

**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, DECEMBER 3, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>806</b>	<b>97.0%</b>	<b>9</b>	<b>15</b>	<b>60</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>112</b>	<b>81%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>30</b>	<b>25%</b>
<b>WOODS</b>	<b>84</b>	<b>198</b>	<b>136%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>125</b>	<b>108%</b>
<b>FLYNN</b>	<b>82</b>	<b>112</b>	<b>37%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>65</b>	<b>55%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>40</b>	<b>3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>113</b>	<b>66%</b>
<b>TOTAL</b>	<b>481</b>	<b>816</b>	<b>70%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>96</b>	<b>12</b>	<b>4</b>	<b>6</b>	<b>2</b>	<b>0</b>
<b>Flynn</b>	<b>161</b>	<b>31</b>	<b>10</b>	<b>11</b>	<b>9</b>	<b>1</b>
<b>Green</b>	<b>140</b>	<b>22</b>	<b>10</b>	<b>10</b>	<b>1</b>	<b>1</b>
<b>Kirkland</b>	<b>130</b>	<b>22</b>	<b>8</b>	<b>11</b>	<b>3</b>	<b>0</b>
<b>Potrero</b>	<b>156</b>	<b>27</b>	<b>15</b>	<b>8</b>	<b>2</b>	<b>2</b>
<b>Presidio</b>	<b>118</b>	<b>20</b>	<b>3</b>	<b>12</b>	<b>4</b>	<b>1</b>
<b>Woods</b>	<b>167</b>	<b>21</b>	<b>8</b>	<b>10</b>	<b>3</b>	<b>0</b>
<b>TOTAL</b>	<b>968</b>	<b>155</b>	<b>58</b>	<b>68</b>	<b>24</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
16:39 12/03/11	176	F	JEFFERSON ST & TAYLOR/JONES ST (OB)	MILAN CAR & AUTO ACCIDENT, MINOR, NO INJURIES REPORTED	16:39 16:39	16:58 16:58
			1205623	INSP G PITTS ON SCENE, SFPD UNIT(3A13D) ON SCENE, F-LINE SWITCH BACK PIER 39, LSGP*, NO DAMAGE TO MILAN CAR & MINOR DAMAGE TO FRONT OF AUTO, SS/SAFETY & RAILS* BY PHONE & PAGE, CLAIMS(6A46)*, NO 799. VEH DELAY: 00:19 LINE DELAY: 00:19		

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
18:32 12/03/11	40	59	WASHINGTON & MASON (IB)	VEHICLE ACCIDENT CABLE CAR / AUTO	18:32	19:07
		<b>1205664</b>	INSP C53; BANBURY*, CLAIMS 6-A-46*, SYSTEM SAFETY*, NO INJURIES / NO 799, <b>VEH DELAY: 00:35</b>			
18:41 12/03/11	629	12	FOLSOME & MAIN (PI)	ACCIDENT COACH/ AUTO, NO INJURY	18:41	19:30
		<b>1205628</b>	INSP E DENNIS CLEARED, S/S*, VIDEO*, 6A46*, NO 799 <b>VEH DELAY: 00:49</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
13:54 12/03/11		60	POWELL & OFARRELL	STRAND #376 ON THE POWELL LINE	13:54 <b>13:54</b>	<b>01:30</b>
		<b>1205432</b>	INSP J. KWONG RESP DISPATCHER* SENIOR MGRS PAGED, DIVISION MGR* C/S TRK 665 RESP LAST CAR TOWED INTO BARN AT 2255HRS, NEW POWELL LINE AT START OF SERVICE, 3 SHUTTLE USED. <b>LINE DELAY: 11:36</b>			
19:13 12/03/11	166	44	ROUSSEAU BETWEEN STELL & CAYUGA (IB)	BLOCKED BY PARK AUTO AND TRUCK	19:13 <b>19:13</b>	20:22 <b>23:58</b>
		<b>1205434</b>	INSP T. ESPINOZA RESP SFPD 3H13D RESP. (SFPD STATES AUTO ARE LEGALLY PARKED NO CITATION OR TOWED ORDER) 44 LINE AND 52 LINE REROUTED UNTIL END OF SERVICE, VIA MISSION TO BOSWORTH 3 STOPS MISSED 311* INSP E. DENNIS TO MONITOR (2200HRS - END OF SERVICE) <b>VEH DELAY: 01:09 LINE DELAY: 04:45</b>			