



**Muni
Service Delivery
Daily Report**

Tuesday, February 09, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

02 10 2010 WEDNESDAY AM NOLO Morning Report

Cable Car	0	0	0	0	
Flynn	0	0	3	1	
Kirkland	12	0	0	0	2=1, 10=1, 19=1, 28=4, 43=1, 47=4
Woods	3	0	0	0	16X=1, 23=1, 29=1
Potrero	4	0	0	0	14=2, 30=1, 49=1
Presidio	9	0	0	1	1=4, 21=1, 30=1, 31=2, 41=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	28	0	3	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
TUESDAY 02/09/10
 Afternoon report

Cable Car	0	0	0	0	
Flynn	9	0	0	0	8X=7 38=1 38L=1
Kirkland	11	0	0	0	1X=1 2=1 12=2 19=1 28=2 43=1 47=2 91=1
Woods	7	0	0	0	9L=1 23=1 29=2 54=1 67=1 71=1
Potrero	16	0	0	0	6=2 14=4 24=3 30=3 33=1 41=2 49=1
Presidio	14	0	0	0	1=4 5=5 21=1 30=2 31=1 45=1
Metro	13	0	0	0	KT=2 L=5 M=3 N=1 S=2
F line	4	0	0	0	
TOTAL	74	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY , FEB 09, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	3	4.5%	49	1	3	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	6	0	15.8%	155	8	0	94.8%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	8	0	14.0%	218	11	0	95.0%
Kirkland multi-piece	6		5.9%				
Woods one-piece	4	0	4.6%	260	5	0	98.1%
Woods multi-piece	2		2.0%				
Potrero one-piece	11	0	16.4%	202	15	0	92.6%
Potrero multi-piece	8		9.0%				
Presidio one-piece	20	0	38.5%	162	24	0	85.2%
Presidio multi-piece	8		9.4%				
Metro one-piece	5	6	7.5%	148	7	6	95.3%
Metro multi-piece	4		8.2%				
F Line one-piece	4	5	40.0%	33	5	5	84.8%
F Line multi-piece	2		22.2%				
System total				1227	76	14	93.8%

