

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, FEBRUARY 10, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>98.4</b>	<b>19</b>	<b>38</b>

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### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>20</b>	<b>24</b>	<b>20%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>140</b>	<b>179</b>	<b>28%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>128</b>	<b>15%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>56</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>41</b>	<b>-23%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>124</b>	<b>20%</b>
<b>TOTAL</b>	<b>719</b>	<b>802</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>238</b>	<b>56</b>	<b>11</b>	<b>6</b>	<b>18</b>	<b>21</b>
<b>Cable Car</b>	<b>119</b>	<b>32</b>	<b>8</b>	<b>4</b>	<b>14</b>	<b>6</b>
<b>Potrero</b>	<b>239</b>	<b>61</b>	<b>17</b>	<b>5</b>	<b>26</b>	<b>13</b>
<b>Presidio</b>	<b>197</b>	<b>22</b>	<b>4</b>	<b>2</b>	<b>11</b>	<b>5</b>
<b>Kirkland</b>	<b>210</b>	<b>39</b>	<b>7</b>	<b>3</b>	<b>18</b>	<b>11</b>
<b>Woods</b>	<b>329</b>	<b>49</b>	<b>8</b>	<b>3</b>	<b>23</b>	<b>15</b>
<b>Flynn</b>	<b>196</b>	<b>27</b>	<b>3</b>	<b>4</b>	<b>13</b>	<b>7</b>
<b>TOTAL</b>	<b>1,528</b>	<b>286</b>	<b>58</b>	<b>27</b>	<b>123</b>	<b>78</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:25 02/10/11	R OPERATOR PO	39	1521	339	6	5418	14TH AVENUE & QUINTARA (IB)	ACCIDENT COACH AND POLE (NO INJURIES)	IB	06:25	07:30	34
						1154164	PRE. RCS 092 CLEARED, INSP. HENDERSON, B., LEAD INSP. STUART, J., INSP. LUM, B., SYSTEM SAFETY*, VIDEO*, RIGHT MIRROR BROKEN, ATLAS TOW, OPERATOR 799, DISPATCHER* SI POTRERO N/R [EOR 10:36] VEH DELAY: 04:11					
08:44 02/10/11	R OPERATOR PR	11	1969	6	30	5550	KEARNY & SUTTER	COACH / AUTO ACCIDENT	OB	08:44	10:18	34
						1154173	INSP. WILCHER, C. CLEARED, SFPD (3A12A) RESPONDED, VIDEO*, CLAIMS*, VEH DELAY: 01:34 LINE DELAY: 00:20		LD	08:44	09:04	
11:31 02/10/11	R OPERATOR PR	11	2851	91	1	5624	SACRAMENTO & FILLMORE (OB)	COACH / AUTO ACCIDENT, NO INJURIES	OB	11:31	11:50	34
						1154207	INSP. LUM, B. CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS* VEH DELAY: 00:19					
20:20 02/10/11	R OPERATOR KI	24	2367	774	47	8207	ELLIS & POWELL	ACCIDENT COACH/ POLE	OB	20:20	21:30	18
						1154254	INSP S WONG RESP, S/S*, VIDEO*, #855 RESP, NO 799 VEH DELAY: 01:10					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:19 02/10/11	R OPERATOR ME	13	763	18	M	1424	ST FRANCIS CIRCLE (IB)	NO FORWARD MOTION	IB LD	05:19 05:19	05:53 05:53	20
							1154147 INSP D CASTRO*, INSP W COLLAZOS, RUN 26/M/1419 PICKED UP PASSENGERS, MRU 4- S-31 CLEARED SI GREEN 1412 @00:00 VEH DELAY: 00:34 LINE DELAY: 00:34					
19:40 02/10/11	R OPERATOR CA	11	1688	46	59	15	MASON & WASHINGTON (IB)	BLOCKED ILLEGALLY PARKED VEHICLE	IB LD	19:40 19:40	20:19 20:19	11
							1154324 INSPECTOR BEMNET, A. DPT TOW DESK * FOR TOW 2 SHUTTLES USED VEH DELAY: 00:39 LINE DELAY: 00:39					