



MUNI

Service Delivery

Daily Report

Friday, February 12, 2010





CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 9

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	---	---	-----------------------

Runs Not Out and Late Out for Rush Hours

SATURDAY - 021310

AM NOLO MORNING REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	38=1, 8X=1
Kirkland	10	0	0	0	2=1, 19=1, 28=2, 47=2, 43=2, 10=1, 12=1
Woods	2	0	3	0	29=1, 54=1
Potrero	2	0	0	2	14=2
Presidio	1	0	2	1	5=1
Green	9	0	0	0	K/T=4, L=2, N=1, M=2
F line	0	0	0	0	
TOTAL	26	0	5	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

02 12 10 FRIDAY PM AFTERNOON NOLO REPORT

Cable Car	1	0	0	0	60=1
Flynn	3	0	0	0	38=2 8X=1
Kirkland	6	0	0	0	2=1 12=1 28=1 43=1 47=1 91=1
Woods	1	0	0	0	48=1
Potrero	10	0	1	0	14=2 22=2 30=2 41=1 49=1 24=2
Presidio	7	0	0	0	1=1 5=3 3=1 30=2
Metro	7	0	0	0	S=1 K=2 M=2 N=1 L=1
F line	3	0	0	0	
TOTAL	38	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1900 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY , FEB 12, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	0	4.5%	49	1	0	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	0	5.3%	155	2	0	98.7%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	6	0	10.5%	218	8	0	96.3%
Kirkland multi-piece	4		4.0%				
Woods one-piece	1	0	1.1%	260	1	0	99.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	5	0	7.5%	202	6	0	97.0%
Potrero multi-piece	2		2.2%				
Presidio one-piece	7	0	13.5%	162	9	0	94.4%
Presidio multi-piece	4		4.7%				
Metro one-piece	3	5	4.5%	148	4	5	97.3%
Metro multi-piece	2		4.1%				
F Line one-piece	5	0	50.0%	33	6	0	81.8%
F Line multi-piece	2		22.2%				
System total				1227	37	5	97.0%