Accidents

Tue Feb 09, 2010

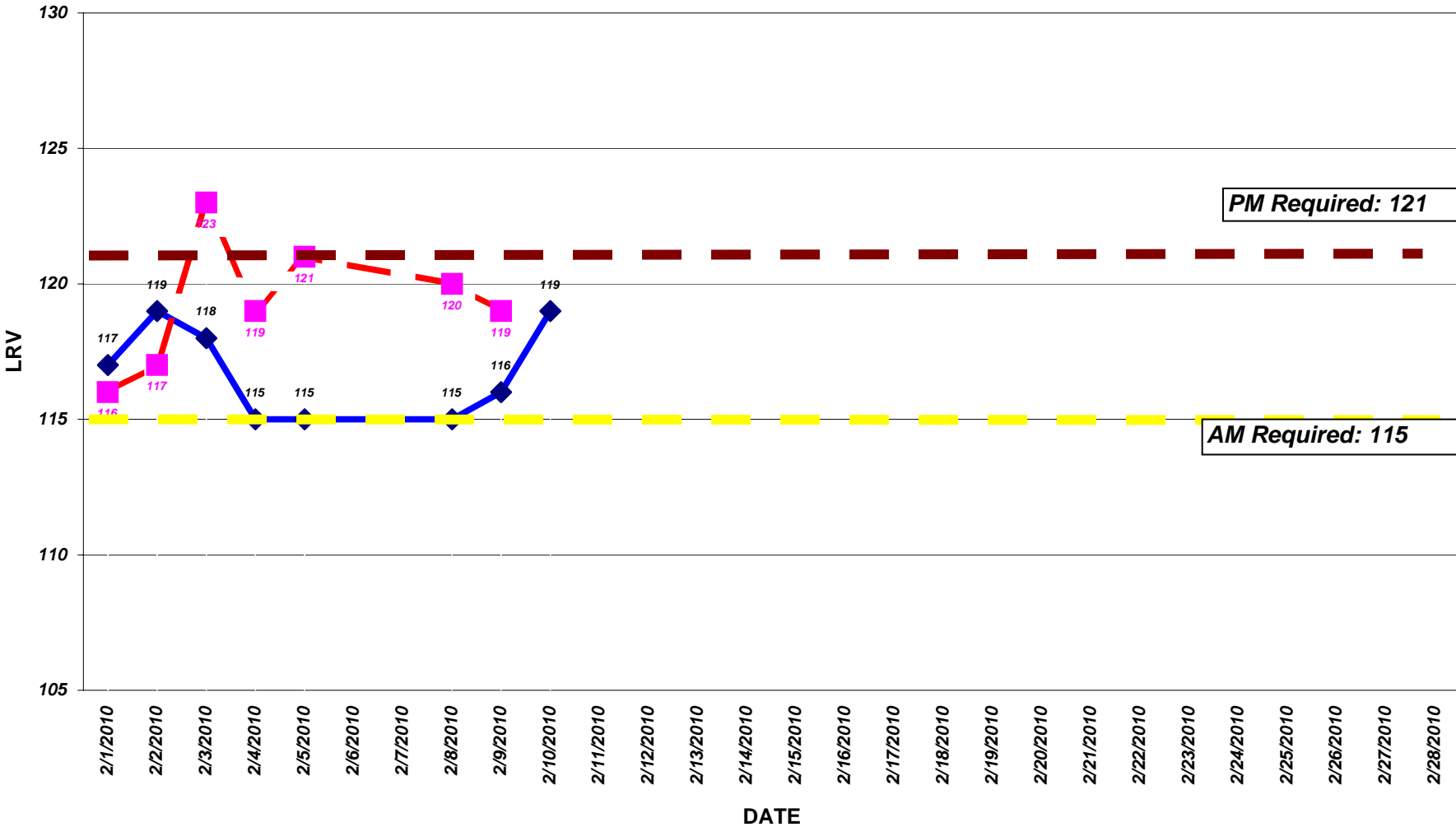
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:41 02/09/10	R OPERATOR WO	07	2339	7	9	8139	SAN BRUNO & BURROWS (OB)	ACCIDENT, COACH AND PEDESTRIAN	OB	13:41	15:42	27
							1091309	MGR. STUART (1M1), INSP. JOMOC (1T63), INSP. SMITH (1T67), INSP. CLARK (1T65), SFPD 2158C, 887C, TRAFFIC UNIT #4BFE, CASE #100 132 539, SFFD MED #86, ENG #42, TRANSPORTED PEDESTRIAN TO SFGH, WOODS SHOP SUPERINTENDANT NEAL POPP (1M1), SYSTEM SAFETY K. ANDERSON, F. ORANATES, STEVE GUDERIAN. , 6A48, 311*, D. HILL *, S. LAU*, J. KELLY*, J. TRUE*, K. FORRESTER*, P. PETERSON*, J. DOUGHERTY*, C. TURNER*, VIDEO*, PEER ASST*, WORKERS COMP.8X, 9 RE-ROUTED IB AND OB, PAUL/BAYSHORE, 8X/9 RE-ROUTED OB PAU/ SAN BRUNO. INCIDENT COACH PLACED ON HOLE BY NEAL POPP HELP AT WOODS DIVISION. 1ST UPAGE @1354, FINAL UPAGE @1625. OPERATOR 799, (2) COACHES IN THE AREA HAD THE DRIVE CAM^S AND VIDEO REMOVED ALSO. SI WOODS VEH DELAY: 02:01				
14:22 02/09/10	R OPERATOR PR	29	3268	124	5	5622	MCALLISTER STREET & DIVISADERO STREET (IB)	ACCIDENT, COACH AND AUTO	IB	14:33	15:30	27
							1091320	SYSTEM SAFETY*, INSP. HOLMES (1T66), 6A48*, VIDEO* VEH DELAY: 00:57				
14:33 02/09/10	R OPERATOR PR	15	3268	124	5	5622	MCALLISTER STREET & DIVISADERO STREET (IB)	ACCIDENT, COACH AND AUTO	IB	14:33	15:30	27
							1091306	INSP. HOLMES (1T66), VIDEO*, 6A40*, SYSTEM SAFETY* VEH DELAY: 00:57				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:23 02/09/10	R OPERATOR KI	38	1050	704	28	8213	LARKIN STREET & BROADWAY STREET (IB)	ACCIDENT, COACH AND AUTO	IB	16:23	17:15	27
							1091351	INSP. DENNIS (1T60), SYSTEM SAFETY* AUTO BACKED OUT OF TUNNEL, AUTO TRAVELING THE WRONG WAY, NO 799. VEH DELAY: 00:52				
17:03 02/09/10	R OPERATOR PO	29	3414	417	6	5466	POTRERO YARD (PO)	ACCIDENT, COACH AND POLE	PO	16:50	17:48	27
							1091367	INSP. SMITH (1T67) INTERVIEWED OPERATOR, COACH HAD MINOR SCRATCHES, NO 799. VEH DELAY: 00:58				
18:05 02/09/10	R SFPD DISP #13 PO	27			30	5478	STOCKTON STREET & SUTTER	ACCIDENT, COACH AND AUTO (H&R)		18:05		27
