

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, DECEMBER 5, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,199</b>	<b>98.9%</b>	<b>6</b>	<b>7</b>	<b>43</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>24</b>	<b>21</b>	<b>-13%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>29</b>	<b>7%</b>
<b>WOODS</b>	<b>151</b>	<b>189</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>68</b>	<b>55%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>32</b>	<b>-32%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>127</b>	<b>21%</b>
<b>TOTAL</b>	<b>722</b>	<b>813</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>117</b>	<b>21</b>	<b>4</b>	<b>8</b>	<b>6</b>	<b>3</b>
<b>Flynn</b>	<b>195</b>	<b>33</b>	<b>8</b>	<b>8</b>	<b>16</b>	<b>1</b>
<b>Green</b>	<b>194</b>	<b>33</b>	<b>10</b>	<b>13</b>	<b>9</b>	<b>1</b>
<b>Kirkland</b>	<b>209</b>	<b>37</b>	<b>11</b>	<b>15</b>	<b>11</b>	<b>0</b>
<b>Potrero</b>	<b>233</b>	<b>35</b>	<b>13</b>	<b>13</b>	<b>7</b>	<b>2</b>
<b>Presidio</b>	<b>177</b>	<b>23</b>	<b>8</b>	<b>7</b>	<b>7</b>	<b>1</b>
<b>Woods</b>	<b>343</b>	<b>61</b>	<b>27</b>	<b>15</b>	<b>18</b>	<b>1</b>
<b>TOTAL</b>	<b>1,468</b>	<b>243</b>	<b>81</b>	<b>79</b>	<b>74</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
09:56 12/05/11	78	N	CARL STREET & WILLARD (OB)	ACCIDENT, LRV & AUTO	09:56 09:56	10:53 10:53
		1205847	[LRV2=1583]MEDIC #8M, TREATED & RELEASED, MRU 4S27, MRO 4T40A DONALDSON, 311, SYSTEM SAFETY*, CLAIMS*, MRO 4T75 DEBONO RESPONDED. VEH DELAY: 00:57 LINE DELAY: 00:57			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:16 12/05/11	602	28	19TH AVENUE & ORTEGA (IB)	NON-INJURY ACCIDENT (COACH & AUTO)	11:16	12:14
		<b>1205816</b>	INSP R, JONES (1T64A) RESPONDED, AUTO MADE CONTACT WITH COACH, MINOR DAMAGE TO COACH REAR BUMPER CORNER, MAJOR DAMAGE TO AUTO RIGHT SIDE, SYS/SAFETY*, CLAIMS 6-A-01*, VIDEO*, NO INJURIES, NO 799 <b>VEH DELAY: 00:58</b>			
13:07 12/05/11		44	EVANS & MENDELL (IB,OB)	SFPD ACITVITY	13:07	17:06
		<b>1205912</b>	INSP. JIANG (1T65), MGR. ANDREWS (4M3)*, 311*, PAUL ROSE*, RE-ROUTE: INBOUND L-MENDELL, R- CARGO, R- JENNINGS, TO REG ROUTE: OUTBOUND: L- JENNINGS, L- CARGO, L-MENDELL, R- EVANS TO REG ROUTE. (1) SHUTTLE USED. <b>VEH DELAY: 03:59</b>			
15:01 12/05/11	471	14L	MISSION STREET & 7TH STREET (IB)	NON-INJURY ACCIDENT, COACH AND AUTO (HIT AND RUN)	15:01	15:26
		<b>1205833</b>	INSP. GIANG (1T60), SYSTEM SAFETY*, 6A45*, VIDEO*, NO INJURIES. <b>VEH DELAY: 00:25</b>			
15:54 12/05/11	108	29	LINCOLN BETWEEN 24TH STREET & 25 TH STREET (OB)	ACCIDENT, COACH AND TREE BRANCH	15:54	
		<b>1205898</b>	INSP. LUM (1T62), SYSTEM SAFETY*, VIDEO*, 6A45*, SHOP TRUCK #855, REPAIRED, NO 799, NOTE; SEE ORIGINAL TAG #			
15:54 12/05/11	108	29	LINCOLN & 29TH STREET (OB)	ACCIDENT, COACH AND TREE BRANCH (INTERVIEW)	15:54	17:28
		<b>1205897</b>	INSP. LUM (1T62), SYSTEM SAFETY*, VIDEO*, 6A45*, SHOP TRUCK #855, REPAIRED, NO 799, NOTE; SEE ORIGINAL TAG #1205898 <b>VEH DELAY: 01:34</b>			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
16:44 12/05/11	336	49	VAN NESS AVE & SUTTER STREET (OB)	ACCIDENT, COACH AND TRUCK (NO INJURIES)	16:44	17:42
		<b>1205899</b>	INSP. BROWN (1T66) MGR. ANDREWS (4M3)*, SYSTEM SAFETY*, VIDEO*, 6A45*, MINOR DAMAGE TO TRUCK, NO INJURIES, NO 799, COACH WAS SENT IN FOR PRE-EXISTING DEFECTS. . SI POTRERO N/R <b>VEH DELAY: 00:58</b>			
21:49 12/05/11	116	K	OCEAN BETWEEN HOWTH & 280 FREEWAY (OB)	OPERATOR REPORTED AUTOMOBILE (CCSF POLICE) MADE AN ILLEGAL LEFT TURN IN FRONT OF TRAIN. NO DAMAGE TO TRAIN. NO OPERATOR 799. ONE TRANSPORT TO SFGH WITH BUMP ON HEAD.	21:49 <b>21:49</b>	22:35 <b>22:35</b>
		<b>1205923</b>	DISPATCHED INSPECTORS MCGEEHE AND GONZALES TO SCENE. SYSTEM SAFETY, CLAIMS, HALEY, PUGLISI, AND 311 ALL NOTIFIED. SFPD 3-B-300. CASE NUMBER 110976349. <b>VEH DELAY: 00:46 LINE DELAY: 00:46</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
09:56 12/05/11	78	N	CARL STREET & WILLARD (OB)	ACCIDENT, LRV & AUTO	09:56 <b>09:56</b>	10:53 <b>10:53</b>
		<b>1205847</b>	[LRV2=1583]MEDIC #8M, TREATED & RELEASED, MRU 4S27, MRO 4T40A DONALDSON, 311, SYSTEM SAFETY*, CLAIMS*, MRO 4T75 DEBONO RESPONDED. <b>VEH DELAY: 00:57 LINE DELAY: 00:57</b>			
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