

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, DECEMBER 6, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,199</b>	<b>99.0%</b>	<b>7</b>	<b>5</b>	<b>49</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>115</b>	<b>1%</b>
<b>F LINE</b>	<b>24</b>	<b>21</b>	<b>-13%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>29</b>	<b>7%</b>
<b>WOODS</b>	<b>151</b>	<b>193</b>	<b>28%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>71</b>	<b>61%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>34</b>	<b>-28%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>133</b>	<b>27%</b>
<b>TOTAL</b>	<b>722</b>	<b>832</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>115</b>	<b>20</b>	<b>10</b>	<b>5</b>	<b>5</b>	<b>0</b>
<b>Flynn</b>	<b>185</b>	<b>34</b>	<b>8</b>	<b>8</b>	<b>16</b>	<b>2</b>
<b>Green</b>	<b>204</b>	<b>34</b>	<b>12</b>	<b>14</b>	<b>8</b>	<b>0</b>
<b>Kirkland</b>	<b>207</b>	<b>31</b>	<b>6</b>	<b>11</b>	<b>12</b>	<b>2</b>
<b>Potrero</b>	<b>233</b>	<b>33</b>	<b>15</b>	<b>9</b>	<b>7</b>	<b>2</b>
<b>Presidio</b>	<b>180</b>	<b>25</b>	<b>7</b>	<b>11</b>	<b>7</b>	<b>0</b>
<b>Woods</b>	<b>339</b>	<b>56</b>	<b>23</b>	<b>9</b>	<b>20</b>	<b>4</b>
<b>TOTAL</b>	<b>1,463</b>	<b>233</b>	<b>81</b>	<b>67</b>	<b>75</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
03:40 12/06/11	482	14	STEUART & MISSION (OB)	FARE EVADER / HOSTILE PITBULL	03:40	04:49
		<b>1205947</b>	INSP^S. ESCOBAR, 1-L-1 STUART, SFPD 3B1E ISSUED CITATIONS, CASE # 110-976-725, SPCA (ANIMAL CONTROL) VIDEO* VEH DELAY: 01:09			
16:06 12/06/11			GEARY BETWEEN 19TH AVE & 20TH AVE	ACCIDENT SHOP TRUCK & PARK AUTO, NO INJURY	16:06	16:50
		<b>1206053</b>	INSP S WONG CLEARED. MINOR DAMAGE TO RIGHT REAR BUMPER OF SHOP TRUCK. MINOR DAMAGE TO LEFT FRONT OF PARK AUTO. NO 799. SYSTEM SAFETY*. CLAIMS 6A45*. PRESIDIO SHOP SUP F LEM*. VEH DELAY: 00:44			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
16:07 12/06/11	408	22	16TH ST & MISSION (IB)	ACCIDENT COACH & AUTO, NO INJURY	16:07	17:03
		<b>1206054</b>	INSP L WILSON CLEARED. MINOR DAMAGE TO FRONT LEFT SIDE OF COACH. MINOR DAMAGE TO RIGHT SIDE OF AUTO. NO OP 799. COACH WAS BACK IN SERVICE. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 00:56</b>			
16:10 12/06/11	718	1X	DAVIS & PINE (OB)	ACCIDENT COACH & USPS TRUCK, NO INJURY.	15:55	16:50
		<b>1206058</b>	INSP W WOON CLEARED. NO DAMAGE TO COACH. NO DAMAGE TO TRUCK. NO OP 799. SYSTEM SAFETY*. CLAIMS 6A45*. VIDEO*. <b>VEH DELAY: 00:55</b>			
20:39 12/06/11	116	KT	3RD BETWEEN GILMAN & FITZGERALD (IB)	ASSAULT AND ROBBERY (CELL PHONE)	20:39 <b>20:39</b>	21:03 <b>21:03</b>
		<b>1206008</b>	VICTIM WAS HIT IN FACE WHILE CELL PHONE WAS STOLEN; AID REFUSED; TWO SUSPECTS WERE DETAINED BY SFPD 3C38D; CASE# 110-978-953; INSP MCGEHEE; CAR SENT IN DUE TO BLOOD SI GREEN 1519 @22:57 <b>VEH DELAY: 02:18 LINE DELAY: 00:24</b>			
21:07 12/06/11	122	KT	3RD ST & ARMSTRONG AVENUE (SB)	SWITCH BACK ORDERS	21:07	
		<b>1206072</b>	FOR NORTHBOUND SERVICE, DUE TO SFPD ACTIVITY BLOCKING @ 3RD ST & GILMAN AVENUE. RUN 128 K/T 1418 TO ACCOMMODATE PASSENGERS RIGHT BEHIND IT.			
23:15 12/06/11	273	9	DIVISION & POTRERO (OB)	VEHICLE ACCIDENT COACH / AUTO	23:16	00:05
		<b>1206073</b>	INSP. E. DENNIS RESP CLAIMS 6A45* S/SAFETY* NO INJURIES REPORTED AT SCENE NO 799 MINOR DAMAGE <b>VEH DELAY: 00:49</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
00:37 12/06/11	465	6	MARKET & SPEAR (OB)	OVERHEAD LINE DOWN,	00:37 00:37	00:58 01:26
		1205945	INSP A. ESCOBAR RESP O/H LINE TRK 818 RESP (TEMPORARY FEEDER OPEN 0058HRS - 0104HRS REQUESTED BY LINE TRUCK) SI POTRERO N/R [EOR 00:42] VEH DELAY: 00:05 LINE DELAY: 00:49			
20:39 12/06/11	116	KT	3RD BETWEEN GILMAN & FITZGERALD (IB)	ASSAULT AND ROBBERY (CELL PHONE)	20:39 20:39	21:03 21:03
		1206008	VICTIM WAS HIT IN FACE WHILE CELL PHONE WAS STOLEN; AID REFUSED; TWO SUSPECTS WERE DETAINED BY SFPD 3C38D; CASE# 110-978-953; INSP MCGEHEE; CAR SENT IN DUE TO BLOOD SI GREEN 1519 @22:57 VEH DELAY: 02:18 LINE DELAY: 00:24			

## 5. NX Bus Express

Ridership	Counts
Morning	760
Afternoon	596
<b>TOTAL</b>	<b>1,356</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%