							1091343	INSP. DENNIS (1T60), INTERVIEWED MOTORIST AT THE CENTRAL POLICE STATION, MOTORIST ALLEGES THAT THE COACH WAS 5478/30, THE MOTORIST STATED THE INCIDENT HAPPENED ON FEBRUARY 4, 2010 @ 1720-1730 HRS. SYSTEM SAFETY*, VIDEO* 6A40*.				
21:30 02/09/10	R OPERATOR KI	25	1587	811	38	8307	GEARY & 3RD AVE (IB)	ACCIDENT COACH & BUS SHELTER. COACH MIRROR STRUCK GLASS. NO INJURIES REPORTED.	IB	21:30	22:06	25
							1091383	VIDEO* 311* INSP.GEETER CLEARED. VEH DELAY: 00:36				
23:25 02/09/10	T OPERATOR PR	25	1957	139	31	5546	BALBOA & 25TH AVE (OB)	ACCIDENT COACH & AUTO. NO INJURIES REPORTED.	OB	23:25	01:05	25
							1091385	SFPD#3G15E RESPONDED. OPERATOR POST ACCIDENT DRUG TEST. PRESIDIO SHOPMAN PULLED COACH INTO YARD. VIDEO* INSP.GEETER CLEARED. SI PRESIDIO N/R [EOR 01:21] VEH DELAY: 01:56				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:00 02/09/10	R MRU 4-S-38 ME	72			N		KING & 4TH STREET (OB)	NO CONFIRMATION LIGHT ROLLING DELAY	OB LD	06:00 06:00	06:36 06:36	20
						1091239	MGR G WILLIAMS, INSP F CADELINA, 501 CLEARED VEH DELAY: 00:36 LINE DELAY: 00:36					
13:38 02/09/10	R OPERATOR ME	23	510	16	K	1494	OCEAN & MIRAMAR (IB,OB)	PEDESTRIAN ACCIDENT NON-MUNI	IB LD	13:38 13:38	13:44 16:12	87
						1091305	KT LINE SEND AS M-LINE FROM WEST PORTAL TO TERMINAL. 3 SHUTTLES IN PLACE MOTOR COACH WORKING OB ONLY, 4-TRAINS BLOCKED WERE REVERSED AND RETURNED TO SERVICE, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:06 LINE DELAY: 02:34					
16:44 02/09/10	R OPERATOR ME	75	0694	060	M	1535	19TH AVENUE & HOLLOWAY AVENUE (OB,DH)	BROKEN PANTOGRAPH	OB LD	16:44 16:44	17:21 17:21	74
						1091355	[LRV2=1473]SENIOR STAFF/SYSTEM SAFETY; LSGP; INSP D DIAL* MRU 4S30 & 4S27 RESPONDED AND CLEARED; INSP J CHAVEZ & W GARCIA, AS WELL AS OVERHEAD LINE TRUCK 817 ASSISTED; 2 M/C SHUTTLES USED; ^M^ LINE RE-ROUTED OB VIA ^K^ LINE, FOR THE TIME BEING. END OF RUN. RELIEF RUN (138-M) INSTRUCTED TO PULL OUT. METRO SHOP & METRO DISPATCHER* SI GREEN N/R [EOR 16:52] VEH DELAY: 00:08 LINE DELAY: 00:37					

