



# **MUNI**

## **Service Delivery**

### **Daily Report**

Friday, February 5, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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### Runs Not Out and Late Out for Rush Hours

#### SATURDAY 02 06 10 AM NOLO Report

Cable Car	1	0	0	0	59=1
Flynn	5	0	0	0	9=1, 38=3, 71=1
Kirkland	0	0	0	0	
Woods	1	0	0	0	29=1,
Potrero	6	0	0	0	14=3, 22=1, 49=2
Presidio	6	0	0	0	1=2, 5=1, 21=1, 30=1, 31=1
Green	0	0	0	0	
F line	1	0	0	0	
<b>TOTAL</b>	20	0	0	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches
Report data compiled as of - (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**02 05 10 FRIDAY PM AFTERNOON NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	14L=1 38=2
<b>Kirkland</b>	6	0	1	0	2=1 12=2 19=1 28=2
<b>Woods</b>	9	0	0	0	9=1 27=2 23=1 44=1 54=2 67=1 71=1
<b>Potrero</b>	16	0	0	0	6=2 14=4 22=2 24=1 30=3 41=1 49=3
<b>Presidio</b>	8	0	0	0	5=2 3=1 21=1 30=2 31=1 45=1
<b>Metro</b>	7	0	0	0	L=2 M=2 N=1 KT=1 S=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>50</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1900 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY , FEB 05, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	2	4	9.1%	49	2	4	95.9%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	0	5.3%	155	3	0	98.1%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	7	0	12.3%	218	11	0	95.0%
<b>Kirkland multi-piece</b>	8		7.9%				
<b>Woods one-piece</b>	5	1	5.7%	260	6	1	97.7%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	10	0	14.9%	202	12	0	94.1%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	7	0	13.5%	162	10	0	93.8%
<b>Presidio multi-piece</b>	6		7.1%				
<b>Metro one-piece</b>	6	6	9.0%	148	8	6	94.6%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	2	1	20.0%	33	3	1	90.9%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1227</b>	<b>55</b>	<b>12</b>	<b>95.5%</b>