Accidents

Fri Feb 12, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:26 02/12/10	R OPERATOR KI	12	2718	609	28	8358	19TH AVE & HOLLOWAY (OB)	ACCIDENT, COACH AND AUTO	OB	12:26	13:16	27
							1091859	INSP. CHAN (1T67), SYSTEM SAFETY*, VIDEO*, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, AUTO BACKED UP AND MADE CONTACT WITH COACH, NO INJURIES, NO 799. VEH DELAY: 00:50				
14:21 02/12/10	R OPERATOR PR	15	2421	81	15	5527	CLAY STREET & MONTGOMERY (IB)	ACCIDENT, COACH AND AUTO	IB	14:21	15:12	27
							1091893	INSP. JOMOC (1T63), 6A40*, VIDEO*, SYSTEM SAFETY*, MINOR DAMAGE TO COACH AND AUTO., NO 799. VEH DELAY: 00:51				
16:57 02/12/10	R OPERATOR WO	18	1875	105	29	8151	SUNSET & LAWTON (OB)	ACCIDENT, COACH AND AUTO (H&R)	OB	16:57	17:27	27
							1091890	INSP. S. WONG (1T64), VIDEO*, SYSTEM SAFETY*, NO 799, MINOR DAMAGE TO COACH, VEH DELAY: 00:30				
19:10 02/12/10	R OPERATOR FL	07	3321	520	14L	6241	MISSION STREET & 5TH STREET (OB)	OPERATOR ASSAULT	OB	19:10	20:33	27
							1091877	INSP. T. ESPINOZA (1T68), SFPD UNIT #3B15D, INSP. DANKER, CASE #100 144 318M VIDEO*, MED #64 TRANSPORTED OPERTOR TO KAISER, DISP*, NEW OPERATOR TO PULL THE COACH IN, OPERATOR PUNCHED IN CHEEK AREA, CUT ON HEAD. (1) ARREST, M. TRAVIS-ALLEN*, J. MURPHY*, M. HARRIS*, WORKERS COMP*, TWU 250A*, SI FLYNN N/R VEH DELAY: 01:23				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:18 02/12/10	R OPERATOR ME	72	539	14	L	1473	TARAVAL & SUNSET (OB)	NO POWER	OB	05:18	07:22	20
							1091796	[LRV2=1527]SENIOR STAFF & SAFETY*, 311*, S/B @ TARAVAL/22ND AVENUE, MGR S BRITT, MGR G WILLIAMS, INSP D CASTRO*, MRU 4-S-43 CLEARED SI GREEN 1474<->1526 @00:00 VEH DELAY: 02:04 LINE DELAY: 01:10				
08:44 02/12/10	R OPERATOR ME	88	409	71	J	1402	SAN JOSE & OCEAN (OB)	BROKEN PAN	OB	08:44	09:29	20
							1091789	SENIOR STAFF SAFETY*, MGR G WILLIAMS, INSP C DEBONO, MRU 4-S-43 & MRU 4-S-50, LINE DEPT # 820 REPAIRED, EOR, RESCUE 74/J/1482 SI GREEN N/R [EOR 08:48] VEH DELAY: 00:04 LINE DELAY: 00:45				
10:10 02/12/10	R OPERATOR PR	14	0971	20	31	5590	MARKET & 5TH STREET (IB)	LOW AIR	IB	10:11	10:20	14
							1091816	INSP. E. TUCKER, RCS 854 RESP. SI PRESIDIO 5563 @11:59 VEH DELAY: 01:48 LINE DELAY: 00:41				
12:50 02/12/10	R OPERATOR ME	88	1230	43	N	1419	KING & 4TH STREET (OB)	NO PERMISSIVE SIGNAL	OB	12:48	13:15	20
							1091820	[LRV2=1478]ROUTE CHANGE 57/J/1449 TO N-LINE O/B, 311*, S BRITT*, INSP J CHAVEZ*, MGR G WILLIAMS, INSP R PARKS, RESPONSE TIME AFFECTED DELAY DUE TO MRO & MRU STAFFING , SIGNAL 501 CLEARED VEH DELAY: 00:27 LINE DELAY: 00:27				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:45 02/12/10	R OPERATOR ME	75	1313	094	N	1420	JUDAH ST & 46TH AVENUE (IB)	NO PROPULSION	IB LD	15:45 15:45	17:20 17:20	74
							[LRV2=1493]SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* MRU 4S30 & 4S27 RESPONDED AND CLEARED; INSP J CHAVEZ ASSISTED; ^N^ LINE WAS SWITCHED BACK OB TO IB @ JUDAH ST & SUNSET BLVD; TWO M/C SHUTTLES USED TO COVER THE GAP; 3 RUNS 96,113 & 33 WERE REVERSED BACK TO SUNSET BLVD. BY INSP J CHAVEZ; END OF RUN. SI METRO EAST YARD N/R [EOR 20:14] VEH DELAY: 04:29 LINE DELAY: 01:35					
17:55 02/12/10	R OPERATOR ME	23	1783	128	J	1482	SAN JOSE AVENUE BETWEEN RANDALL ST & 30TH ST (IB)	BLOCKED BY NON MUNI ACCIDENT (AUTO/POLE)	IB LD	17:55 17:55	19:19 19:19	74
							SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* INSP W GARCIA & R MCCRAY RESPONDED AND ASSISTED; ^J^ LINE WAS SWITCHED BACK OB TO IB @ CHURCH ST & 30TH ST. IB ^J^ LINE RE-ROUTED VIA ^K^ LINE. TWO M/C SHUTTLES USED TO COVER THE GAP. OVERHEAD LINE TRUCK 817 RESPONDED. VEH DELAY: 01:24 LINE DELAY: 01:24					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, FEBRUARY 12, 2010											
Green	231	52	16	4	18	14	22.5	6.9	1.7	7.8	6.1
Cable Car	130	22	5	2	11	4	16.9	3.8	1.5	8.5	3.1
Potrero	239	53	25	5	17	6	22.2	10.5	2.1	7.1	2.5
Presidio	187	44	13	7	14	10	23.5	7.0	3.7	7.5	5.3
Kirkland	246	41	17	5	11	8	16.7	6.9	2.0	4.5	3.3
Woods	293	44	13	7	14	10	15.0	4.4	2.4	4.8	3.4
Flynn	186	41	15	0	21	5	22.0	8.1	0.0	11.3	2.7
Total	1,512	297	104	30	106	57	19.6%	6.9%	2.0%	7.0%	3.8%
Summary For The Last 7 Days											
<i>FRIDAY 02 05 10</i>	1610	346	129	34	110	73	22%	8%	2%	7%	5%
<i>SATURDAY 02 06 10</i>	1090	272	114	25	110	23	25%	11%	2%	10%	2%
<i>SUNDAY 02 07 10</i>	1032	305	137	26	83	59	30%	13%	3%	8%	6%
<i>MONDAY 02 08 10</i>	1600	410	177	38	112	83	26%	11%	2%	7%	5%
<i>TUESDAY 02 09 10</i>	1588	341	138	34	105	64	22%	9%	2%	6%	4%
<i>WEDNESDAY 02 10 10</i>	1586	338	133	33	103	69	21%	8%	2%	6%	4%
<i>THURSDAY 02 11 10</i>	1580	310	104	26	108	72	20%	7%	2%	7%	5%
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											