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

PM Required: 121

AM Required: 115

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak February 2010			
02/01/10	MONDAY	117	116
02/02/10	TUESDAY	119	117
02/03/10	WEDNESDAY	118	123
02/04/10	THURSDAY	115	119
02/05/10	FRIDAY	115	121
02/08/10	MONDAY	115	120
02/09/10	TUESDAY	116	119
02/10/10	WEDNESDAY	119	
02/11/10	THURSDAY		
02/12/10	FRIDAY		
02/15/10	MONDAY		
02/16/10	TUESDAY		
02/17/10	WEDNESDAY		
02/18/10	THURSDAY		
02/19/10	FRIDAY		
02/22/10	MONDAY		
02/23/10	TUESDAY		
02/24/10	WEDNESDAY		
02/25/10	THURSDAY		
02/26/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 10, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

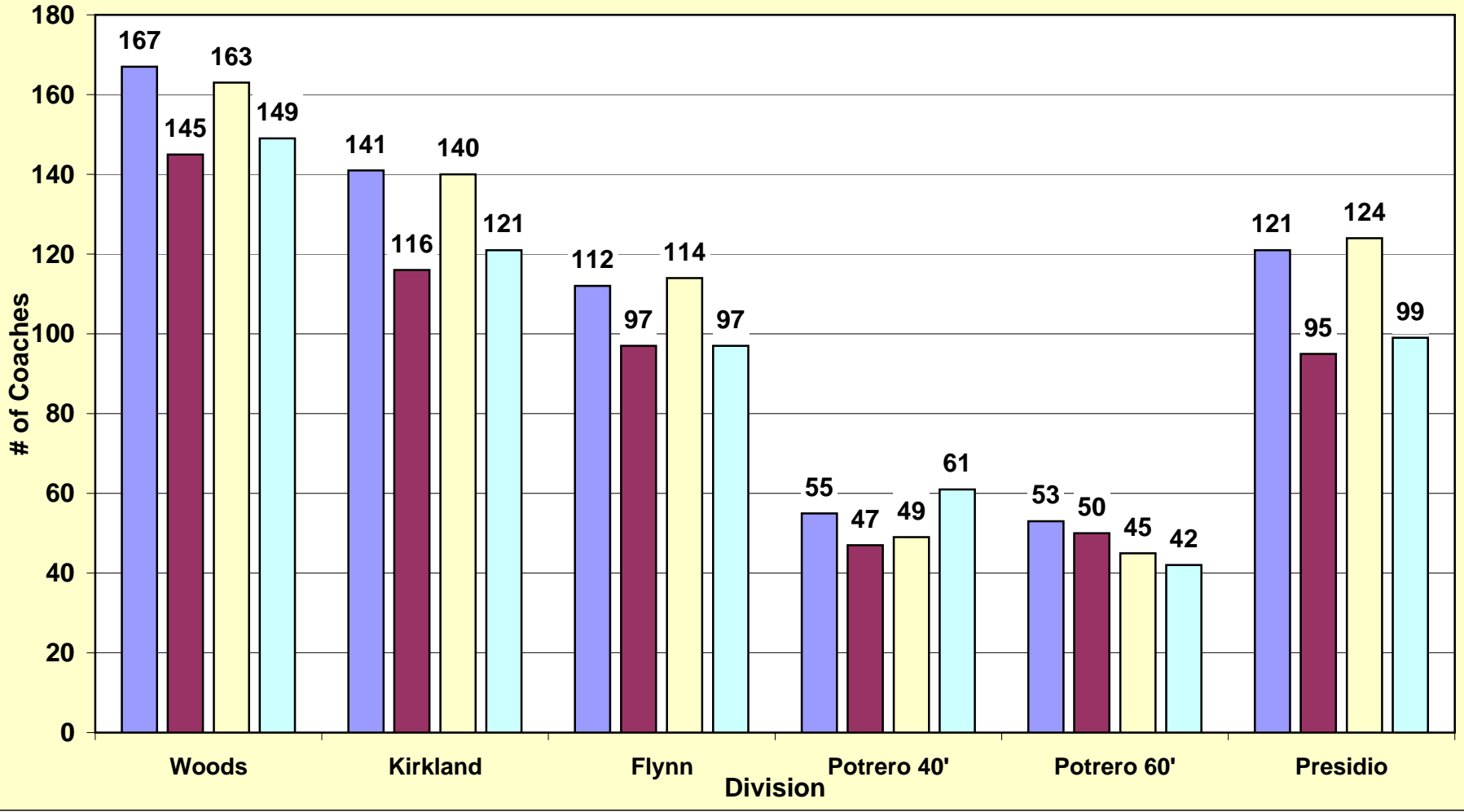
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	9
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	2
BREDA / VENDOR	4
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **32**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 10, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	32	8	4	5
Equipment available for service @ 7:30 a.m.	119	13	6	3

