



# MUNI Service Delivery Daily Report

Thursday, December 31, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

AM NOLO REPORT FRIDAY 01 01 10

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	8X=1, 9=1, 71=2
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	1	0	0	0	6=1
<b>Presidio</b>	1	0	0	0	31=1
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	6	0	0	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
 Thursday 12/31/09  
 Afternoon report

<b>Cable Car</b>	3	0	0	0	59=1 60=1 61=1
<b>Flynn</b>	18	0	1	0	38=4 8X=9 14L=5
<b>Kirkland</b>	10	0	2	0	2=3 28=2 47=4 43=1
<b>Woods</b>	12	0	1	0	9=3 54=3 71=2 27=1 67=1 44=1 29=1
<b>Potrero</b>	33	0	0	0	6=5 14=12 49=8 24=4 33=4
<b>Presidio</b>	9	0	0	0	1=1 21=2 31=1 30=1 5=3 45=1
<b>Metro</b>	14	0	0	0	KT=4 M=4 N=4 L=2
<b>F line</b>	2	0	0	0	F=2
<b>TOTAL</b>	<b>101</b>	<b>0</b>	<b>4</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY 12/31/2009							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	2	7	9.1%	49	3	7	93.9%
<b>Cable Car multi-piece</b>	2		33.3%				
<b>Flynn one-piece</b>	11	2	28.9%	155	17	2	89.0%
<b>Flynn multi-piece</b>	12		17.6%				
<b>Kirkland one-piece</b>	12	4	21.1%	218	22	4	89.9%
<b>Kirkland multi-piece</b>	20		19.8%				
<b>Woods one-piece</b>	15	10	17.2%	260	25	10	90.4%
<b>Woods multi-piece</b>	20		20.0%				
<b>Potrero one-piece</b>	19	8	28.4%	202	32	8	84.2%
<b>Potrero multi-piece</b>	26		29.2%				
<b>Presidio one-piece</b>	6	7	11.5%	162	11	7	93.2%
<b>Presidio multi-piece</b>	10		11.8%				
<b>Metro one-piece</b>	8	16	11.9%	148	13	16	91.2%
<b>Metro multi-piece</b>	10		20.4%				
<b>F Line one-piece</b>	2	2	20.0%	33	3	2	90.9%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1227</b>	<b>126</b>	<b>56</b>	<b>89.7%</b>

## Accidents

Thu Dec 31, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:58 12/31/09	R OPERATOR FL	12	3747	454	38	6221	1ST & BTW MARKET & MISSION (IB)	ACCIDENT COACH & SFPD VEHICLE	IB	10:10	10:35	12
							<b>1084939</b>	INSP DAVIS. SYSTEM*.6A42*. MGR VALARIS*.VIDEO*.SFPD# 3B13A VEHICLE # 1124. CASE # 09132170. COACH PASSING PD VEHICLE WHEN PD PASSENGER DOOR OPENED AND MADE CONTACT WITH RIGHT MIDDLE OF COACH. MINOR TO COACH , MODERATE TO PD VEHICLE. NO 799. <b>VEH DELAY: 00:25</b>				
10:25 12/31/09	R OPERATOR WO	26	1531	88	71	8155	HAIGHT & SCOTT (OB)	ACCIDENT COACH / AUTO	OB	10:25	12:15	12
							<b>1084976</b>	INSP JONHSON & WILCHER. MGR VALARIS *. 6A42*. SYSTEM *. DISP* OP. 799.RELIEF OP. RUN 97 TOOK OVER COACH. <b>VEH DELAY: 01:50</b>				
19:58 12/31/09	R OPERATOR KI	36	2227	791	19	8302	KANSAS & 23RD ST. (IB)	VANDALISM, ROCK THROWN, BROKE WINDOW.	IB	19:58	20:22	24
							<b>1085066</b>	ESPINOZA T, SFPD #3C11D, CASE #091329384, 1M4*. SI KIRKLAND 8349 @21:03 <b>VEH DELAY: 01:05</b>				
23:25 12/31/09	R OPERATOR FL	19					PHELAN LOOP. (IB)	SUSPICIOUS PACKAGE.	IB	23:25	23:45	24
							<b>1085075</b>	INSP VELACRUZ A, SFPD #3I16D, TSOC*, NO MERIT. <b>VEH DELAY: 00:20</b>				
23:43 12/31/09	R OPERATOR CA	18	2427	36	59	14	POWELL BETWEEN ELLIS & MARKET (IB)	CAR ON TRACKWAY	IB	23:43	23:48	18
							<b>1085074</b>	SFPD CLEARED, INSP. BEMNET REPD. <b>VEH DELAY: 00:05</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was no delay > 20 minutes.**

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, DECEMBER 31, 2009</b>											
Green	253	77	29	9	26	13	30.4	11.5	3.6	10.3	5.1
Cable Car	143	47	21	8	9	9	32.9	14.7	5.6	6.3	6.3
Potrero	246	79	37	10	15	17	32.1	15.0	4.1	6.1	6.9
Presidio	192	46	15	13	6	12	24.0	7.8	6.8	3.1	6.3
Kirkland	252	57	28	12	11	6	22.6	11.1	4.8	4.4	2.4
Woods	307	78	26	15	16	21	25.4	8.5	4.9	5.2	6.8
Flynn	195	61	25	8	15	13	31.3	12.8	4.1	7.7	6.7
<b>Total</b>	<b>1,588</b>	<b>445</b>	<b>181</b>	<b>75</b>	<b>98</b>	<b>91</b>	<b>28.0%</b>	<b>11.4%</b>	<b>4.7%</b>	<b>6.2%</b>	<b>5.7%</b>

**Summary For The Last 7 Days**

<b>THURSDAY 12 24</b>	1610	406	143	76	99	88	25%	9%	5%	6%	6%
<b>FRIDAY 12 25</b>	1029	260	112	23	37	88	25%	11%	2%	4%	9%
<b>SATURDAY 12 26</b>	1091	266	120	3	73	70	24%	11%	1%	7%	6%
<b>SUNDAY 12 27</b>	1038	239	91	6	78	64	23%	9%	1%	7%	6%
<b>MONDAY 12 28</b>	1600	386	140	78	105	63	24%	9%	5%	7%	4%
<b>TUESDAY 12 29</b>	1592	362	129	74	98	61	23%	8%	5%	6%	4%
<b>WEDNESDAY 12 30</b>	1609	396	147	74	96	79	25%	9%	5%	6%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.