IB LD	16:13 16:13	16:42 16:42	26
				1147226			INSPECTOR ALLEN,C;INSPECTOR HOLMES,V;CARRILLO,C.*,VALARIS,W.*,BANBURY,D.*, 311 INFO CTR. *,2 SHUTTLES USED ON POWELL CABLE LINE, ALL CARS GO AROUND HORN. PAGE SENT OUT. VEH DELAY: 00:29 LINE DELAY: 00:29					
17:02 12/29/10	R OPERATOR CA	11	1527	026	60	0016	POWELL & OFARRELL (IB)	BLOCKING BY AUTO	IB LD	17:02 17:02	17:45 17:45	26
				1147235			INSP ALLEN, C (8T54A), GARNICA, S (8T43B), HOLMES, V (1T66), SFPD # 3D13D & 3J115 RESP. CARRILLO,C.*,VALARIS,W.*,BANBURY,D.*,311 INFO CTR. *,2 SHUTTLES USED ON POWELL CABLE LINE, ALL CARS GO AROUND HORN. PAGE SENT OUT VEH DELAY: 00:43 LINE DELAY: 00:43					