Motor & Trolley Coaches Availability
 A.M. 2/10/10 & 2/9/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/10/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	2	1	0	3	13
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance Holds	24	4	12	40	20	34	44	98	138
Awaiting parts	7	0	0	7	6	4	7	17	24
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	167	141	112	420	55	53	121	229	649
Final a.m. pull-out	145	116	97	358	47	50	95	192	550
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	1	2	2
Operator not outs	3	11	0	14	1	4	7	12	26
Afternoon (p.m.) availability									
2/9/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	2	0	2	12
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	28	5	10	43	26	28	41	95	138
Awaiting parts	5	0	0	5	6	4	7	17	22
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	163	140	114	417	49	45	124	218	635
Final p.m. pull-out	149	121	97	367	61	42	99	202	569
Reserve fleet usage	2	0	0	2	0	0	0	9	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	2	2	10	14	14

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, FEBRUARY 9, 2010											
Green	236	64	20	8	21	15	27.1	8.5	3.4	8.9	6.4
Cable Car	141	30	10	4	7	9	21.3	7.1	2.8	5.0	6.4
Potrero	240	49	23	4	16	6	20.4	9.6	1.7	6.7	2.5
Presidio	198	52	32	7	10	3	26.3	16.2	3.5	5.1	1.5
Kirkland	254	49	18	5	13	13	19.3	7.1	2.0	5.1	5.1
Woods	326	55	18	6	19	12	16.9	5.5	1.8	5.8	3.7
Flynn	193	42	17	0	19	6	21.8	8.8	0.0	9.8	3.1
Total	1,588	341	138	34	105	64	21.5%	8.7%	2.1%	6.6%	4.0%

Summary For The Last 7 Days

TUESDAY 02 02 10	1589	327	122	42	99	64	21%	8%	3%	6%	4%
WEDNESDAY 02 03 10	1600	338	124	37	103	74	21%	7%	2%	6%	5%
THURSDAY 02 04 10	1582	331	118	34	107	72	21%	7%	2%	7%	5%
FRIDAY 02 05 10	1610	346	129	34	110	73	22%	8%	2%	7%	5%
SATURDAY 02 06 10	1090	272	114	25	110	23	25%	11%	2%	10%	2%
SUNDAY 02 07 10	1032	305	137	26	83	59	30%	13%	3%	8%	6%
MONDAY 02 08 10	1600	410	177	38	112	83	26%	11%	2%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.