## Accidents

Fri Feb 05, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:40 02/05/10	R OPERATOR ME	74	0675	050	M	1457	19TH. AVENUE & JUNIPERO SERRA BLVD. (OB)	INJURY ACCIDENT LRV AND AUTO IN THE INTERSECTION. PROPULSION PROBLEM PER 4-M-2. AUTO TRAVELING IN OPPOSITE DIRECTION TURNED INTO THE PATH OF THE LRV. (1) MOTORIST CLAIMING INJURY REQUESTING MEDICAL ATTENTION.	OB LD	06:24 06:34	07:45 07:45	72
						<b>1090674</b>	[LRV2=1538]4-S-43 RESP., INSP. 4-T-41A COLLAZOS RESP., 4-M-2, OPERATOR TRANSPORTED FOR POST ACCIDENT TEST (799) SYSTEM SAFETY P. MEDINA*, CLAIMS UNIT#06-A-01*, FORM MTA-R GENERATED, LSGP*, PA*, INSP. 4-C-32A CASTRO*, INSP. 4-C-30A STALLIONS*, INSP. 4-C-52A CADELINA*, OUTBOUND M- LINE RE-ROUTED OVER THE K-LINE, (4) MOTORCOACH SHUTTLES USED AS A BUS BRIDGE W.P.-GNVA, SFPD RESP.UNIT#4-B-1-A, CAD#0639, MEDIC#84 RESP., (1) TRANSPORTED TO SAINT FRANCIS HOSPITAL, CAD#042, LVR SUSTAINED DAMAGE TO THE COUPLER, AUTO AHD MAJOR DAMAGE. VIDEO REQUESTED TO BE PULLED E. KRETZ*, <b>VEH DELAY: 01:21 LINE DELAY: 01:11</b>					
07:40 02/05/10	R 4-M-2 ME	74	0675	050	M	1457	19TH. AVENUE & JUNIPERO SERRA BLVD. (OB)	PROPULSION PROBLEM DEVELOPED AFTER STATEMENT WAS MADE THAT THE RUN WAS CLEARING FROM THE INJURY ACCIDENT INVOLVING THIS TRAIN @ 0734 ( REFER TO INCIDENT TAG#1090674 ) TRAIN FURTHER DELAYED, DID NOT CLEAR UNTIL 0745 HRS. ALL AROUND.	OB LD	06:24 06:24	07:45 07:45	23
						<b>1090681</b>	[LRV2=1538]REFER TO OCC INCIDENT TAG#1090674, 4-S-43 CLEARED THE PROPULSION PROBLEM. INSP. 4-T-40A COLLAZOS ASSISTED, 4-M-2 G. WILLIAMS NOTIFIED OCC WHEN THE LINE DELAY WAS ACTUALLY CLEAR ALL AROUND. <b>VEH DELAY: 01:21 LINE DELAY: 01:21</b>					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:17 02/05/10	R 311 DISPATCH ME	74	3096	056	K/T	1514	OCEAN AVENUE & PHELAN LOOP (IB)	A PASSENGER REPORTED THAT THEY FELL DOWN ON THE TRAIN DUE TO ROUGH OPERATION AT 0855 HRS. CLAIMING INJURY TO ARM, THUMB,	IB	09:17		23
						<b>1090668</b>	PERSON WILL SEEK OWN MEDICAL ATTENTION, INSP. 4-C-53A ECHIVARRE* TO INTERVIEW OPERATOR AT CAL TRAIN. VIDEO REQUESTED TO BE PULLED, E. KRETZ*, CLAIMS UNIT#06-A-01*, 4-M- 2 G. WILLIAMS*					
13:00 02/05/10	R OPERATOR FL	29	3321	520	14L	6404	MISSION & 19TH STREET (OB)	ACCIDENT COACH/ AUTO	OB	13:00	13:45	18
						<b>1090716</b>	INSP K JOMOC RESP., SYSTEM SAFTY*, VIDEO*, NO 799 VEH DELAY: <b>00:45</b>					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:40 02/05/10	R OPERATOR ME	74	0675	050	M	1457	19TH. AVENUE & JUNIPERO SERRA BLVD. (OB)	INJURY ACCIDENT LRV AND AUTO IN THE INTERSECTION. PROPULSION PROBLEM PER 4-M-2. AUTO TRAVELING IN OPPOSITE DIRECTION TURNED INTO THE PATH OF THE LRV. (1) MOTORIST CLAIMING INJURY REQUESTING MEDICAL ATTENTION.	OB	06:24	07:45	72
						<b>1090674</b>	[LRV2=1538]4-S-43 RESP., INSP. 4-T-41A COLLAZOS RESP., 4-M-2, OPERATOR TRANSPORTED FOR POST ACCIDENT TEST ( 799 ) SYSTEM SAFETY P. MEDINA*, CLAIMS UNIT#06-A-01*, FORM MTA-R GENERATED, LSGP*, PA*, INSP. 4-C-32A CASTRO*, INSP. 4-C-30A STALLIONS*, INSP. 4-C-52A CADELINA*, OUTBOUND M-LINE RE-ROUTED OVER THE K-LINE, (4) MOTORCOACH SHUTTLES USED AS A BUS BRIDGE W.P.-GNVA, SFPD RESP.UNIT#4-B-1-A, CAD#0639, MEDIC#84 RESP., (1) TRANSPORTED TO SAINT FRANCIS HOSPITOL, CAD#042, LVR SUSTAINED DAMAGE TO THE COUPLER, AUTO AHD MAJOR DAMAGE. VIDEO REQUESTED TO BE PULLED E. KRETZ*, VEH DELAY: 01:21 LINE DELAY: 01:11					
07:40 02/05/10	R 4-M-2 ME	74	0675	050	M	1457	19TH. AVENUE & JUNIPERO SERRA BLVD. (OB)	PROPULSION PROBLEM DEVELOPED AFTER STATEMENT WAS MADE THAT THE RUN WAS CLEARING FROM THE INJURY ACCIDENT INVOLVING THIS TRAIN @ 0734 ( REFER TO INCIDENT TAG#1090674 ) TRAIN FURTHER DELAYED, DID NOT CLEAR UNTIL 0745 HRS. ALL AROUND.	OB	06:24	07:45	23
						<b>1090681</b>	[LRV2=1538]REFER TO OCC INCIDENT TAG#1090674, 4-S-43 CLEARED THE PROPULSION PROBLEM. INSP. 4-T-40A COLLAZOS ASSISTED, 4-M-2 G. WILLIAMS NOTIFIED OCC WHEN THE LINE DELAY WAS ACTUALLY CLEAR ALL AROUND. VEH DELAY: 01:21 LINE DELAY: 01:21					



TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
17:30 02/05/10	R	135/N/1443-14 ME	23	793		N	JUDAH & 29TH AVE. (IB)	SINK HOLE NEAR & UNDER TRACKWAY.	IB	17:30	17:31	86	
							<b>1090746</b>	INSP.CHAVEZ, W.TOM. TRACK DEPARTMENT. DPW, SF WATER DEPT. TRAINS S/B AT JUDAH & 19TH AVE. OB-IB. 4 SHUTTLE COACHES. STREET INSP. 1T64. INSP.CASTILLO*. 311 CALL CENTER*. OPERATORS & PASSENGERS NOTIFIED. LSGP*. METRO DISP*. SENIOR STAFF/SAFETY/RAILS* UPAGED. D.HILL*, S.LAU*, F.ALEJANDRO*, T.KENNEDY*, J.TRUE*, J.KELLY*, D.BANBURY*, S.BRITT*. SWITCHBACK IN-EFFECT UNTIL END OF SERVICE. <b>VEH DELAY: 00:01 LINE DELAY: 05:51</b>	LD	<b>19:50</b>	<b>01:41</b>		
19:23 02/05/10	R	OP. OF RUN171 ME	87	0964	122	N	1516	CHURCH STREET BETWEEN 20TH. STREET & LIBERTY STREET (OB,PI)	LARGE OVERHANGING OVERGROWTH BLOCKING CAUSING POSSIBLE DEWIREMENTS	OB	19:55	20:17	23
							<b>1090738</b>	[LRV2=1409]O/H LINE TRK RESP. , INSP. 4-T-42GONZALES RESP., LSGP*311*, INSP. 4-C-33B CASTILLO*, OVERHANGING GROWTH WAS CUT TO CLEAR THE LINE. <b>VEH DELAY: 00:22 LINE DELAY: 00:22</b>	LD	<b>19:55</b>	<b>20:17</b>		

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY, FEBRUARY 5, 2010</b>											
Green	243	60	22	5	19	14	24.7	9.1	2.1	7.8	5.8
Cable Car	146	35	13	4	12	6	24.0	8.9	2.7	8.2	4.1
Potrero	246	55	27	3	17	8	22.4	11.0	1.2	6.9	3.3
Presidio	195	44	18	3	14	9	22.6	9.2	1.5	7.2	4.6
Kirkland	252	46	15	7	13	11	18.3	6.0	2.8	5.2	4.4
Woods	330	56	18	7	14	17	17.0	5.5	2.1	4.2	5.2
Flynn	198	50	16	5	21	8	25.3	8.1	2.5	10.6	4.0
<b>Total</b>	<b>1,610</b>	<b>346</b>	<b>129</b>	<b>34</b>	<b>110</b>	<b>73</b>	<b>21.5%</b>	<b>8.0%</b>	<b>2.1%</b>	<b>6.8%</b>	<b>4.5%</b>

**Summary For The Last 7 Days**

<b>FRIDAY 1 29 10</b>	1616	361	148	31	102	80	22%	9%	2%	6%	5%
<b>SATURDAY 1 30 10</b>	1099	255	87	25	85	58	23%	8%	2%	8%	5%
<b>SUNDAY 01 31 10</b>	1040	229	76	19	82	52	22%	7%	2%	8%	5%
<b>MONDAY 02 01 10</b>	1597	309	108	38	104	59	19%	7%	2%	7%	4%
<b>TUESDAY 02 02 10</b>	1589	327	122	42	99	64	21%	8%	3%	6%	4%
<b>WEDNESDAY 02 03 10</b>	1600	338	124	37	103	74	21%	7%	2%	6%	5%
<b>THURSDAY 02 04 10</b>	1582	331	118	34	107	72	21%	7%	2%	7%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.